



Juniper Secure Connect Application User Guide

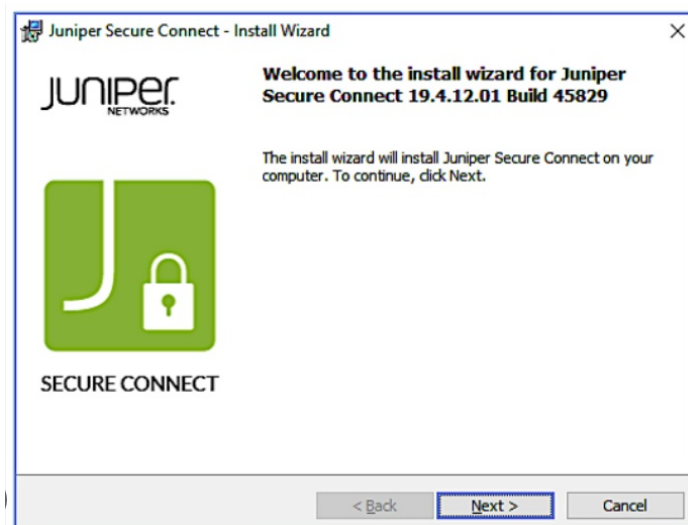
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Juniper Secure Connect Application



Introduction

Juniper® Secure Connect is a client-based SSL-VPN application that allows you to securely connect and access

protected resources on your network.

Table 1 on page 1, Table 2 on page 1, Table 3 on page 2, and Table 4 on page 2 shows the list of available Juniper Secure Connect application releases.

This release notes covers new features and updates that accompany the Juniper Secure Connect application release 23.3.4.71 for macOS as described in Table 2 on page 1.

Table 1: Juniper Secure Connect Application Releases for Windows Operating System

Platform	All Released Versions	Released Date
Windows	23.4.13.16	2023 July
Windows	23.4.13.14	2023 April
Windows	21.4.12.20	2021 February
Windows	20.4.12.13	2020 November

Table 2: Juniper Secure Connect Application Releases for macOS Operating System

Platform	All Released Versions	Released Date
macOS	23.3.4.71	2023 October
macOS	23.3.4.70	2023 May
macOS	22.3.4.61	2022 March
macOS	21.3.4.52	2021 July
macOS	20.3.4.51	2020 December
macOS	20.3.4.50	2020 November

Table 3: Juniper Secure Connect Application Release iOS Operating System

Platform	All Released Versions	Released Date
iOS	*22.2.2.2	2023 February
iOS	21.2.2.1	2021 July
iOS	21.2.2.0	2021 April

In the February 2023 release of Juniper Secure Connect, we've published the software version number 22.2.2.2 for iOS.

Table 4: Juniper Secure Connect Application Release for Android Operating System

Platform	All Released Versions	Released Date
Android	*22.1.5.10	2023 February
Android	21.1.5.01	2021 July
Android	20.1.5.00	2020 November

What's New

There are no new features introduced in the Juniper Secure Connect application in this release.

What's Changed

IN THIS SECTION

- [VPNs | 3](#)

Learn about changes to the Juniper Secure Connect application in this release.

VPNs

- In the previous releases, intermittently, the local firewall on the endpoint blocked incoming DPD packets on the SRX Series Firewall, leading to unexpected termination of VPN connection. You may notice this behavior when certain timers of the local firewall are applied to the endpoint and DPD is enabled on the SRX Series Firewall. Starting this release, Juniper Secure Connect ensures that the SRX Series Firewall sends DPD messages to the application as long as the application is in connected state. VPN session closes only when the Juniper Secure Connect application disconnects.

Known Limitations

There are no known limitations for Juniper Secure Connect application in this release.

Open Issues

There are no known issues for Juniper Secure Connect application in this release.

Resolved Issues

IN THIS SECTION

- [VPNs | 4](#)

The following issues are resolved in this release for Juniper Secure Connect application.

VPNs

VPN tunnel establishment with IPv6 addresses failed post successful authentication on the macOS application.

Requesting Technical Support

IN THIS SECTION

- Self-Help Online Tools and Resources | 5
- Creating a Service Request with JTAC | 5

Technical product support is available through the Juniper Networks Technical Assistance Center (JTAC). If you are a customer with an active J-Care or Partner Support Service support contract, or are covered under warranty, and need post-sales technical support, you can access our tools and resources online or open a case with JTAC. JTAC policies—For a complete understanding of our JTAC procedures and policies, review the JTAC User Guide located at <https://www.juniper.net/us/en/local/pdf/resource-guides/7100059-en.pdf>.

- Product warranties—For product warranty information, visit <http://www.juniper.net/support/warranty/>.
- JTAC hours of operation—The JTAC centers have resources available 24 hours a day, 7 days a week, 365 days a year.

Self-Help Online Tools and Resources

For quick and easy problem resolution, Juniper Networks has designed an online self-service portal called the Customer Support Center (CSC) that provides you with the following features:

- Find CSC offerings: <https://www.juniper.net/customers/support/>.
- Search for known bugs: <https://prsearch.juniper.net/>.
- Find product documentation: <https://www.juniper.net/documentation/>.
- Find solutions and answer questions using our Knowledge Base: <https://kb.juniper.net/>.
- Download the latest versions of software and review release notes:
<https://www.juniper.net/customers/csc/software/>.
- Search technical bulletins for relevant hardware and software notifications: <https://kb.juniper.net/InfoCenter/>.
- Join and participate in the Juniper Networks Community Forum:
<https://www.juniper.net/company/communities/>.

To verify service entitlement by product serial number, use our Serial Number Entitlement (SNE) Tool: <https://entitlementsearch.juniper.net/entitlementsearch/>.

Creating a Service Request with JTAC

You can create a service request with JTAC on the Web or by telephone

- Call 1-888-314-JTAC (1-888-314-5822 toll-free in the USA, Canada, and Mexico).
- For international or direct-dial options in countries without toll-free numbers, see <https://support.juniper.net/support/requesting-support/>.


Revision History

- 26, October 2023—Revision 1, Juniper Secure Connect Application

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Documents / Resources

	Juniper Secure Connect Application [pdf] User Guide Secure Connect Application, Secure, Connect Application, Application
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