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jumper EZPAD8 Portable Computer User Manual

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Computer User Manual

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jumper

jumper EZPAD8 Portable Computer



Introduction

Thank you for choosing this product. The device brings you much convenience for your business (supports Word*, Excel send & receive e-mails*) and entertainment. Running on Microsoft Windows 10 operating system, It brings you a wonderful user experience. This guide serves to enable users to get to know and familiar with the product as soon as possible. Here we have made a brief introduction in figures and words. Before beginning, please refer to this user manual carefully.

Precautions before Use

1. This product is suitable for use In non-tragic areas below 2.000 meters
2. Prevent this product from falling to the ground It could be strongly damaged.
3. Keep the device away from rain, moisture, direct sunlight, and heat source.
4. Avoid using it In the strong magnetic and strong static environment as much as possible.
5. Once any water or other liquid splashes onto this product, close It Immediately and do not use it until it dries out.
6. Do not clean this product with any detergent containing a chemical element or other liquid to avoid causing damage due to corrosion and becoming damp. If cleaning is really necessary, clean It with dry soft cloth tissue paper.
7. Handle the screen gently. To clear fingerprints or dust on the screen, use a soft cloth dedicated to the camera lens instead of gauze.
8. Please back up your Important files at any time to avoid loss.
9. Please do not disassemble this product by yourself; otherwise, you wil lose the right to warranty.

10. Do not disconnect the device from power suddenly, when formatting or uploading and downloading, which can lead to program errors.
11. Please use the original AC adapter for charging. Nonconforming chargers may cause harms.
12. Protect the power cord. When connecting the power cord, do not step onto it or place any object on it, which may cause extrusion. Protect the connector of the power cord connected devices especially.
13. Batteries The batteries In this product can not easily be replaced by users themselves. Replacement with Incorrect type batteries may cause an explosion.
14. While using the earphone, if the volume is excessively high it may cause hearing damage. so please adjust the volume of the player to a moderate level and balance the time of using.
15. Pictures in this manual are for demonstration purposes only and may differ from the real product.
16. Caution This unit contains a battery.If the battery is defective, it should not be disposed of with household waste. Batteries can possibly contain harmful substances that can harm the environment and people s health. Please dispose of the battery commercially or at a municipal recycling plant. Return is free of charge and is prescribed by law. Please only dispose of empty batteries in the containers provided and tape the terminals.

Intended Use

This product offers many opportunities for use, For example, surfing the Internet, reading books, look movies. play games and communicate with the whole world. This product is intended for home and office use and not for industrial applications.

Introduction to Desktop

Images about select applications

- Same experience as you use Desktop PC. click first at left-hand side corner, then click



- After calling out the APP list, select the APP you need.

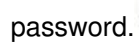


Basic Operations

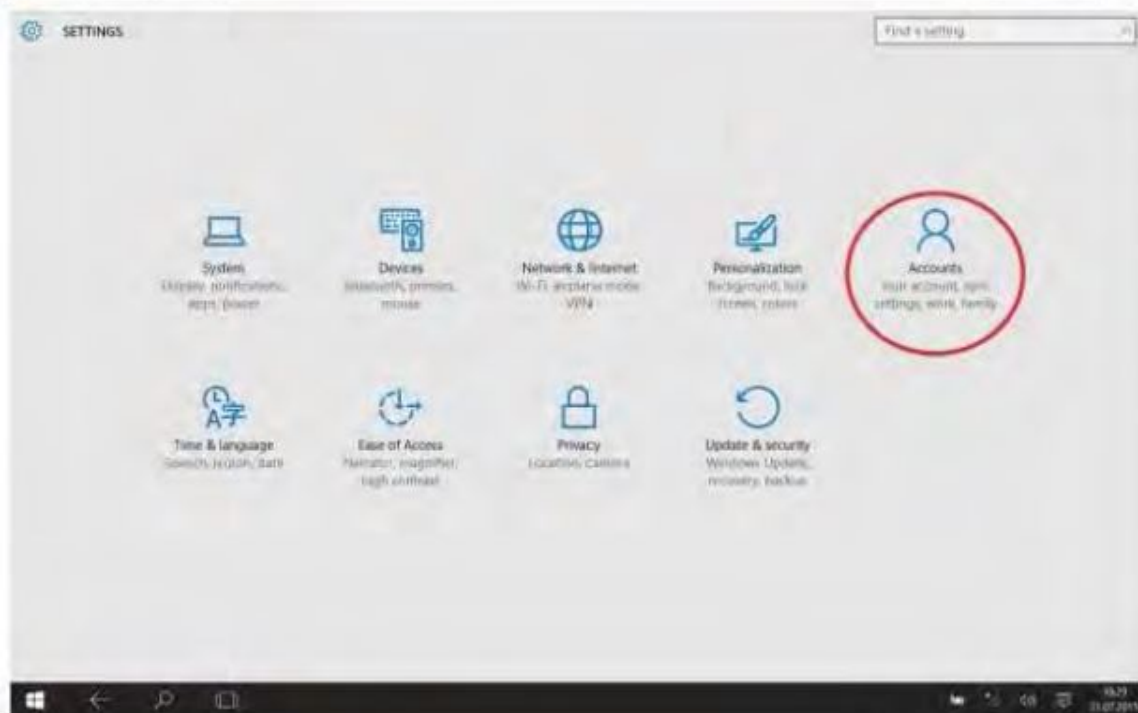
1. Sleep, restart and Shut down

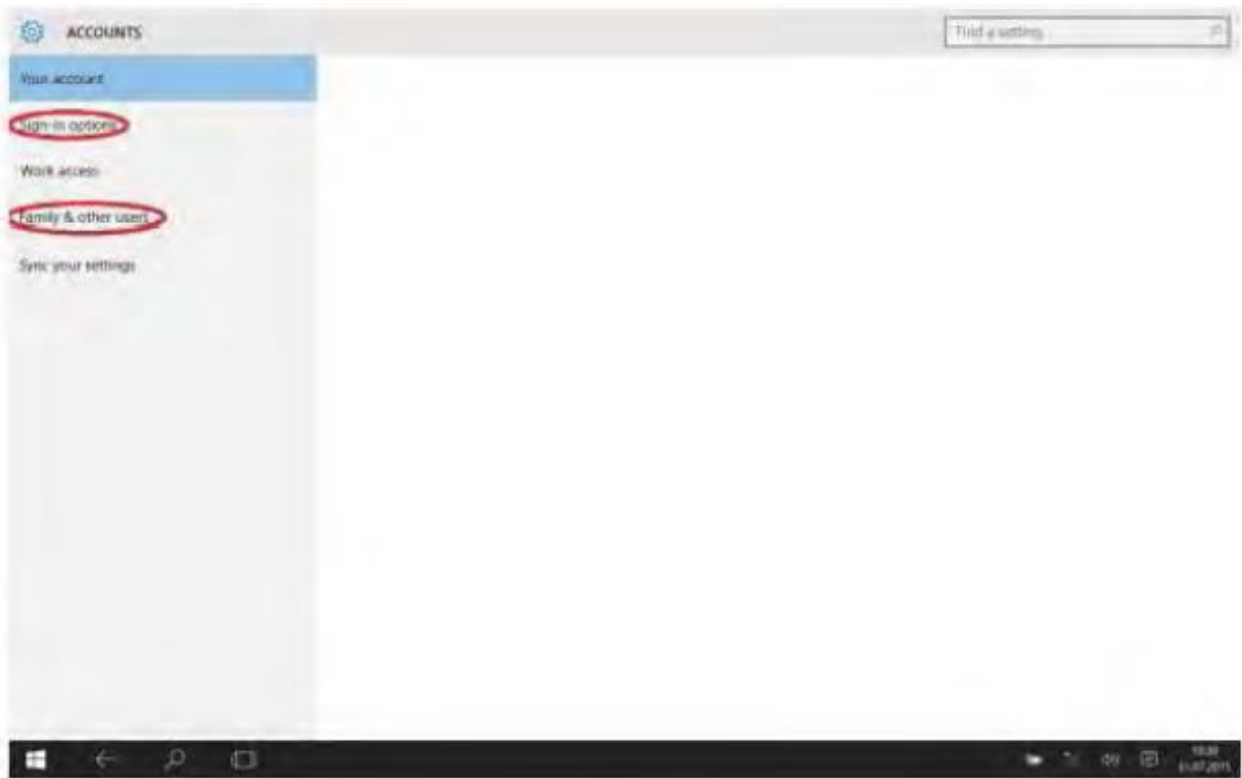


2. Security Management User and password setup Get in Settings-Accounts+Sign-in options to set up a

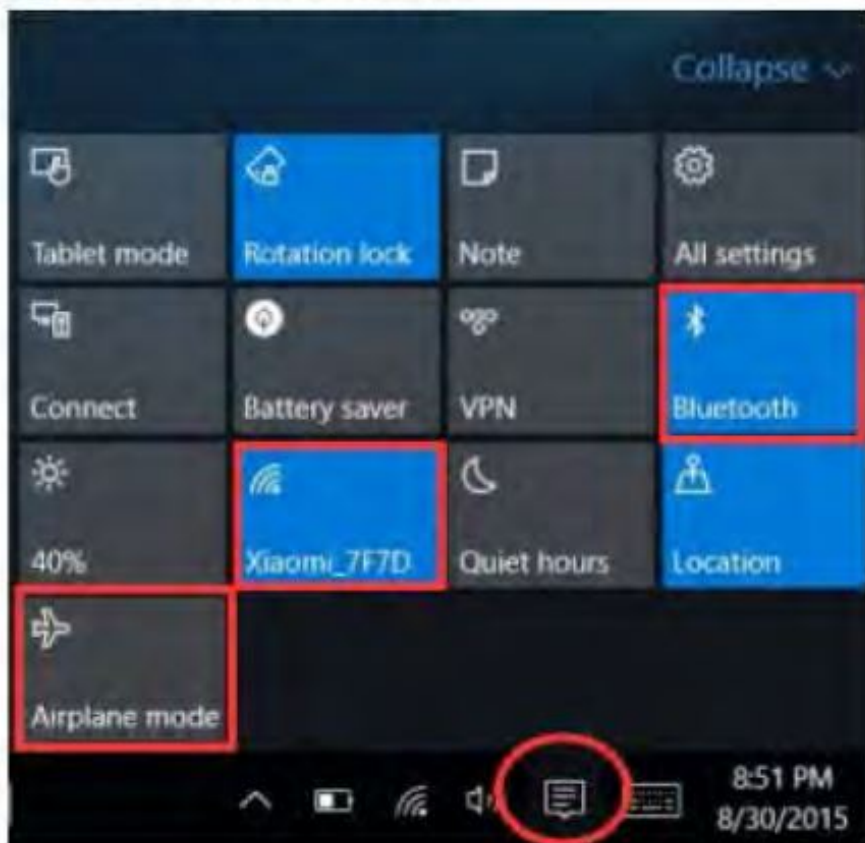


password.





3. Wi-Fi, Bluetooth, Flight mode Touch to Open Setting Tablet to set up Airplane mode /Wi-Fi/& Bluetooth, and this device can connect to 2.4Gand 5G Wifi.



4. Cortana You can use Cortana (voice control) to set reminders, write emails, search, and chat with friends and family on messengers.



Battery charging

Connect the power adapter to the power port of the device. Connect the power adapter plug it Into a power outlet for charge the battery. Please only use the provided original power adapter. During charging, the icon of the battery will be and when charging completes, the icon will be

- You can still use the device while charging. but this will prolong the charging time.
- Use the device at least once every week
- Fully charge the battery regularly.
- Don't keep the battery empty for a long time.

Note

In order to make sure good W-Fwork the battery should be charged for a minimum of 30%

Setting & Boot manager

Press and hold the “ESC” button of the keyboard and switch on the device (press the power button) screen with the different options will appear. Use option-scufor Blos sending and Boot Manager for operating system boot option.

Troubleshooting

1. Cannot turn on the device

Press the power button for 5 seconds to turn on the device.If the above method doesn't work please charge it for 30 minutes before starting

2. No sound from earphones

Check if the volume is set to 0". Test if the earphone is broken, if so, please change for another earphone

3. Big noise

Check If there Is dust In the earphone or speaker, Check If the sound file Is broken.

4. Screen drift or unresponsive screen

Switch off the device by a long press approx. 30 sec.) of the power button. (Do not use this way to switch off the device unless it Is necessary.)

5. Windows key cannot active immediately

First, make sure the WI-FI Is connected and the Wi-Fi network is a working network. Second, make sure the

time zone and system time is correct in your location. (Windows key active delay may happen sometimes because of the network speed or other reasons if you make sure the above two points are correct and the key still cannot activate. Kindly contact our service team, please. We will support you immediately)

6. **How to enter the desktop interface when first time starting up.**

Follow the Microsoft Windows 10 starting up guide step by step to enter the desktop interface.

7. **Why my device has already been registered by another user?**

This is a common software error that may happen in Windows 10 when the user starts up the device. First, press the power button for 5-8 seconds to shut down the device.

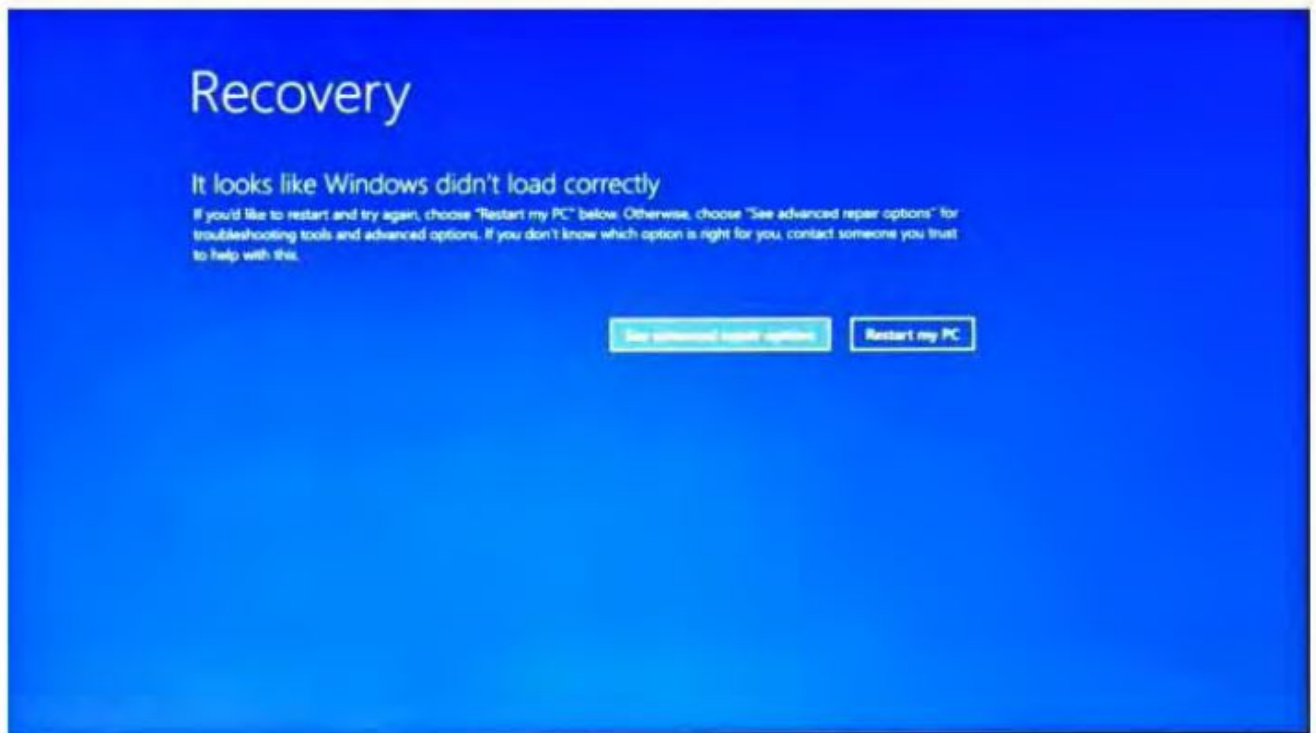
Do this 3 times, and then power on the device, below content will show up.

8. **Why when I press the keyboard character, in the system show another one?**

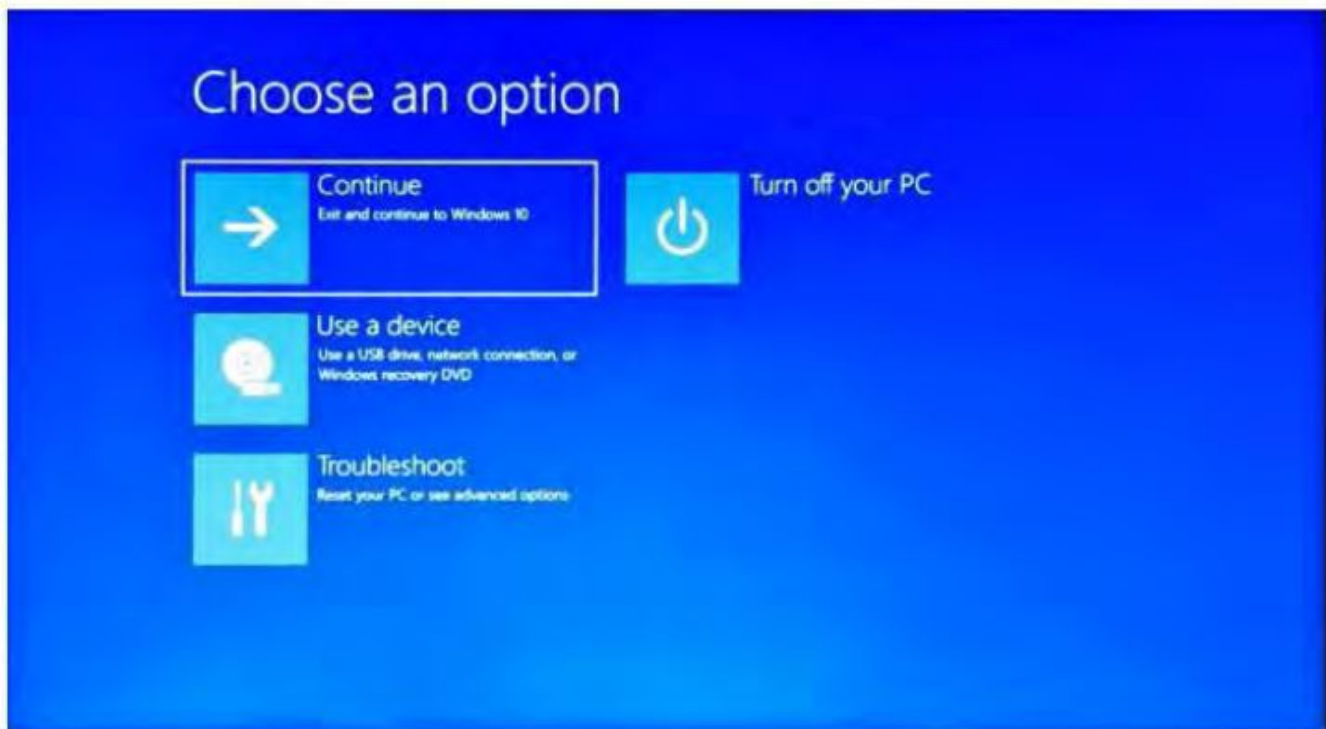
This may happen because you choose the wrong language when you first-time turn on the device. Below is the method to correct the language and input. Choose the Windows home button on the left bottom side of the desktop. Then choose "Settings" > choose "Time & Language" + choose "Region & Language" + choose "Add a language" choose the correct language you want to set as default, Restart the device. The language will be corrected.

9. **Windows automatic update may cause some issues recently, below is the method of how**

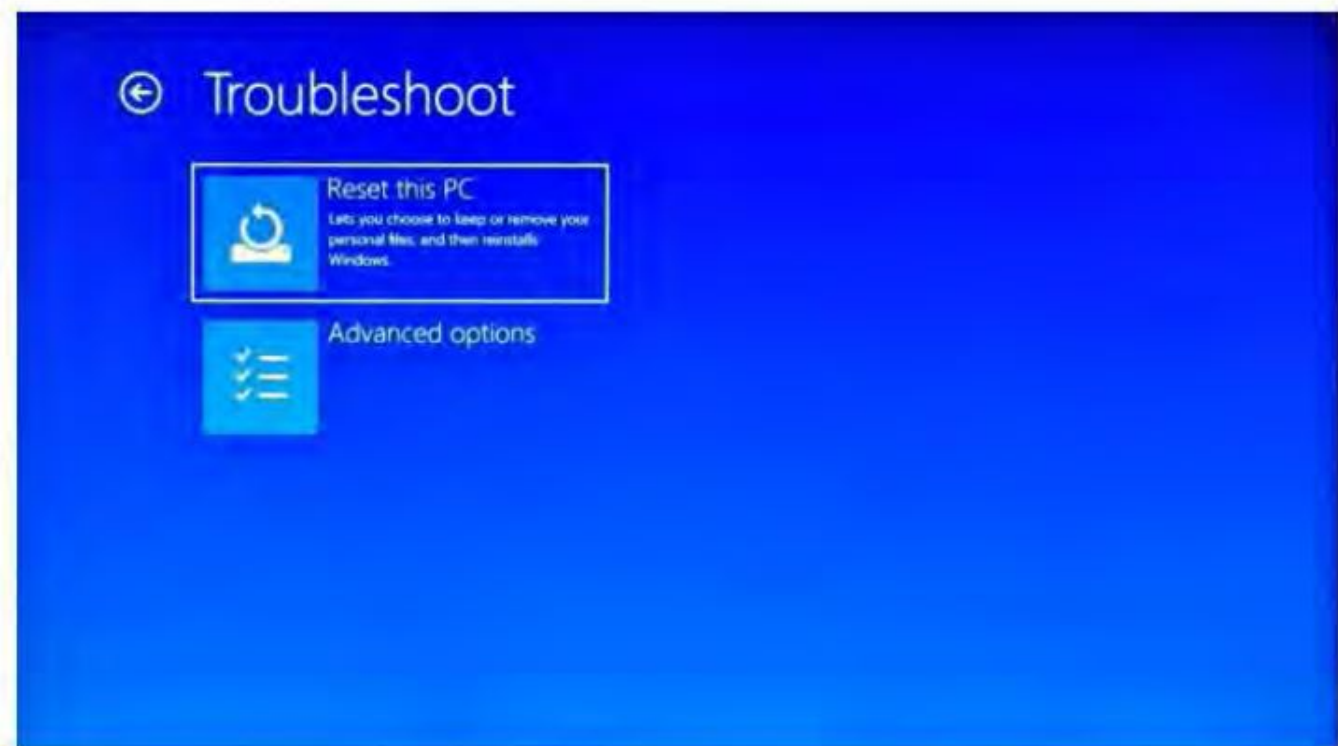
to open or close the automatic update function. Long press (Tablet) or click the mouse right button (Laptop) on the Windows home button at the left bottom side of the desktop. Choose "Task Manager" - choose "More details" - choose "Services" - choose "Open Services" find "Windows Update" and long press (Tablet) or click mouse right button (Laptop) on it + choose "Properties" find "Startup type" and choose the option you want. There are 4 options, Automatic (Delay Start)/Automatic/Manual/Disabled.



Press "see advanced repair options", below content will show up.



Press Troubleshoot, below content will show up.



Press "Reset this PC" to fix the software error.

Notice: The Reset progress will take around 3-5 hours, in order to finish the Reset successfully. please connect the adapter to charge the device during the whole Reset progress.

Documents / Resources



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