



# Keychron Q11 Custom Mechanical Keyboard User Guide

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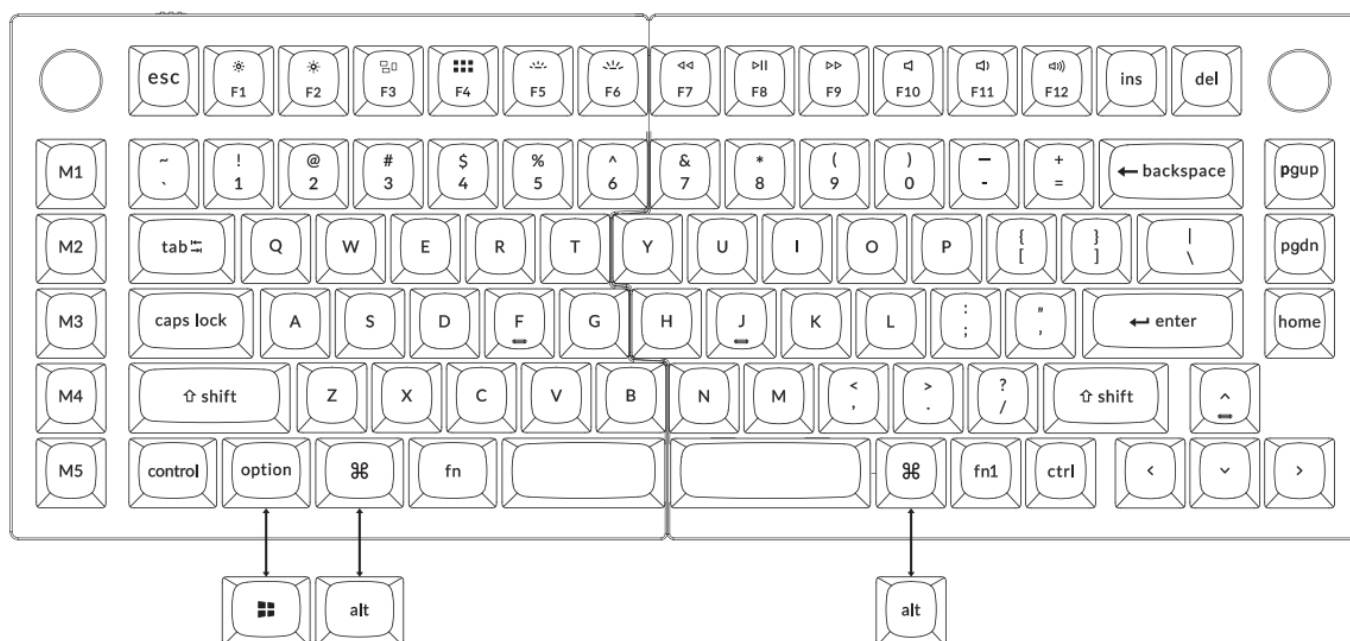
## Keychron Q11 Custom Mechanical Keyboard



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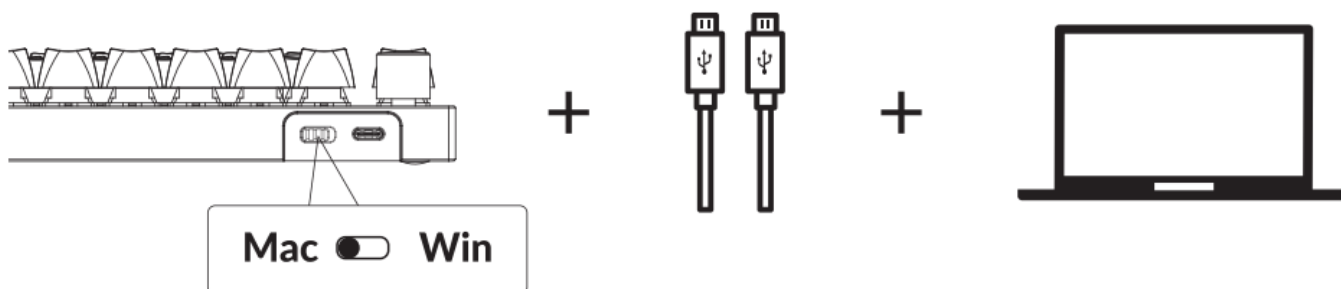
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## Quick Start Guide



## Switch To The Right System

Please make sure the system toggle on the top left corner has been switched to the same system as your computer's operating system.



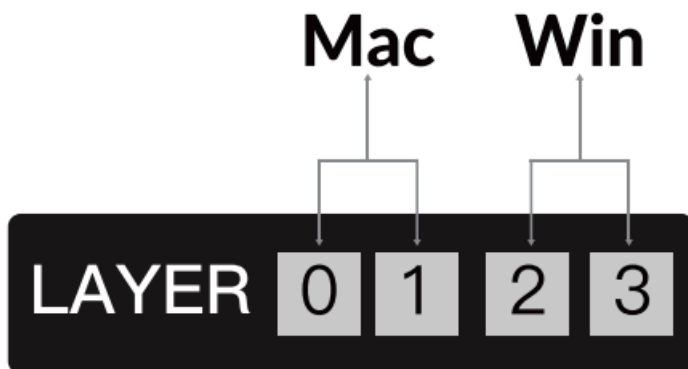
## The VIA Key Remapping Software

Please visit [caniusevia.com](http://caniusevia.com) to download the latest VIA software to remap the keys. If the VIA software cannot recognize your keyboard, please reach out to our support to get the instruction.

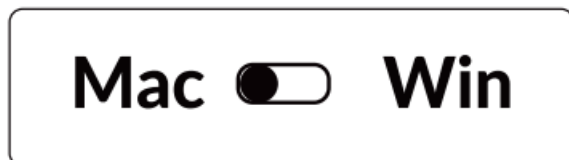


## The Layers

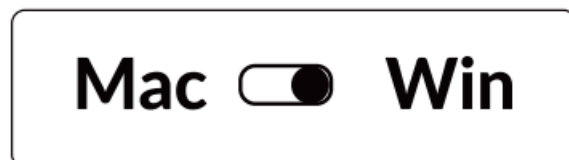
There are four layers of key settings on the keyboard. The layer 0 and layer 1 are for the Mac system. The layer 2 and layer 3 are for the Windows system.



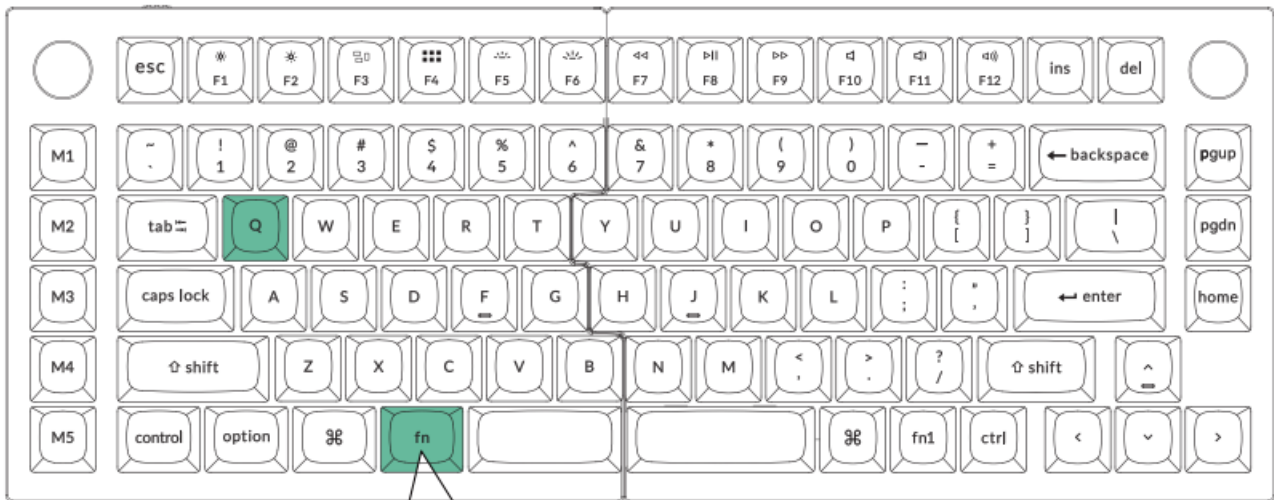
If your system toggle is switched to Mac, then the layer 0 will be activated.



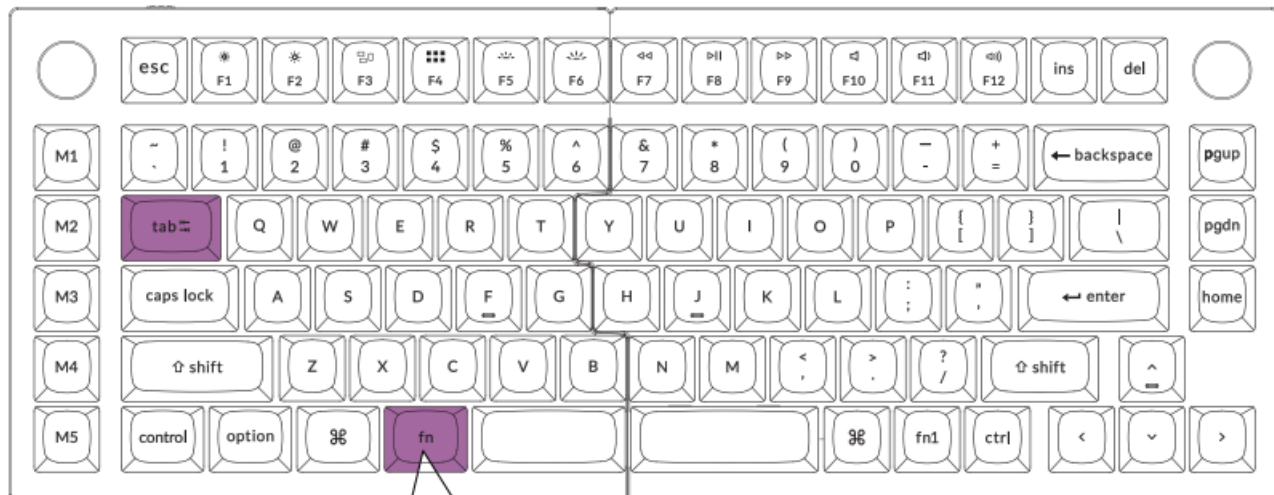
If your system toggle is switched to Windows, then the layer 2 will be activated. Remember that if you are using it in Windows mode, please make changes to the layer 2 instead of the top layer (the layer 0). This is a common mistake people are making.



## The Backlight



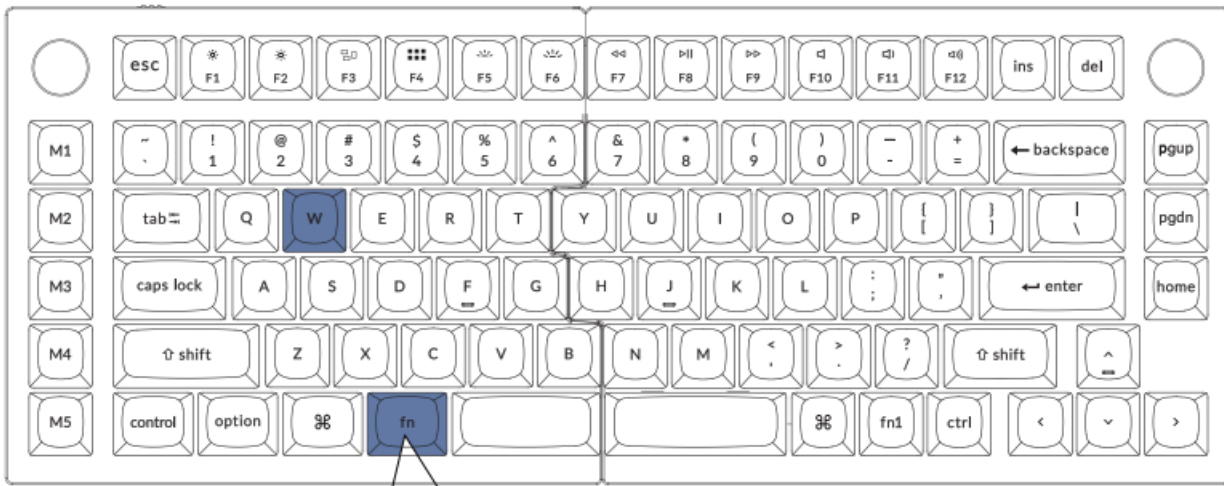
fn + Q



fn + tab

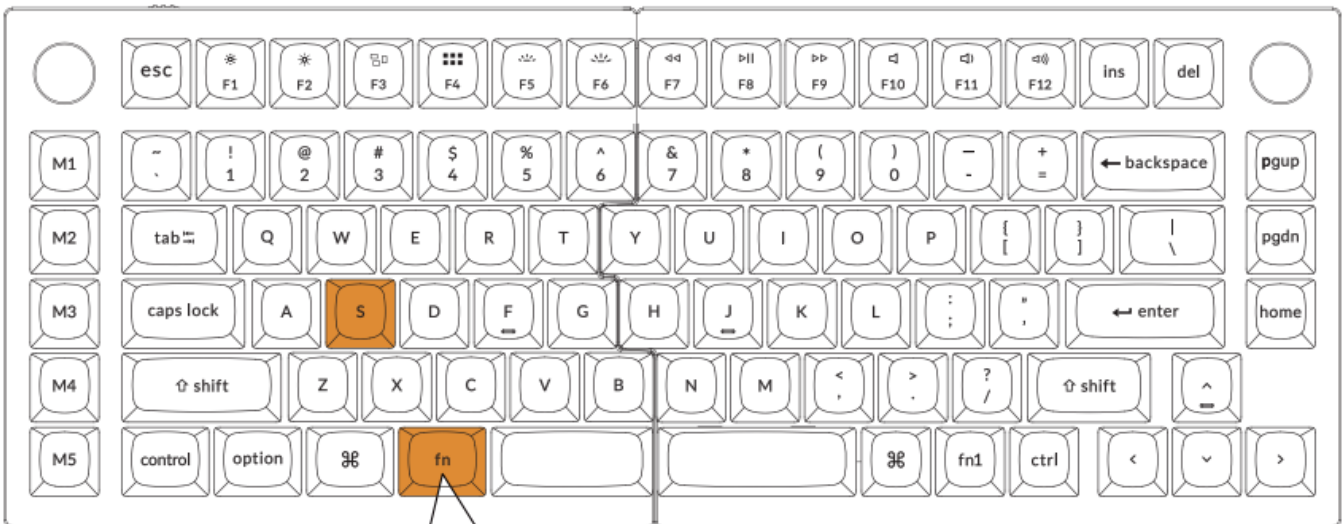
## Adjust The Backlight Brightness

Press fn + W to increase the backlight brightness



fn + W

Press fn + S to decrease the backlight brightness



fn + S

## Warranty

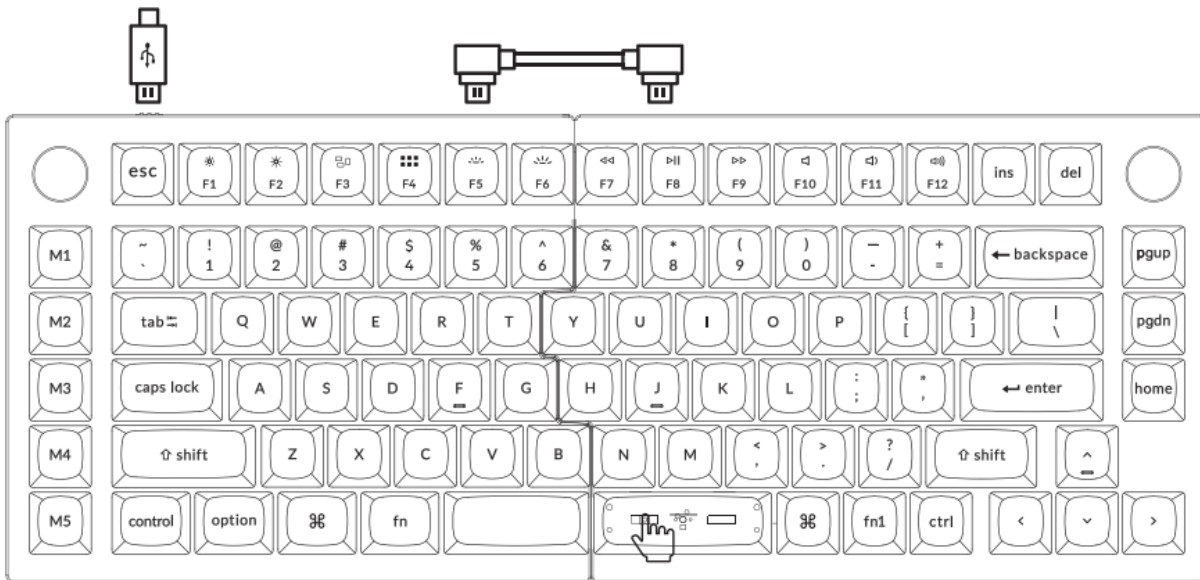
The keyboard is highly customizable and easy to be rebuilt.

If anything goes wrong with any of the keyboard components of keyboard during the warranty period, we will only replace the defective parts of the keyboard, not the whole keyboard.

## Watch The Building Tutorial On Our Website

If you are building the keyboard for the first time, we highly recommend you watch the building tutorial video on our website first, then start building the keyboard yourself.

## Factory Reset

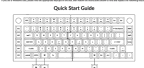


Troubleshooting? Don't know what's going on with the keyboard?

- ① Plug in the power cable and the bridge cable, and then factory reset the keyboard by pressing fn + J + Z (for 4 seconds).
  - ② Download the right firmware and QMK Toolbox from our website.
  - ③ Unplug the power cable and remove the space bar keycap to find the reset button on the PCB.
  - ④ Hold the reset key first, then plug in the power cable. Release the reset key, and the keyboard will now enter DFU mode.
  - ⑤ Flash the firmware with the QMK Toolbox.
  - ⑥ Factory reset the keyboard again by pressing fn + J + Z (for 4 seconds).
- \* Step by step guide can be found on our website.

**Not Happy**  
[support@keychron.com](mailto:support@keychron.com)

## Documents / Resources

	<p><a href="#">Keychron Q11 Custom Mechanical Keyboard</a> [pdf] User Guide</p> <p>Q11 Custom Mechanical Keyboard, Q11, Custom Mechanical Keyboard, Mechanical Keyboard, Keyboard</p>
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