

## Keychron

Keychron Q14 Max  
QMK Wireless Custom  
Mechanical Keyboard



# Keychron Q14 Max QMK Wireless Custom Mechanical Keyboard User Guide

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# Keychron

## Keychron Q14 Max QMK Wireless Custom Mechanical Keyboard



## Quick Start Guide

If you are a Windows user, please find the appropriate keycaps in the box, then follow the instructions below to find and replace the following keycaps.

### Connect 2.4 GHz Receiver

- Connect the 2.4 GHz receiver to the device USB port.
- Switch toggle to 2.4 GHz mode.

G = 2.4 GHz

Notice: For the best wireless experience, use the extension adapter for receiver and plug the 2.4 GHz receiver somewhere on your desk close to your keyboard for a low rate of latency and fewer signal interferences.

### Connect Bluetooth

- Switch toggle to Bluetooth.
- Press fn + 1 (for 4 seconds) and pair with device named Keychron Q14 / Mac.

### Connect Cable

Connect the cable to the keyboard and device.

### Switch To The Right System

Please make sure the system toggle on the top left corner has been switched to the same system as your computer's operating system.

### The Backlight

- Press fn + A to change the lighting effect.
- Press fn + tab to turn the backlight on/off.

### Adjust The Backlight Brightness

- Press fn + W to increase the backlight brightness.
- Press fn + S to decrease the backlight brightness.

### The Layers

There are four layers of key settings on the keyboard. The layer 0 and layer 1 are for the Mac system. The layer 2 and layer 3 are for the Windows system.

- If your system toggle is switched to Mac, then the layer 0 will be activated.
- If your system toggle is switched to Windows, then the layer 2 will be activated. Remember that if you are using it in Windows mode, please make changes to the layer 2 instead of the top layer (layer 0). This is a common mistake people are making.

### The Keychron Launcher App

Please visit [launcher.keychron.com](https://launcher.keychron.com) to access the Keychron online launcher app. This app enables users to remap keys, adjust key actuation points, assign multiple commands to a single key, enter game controller mode, and more. If it cannot recognize your keyboard, please reach our support to get instruction.

\*The online launcher App can only run on the latest version of Chrome, Edge, and Opera browsers yet.

\*The online launcher App only works when the keyboard is connected by wire to the computer.

## Factory Reset

Troubleshooting? Don't know what's going wrong with the keyboard? Factory reset your keyboard:

1. Power on your keyboard.
2. Press and hold fn + J + Z (for 4 seconds). The keyboard backlight will flash in red quickly for 3 seconds, indicating that the keyboard has been reset.
3. Flash your keyboard firmware:
  - Visit [launcher.keychron.com](https://launcher.keychron.com) to open the online launcher web app.
  - Ensure the keyboard is in Cable or Wired mode and plug in the power cable.
  - Find the "Firmware Update" tab on the left side of the Launcher and connect your keyboard with it.
  - Follow the instructions on the Launcher and complete the firmware update. "Step-by-step guide, search the keyword "firmware" on [keychron.com](https://keychron.com).

## Warranty

The keyboard is highly customizable and easy to rebuild. If anything goes wrong with any of the keyboard components or keyboard during the warranty period, we will only replace the defective parts of the keyboard, not the whole keyboard.

## Specifications

<b>Connection Modes</b>	2.4 GHz, Bluetooth, Wired
<b>System Compatibility</b>	Mac, Windows
<b>Backlight</b>	Adjustable
<b>Layers</b>	4 Layers (2 for Mac, 2 for Windows)

## FAQ

### 1. How do I connect the keyboard via Bluetooth?

Switch the toggle to Bluetooth mode, press fn + 1 for 4 seconds, and pair with the device named Keychron Q14 / Mac.

### 2. How can I reset the keyboard to factory settings?

Power on the keyboard, press and hold fn + J + Z for 4 seconds until the backlight flashes red, indicating a reset.

### 3. What should I do if the keyboard is not recognized by the Keychron Launcher App?

Ensure the keyboard is connected by wire and visit [launcher.keychron.com](https://launcher.keychron.com) for further instructions.

### 4. How do I adjust the backlight brightness?

Use fn + W to increase and fn + S to decrease the backlight brightness.

If you are a Windows user, please find the appropriate keycaps in the box, then follow the instructions below to find and replace the following keycaps.

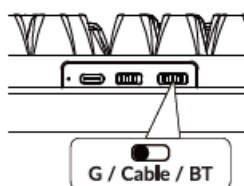
## Quick Start Guide

### Connect 2.4 GHz Receiver

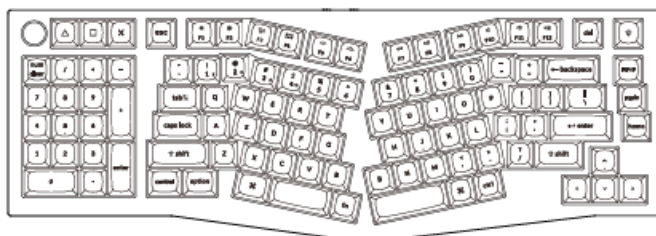
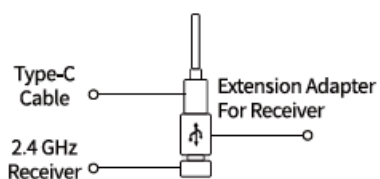
Connect the 2.4 GHz receiver to the device USB port.



Switch toggle to 2.4 GHz mode



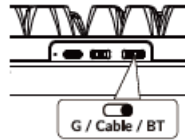
G = 2.4 GHz



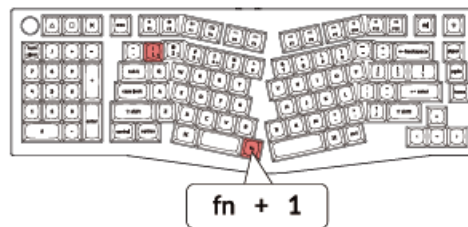
### Connect Bluetooth



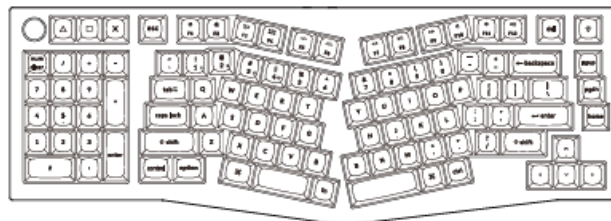
Switch toggle to Bluetooth



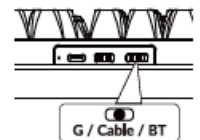
Press fn + 1 (for 4 seconds) and pair with device named Keychron Q14 Max



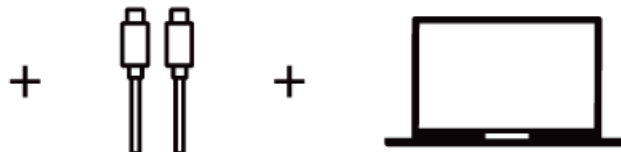
## Connect Cable



Switch toggle to Cable

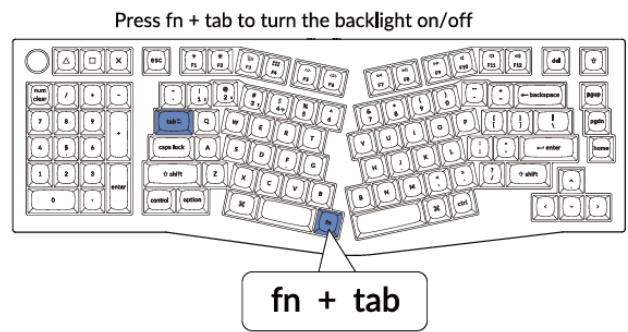
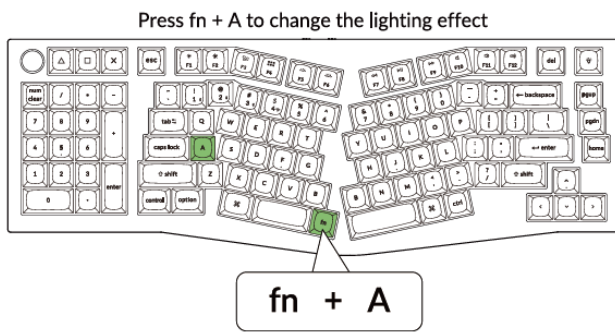


## Switch To The Right System

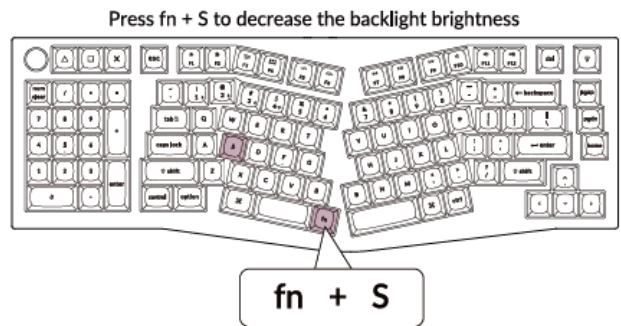
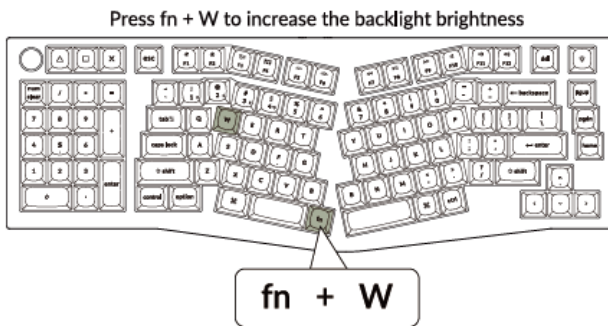


Please make sure the system toggle on the top left corner has been switched to the same system as your computer's operating system.

## The Backlight

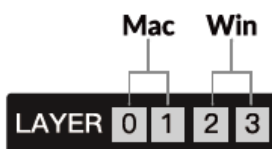


## Adjust The Backlight Brightness



## The Layers

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- If your system toggle is switched to Mac, then the layer 0 will be activated.
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## The Keychron Launcher App

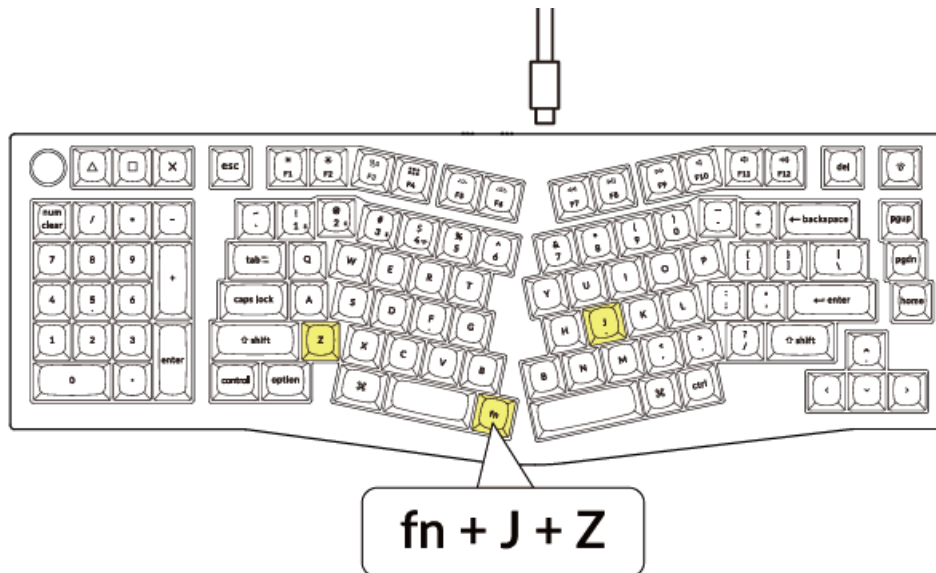
Please visit [launcher.keychron.com](https://launcher.keychron.com) to access the Keychron online launcher app. This app enables users to remap keys, adjust key actuation points, assign multiple commands to a single key, enter game controller mode, and more.

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## Factory Reset



## Troubleshooting?

Don't know what's going on with the keyboard?

### Factory reset your keyboard

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### Flash your keyboard firmware

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Not Happy  
[support@keychron.com](mailto:support@keychron.com)

## Documents / Resources

	<a href="#">Keychron Q14 Max QMK Wireless Custom Mechanical Keyboard</a> [pdf] User Guide Q14 Max, Q14 Max QMK Wireless Custom Mechanical Keyboard, QMK Wireless Custom Mechanical Keyboard, Wireless Custom Mechanical Keyboard, Custom Mechanical Keyboard, Mechanical Keyboard, Keyboard
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## References

- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

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