

JoyGeek S22-S21 Wireless Charger Samsung Multiple Devices **User Manual**

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Thank you for choosing the Wireless Charger. Please read this user manual carefully before use and keep this manual in a safe place for future reference.

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Product Overview



- 2. Light Switch
- 3. Phone Charging Area
- 4. Anti-slip Silicone
- 5. LED Indicator Light
- 6. Earbuds Charging Area
- 7. Cooling Vent
- 8. Cooling Vent
- 9. Anti-slip Silicone
- 10. Type-C Port
- 11. Label Area
- 12. Cooling Vent

Specifications

Product Input: 9V=2A
Phone Output: 15W Max
Earbuds Output: 5W Max
Watch Output: 3W Max
Input Interface: USB-C

Package Contents

- 1 * Wireless Charger
- 1 * USB-C Cable
- 1 * Adapter
- 1 * User Manual

Compatible Devices

1. Phone:

Samsung: Samsung Galaxy S23 Ultra/ S23+/ S23/ S22 Ultra/ S22/ Z Flip3/ S21 Ultra/ S21/ Note 20 Ultra/ S20/ S20+/ S20 Ultra/ Z Flip/ Note10 (5G)/ Note10+ (5G)/ Fold/ Fold 5G/ S10E/ S10/S10+/ Note9/ S9/S9+/ Note8/ S8/ S8+/ S7/S7+/ S7 Edge (Android 6.0 Above)

iPhone: iPhone 14 Plus/ 14 Pro Max/ 14 Pro/ 14/13 Pro Max/ 13 Pro/ 13/ 12/12 Pro /12 Pro Max / 11/11 Plus/11 Pro/ 11 Pro Max/ SE/ X/XR/ XS/ XS Max/ 8/ 8 Plus

2. Watch:

Samsung Galaxy Watch5 Pro/ Watch5/ Watch4/ Watch4 Classic/ Watch3/ Active2/ Active1

3. Earbuds:

Samsung Galaxy Buds live/ Buds plus/ Buds 2/ Buds Pro/ Buds 2 Pro

Safety Precautions

1. DO NOT place or use the product in the environment of high temperature, humidity, strong static electricity and strong magnetic field.

- 2. DO NOT plug and unplug the product with wet hands.
- 3. Keep out of reach of infants and children.
- 4. DO NOT use the product if it is contaminated with water or dirt.
- 5. Non-professional personnel are not allowed to modify, repair or disassemble the product without authorization.
- 6. DO NOT use the product in excess of its output rating to avoid fire or injury to persons.
- 7. DO NOT expose the product to rain or snow.
- 8. Only use the certified QC 3.0 18W fast charging wall adapter to power the product.
- 9. DO NOT plug the product into computer USB ports or any other non-certified USB ports.
- 10. Please align the center area of your phone with the "+" sign of the wireless charger while charging.
- 11. Make sure to disconnect the product from power before cleaning.
- 12. It is normal and safe that you hear humming noise when you're very close to the wireless charger.
- 13. Please remove your phone case before charging if the thickness> 5mm/0.2in.

About Indicator Lights

1. Power-On State:

The green light, blue light and light blue light will flash, and then the green light will be always on.

2. Power-On State:

The green light, blue light and light blue light will flash, and then the green light will be always on.

3. Standby State:

The green light will be always on.

4. Charging State:

When the phone is being charged, the blue breathing light will be always on. (Note: There will be no indicator light display when the earbuds or watch is being charged. The indicator lights can be turned off via the switch.)

5. FOD (Foreign Object Detection):

The blue and green lights on the phone charging area will continuously flash alternately. There will be no indicator light display on the earbuds or watch charging area and charging will stop.

6. Fully Charged State:

When the phone is fully charged, the blue light will be always on.

7. Low Voltage State (Adapter 5V Power Supply):

The green indicator light will flash slowly.

Note: You can turn on or off the indicator light because it's designed with a touch switch.

How to Solve Abnormal Charging

- 1. Confirm whether your mobile phone has wireless charging function before use.
- 2. Check whether the phone deviates from the wireless inductive charging area of the charger.
- 3. Check whether a non-metallic protective case is used for charging your mobile phone.

(Note: The thickness of the protective case is recommended not to exceed 5mm/0.2in.)

- 4. When there are metal objects on the charging area, the wireless charger will auto detect them and provide power off protection.
- 5. When the temperature of the wireless charger is too high, it will automatically start the protection. Please unplug the power supply first and use the charger after it recovers the temperature.
- 6. When the abnormal charging situation occurs, please restart your device. Wait for the charger to cool down,

and try to remove the protective case of your device to charge.

- 7. For better charging experience, please upgrade the software of your phone, watch or earbuds to the latest version.
- Q: What is the charging interface of the product?
- A: It is a Type-C charging port instead of a USB-A charging port (Note: A USB-C cable is included).
- Q: Why does the product heat up?
- A: It is normal if the product heats up slightly during charging, which won't affect its safety and service life.
- Q: What safety protections does this product have?
- A: It has overcurrent protection, overvoltage protection, short circuit protection, overheating protection, and more.

Warranty Statement

The warranty period of this product is 24 months. From the date of purchase, you'll enjoy a free warranty within the warranty period with valid documents.

Note:

The following conditions are not covered by the warranty:

- 1. Unable to provide formal purchase certificate.
- 2. Damage caused by man-made or irresistible factors.
- 3. Accidental damage. (Misuse, abuse or neglect)
- 4. Improper repair or alteration by unauthorized persons.
- 5. Operation without following the manual's instructions.
 - * The company reserves the right to make the final interpretation of the above-mentioned after-sales terms and restrictions.

After-Sales Service

If you have any questions or concerns, feel free to contact us via Amazon:

- 1. Go to your "Orders".
- 2. Find your order in the list.
- 3. Click "Get help with order".
- 4. Select the problem with your order.
- 5. Choose the "Subject" from the displayed list.
- 6. Contact the seller.



Documents / Resources



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References

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