Manuals+ — User Manuals Simplified.

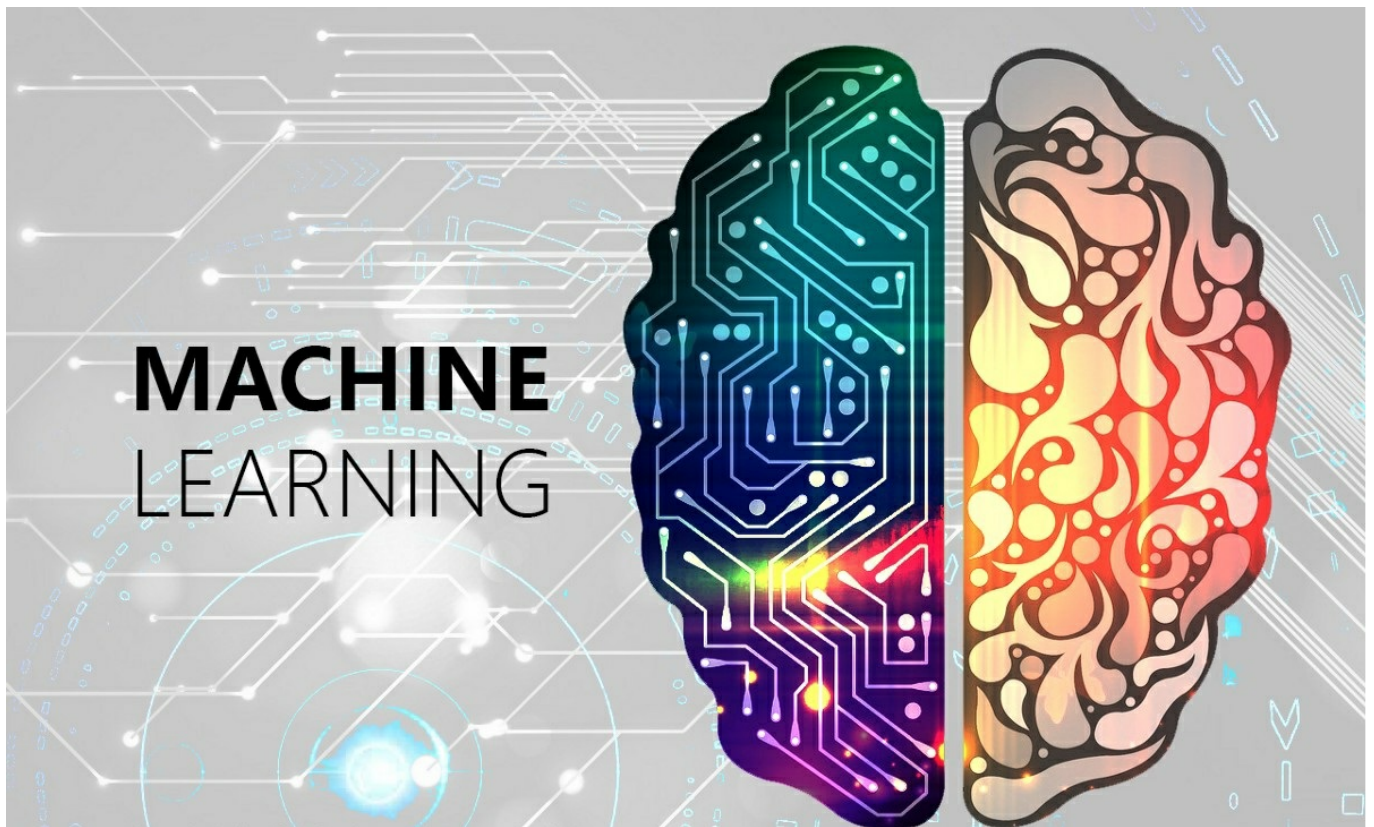# Kenuo P10 AI Learning Machine User Guide

Contents

logo KENUO

Kenuo P10 AI Learning Machine

Charger Adaptation Requirements

- For charger adaptation, please refer to the input voltage/current value on the back of the product you purchased.
- This product only supports chargers with the above specifications,and the chargers must meet Chinese national standards.
  If the machine is not used fora long time, please charge the product once every three months, and then place it on the tip of the machine after it is fully charged.
- For a machine that has been placed for a long time, the first time it is used, it needs to be pre-charged with a charger for more than 30 minutes before the charging status is displayed.

Name and content of hazardous substances in the product

Part Name	Harmful Substance					
	(Pb)	(Hg)	(Cd)	(Cr (VI))	(PBB)	(PBDE)
Main machine	×	O	O	O	O	O
accessories	O	O	O	O	O	O

This form is prepared in accordance with the provisions of SJT 11364.

O : Indicates that the content of the hazardous substance in all homogeneous materials of the part is below the limit requirement specified in GB/T 26572.

× : IIndicates that the content of the hazardous substance in at least one homogeneous material of the part exceeds the limit requirement specified in GB/T 26572.

Precautions

This product is a high-precision digital electronic product, please read carefully and strictly observe the following precautions: This machine is composed of high-precision integrated circuits, please do not disassemble it by yourself to avoid strong collision. Do not tear off the protective film on the touch screen, and it is strictly forbidden to click the touch screen with sharp objects (such as pen nails), which will damage the screen.

- If the machine crashes due to improper operation, it can be reset by pressing9 the reset hole with the card pin.
- Do not store the machine in environments with high temperature, high pressure humidity, strong static electricity and magnetic fields.
- Never use aggressive chemical solvents when cleaning the machine.
- When the unit indicates that the battery is low, you should charge it as soon as possible.
- When playing words, sentences, music, and videos, please adjust the volume to an appropriate position to avoid excessive volume affecting battery life and hearing.
- When unplugging the earphone and USB plug, it is strictly forbidden to pull out the cable by force, and the plug should be pulled out.
- When the touch screen is in use, do not pinch or touch objects with your hands! Otherwise, it will affect normal use or not answer.

Note: The pictures listed in this manual are for reference only, and product specifications and functions are subject to change without notice.

First boot wizard
This wizard will help you quickly select the language, time zone, set up WiFi network, user and computer name and other information. You can follow the prompts in the wizard and make user-friendly setings to start your premium experience.

key definition

- **Power button:**

- In shutdown state, press and hold the power button for 3 seconds to turn it on
- In the power-on state, short press the power button to turn off the screen to sleep, when you need to activate the screen, short-press the power button again
- In the power-on state, press and hold for 3 seconds to enter the shutdown interface, and press and hold for 10 seconds to force power off

- **Volume up key:** [+]   Volume can be increased
- **Volume down key:** [-]   Volume can be reduced

USB OTG function

The USB OTG function can support the connection between this product and other mobile devices (U disk, mobile hard disk, 3G network card, mouse, etc keyboard.) for data exchange.

1. To use the USB OTG function, the mobile device must be connected to this product through an OTG cable:
2. When using the USB OTG function, the battery power of this product must be kept above 50%; the connection of high-power mobile devices should use an independent power supply device.

virtual key bar:

	HOME button	Click to return to the main interface directly
	Back button	Click to return to the previous interface
	Background	Click to view, switch, and close background programs
	Menu key	Click to bring up menu options
	Screenshot	Click to save the picture of the current screen
	Volume up key	Short press or long press to increase volume
	Volume down key	Short press or long press to decrease volume

Pull down the notification bar:

⊗	User	Click to switch the current user
⚙	Settings	Click to call up system settings
🔋	Battery	Click to bring up battery settings
📶	Wi-Fi	Tap to turn Wi-Fi on or off
ᲁ	Bluetooth	Tap to turn Bluetooth on or off
🔊	Profile	Tap to adjust volume
✈	Airplane Mode	Tap to turn Airplane Mode on or off
🔄	Auto-rotate	Tap to toggle lock screen orientation on or off
📍	Location	Click to turn on or off the location function
📲	Cast Screen	Tap to toggle search for wireless display devices on or off

Wi-Fi wireless connection

1. Click the "Settings" function icon to enter the setting list interface, click to select the "WLAN" or "WiFi" item to enter the WiFi setting menu;
2. Slide the switch to tum on the W-F function, and the system will automatically scan the attached Wl-F hotspot signal;
3. Select and click the W-F signal that can be connected, enter the corresponding password, and click "Connect".

Card and mobile network connection

1. After inserting the SIM card in the off state, boot into the system:
2. Click the "Settings" icon to enter the settings list interface, click to select the Data usage" menu:
3. Slide the switch and turn on "Mobile Data Network".
4. The card slot is in the cover of the right shell, and the card can be loaded by opening the cover.
   Note: the chip is facing down.

Bluetooth connection

1. 1. Click the "Settings" function icon to enter the setting interface, click to select "Bluetooth:
   2. Slide the switch to turn on Bluetooth, the system will automatically scan the Bluetooth signal of the accessory:
   3. Click on the Bluetooth that can be connected, in the pop-up "Bluetooth pairing request", click "Pair";
   4. When the other device is confirmed, the connection is successful. *Only for models that support this function

Display setting
Click the "Settings" function icon to enter the setting list interface, click to select the "Display" menu

1. **Brightness:** Swipe the progress bar to adjust the brightness of the screen backlight display:

2. Sleep can set the time when the system is not operating, the system automatically shuts down the screen and sleeps:

3. **Automatic rotation:** You can set to lock the current screen orientation, or automatically rotate the screen orientation according to the device orientation

Sound settings

Click the "Settings" icon to enter the setting list interface, click to select the "Beep and Notification" menu

1. Swipe the progress bar to adjust the volume of media, alarm clock and ringtone;

2. Notification ringtones can be set as notification ringtones!

3. Phone ringtones can be set as ringtones for incoming calls:

4. Other sounds: You can turn on or off the screen lock sound, touch sound

Screen orientation
battery status display
Click the "Settings 1" function icon to enter the setting list interface, click to select the "Battery" menu, you can view the battery usage status Power display switch: Slide the switch to turn on or off the battery percentage display effect.

Can't turn on, can't charge

1. There is a small hole next to the power button and poke it with a toothpick, then press and hold the power button for ten seconds to power on.

2. Charge the tablet for more than 30 minutes, and then press the power button.

Application management
Click the "Settings" function icon to enter the settings, click to select the "Apps" menu, you can uninstall the application, clear the default operation, clear the cache, clear the data, force stop and other operations.

User
Click the "Setings" function icon to enter the setting interface, click to select the "User" menu

1. It can support multiple user logins:

2. Each user can set up exclusive personal applications and content.

Location information
Click the "Settings" function icon to enter the setting list interface, click to select the "Location Information" menu.

1. Slide the switch to turn on or off the positioning function:

2. Click "Mode" to select the positioning method.

Security Settings

Click the "Settings" function to enter the settings list interface, click to select the "Security" menu.

1. **Screen lock method:** You can choose the screen lock method of sliding, pattern PIN code and password

respectively:

2. **Unknown sources:** Slide the switch to set whether to allow the installation of local applications.

Language and input

Click the "Settings" function icon to enter the setting list interface, and click the Language and input method"
menu.

1. **Language:** switchable system language
2. **Input method:** The system default input method can be set.

Account management

Click the "Settings" function icon to enter the settings list interface, click to select the "Account Management"
menu.

1. **Add Account:** You can add accounts for applications in the system
2. Management functions such as synchronizing data can be performed on existing accounts.

Reset

1. Click the "Settings" function icon to enter the settings interface, click the "Backup and reset" menu, and select
   "Restore to factory settings".
2. Restoring the factory settings will clear all user data, please pay attention to backup.

Date and time
Click the "Settings" function icon to enter the setting list interface.

1. The system automatically synchronizes the date and time when it is connected to the network. Swipe to turn off
   function, set date and time manually:
2. Automatically determine the time zone: After swiping the function, it will automatically synchronize the time
   zone when connected to the network.
3. 24-hour format: swipe to open the function, it can be displayed in 24-hour format.

Common problem

The machine cannot be turned on
Check whether the battery is charged, forcibly turning on the battery without power will damage the battery. After
connecting the power adapter, turn it on again to check.
If it still cannot be turned on after charging. please contact customer service.

- **The touch screen is not working properly**

  In the charging state, and there is a strong source of interference in the power environment, disconnect the

  charger. Connect to the computer, and the ground wire of the computer is not well grounded. If there is strong

  interference, other software may cause the system to die. Press and hold the shutdown button to shut down

  and then restart.
- **Abnormal charging**

When the battery is exhausted and cannot be charged, plug in the charger, insert a sharp object such as a pin into the RESET reset hole to reset or press and hold the power button for 6 seconds to release, and then charge for more than 4 hours.

- **The screen keeps flickering after booting**

Insufficient battery, please charge. Check if there is a tick option in "Settings" – "Developer Options".

- **No sound from headphones**

No sound from speakers and headphones. check if the volume is set to 0.

Please check whether the headset is connected well and whether there is any problem with the connecting line.

- **Crashes or doesn't turn on**

If the machine crashes during use, insert a sharp object such as a card pin into the RESET reset hole to reset or press and hold the power button for 6 seconds to shut down. Can't connect to computer. Check if the USB cable is propely connected to the computer, and confirm if "Turn on the USB storage device. Please try not to use the front USB of the computer for connection. The downloaded video cannot be played. This machine is compatible with most video files on the Internet. However, due to the different video formats, encoding methods, resolutions and other parameters provided by the Internet, some video files may not be played or play abnormally. Use third-party video conversion software to convert the frile format within the range supported by this machine on the computer, and then copy it to this machine for playback.

- **Can't connect to Wi-Fi**

The password for the wireless network was entered incorrectly. The distance from the router is too far. There is a problem with the setting of the wireless router, such as using a Chinese screen name, there are other restrictions An encrypted wireless network like "Telecom My E Home" is used.

- **Can't access the learning system**

If the machine is reset to factory settings, or the relevant registration information of the learning system is cleared, so that it cannot enter the learning system, connect to Wifi and then enter.

FCC

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.

Information to the user.
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. 15.105 Information for the user.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with theinstructions, may cause interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connecting the equipment to a socket on a circuit different from that to which the receiver is connected.
- Contact with the provider or a radio / TV technician for help.

Specific absorption rate (SAR):
This Tablet PC meets the government's requirements for exposure to radio waves. The guidelines are based on standards developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a margin of safety designed to ensure the safety of all people regardless of their age or health.

The FCC Statement of Exposure to RF and the SAR limit for the United States (FCC) is 1.6 W/kg average for each gram of tissue. This device was tested for typical operations of use on the body, with the back of the tablet at 0mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a distance of 0mm between the user's body and the back of the tablet. The use of belt clips, covers and similar accessories must not contain metallic components in their assembly. The use of accessories that do not meet these requirements may not meet FCC RF exposure requirements and should be avoided. Functioning in the body.

This device was tested for typical operations of use in the body. To comply with RF exposure requirements, a minimum separation distance of 0mm must be maintained between the user's body and the telephone, including the antenna. Third-party accessories such as belt clips. covers and similar accessories used with this device should not contain metallic components, accessories that do not meet these RF exposure requirements and should be avoided from use on the body. Use only the supplied antenna or an approved antenna.

Documents / Resources

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