



KEHUA TECH SPI60 PV Inverter User Manual

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Applicable Products: SPI series PV inverter for market.

Statement: These warranty terms and conditions are applicable in the original purchaser of the product and is non-transferable.

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WARRANTY PERIOD

SPI series PV inverter Standard Warranty period is 60 months from the date of Bill of Lading and the Additional Workmanship Warranty period is 60 months from the end of the standard warranty period. Other accessories, such as Wifi sticks, meters are warranted for 24 months from the date of the Bill of Lading.

WARRANTY CLAIM PROCEDURE

In case of a defective device during the warranty period, Buyer shall report defective device with a brief fault description and warranty card information to KEHUA after-sales service platform by Official website: www.kehua.com/WarrantyClaims.html, E- mail: service@kehua.com or Fax: **+865965162166** to process the warranty claim within 14 days , To make a claim under the warranty terms of KEHUA, it shall supply KEHUA with the following information and documentation regarding the defective device:

- A copy of invoice, warranty certificate, receipt, commissioning report or any other document which provides proof of purchase of the KEHUA inverter;
- Provide the Products for inspection, testing and correction;
- Product Nameplate, Model No. (Such as SPI-XXX) and serial number;
- Copy of the installation report, installation date and maintenance log;
- Error message on LCD screen (if available) and additional information regarding the fault/error;
- Detailed information about the system design (modules, circuits, etc.);
- Operation process and status information of products etc.

Notice: When making a claim under KEHUA's warranty terms, the Buyer shall provide KEHUA with the above information and documents regarding the defective device (If the claimant fails to provide the above information, the warranty claim may be rejected.)

If, at the time of the warranty claim, KEHUA has ceased to manufacture the relevant products, KEHUA may, at its option, replace them with products of a different type (including mutually agreed size, color, shape and/or power), or refund the purchase price agreed by KEHUA and Buyer.

The replacement of batteries, components or products may not be brand new, but the quality and specifications meet the product specifications.

WARRANTY SERVICE

Buyer may arrange preliminary troubleshooting if necessary and preliminary judgment. After confirmation by KEHUA's engineer:

Standard Warranty (in the first 60 months): KEHUA generally sends the spare part (such as PCB board) or an equivalent replacement unit according to model and age, (Buyer bears the freight, duty, tax, labor) If KEHUA's engineer cannot confirm fault part, KEHUA's engineer notifies Buyer, Buyer send back the fault part (such as PCB board) or unit for replacement (Buyer bear freight), then KEHUA will send the part (such as PCB board) or an equivalent replacement unit to Buyer (KEHUA bear the freight). The remainder of the warranty entitlement will be transferred to the replacement device. If the defective device is replaced, the warranty period will be kept for at least 3 months. If the parts are repaired, the warranty period of the original device does not extend the original warranty period, but repaired parts warranty for at least 3 months from the date of repair completion

Additional Workmanship Warranty: After Standard Warranty period expired, Buyer will be continually given the right to have Additional Workmanship Warranty, starting from the next date of Standard Warranty period's expire day. During Additional Workmanship Warranty period, KEHUA has the right to determine how to carry out the service of the warranty. In cases where KEHUA provides replacement unit or spare parts for the Buyer, a corresponding cost for replacement unit and spare parts needs to be charged, and KEHUA will not be responsible for other costs during service in that period, including, but not limited to, logistical fees, duty, tax, labor costs and any other compensation. In addition, the replaced device may have a small flaw on its surface or any general defect, KEHUA guarantees that the replaced device is generating power to the network.

Within 14 days after the end user receives the replacement device, the defective device shall be collected and shipped to the Buyer's warehouse at the Buyer's expense; After confirmation by KEHUA, if it can be repaired, KEHUA will provide spare parts for free along with the next batch of purchase order's products, which will be replaced and repaired by the Buyer. The repaired device are still stored in the Buyer's inventory as the turnover device, and the ownership of the turnover device belongs to KEHUA. At the end of the warranty period, both parties count the number of spare device and determine the price for the Buyer to purchase.

If device is not remotely monitored, KEHUA standard Warranty period shall be reduced to 24 months from the date of the bill of lading.

KEHUA provides online after-sale technical support services on business day, Buyer can contact technical engineer by:

www.kehua.com/WarrantyClaims.html;

Email (service@kehua.com);

Wechat (+86-19859253059);

Telephone (+86-592-5160516 +86-19859253059);

The after-sales technical engineer can response Q & A online.

If Buyer fails to solve the existing problems, and needs KEHUA's technical personnel to the user site to guide the installation or provide technical services, etc., Buyer shall be responsible for the technical personnel round-trip airfare, local transportation cost, accommodation, visa fees and technical services charges (USD600/person/day

KEHUA reserves the right to arrange the warranty service for users and to use third parties for performing warranty works

WARRANTY EXCLUSIONS AND DISCLAIMER

Any defect or damages caused by the following circumstances will not be covered by the warranty:

- The Buyer fails to file a warranty application in accordance with the warranty claim procedure.
- Identification marks or serial number are removed or altered in anyway;
- Unauthorized attempts to repair, adjustment or modify the Product or change component;

- Non-compliance with the user manuals, installation guides and maintenance requirements and over-testing;
- Non-compliance with applicable regulations and standards;
- Voltage surge coming from PV array DC side or from grid AC side, lightning;
- Operate in inappropriate on-site conditions, including but not limited to: insufficient ventilation, rust, mildew, dust, corrosive environment, salt and flammable gases, vibration, shock-prone locations, sustained temperature exceeding the specified operating range of the device, improper grounding or any other external influence, such as dust, animal or insect or water damage;
- The Product has been improperly stored and damaged while being stored by the end user;
- Transport damage, painting scratch caused by shipping pumping. It should declare to insurance company as soon as containers unload with enough evidence;
- The damage is only cosmetic and has no impact on the functioning of the device;
- Force majeure, including but not limited to earthquakes, floods, fire, natural disasters and theft.

Expendable materials such as filters, fuses, lightning arrester or overvoltage protection material are not covered by this warranty.

LIMITATION OF LIABILITY

KEHUA should not bear the warranty cost, include: transport, travel and accommodation cost of KEHUA personnel as well as costs of Buyer's own staff are not included in the warranty. Customs duties, taxes and all other import cost are excluded

Due to technological progress, the replacement part or replacement device provided may not be compatible with the system monitoring or other components installed on-site. Costs incurred as a result are not part of this warranty service and will not be covered by KEHUA

These services do not include modifications to the existing photovoltaic system of the device, tis building wiring or other devices.

KEHUA will not be liable for any special, consequential, or punitive damages (including lost profits, cost due to disassembly and installation, loss of data) arising out of or relating to this Product or the transactions it contemplates whether for breach of contract, tort, negligence, or other form of action, and irrespective of whether KEHUA has advised of the possibility of any such damage. Under no condition, KEHUA's total liability shall not exceed the total amount of payments received by KEHUA for this product that is the subject of a claim

NON-APPLICABILITY OF WARRANTY CLAIM

In case a warranty claim is reported which shows not to be valid, the costs incurred by KEHUA due to this non-applicability of warranty claim shall be covered by the Buyer unless this nonapplicability was not visible for End-user according to given circumstances.

APPLICABLE LAW

This Agreement is to be construed in accordance with and governed by the laws of Hong Kong, except conflict rules

UPDATE OF WARRANTY TERMS

To the extent permitted by the applicable law, KEHUA reserve the right update this warranty terms from time to

time, and such update may by published on the official website of KEHUA or sent by email or to the address of the Buyer (If provided by the Buyer when purchase the Products).This Warranty terms expires automatically upon the updated version of warranty standard issued by KEHUA

OTHER TERMS

This warranty terms and conditions shall take effect after the date of signature and seal of the two parties. The text shall be in duplicate, and the two parties shall have the same legal effect

This warranty terms and conditions includes Chinese and English expressions. In case of inconsistency between the Chinese and English expressions, the Chinese version shall prevail.

In case of inconsistency between the warranty terms in original contract and this warranty terms and conditions, this warranty terms and conditions shall prevail.

IN WITNESS WHEREOF, this Warranty term and condition has been agreed and confirmed by

BUYER: SELLER:
XIAMEN KEHUA DIGITAL
ENERGY TECH CO.,LTD
Signature
Signature
Date:
Date:

Documents / Resources

	KEHUA TECH SPI60 PV Inverter [pdf] User Manual SPI60, 60wifi, SPI60 PV Inverter, PV Inverter, Inverter
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References

-  [KEHUA TECH](#)