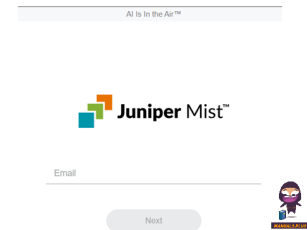


JUNIPER
NETWORKS
MIST ACCOUNT
AND
ORGANIZATION



Juniper NETWORKS Mist Account and Organization User Guide

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Juniper NETWORKS Mist Account and Organization



Email

Next

Product Information

Specifications

- Product Name: Mist
- Manufacturer: Mist
- Website: <https://manage.mist.com>

Product Usage Instructions

Step 1: Begin

Create Your Mist Account and Organization

1. In your web browser, go to: <https://manage.mist.com>
2. Click the Create Account button.
3. Click the button for the region that is closest to you and your users.

Step 2: Up and Running

Activate Your Subscriptions

1. Decide which Mist AI and Cloud Services you need.
2. Contact MistRenewal@juniper.net to purchase them and receive your activation code(s).
3. In the left menu, select Organization > Subscriptions.
4. Click Apply Activation Code, enter the code, and click Activate.

Enter a Name and Location for Your First Site

1. In the left menu, select Organization > Site Configuration.
2. Click on the row for Primary Site.

3. Enter a descriptive Site Name and select the correct Time Zone.
4. Identify the exact location of the site under Location.

Add Administrator Accounts

1. In the left menu, select Organization > Administrators.
2. Click Invite Administrators and enter the necessary information.
3. Select the appropriate role for the admin and assign site access if needed.
4. Click Invite to send email invitations for creating logins.

Step 3: Keep Going

What's Next?

Explore general information about Mist and learn more with instructional videos.

Mist

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Step 1: Begin

IN THIS SECTION

Create Your Mist Account and Organization | 1

In this Quick Start, we provide a simple, three-step path to quickly get you up and running with Mist. You'll create your account and organization, activate your subscriptions, set up your first site, and add your administrator accounts.

Create Your Mist Account and Organization

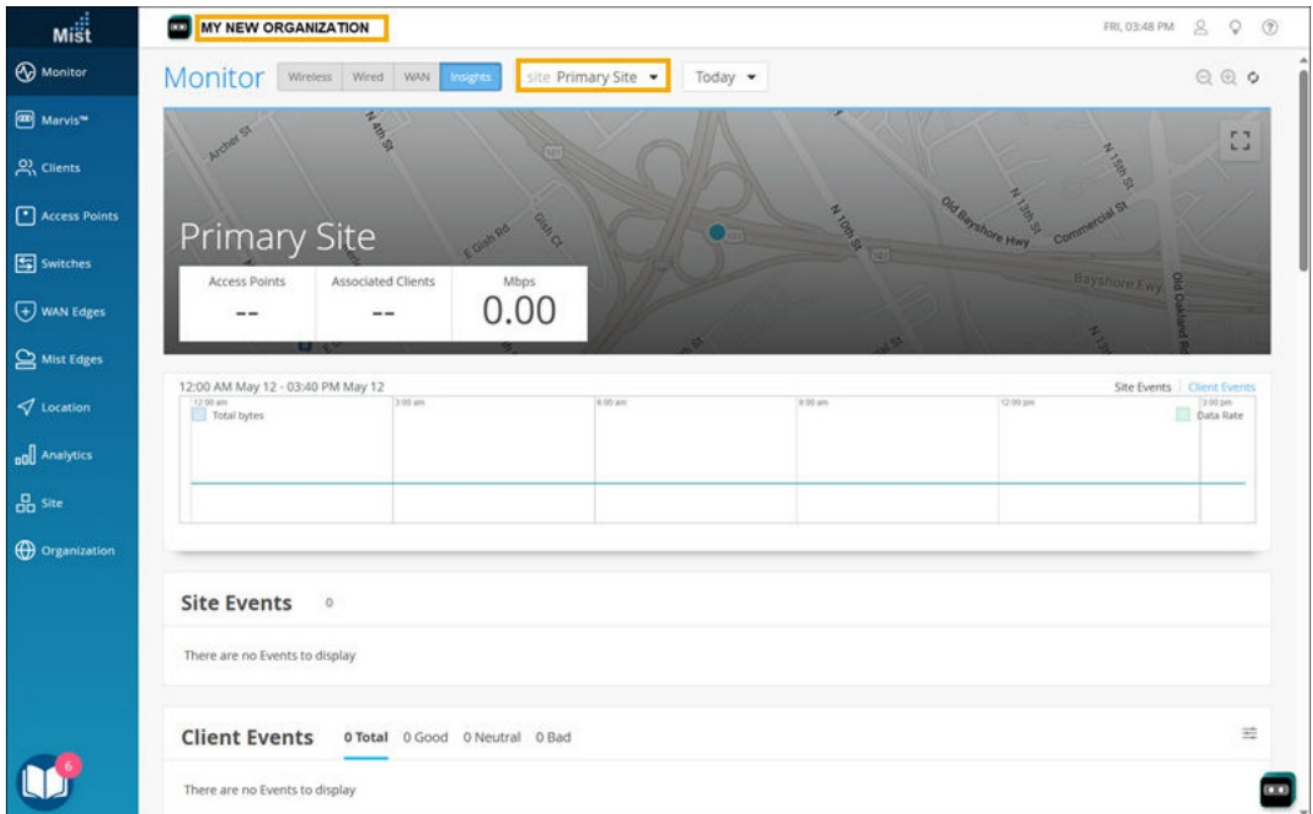
To access the portal, the first thing that you need to do is create a Mist account.

1. In your web browser, go to: <https://manage.mist.com>
2. Click the Create Account button.
3. Click the button for the region that is closest to you and your users.
 1. Global (North and South America)
 2. Europe
 3. APAC (Asia Pacific)
4. Complete the on-screen form to set up your login credentials.

Mist sends an account validation email.

5. Open the email, click the link, and log in.
6. Click Create Organization.
7. Enter a name for your organization.

Your organization name appears at the top of the page. When you created the organization, Mist also created your first site, as shown on the Monitor page. Your account has Super User permissions, giving you access to all areas of the portal.



Step 2: Up and Running

IN THIS SECTION

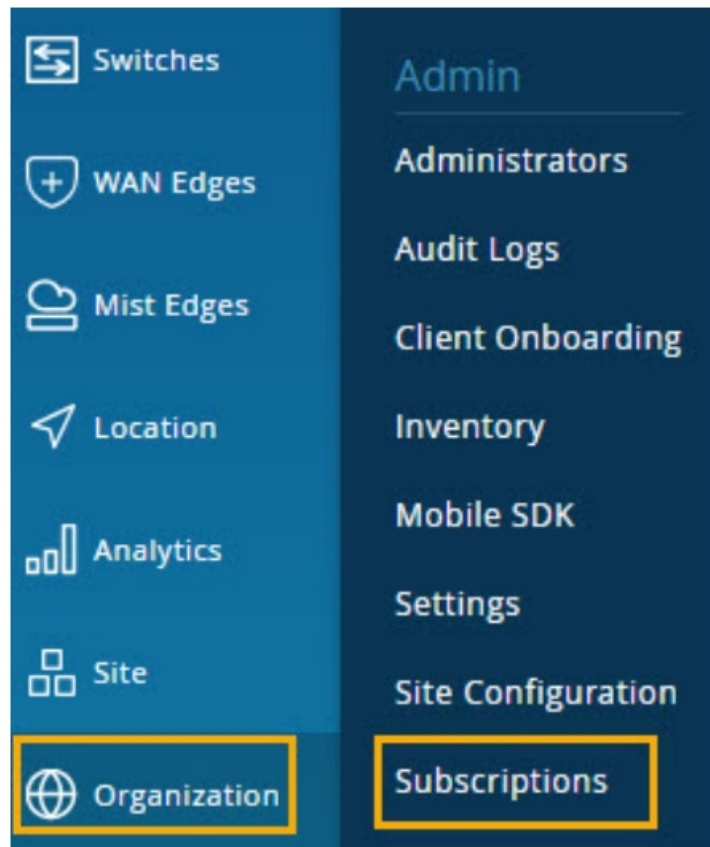
- Activate Your Subscriptions | 3
- Enter a Name and Location for Your First Site | 3
- Add Administrator Accounts | 4

Now that you've created your Mist account, organization, and first site, you're ready to activate your subscriptions, enter your site information, and add administrators.

Activate Your Subscriptions

Before you begin: Decide which Mist AI and Cloud Services you need, and then contact MistRenewal@juniper.net to purchase them. We'll email your activation code(s) to you. Now you're ready to activate your subscriptions.

1. In the left menu, select Organization > Subscriptions.



2. Click Apply Activation Code, near the top right corner of the subscriptions page.

Subscriptions Summary Orders						Apply Activation Code	Add/Renew Subscriptions
Subscription Type	Status	Usage	Sites with Usage	Next Renewal	Last Renewal		
Asset Visibility	Active	1 of 2	1 of 2	1 units on Dec 18, 2024	1 units on Dec 18, 2024		
Marvis for Wireless	Active	0 of 2	0 of 2	--	--		
Mist Edge	Active	0 of 1	N/A	--	--		
vBLE Engagement	Active	1 of 2	1 of 2	1 units on Dec 18, 2024	1 units on Dec 18, 2024		
WiFi Management and Assurance	Active	1 of 2	1 of 2	1 units on Dec 18, 2024	1 units on Dec 18, 2024		
Wired Assurance 24	Expired	2 of 0	1 of 2	--	--		

3. Enter the code.

4. Click Activate.

NOTE: If you purchased multiple subscriptions and devices, you'll have one activation code for all of them. In this case, all the subscriptions will be activated and all the devices will be claimed into your organization.

Enter a Name and Location for Your First Site

Make the default site your own by giving it a descriptive name and entering your location information.

1. In the left menu, select Organization > Site Configuration.

Click anywhere in the row for Primary Site.

NOTE: The default name Primary Site has no special significance. This site is simply your first site. You can name it whatever you choose and manage it in the same way that you manage other Mist sites.

2. Enter a descriptive Site Name.

3. Select the correct Time Zone.

4. Under Location, identify the exact location of the site.

5. Options:

1. Enter the street address.

2. Enter the latitude and longitude coordinates.

3. Use the map to find your location:
 4. To enter or exit full screen view, click the button in the top right corner.
 5. To explore, drag across the map.
 6. To see more or less detail, zoom in or out.
 7. When you find your location on the map, click it.
6. Click Save.

Keep the default site settings for this initial setup process. You'll return to the site configuration when you configure Wi-Fi, Wired, or WAN Assurance. At that time, you can also create additional sites for each of your locations.

Add Administrator Accounts

You can add multiple administrator accounts with different levels of access, depending on the job duties of your team members.

1. In the left menu, select Organization > Administrators.
2. Click Invite Administrators.
3. Enter the email address and contact information for the person that you want to invite.
4. Read the on-screen role descriptions, and select the appropriate role for this admin.
5. Under Site Access, keep the default setting of All Sites, or assign a specific site.

To assign a specific site

- a. Click Specific Sites.
- b. Click the plus (+) button.
- c. Click the site(s).
- 6. Click Invite (near the top right corner of the page).

Mist sends an email to the specified addresses. The recipients use a link to create their logins.

Step 3: Keep Going

What's Next?

With the initial setup tasks completed, you're ready to onboard your devices and configure Mist for Wi-Fi, Wired, or WAN Assurance.

If you want to	Then
Explore the available hardware for your Mist organization	See: Juniper Mist Supported Hardware
Onboard an access point	Quick Start for Cloud-Ready Access Points
Onboard a cloud-ready EX or QFX switch to Mist	Quick Start for Cloud-Ready EX and QFX Switches with Mist
Onboard a cloud-ready SRX firewall	Quick Start for Cloud-Ready SRX Firewalls
Onboard a cloud-ready Mist Edge	Quick Start for Juniper Mist Edge
Onboard an SSR device	Resources for SSR Devices
Configure your Mist network	See: <ul style="list-style-type: none"> • Set Up Mist Wi-Fi Assurance • Set Up Mist Wired Assurance • Set Up Mist WAN Assurance
Integrate with Juniper Support Insights (JSI)	Integrate Your Juniper Support Account with Juniper Mist

General Information

If you want to	Then
See all documentation for Mist AI-Driven Enterprise solutions	Visit Mist AI-Driven Enterprise Documentation
See product update information	Visit Product Updates

Learn with Videos

If you want to	Then
Get short and concise tips and instructions that provide quick answers, clarity, and insight into specific features and functions of Juniper technologies	See Learning with Videos on Juniper Networks main YouTube page
View a list of the many free technical trainings we offer at Juniper	Visit the Getting Started page on the Juniper Learning Portal

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Frequently Asked Questions

Q: Can I change the primary site name after setting it up?

A: Yes, you can change the primary site name at any time by following the steps under “Enter a Name and Location for Your First Site.”


Q: How many administrator accounts can I add?

A: You can add multiple administrator accounts with different access levels based on your team’s requirements.

Q: What should I do if I forget my Mist account password?








A: You can request a password reset by clicking on the “Forgot Password” link on the Mist login page.

Documents / Resources

The thumbnail shows the first page of a PDF document titled "Mist Quick Start Guide". It includes sections for "Mist", "Step 1: Begin", and "Create Your Mist Account and Organization".

[Juniper NETWORKS Mist Account and Organization](#) [pdf] User Guide
Mist Account and Organization, Account and Organization, Organization

References

-  [Mist Systems](#)
-  [Juniper Mist Access Points | Quick Start | Step 1: Begin | Juniper Networks](#)
-  [Juniper Mist Edge | Quick Start | Step 1: Begin | Juniper Networks](#)
-  [Cloud-Ready SRX Series Firewalls with Mist | Quick Start | Step 1: Begin | Juniper Networks](#)
-  [Cloud-Ready EX and QFX Switches with Mist | Quick Start | Step 1: Begin | Juniper Networks](#)
-  [Integrate Your Juniper Support Account with Juniper Mist | Mist | Juniper Networks](#)
-  [Product Updates Archives - Mist](#)
- [User Manual](#)

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