

Keychron K11 Pro Bluetooth Mechanical Keyboard



Keychron K11 Pro Bluetooth Mechanical Keyboard User Guide

[Home](#) » [Keychron](#) » Keychron K11 Pro Bluetooth Mechanical Keyboard User Guide 

Contents

- 1 [Keychron K11 Pro Bluetooth Mechanical Keyboard](#)
- 2 [Product Information](#)
- 3 [Product Usage Instructions](#)
- 4 [IN THE BOX](#)
- 5 [QUICK START GUIDE](#)
- 6 [SPECIFICATIONS](#)
- 7 [OVERVIEW](#)
- 8 [DEFAULT KEY LAYOUT](#)
- 9 [KEY DESCRIPTION](#)
- 10 [LED STATUS OVERVIEW](#)
- 11 [FUNCTION DESCRIPTION](#)
- 12 [TROUBLESHOOTING](#)
- 13 [Safety Precaution](#)
- 14 [FCC STATEMENT](#)
- 15 [Documents / Resources](#)
 - 15.1 [References](#)



Keychron K11 Pro Bluetooth Mechanical Keyboard



Product Information

Product Specifications:

- **Product Name:** Keychron K11 Pro Bluetooth Mechanical Keyboard
- **Connectivity:** Bluetooth
- **Interface:** Type-C
- **Included in the Box:** Keyboard, Type-C Cable, Manual, Quick Start Guide, Extra Keycaps Set

Product Usage Instructions

Bluetooth Connection:

To connect the keyboard via Bluetooth:

1. Make sure the keyboard is turned on.
2. Press fn1 + Q simultaneously for 4 seconds to enter pairing mode.
3. Select the device named “Keychron K11 Pro” on your computer or device to pair.

Wired Connection:

If you prefer a wired connection:

Connect one end of the Type-C cable to the keyboard and the other end to your computer.

VIA Key Remapping Software:

To remap keys using the VIA software:

1. Visit caniusevia.com to download the latest VIA software.
2. Connect the keyboard to your computer using the Type-C cable for VIA software to work.

Layers:

The keyboard has five layers of key settings:

- **Layer 0:** Mac system
- **Layer 1:** Windows system
- **Layer 2:** Mac Multimedia keys

- **Layer 3:** Windows Multimedia keys
- **Layer 4:** Function keys

Frequently Asked Questions (FAQ):

- **Q: Can I use the Keychron K11 Pro with both Mac and Windows systems?**

A: Yes, the keyboard supports both Mac and Windows systems. You can switch between different key settings using the layers feature.

- **Q: How do I replace keycaps on the Keychron K11 Pro?**

A: If you are a Windows user, refer to the Quick Start Guide in the box for instructions on replacing keycaps.

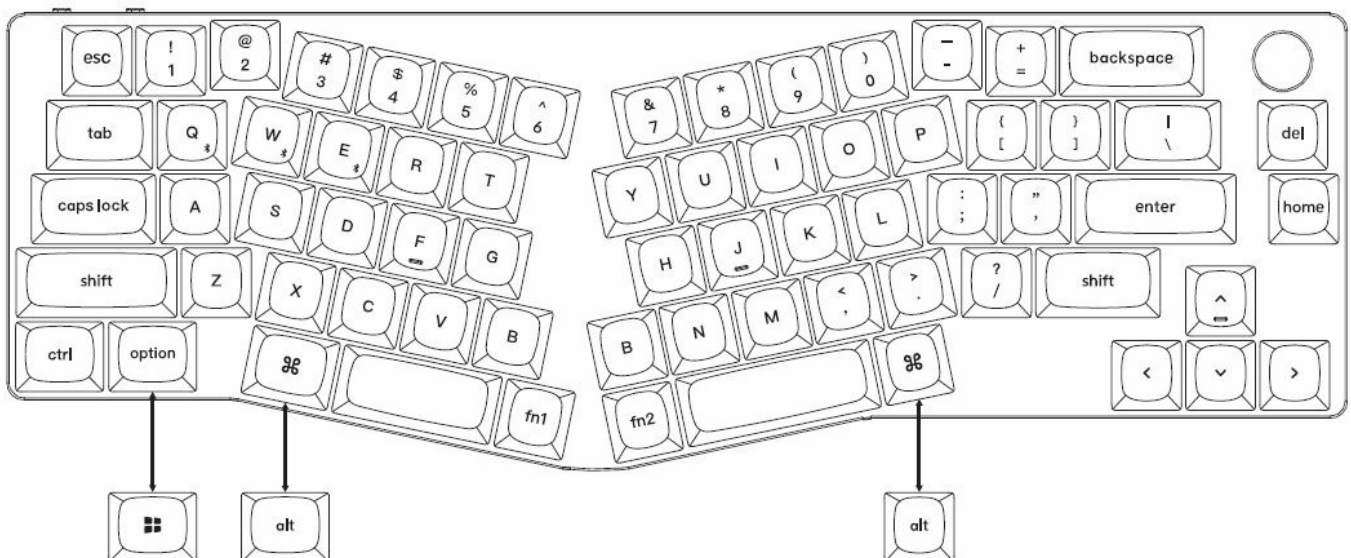
IN THE BOX

- Keychron K11 Pro Bluetooth Mechanical Keyboard x 1
- Type-C Cable x 1
- Manual x 1
- Quick Start Guide x 1
- Extra Keycaps Set x 1

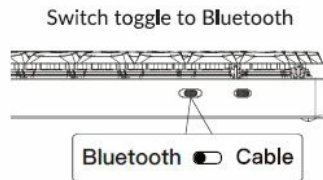
QUICK START GUIDE

If you are a Windows user, please find the appropriate keycaps in the box, then follow the instructions below to find and replace the following keycaps.

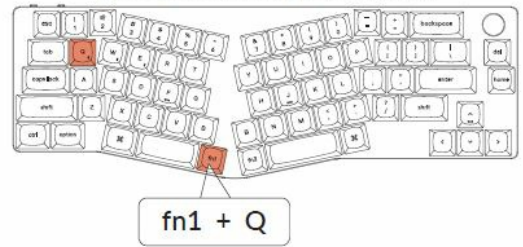
Mac/Windows



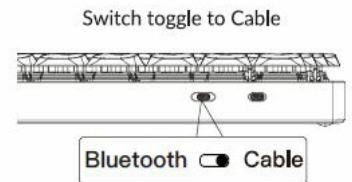
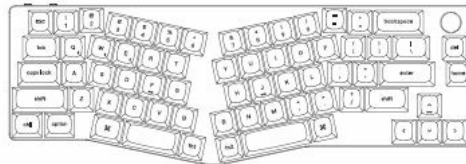
1. Connect Bluetooth



Press fn1 + Q (for 4 seconds) and pair with device named Keychron K11 Pro.



2. Connect Cable



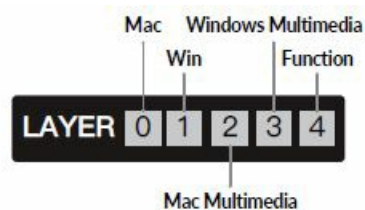
3. The VIA Key Remapping Software

- Please visit caniusevia.com to download the latest VIA software to remap the keys.
- If the VIA software cannot recognize your keyboard, please reach out to our support to get the instructions. (VIA only works when the keyboard is connected by wire to the computer.)



4. The Layers

- There are five layers of key settings on the keyboard.
- Layer 0 is for the Mac system.
- Layer 1 is for the Windows system.
- Layer 2 is for the Mac Multimedia keys.
- Layer 3 is for the Windows Multimedia keys.
- Layer 4 is for the Function keys.



- If your system toggle is switched to Mac, then layer 0 will be activated.



- If your system toggle is switched to Windows, then the layer 1 will be activated.

Mac ☐ Win ☒

LAYER 0 1 2 3 4

5. Multimedia Key and Function Key


Multimedia keys



Function keys

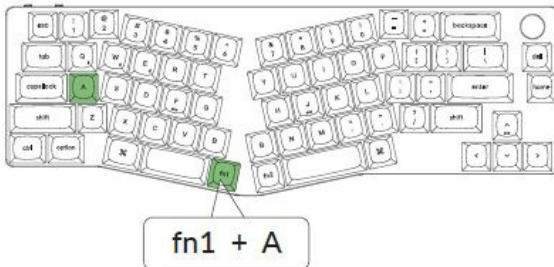
F1 / F2 / F3 / F4 / F5 / F6 / F7 / F8 / F9 / F10 / F11 / F12

In order to get Multimedia Key, you need to press fn1 and  Key.

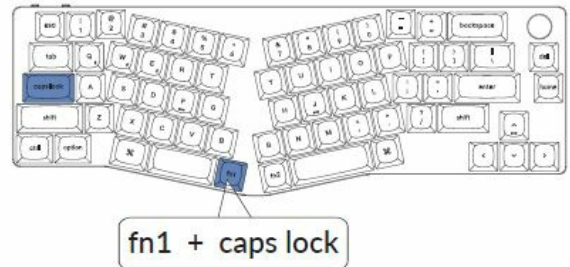
In order to get Function Key, you need to press fn2 and  Key.

6. The Backlight

Press fn1 + A to change the lighting effect

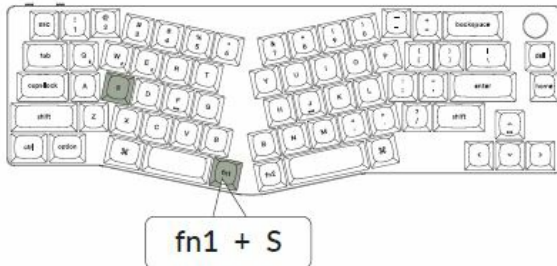


Press fn1 + caps lock to turn the backlight on/off

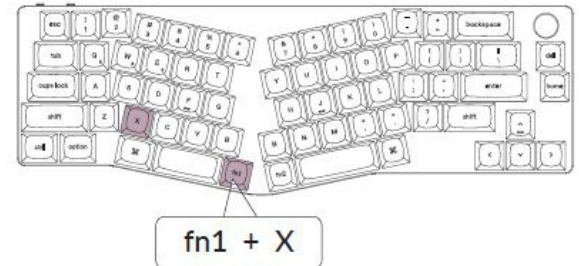


7. Adjust The Backlight Brightness

Press fn1 + S to increase the backlight brightness



Press fn1 + X to decrease the backlight brightness



8. Warranty

The keyboard is highly customizable and easy to rebuild. If anything goes wrong with any of the keyboard components of the keyboard during the warranty period, we will only replace the defective parts of the keyboard, not the whole keyboard.

9. Watch The Building Tutorial On Our Website

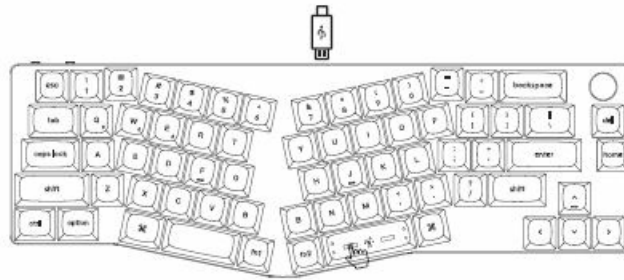
If you are building the keyboard for the first time, we highly recommend you watch the building tutorial video on our website first, then start building the keyboard yourself.

10. Factory Reset

Troubleshooting? Don't know what's going on with the keyboard?

1. Plug in the power cable and switch the keyboard to Cable mode.
2. Factory reset the keyboard by pressing fn2 + J + Z (for 4 seconds).
3. Download the right firmware and QMK Toolbox from our website.
4. Switch the keyboard to OFF mode and remove the space bar keycap to find the reset button on the PCB.
5. Hold the reset key first, then switch the keyboard to Cable mode. Release the reset key, and the keyboard will now enter DFU mode.

6. Flash the firmware with the QMK Toolbox.
7. Factory reset the keyboard again by pressing fn2 + J + Z (for 4 seconds).
 - Step by step guide can be found on our website.



SPECIFICATIONS

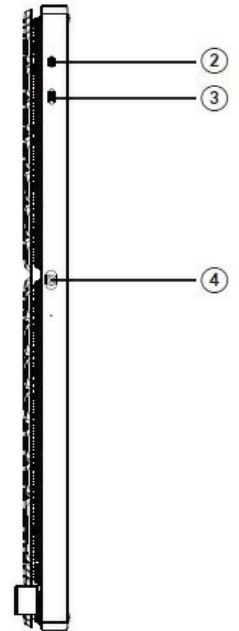
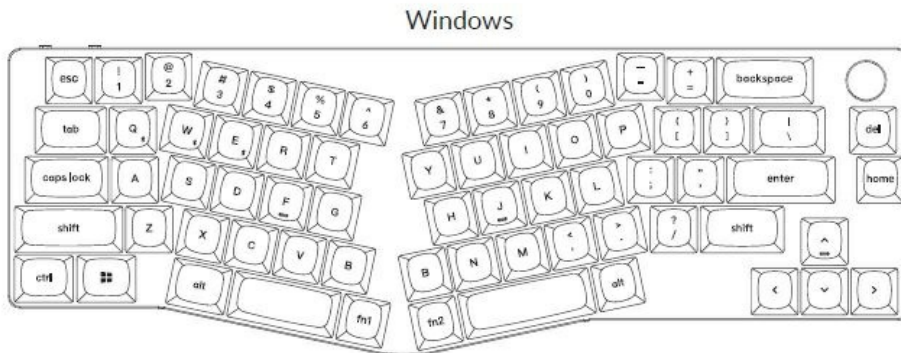
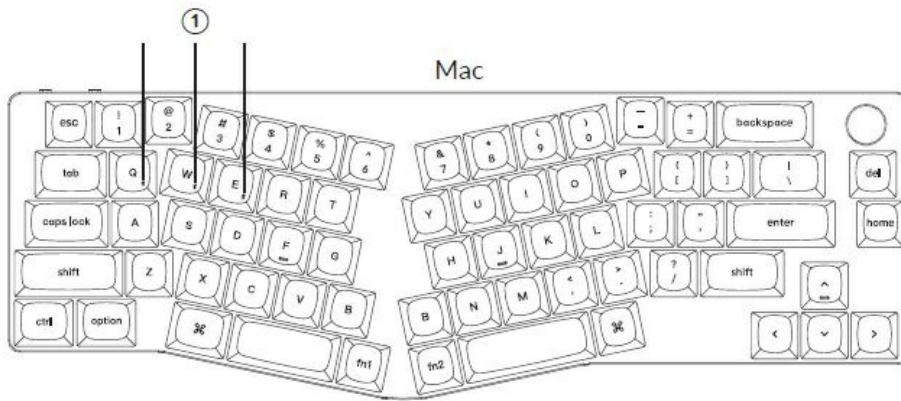
K11 PRO BLUETOOTH MECHANICAL KEYBOARD SPECIFICATIONS

- **Number of keys:** 68
- **Switch type:** Mechanical
- **Battery:** 2000mAh
- **Charging time:** Around 3 hours
- **Charging port:** USB Type-C
- **Mode:** Bluetooth/Wired
- **Bluetooth operating distance:** Within 10 meters (open space)
- **Name of Bluetooth device:** Keychron K11 Pro
- **Operating environment:** -10 to 50°C

Technical specifications can be subjected to change without notice, we apologize for any inconvenience caused.

OVERVIEW

K11 PRO BLUETOOTH MECHANICAL KEYBOARD OVERVIEW

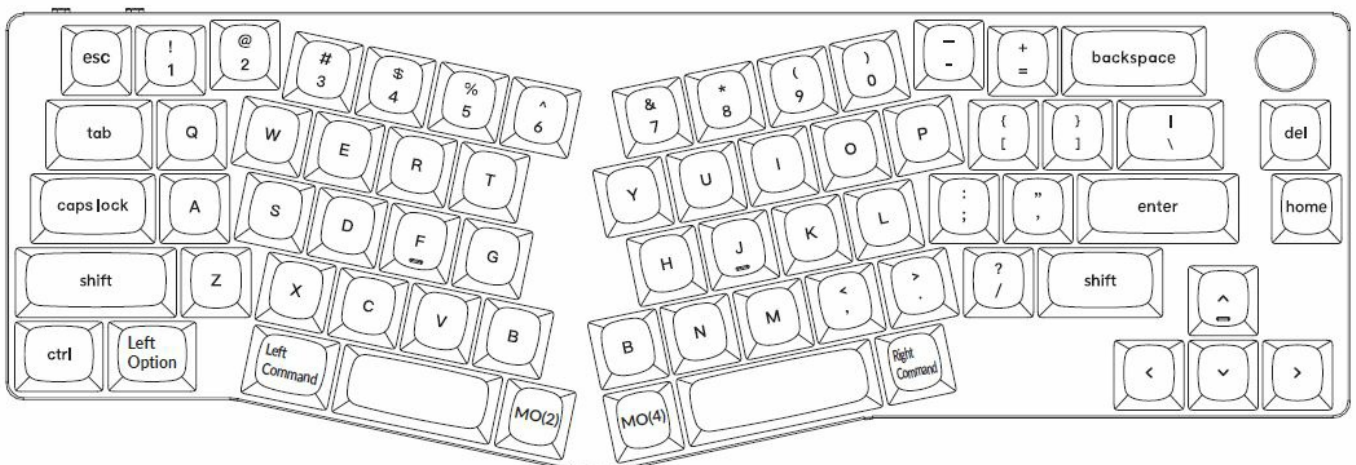


1. Bluetooth Indicator
2. Win/Android Mac/iOS (OS Toggle Switch)
3. BT OFF Cable (Mode Toggle Switch)
4. Charging Port

DEFAULT KEY LAYOUT

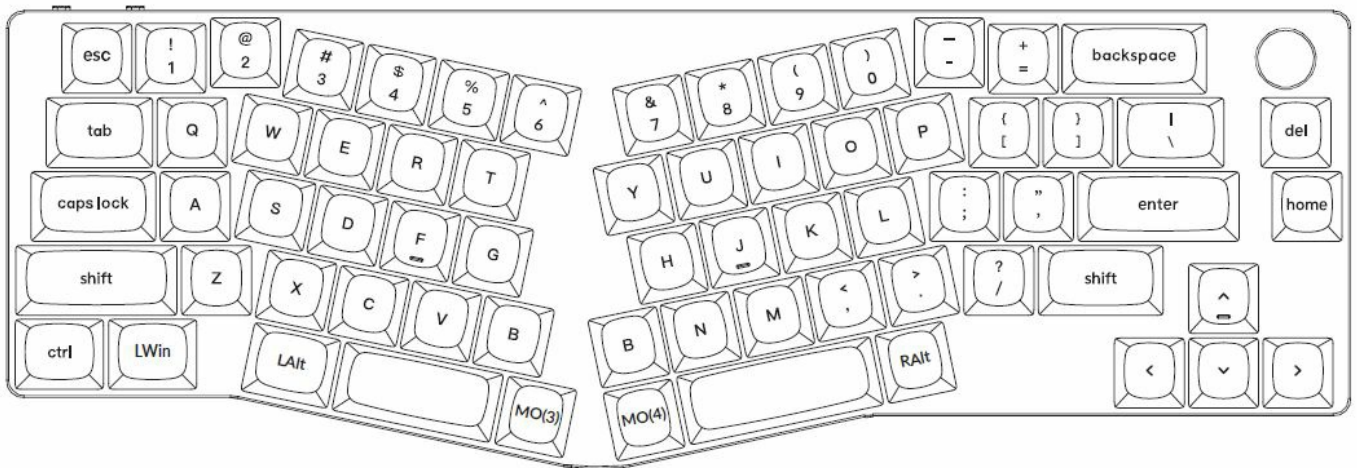
LAYER 0:

This layer will be activated when your keyboard's system toggle is switched to Mac.



LAYER 1:

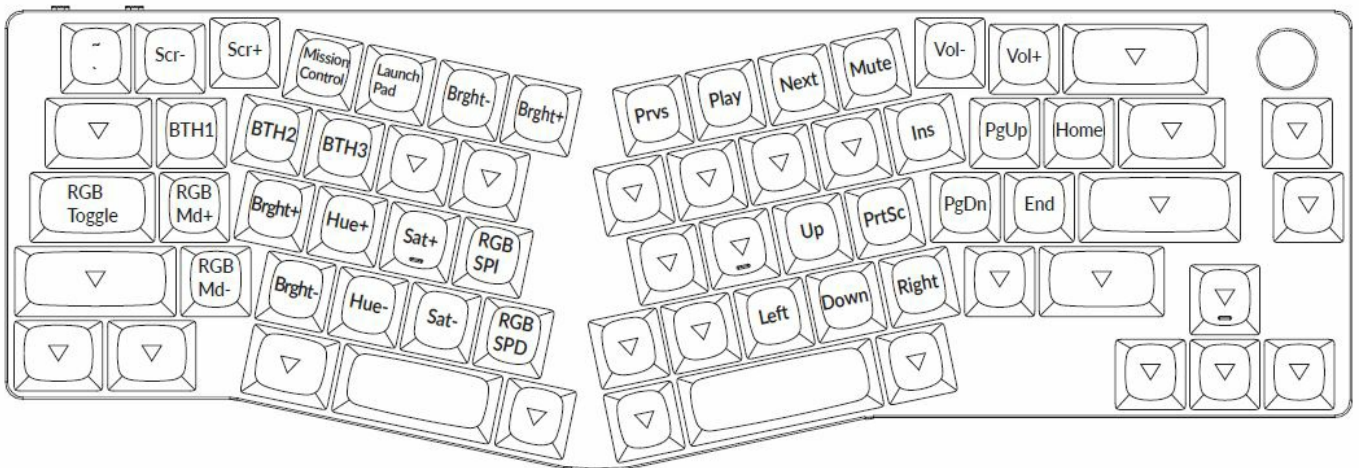
This layer will be activated when your keyboard's system toggle is switched to Windows.



LWin = Left Windows LAlt = Left Alt RAlt = Right Alt

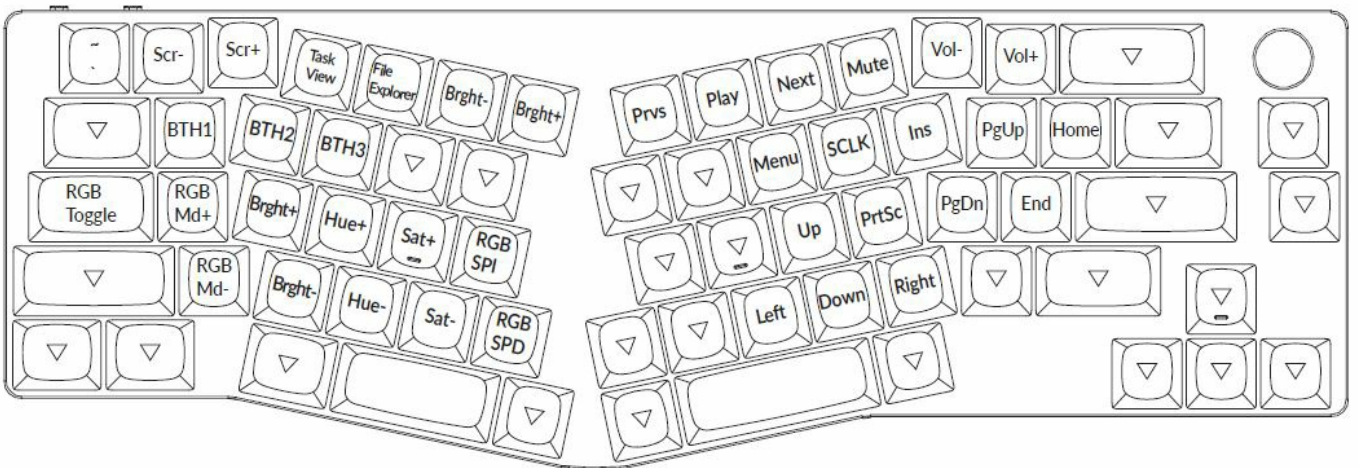
LAYER 2:

This layer will be activated when your keyboard's system toggle is switched to Mac and press the fn 1/MO(2) key.



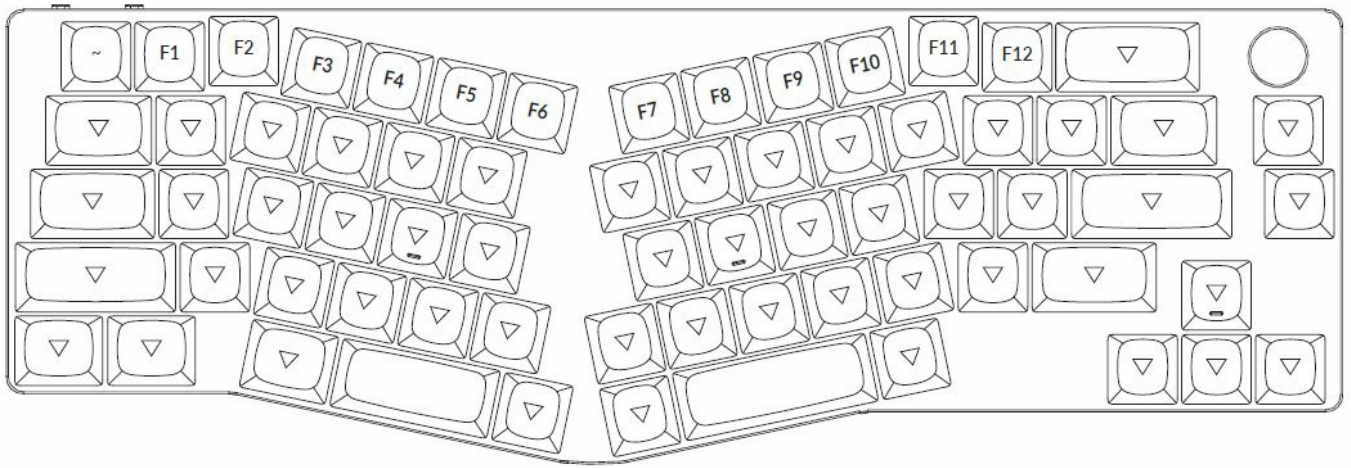
LAYER 3:

This layer will be activated when your keyboard's system toggle is switched to Windows and press the fn1/MO(3) key.



LAYER 4:

This layer will be activated when you press the fn2/MO(4) key.



KEY DESCRIPTION

Key Description	
Scr-	Screen Brightness Decrease
Scr+	Screen Brightness Increase
Bright-	Backlight Decrease
Bright+	Backlight Increase
Prvs	Previous
Play	Play/Pause
Next	Next
Mute	Mute
Vol-	Volume Decrease
Vol+	Volume Increase
RGB Toggle	Turn the Backlight on/off
RGBMd+	RGB Mode Next

RGBMd-	RGB Mode Previous
Hue+	Hue Increase
Hue-	Hue Decrease
RGB SPI	RGB Speed Increase
RGB SPD	RGB Speed Decrease
M0(1)	Layer 1 will be activated when holding this key
M0(2)	Layer 2 will be activated when holding this key
M0(3)	Layer 3 will be activated when holding this key
M0(4)	Layer 4 will be activated when holding this key
BTH1	Bluetooth Host 1
BTH2	Bluetooth Host 2
BTH3	Bluetooth Host 3

LED STATUS OVERVIEW

LED Location	Function	Status
Battery indicator	Charging	Low battery – Blinking Red Charging – Static Red Fully charged – Static Green
Bluetooth indicator	Bluetooth	Pairing – Slow Blinking Paired – Light Off Switching – Fast Blinking

FUNCTION DESCRIPTION

CHARGING

Plug the cable into a USB port and plug the other end into the keyboard port. Charging Indicator:

- When the battery is below 15%, a red battery blinking indicator will be triggered. A red light will stay on while charging; Fully charged in around 3 hours, a green battery indicator will appear.
- The Keychron keyboard is compatible with all USB ports. Please use a 5V 1A adapter or USB 3.0 for the best performance. The Keychron K11 Pro can be charged in Bluetooth/on/off mode.
- This product supports up to 5V charging voltage and 1A charging current. We are not responsible for any problems caused by improper charging.

BLUETOOTH/WIRED MODE (MODE TOGGLE SWITCH)

WIRED MODE

1. Switch the toggle switch to the Cable option (it only works when a USB cable is plugged in).
2. Connect our cable to your PC and keyboard.
3. Backlighting will be turned on.

Under Wired Mode, the keyboard will not enter into Battery Saver Mode.

BLUETOOTH MODE

1. Switch the toggle switch to the Bluetooth option.
2. Backlighting will be turned on.
3. Hold the “fn1+Q” key for 4 seconds to activate Bluetooth pairing (the Bluetooth indicator fast flashes for 3 minutes to detect pairing).
4. Search for the Bluetooth device “Keychron K11 Pro” on your device and connect it (the Bluetooth indicator goes off after successful pairing).

Note:

This keyboard supports pairing up to 3 devices simultaneously via the key combination “fn1” + “Q” / “fn1” + “W” / “fn1” + “E”.

- The Bluetooth indicator will continue to flash for 3 minutes.
- Slow or failed connections may exist due to different Bluetooth versions, please make sure all the settings are correct.

SWITCH BLUETOOTH DEVICES

Short press key combination “fn1” + “Q” / “fn1” + “W” / “fn1” + “E” to switch to other device.

RECONNECT:

1. Switch the keyboard to the Bluetooth option to activate the keyboard.
2. The Bluetooth indicator flashes for 4 seconds and automatically pairs with the last paired device.
3. If the Bluetooth indicator is off, press any button to enter the connection again.

The keyboard must have been paired with the device to perform this function.

TURN OFF THE KEYBOARD

Switch the keyboard to the OFF option.

BACKLIGHT SETTING

- Short press key combination “fn1” + “caps lock” to turn the backlight on/off.
- Short press key combination “fn1” + “A”/“fn1” + “Z” to switch between different types of lighting effects.

OS TOGGLE SWITCH

1. MAC/iOS

Switch the toggle to Mac/iOS when the keyboard is connected to a Mac or iOS operating system.

2. WINDOWS/ANDROID

Switch the toggle to Windows/Android when the keyboard is connected to a Windows or Android operating system.

When using the Windows/Android mode,  keys are used for “Windows” and “Alt” functions.

3. INPUT METHOD SWITCH

- **For iOS:**

- **Input method switch:** Ctrl + Space
- **Caps Lock:** Caps (Enable General>Keyboards>Hardware Keyboard>Caps Lock Language Switch)

- **For Android:**

Input method switch: Shift + Space

NOTE:

Functions of certain multimedia keys may be disabled due to compatibility, versions, brands and drivers of Windows/Android OS. We also recommend not to switch OS frequently as it may impact keyboard operations.

TROUBLESHOOTING

- If unable to pair the keyboard to the device, confirm that the device you're trying to pair with is
- Bluetooth-capable. If so, restart the device and try pairing it with the keyboard again.
Note: On a Windows computer, a new Bluetooth connection will sometimes require an additional software update process that may still be ongoing after a message appears indicating a successful completion. Wait at least 20 minutes after pairing to make sure all updates are completed before restarting the computer.
- Confirm that the device is configured to accept Bluetooth connections (Windows) and supports an external keyboard (HID profile).
- Go to Bluetooth Devices > Open Settings and select the following:
 - Allow Bluetooth devices to find this computer
 - Allow Bluetooth devices to connect to this computer
 - Alert me when a Bluetooth device wants to connect

My keyboard isn't working.

- **For the computer/smartphone:**

Go to your device Bluetooth settings › Select the keyboard and remove/delete/unpair it. Then restart your

device.

- **For the keyboard:**

Turn the keyboard off and back on. Then reconnect it to your device.

Bluetooth connection is interrupted even within 10 meters.

Check if the keyboard is resting on a metal surface that can interfere with the Bluetooth signal.

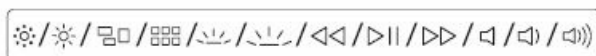
Third-party input tools are not compatible with the keyboard.

Due to compatibility, versions, brands and drivers of Windows/Android OS, functions of third-party input tools may be affected while using the keyboard. Please make sure your operating system and drivers are up to date.

Certain multimedia keys or function keys do not work.

Functions of certain multimedia keys may be disabled due to compatibility, versions, brands, and drivers of devices.

Multimedia keys:



Function keys:

F1 / F2 / F3 / F4 / F5 / F6 / F7 / F8 / F9 / F10 / F11 / F12

Safety Precaution

- Keep the product, accessories and packaging parts out of the reach of children to prevent any accidents and choking hazards.
- Always keep the product dry to avoid corrosion.
- Do not expose the product to extreme temperatures below -10°C(5°F) or above 50°C(131°F) to preserve the lifespan of the keyboard.

FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, under Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used under the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.

- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.


This device and its antenna(s) must not be co-located or operated in conjunction with any other antenna or transmitter.

Contact Information

- **Keychron, Inc.** Dover, DE 19901, United States
- Find us at: <https://www.keychron.com>
- Support@keychron.com
- **Facebook:** @keychron
- **Instagram:** @keychron
- **Twitter:** @keychronMK
- Designed by Keychron

Made in China.

Documents / Resources

	Keychron K11 Pro Bluetooth Mechanical Keyboard [pdf] User Guide 2ASF4-K11PRO, 2ASF4K11PRO, K11 Pro, K11 Pro Bluetooth Mechanical Keyboard, Bluetooth Mechanical Keyboard, Mechanical Keyboard, Keyboard
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References

-  [VIA | VIA](#)
- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

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