

Juniper 23.3.4.70 Secure Connect User Guide

Home » JUNIPer » Juniper 23.3.4.70 Secure Connect User Guide 🖺



Contents

- 1 Introduction
- 2 What's New
- 3 What's Changed
- 4 Platform and Infrastructure
- **5 Known Limitations**
- 6 Open Issues
- 7 Resolved Issues
- **8 Requesting Technical Support**
- 9 Self-Help Online Tools and Resources
- 10 Creating a Service Request with JTAC
- 11 Revision History
- 12 Documents / Resources
 - 12.1 References
- **13 Related Posts**

Introduction

Juniper® Secure Connect is a client-based SSL-VPN -rrVbc- on that allows you to securely connect and access protected resources on your network.

This release notes accompany the Juniper Secure Connect -rrVbc-on release as described in the Table 1. This release notes covers new features and updates that are released as part of Juniper Secure Connect rrVbc-on 23.3.4.70 for mac OS.

Table 1: Juniper Secure Connect rrVb1-■ on Releases and Supported r;r-■ n] Systems

Platform	All Released Versions	Released Date
Windows	23.4.13.14	2023 April
Windows	21.4.12.20	2021 February
Windows	20.4.12.13	2020 November
mac OS	23.3.4.70	2023 May
mac OS	22.3.4.61	2022 March
mac OS	21.3.4.52	2021 July
mac OS	20.3.4.51	2020 December
mac OS	20.3.4.50	2020 November
iOS	*22.2.2.2	2023 February
iOS	21.2.2.1	2021 July
iOS	21.2.2.0	2021 April
Android	*22.1.5.10	2023 February
Android	21.1.5.01	2021 July

Platform	All Released Versions	Released Date
Android	20.1.5.00	2020 November

^{*}In the February 2023 release of Juniper Secure Connect, we've published the so[w-r; version numbers22.2.2.2 for iOS and 22.1.5.10 for Android.

What's New

IN THIS SECTION

- V-orm and Infrastructure | 2
- VPNs | 3

Learn about new features introduced in the Juniper Secure Connect -rrVbc-■ on in this release.

Platform and Infrastructure

- Support for macOS 13 Ventura Operating System.
- Includes security updates (23.3.4.70 version).
- Support for saving the credentials-You can optionally choose to save the credentials on Juniper Secure
 Connect application. You can save user ID or a combination of user ID and password. This feature is functional
 once your administrator enables credentials saving option on the SRX Series Firewall. At the second
 connection, you will be allowed to save the values. Perform the following steps to save the credentials:
- Open Juniper Secure Connect application. From the Connection menu, navigate to Connect option and provide the Connection Profile details. Toggle the Connection button to establish a VPN connection.
- In the dialog box, provide **User ID** and **Password.** . Select the check box to save credentials. See Juniper Secure Connect User Guide.
- Prelogon compliance support-Your Juniper Secure Connect application can establish a VPN connection based on the remote-access endpoint admission criteria set by the administrator on the SRX Series Firewall.
 These criteria are a set of compliance validations that are performed prior to user authentication. This feature adds extra security to your remote-access VPN connection

VPNs

- Support for Let's Encrypt CA Certificates (23.3.4.70 version)-We include Let's Encrypt CA Certificates for simplified deployment of Juniper Secure Connect application. When you establish a remote-access VPN connection using Juniper Secure Connect Connection Profiles, the application validates the incoming gateway certificate. To view the certificate:
- In Juniper Secure Connect application for macOS, navigate to the menu, Connection > View Certificates

What's Changed IN THIS SECTION Platform and Infrastructure | 4

What's Changed

IN THIS SECTION

Platform and Infrastructure | 4

Learn about changes to the Juniper Secure Connect application in this release.

Platform and Infrastructure

- Support for addition and deletion of Connection Profiles-The Juniper Secure Connect application for macOS supports addition and deletion of Connection Profiles from the menu options.
- To add a new Connection Profile, navigate to menu options, Connection > New Gateway > Gateway Address.

 Provide the new gateway address.
- To delete an existing Connection Profile, navigate to menu options, Connection > Gateways > Select the desired gateway > Delete from list.

See Juniper Secure Connect User Guide.

 Support for clearing the credentials-You can choose to clear the saved credentials using the Clear Credentials menu option at Connection > Gateways.

See Juniper Secure Connect User Guide.

Known Limitations

There are no known limitation for Juniper Secure Connect application in this release.

Open Issues

There are no known issues for Juniper Secure Connect application in this release.

Resolved Issues

There are no resolved issues for Juniper Secure Connect application in this release

Requesting Technical Support

IN THIS SECTION

Self-Help Online Tools and Resources | 5

Creating a Service Request with JTAC | 6

Technical product support is available through the Juniper Networks Technical Assistance Center (JTAC). If you are a customer with an active J-Care or Partner Support Service support contract, or are covered under warranty, and need post-sales technical support, you can access our tools and resources online or open a case with JTAC.

- JTAC policies-For a complete understanding of our JTAC procedures and policies, review the JTAC User Guide located at https://www.juniper.net/us/en/local/pdf/resource-guides/7100059-en.pdf.
- Product warranties-For product warranty information, visit http://www.juniper.net/support/ warranty/.
- JTAC hours of operation-The JTAC centers have resources available 24 hours a day, 7 days a week, 365 days a year.

Self-Help Online Tools and Resources

For quick and easy problem resolution, Juniper Networks has designed an online self-service portal called the Customer Support Center (CSC) that provides you with the following features:

- Find CSC offerings: https://www.juniper.net/customers/support/.
- Search for known bugs: https://prsearch.juniper.net/.
- Find product documentation: https://www.juniper.net/documentation/.
- Find solutions and answer questions using our Knowledge Base: https://kb.juniper.net/.
- Download the latest versions of software and review release notes: https://www.juniper.net/
 customers/csc/software/.
- Search technical bulletins for relevant hardware and software notifications: https://kb.juniper.net/
 InfoCenter/
- Join and participate in the Juniper Networks Community Forum: https://www.juniper.net/company/communities/.

To verify service entitlement by product serial number, use our Serial Number Entitlement (SNE) Tool: https://entitlementsearch.juniper.net/entitlementsearch/.

Creating a Service Request with JTAC

You can create a service request with JTAC on the Web or by telephone

- Call 1-888-314-JTAC (1-888-314-5822 toll-free in the USA, Canada, and Mexico).
- For international or direct-dial options in countries without toll-free numbers, see https://support.juniper.net/support/requesting-support/.

Revision History

• 22, May 2023-Revision 1, Juniper Secure Connect Application

Juniper Networks, the Juniper Networks logo, Juniper, and Junos are registered trademarks of Juniper Networks, Inc. in the United States and other countries. All other trademarks, service marks, registered marks, or registered service marks are the property of their respective owners. Juniper Networks assumes no responsibility for any inaccuracies in this document. Juniper Networks reserves the right to change, modify, transfer, or otherwise revise this publication without notice. Copyright © 2023 Juniper Networks, Inc. All rights reserved





<u>Juniper 23.3.4.70 Secure Connect</u> [pdf] User Guide 23.3.4.70 Secure Connect, 23.3.4.70, Secure Connect, Connect

References

- **J** Contact Support Juniper Networks
- **J** Support
- **Product Warranty Policy Support Juniper Networks**
- <u>O entitlementsearch.juniper.net/entitlementsearch/</u>
- **UCEC Juniper Community**
- J CEC Juniper Community
- O Juniper Networks Inc. Sign In
- **J** Contact Support Juniper Networks
- Juniper Networks Leader in Al Networking, Cloud, & Connected Security Solutions
- U Company | Juniper Networks US
- <u>J Elevate Elevate Community | Juniper Networks</u>
- **J** Support
- **J** Support
- **J** <u>Documentation | Juniper Networks</u>
- Juniper Secure Connect User Guide | Juniper Secure Connect | Juniper Networks
- User Manual

Manuals+, Privacy Policy