

Keepsmile KS-2-APP Double Side Lighting Floor Lamp



Keepsmile KS-2-APP Double Side Lighting Floor Lamp User Manual

[Home](#) » [Support](#) » Keepsmile KS-2-APP Double Side Lighting Floor Lamp User Manual 

Contents

- 1 Keepsmile KS-2-APP Double Side Lighting Floor Lamp
- 2 Troubleshooting
- 3 Packing List
- 4 Installation
- 5 Control Button
- 6 APP Control
- 7 16 Keys IR Remote Control
- 8 Specification
- 9 FCC Compliance
- 10 FREQUENTLY ASKED QUESTIONS
- 11 VIDEO – PRODUCT OVERVIEW
- 12 References
- 13 Related Posts



Keepsmile KS-2-APP Double Side Lighting Floor Lamp



Having trouble?

Please do not rush refund/returns

Please contact us:

- **Telephone:** (877) 877-3155
 - (702) 666-9925
- **Email:** support002@keepsmile.vip

We will help you solve the problem

Troubleshooting

Can't find the device 'KS05-X' in the Keep Smile app

- Check if the lamp is powered on, try disconnecting and re-powering.
- Check if Bluetooth on the smartphone is enabled, or try connecting with another smartphone.
- Make sure the app is the latest version

- When connecting for the first time, ensure the smartphone is near the lamp.
- If still can't find the device, go to "Forgotten Device" on "My Device" in the app, and find the device 'KS05-XXXXXX' If there is one, click "Unlock" and then re-connect it.

The remote control does not work

- Check if the remote control battery has power
- Reset the remote control, then re-pair it.
 - **Reset the remote control:** Continuously off/on-off/on-off/on(6 times). When the lamp bulb fast flashes, all the remote pair procedures on the lamp would be cleared successfully.
 - **Repair:** Power on the floor lamp, long press the RGB on/off button (on the remote) for 2 seconds to pair them. The remote indicator light flashes on when entering the pairing procedure. Within 10-30 seconds, the lamp pairs with the remote after detecting the remote signal. The indicator light on the remote flashes when they are paired successfully.

Why does the app need permissions for location, Bluetooth, microphone, storage, camera, etc?

- Location permissions: The Android system requires location to scan for Bluetooth devices and connect. It's not the "Keepsmile" app that needs the buyer's location information, it's the Android system that needs it. The IOS system does not require location permissions
- Bluetooth permissions: Allow Bluetooth to connect to use the app
- The recording, storage, and camera permissions are optional (Optionally close). They are only required when using some functions.
 - **Storage:** When using the music mode, need to read the music on the mobile phone
 - **Microphone:** When using the mic mode, you need to grab the surrounding sound
 - **Camera:** When uploading profile pictures
- We do not record and save any buyer's location or other information. You can set all permissions to allow only while app in use.

Other issues.

- Please call or email us, we will provide you with a satisfactory solution

Packing List

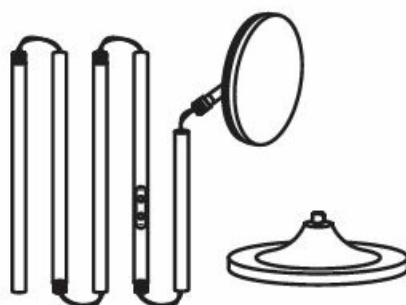
Lamp Head	1
Iron Poles	5
Lamp Base	1
Power Adapter with Cable	1
Remote Controller	1
User Manual	1

Installation

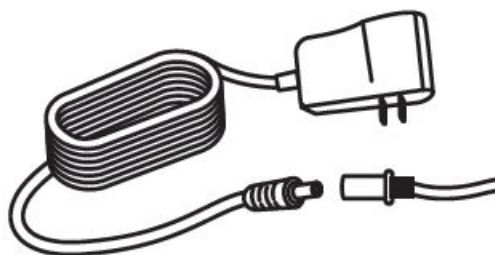
- **Step 1:** Check if all the parts are complete. Place them neatly to avoid wires twisting. Connect the power adapter to check if the floor lamp can work normally

Warning Be sure to test before installing. Any questions, please feel free to contact us by email or phone

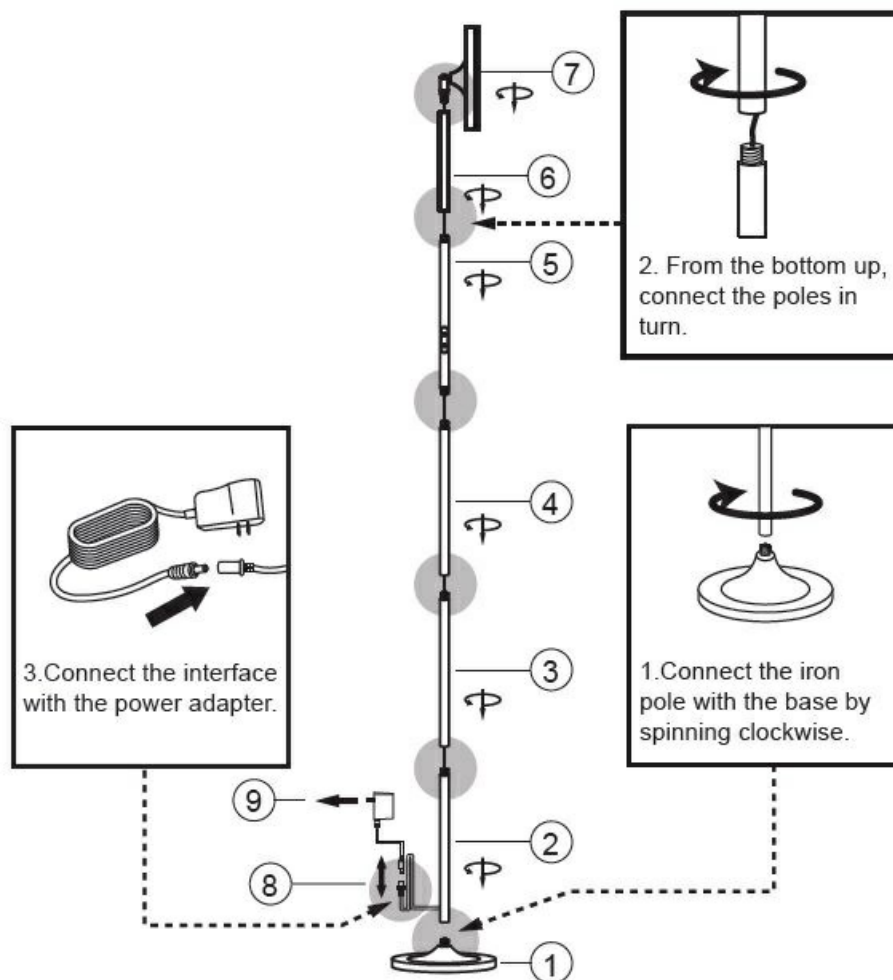
- Check if all the parts are complete. Place them neatly to avoid wires twisting which may cause poor wire contact



- Connect the wires on the pole with the power adapter. Plug in, to check if they can work normally.

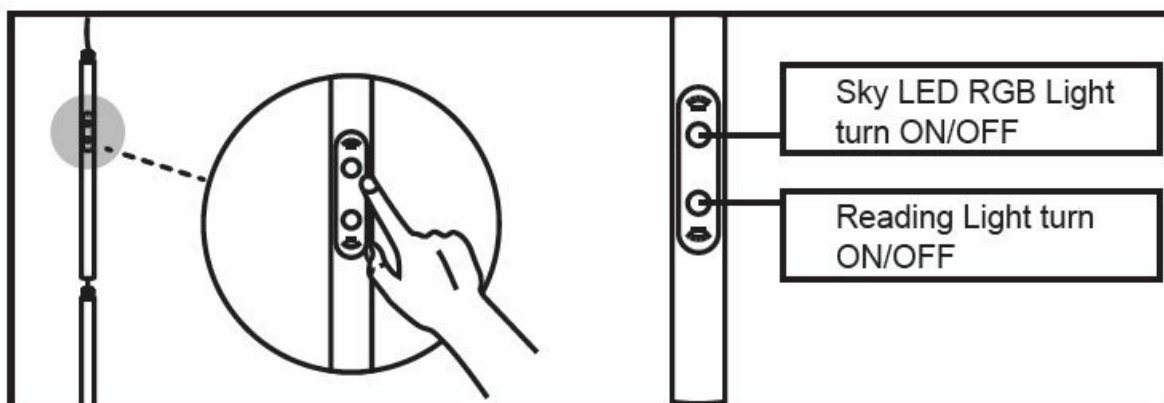


- **Step2:** Assemble the Floor Lamp in the order of ①-⑨ As illustrated
 - Connect the Base with the Iron pole by spinning it clockwise. (① and ②)
 - Connect all Iron poles and Lamp Heads in order ②-⑦ by spinning clockwise
 - Connect the Power Cable and Power Adapter (⑧ and ⑨)



- ① Base
- ②-⑥ Iron poles
- ⑦ Lamp Head
- ⑧ Power Cable
- ⑨ Power Adapter

Control Button



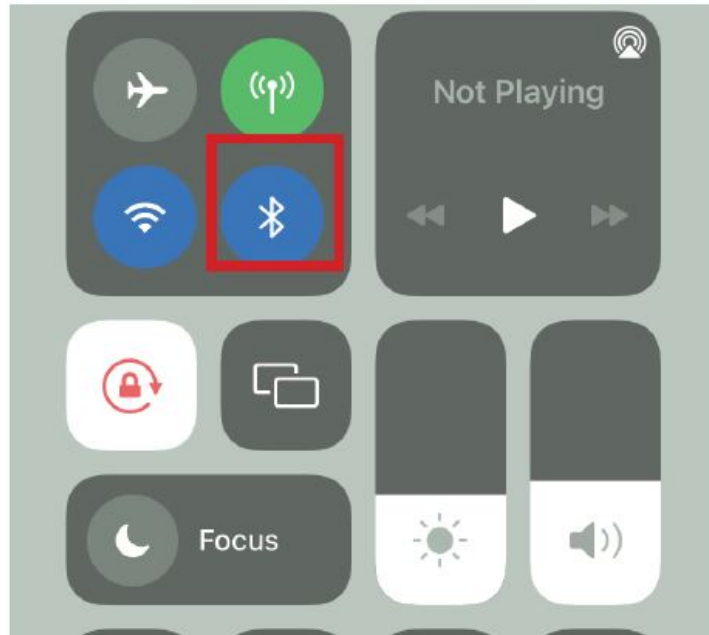
APP Control

Keepsmile APP Control

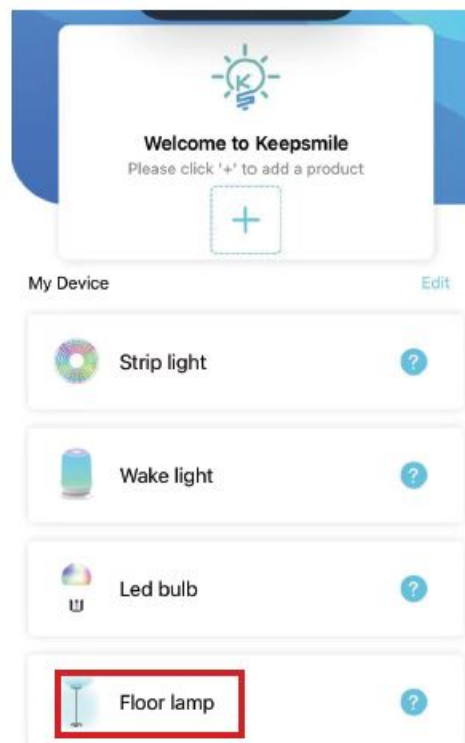
1. Scan the below QR code or search and download the Keepsmile app from the Apple Store or Google Play.





2. Turn on the Bluetooth on your phone



3. Don't connect it to Bluetooth, after turning on the Bluetooth, please open straight to the Keep Smile app. Select 'Floor Lamp'

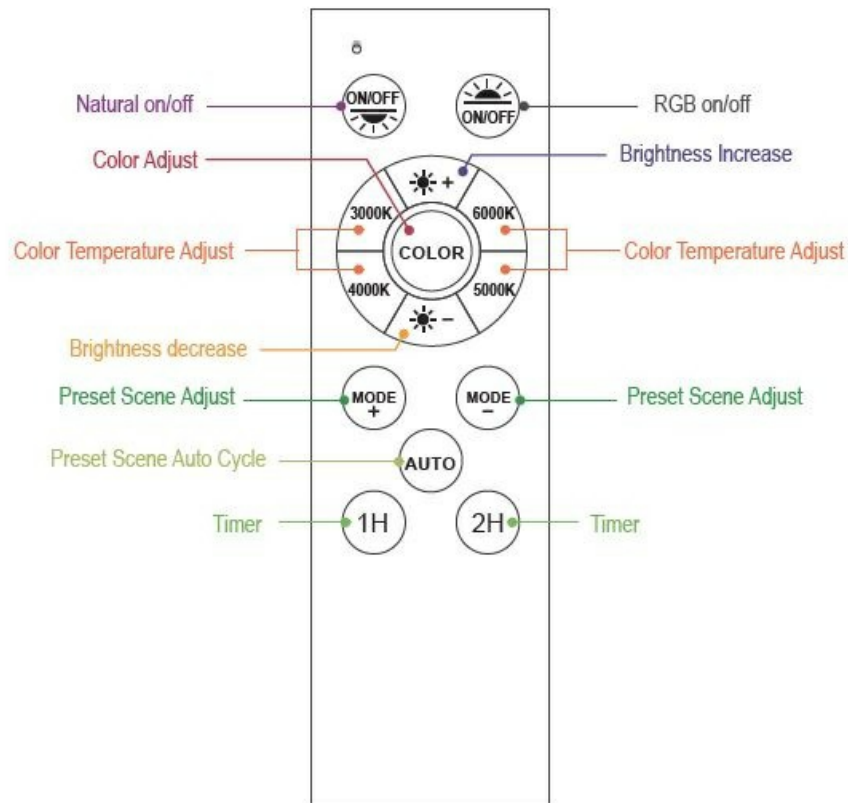


-  mark means successfully connected.
-  mark means Bluetooth unconnected, please tap this mark to make it connected



16 Keys IR Remote Control

- 16Keys IR remote is portable and magnetic. Put it on the pole and it could be sucked on it tightly.



WARNING

1. Indoor use only. It is non-waterproof.
2. Please use the packaged adapter to meet the working power requirement.
3. Power off before installation, cleaning, and idle.
4. Please do not use it in humid environments or at high temperatures
5. Please do not use it while exceeding the voltage the proper voltage of US is AC110-120V 50-60Hz.
6. Please do not plug or unplug the power cord with wet hands keep it in a dry environment.
7. Please stop using it if there are any defective issues found in the product.

Specification

Input Voltage	100-240VAC 50/60Hz
Color Temperature	2700K~6500K
Max Luminous Flus	2600LM
Controlled by	APP/IR remote/Switch
Height	69in
Beam Angle	360 degree
Material	Iron+Plastic
Wattage	24W

FCC Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation

FREQUENTLY ASKED QUESTIONS

What should I do if the Keepsmile KS-2-APP Double Side Lighting Floor Lamp does not respond to the remote control?

If the Keepsmile KS-2-APP Double Side Lighting Floor Lamp does not respond to the remote control, first, ensure that the batteries in the remote are properly inserted and functional. Check for any obstructions between the remote and the lamp. If the issue persists, try resetting the lamp by unplugging it from the power source for a few minutes and then plugging it back in.

How can I troubleshoot flickering lights on the Keepsmile KS-2-APP Double Side Lighting Floor Lamp?

Flickering lights on the Keepsmile KS-2-APP Double Side Lighting Floor Lamp may indicate a loose connection or a faulty LED bulb. Ensure that the bulb is securely screwed into the socket. If the issue persists, try replacing the LED bulb with a new one compatible with the lamp's specifications.

What steps should I take if the brightness of one side of the Keepsmile KS-2-APP Double Side Lighting Floor Lamp is significantly lower than the other side?

If one side of the Keepsmile KS-2-APP Double Side Lighting Floor Lamp is dimmer than the other, check the LED bulb and connections for any issues. It's possible that the LED array on one side may be faulty or damaged.

How can I troubleshoot an issue with the power supply of the Keepsmile KS-2-APP Double Side Lighting Floor Lamp?

If the Keepsmile KS-2-APP Double Side Lighting Floor Lamp is not receiving power, first, ensure that it is plugged into a working power outlet. Check the power cord for any damage or fraying. If the lamp still does not power on, try using a different power outlet.

What should I do if the remote control of the Keepsmile KS-2-APP Double Side Lighting Floor Lamp is not functioning properly?

If the remote control of the Keepsmile KS-2-APP Double Side Lighting Floor Lamp is not functioning properly, replace the batteries with fresh ones and ensure they are inserted correctly. If the issue persists, try resetting the lamp by unplugging it from the power source for a few minutes and then plugging it back in.

How can I troubleshoot an issue with the IR connectivity of the Keepsmile KS-2-APP Double Side Lighting Floor Lamp?

If the IR connectivity of the Keepsmile KS-2-APP Double Side Lighting Floor Lamp is not working, ensure that there are no obstructions between the remote and the lamp. Check for any interference from other IR devices nearby.

What steps should I take if the Keepsmile KS-2-APP Double Side Lighting Floor Lamp emits an unusual odor or smoke?

If the Keepsmile KS-2-APP Double Side Lighting Floor Lamp emits an unusual odor or smoke, immediately unplug it from the power source and discontinue use. This could indicate a potential electrical issue or a malfunctioning component.

How can I troubleshoot an issue with the brightness control feature of the Keepsmile KS-2-APP Double Side Lighting Floor Lamp?

If the brightness control feature of the Keepsmile KS-2-APP Double Side Lighting Floor Lamp is not working properly, ensure that the remote control is functioning correctly and within range. Check if there are any obstructions between the remote and the lamp. If the issue persists, try resetting the lamp by unplugging it from the power source for a few minutes and then plugging it back in.

What should I do if one side of the Keepsmile KS-2-APP Double Side Lighting Floor Lamp does not illuminate at all?

If one side of the Keepsmile KS-2-APP Double Side Lighting Floor Lamp does not illuminate, check the LED array and connections for any issues. It's possible that there may be a loose connection or a faulty LED array on that side.

How can I troubleshoot an issue with the remote switch type of the Keepsmile KS-2-APP Double Side Lighting Floor Lamp?

If the remote switch type of the Keepsmile KS-2-APP Double Side Lighting Floor Lamp is not working, first, ensure that the remote control is functioning correctly and within range. Check for any obstructions between the remote and the lamp. If the issue persists, try replacing the batteries in the remote with fresh ones. If the problem continues, contact Keepsmile customer support for further assistance.

What are the dimensions of the Keepsmile KS-2-APP Double Side Lighting Floor Lamp?

The Keepsmile KS-2-APP Double Side Lighting Floor Lamp measures 9.25 inches in diameter, 9.25 inches in width, and 69 inches in height.

What type of light source does the Keepsmile KS-2-APP Double Side Lighting Floor Lamp use?

The Keepsmile KS-2-APP Double Side Lighting Floor Lamp utilizes LED as its light source type.

What type of controller does the Keepsmile KS-2-APP Double Side Lighting Floor Lamp come with?

The Keepsmile KS-2-APP Double Side Lighting Floor Lamp comes with a remote control for easy operation.

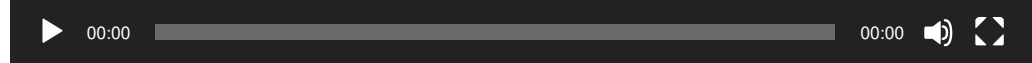
What is the switch type of the Keepsmile KS-2-APP Double Side Lighting Floor Lamp?

The Keepsmile KS-2-APP Double Side Lighting Floor Lamp features a remote switch type, operated via the included remote control.

How many light sources does the Keepsmile KS-2-APP Double Side Lighting Floor Lamp have?

The Keepsmile KS-2-APP Double Side Lighting Floor Lamp has one light source.

VIDEO – PRODUCT OVERVIEW



[Download the PDF link: Keepsmile KS-2-APP Double Side Lighting Floor Lamp User Manual Double-Side-Lighting-Floor-Lamp-User-Manual.mp4](#)

References

- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

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