



Joolz Aer Buggy Stroller Instruction Manual

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Joolz Aer Buggy Stroller



Product Information

- Brand: Joolz
- Model: Aer+ Buggy
- Features: Easy fold, Lightweight, Airplane compatible
- Designed in: The Netherlands
- Manufacturer: Milk Design BV
- Recycled Materials: All fabrics are made from recycled PET bottles
- Warranty: 10-Year transferable warranty

Product Usage Instructions

1. Make sure the stroller is fully assembled and all parts are properly attached.
2. To unfold the stroller, release the buckle and lift the handlebar upwards until it clicks into place.
3. To fold the stroller, press the buttons on the sides of the handlebar and fold it down until it clicks into place.
4. The seat harness can be adjusted to fit your child's size. To adjust, pull the straps through the slots and secure them in place with the buckle.
5. The buckle can be released by pressing the button on top, and can be secured by inserting both ends into the buckle until it clicks.
6. The brake is located on the rear wheels and can be engaged by pushing down on the pedal. To release, lift up on the pedal.
7. The swivel lock on the front wheels can be engaged by pushing down on the lever. To release, lift up on the lever.
8. The stroller can be stored compactly by folding it and placing it in its reusable packaging.
9. Always follow the safety warnings and instructions provided in the manual.

10-Year transferable warranty

We make the best strollers for parents, babies and the planet. That's why our strollers and buggies are designed to last a lifetime. With our 10-Year transferable warranty you contribute to a better world for your child. And, it doesn't end there. When selling or gifting your stroller to a new person, our warranty is transferable. This means that other families can enjoy your stroller too. Every step counts.

One stroller, one tree

Every Joolz on the street is a tree in one of our Birth Forests in Asia, Africa, Europe or South America. When you buy a stroller or buggy your tree joins hundreds of thousands of others in helping to make the world just a little bit greener.

100% Recycled fabrics

We're giving recycled plastic new life. Instead of throwing plastic bottles away, we recycle them into beautiful things. By turning old recycled plastic into sustainable fabrics, we help create a more wonderful world for future generations. All fabrics on Joolz Aer+ are made from recycled PET bottles. Every step counts.

Reusable packaging

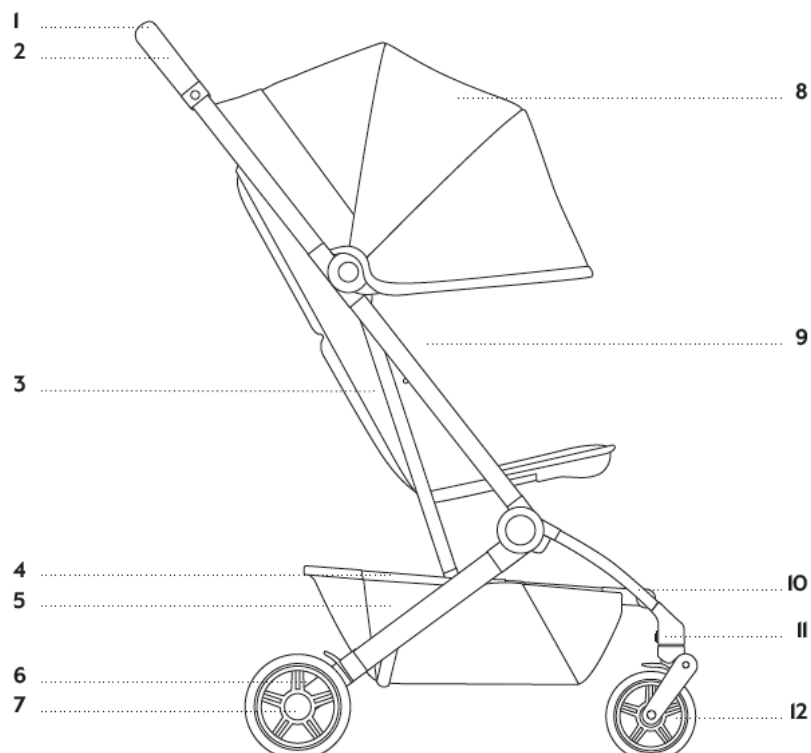
Reuse, recycle, and have fun with your Joolz cardboard box. Cut out the cute design printed on the box, and decorate your little one's room.

Hello airplane, goodbye box

See all the possibilities on joolz.com

Introduction

1. One hand (un)folding button
2. Handlebar
3. Reclinable seat with ventilation
4. Carry strap
5. Shopping basket
6. Brake
7. Rear wheels
8. Extendable sun hood with ventilation
9. Harness incl. buckle
10. Footrest
11. Swivel lock
12. Front swivel wheels



Sizes

- Unfolded 83x45x105,5 cm/32.7×17.7×41.5 in
- Folded 53,5x45x21,5 cm/21×17.7×8.5 in
- Length backrest 55 cm/21.7 in
- Height handlebar 105,5 cm/41.5 in

Weights

- Joolz Aer+ 6.4kg/14.1 lbs

Weight capacity

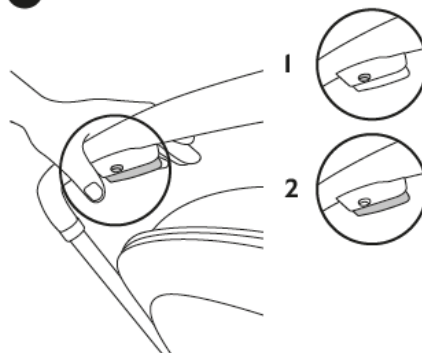
- Joolz Aer+ 22 kg/50 lbs
- Basket 5 kg/11 lbs

Get me ready

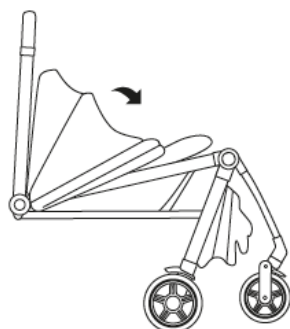
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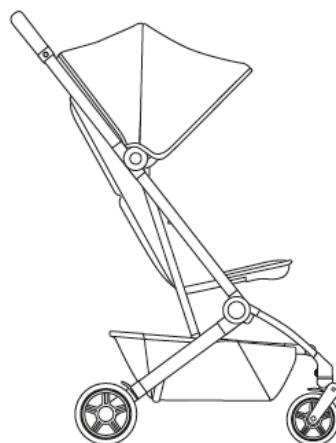
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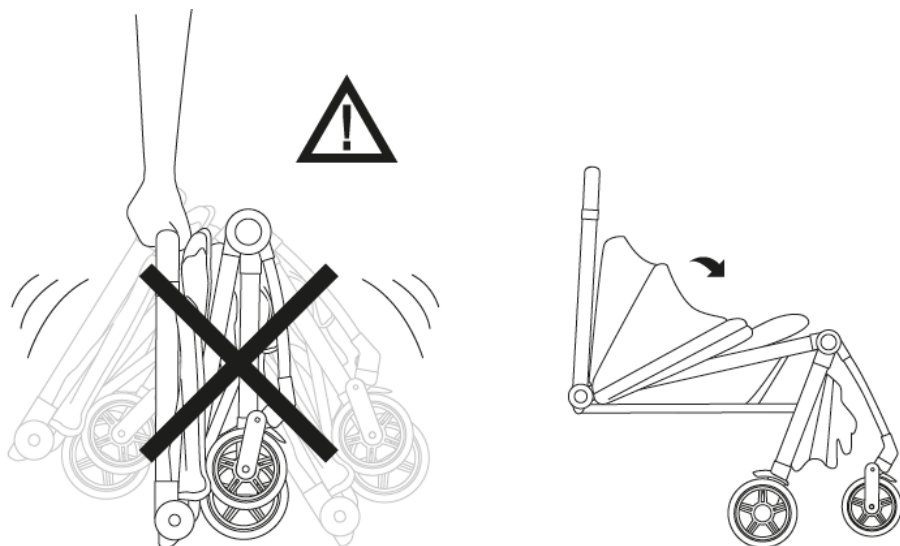


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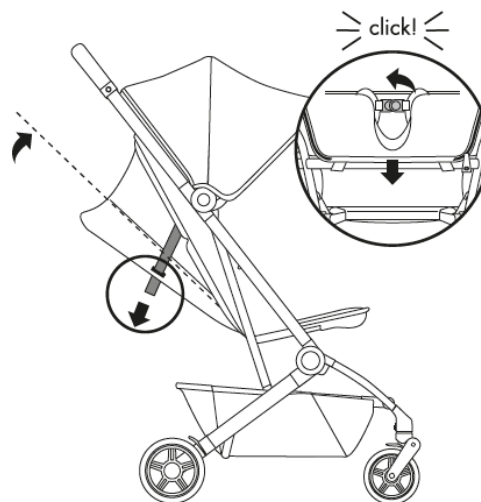
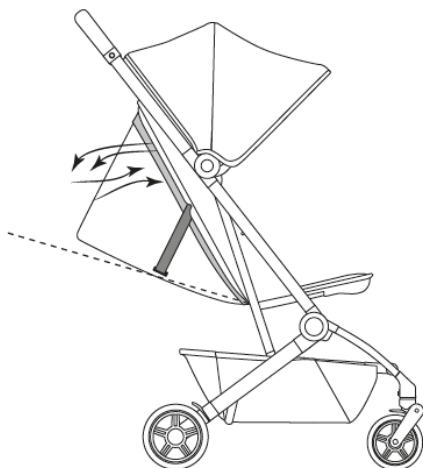
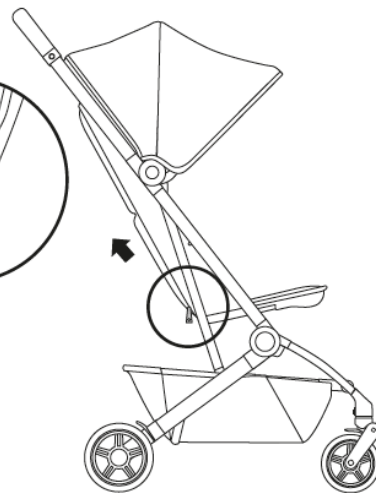
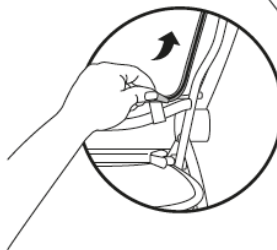
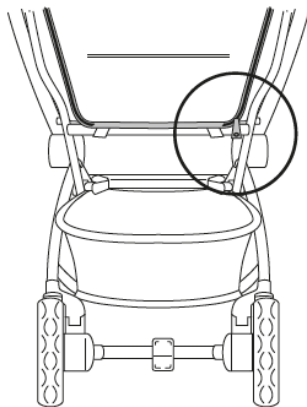
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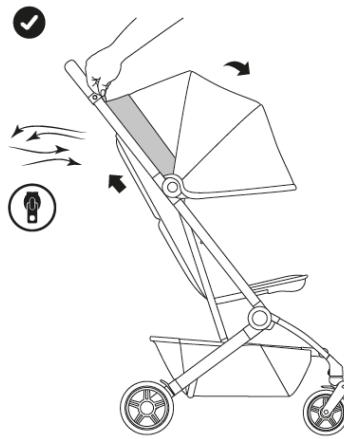
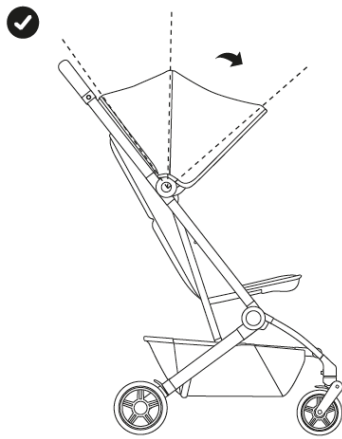


WARNING: To avoid injury ensure that you and your child/children are safe from moving parts when unfolding, folding and adjusting this product. Please note this product can unfold without using the activation button when shaken.

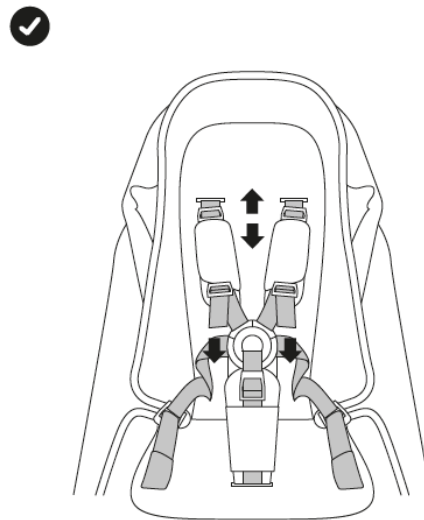
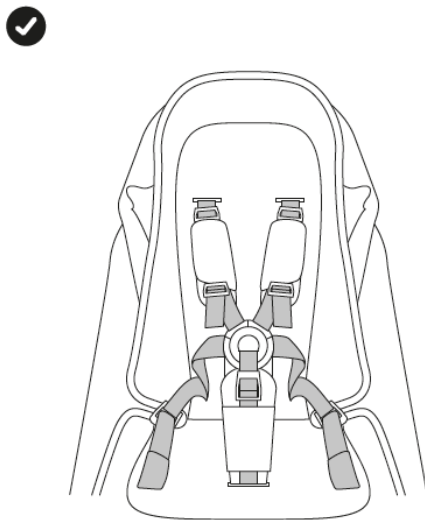
How to use the Joolz Aer+



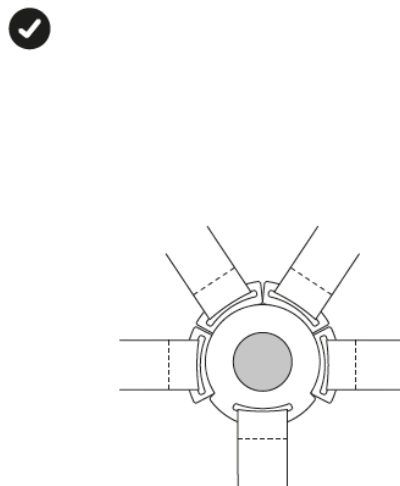
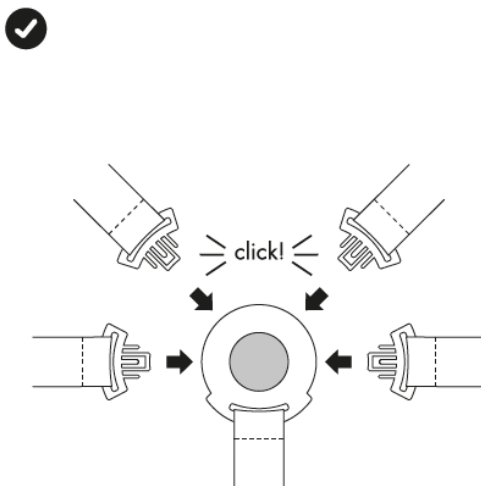
NOTE: breezes of fresh air



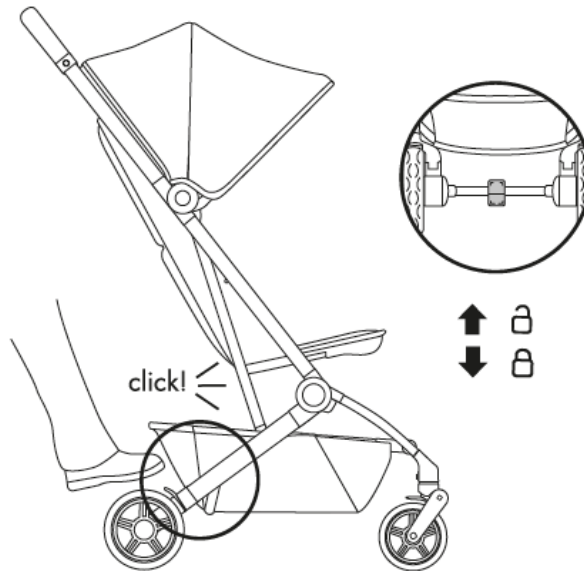
How to use the seat harness



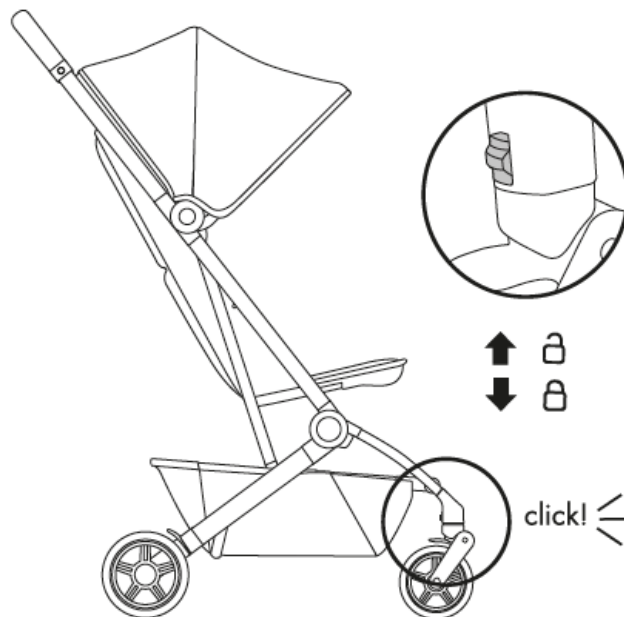
How to use the buckle



How to use the brake

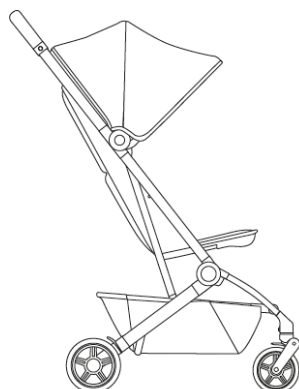


How to use the swivel lock

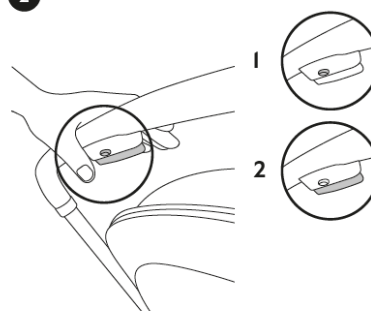


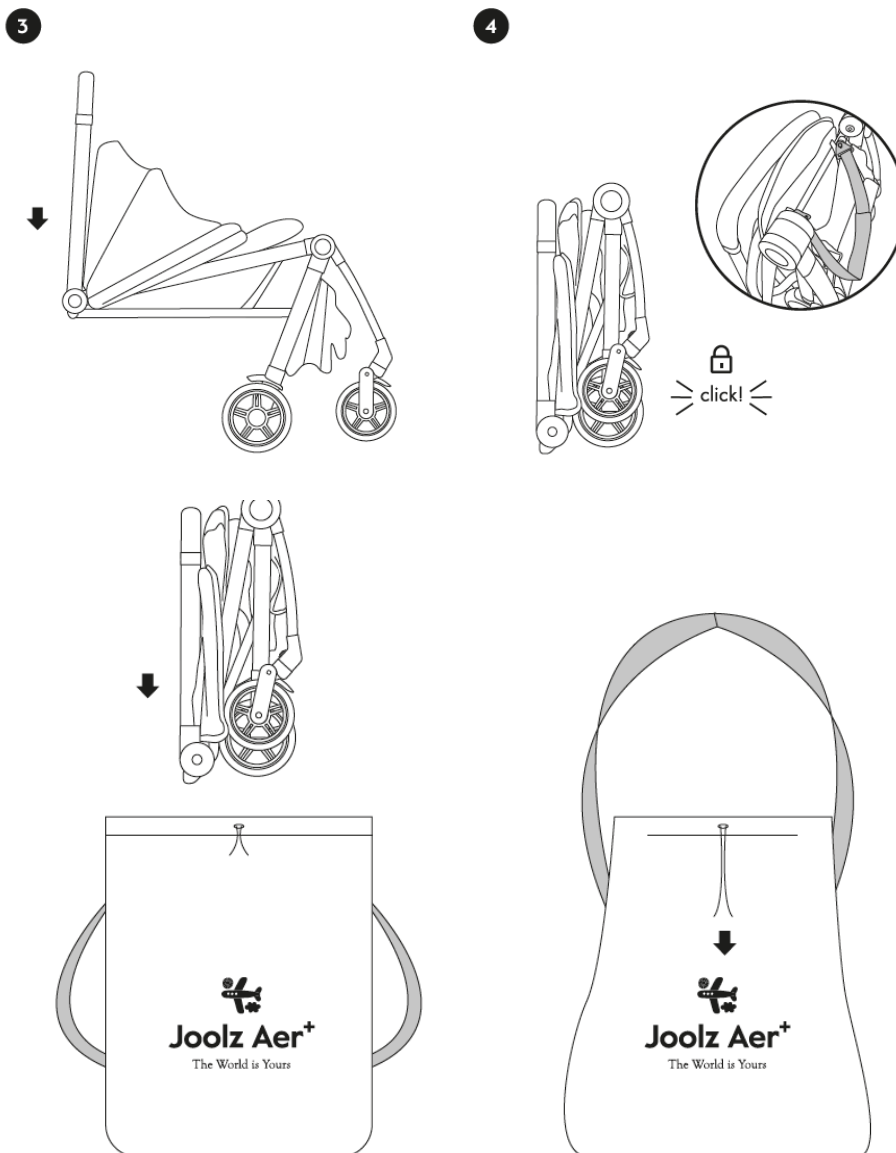
Compact storage

1



2





IMPORTANT: PLEASE READ THESE INSTRUCTIONS CAREFULLY BEFORE USAGE AND KEEP THEM FOR FUTURE REFERENCE. FOLLOW THE MANUFACTURER'S INSTRUCTION.

Safety Informations

Warning

- The seat unit is intended for children from 6 months until 4 years, or up to a maximum weight of 22 kg with a maximum height of 100 cm. Which ever comes first.
- For USA the seat unit is tested for a maximum weight of 50 lbs and maximum height of 42.5 inch.
- The seat unit is not suitable for children under 6 months.
- This product is not suitable for running or skating.
- Never leave the child unattended.
- To avoid injury, ensure that your child/children are kept away when adjusting, unfolding and folding this product.
- Be aware of finger entrapment when folding or unfolding the pram/stroller. Due care should be exercised.
- Avoid serious injury from falling or sliding out. Always use the restraint system.
- Ensure that all locking devices are engaged before use.

- Check that the pram body or seat unit or car seat attachment devices are correctly engaged before use.
- The seat unit is only compatible with the Joolz Aer+ chassis and vice versa.
- Any load attached to the pushbar and/or on the back of the backrest and/or on the sides of the vehicle will affect the stability of the vehicle.
- Parcels or accessory items, or both, placed on the unit may cause the unit to become unstable. Excessive weight may cause a hazardous unstable condition.
- The seat unit can carry only one child at a time.
- Only use car seats, replacement or spare parts and accessories that are supplied or approved by Joolz.
- Do not use any pillow, comforter, or additional mattress for padding that are not supplied or approved by Joolz.
- Car seats used in conjunction with a chassis do not replace a cot or a bed. Should your child need to sleep, then it should be placed in a suitable crib, bed or approved sleeping area based on your child's requirements.
- Check the buggy chassis, seat unit and accessories regularly for signs of damage and tear.
- Do not use the buggy if any of the parts are damaged, torn or missing.
- The brakes should always be engaged when placing and removing the children.
- The maximum weight of the shopping basket is 5 kg/11 lbs.
- Make sure that children do not climb into the buggy.
- Do not let a child/children play with this product.
- Make sure that the brake pedal is fully engaged when applying the brake.
- The maximum weight of the backrest pocket is 2 kg/4.4 lbs.

MAINTENANCE/WASHING INSTRUCTIONS

Clean the fabric with lukewarm water and soap. Rinse with fresh water and leave to dry. Never use bleach or other chemical detergents. Periodically (approximately once a month) treat the wheels and metal parts with Teflon or silicon spray to ensure the buggy continues to run smoothly.

The aluminium parts of your Aer+ buggy are coated to protect it from external influences such as corrosion. Coated aluminium parts are vulnerable to acidic cleaners or grease, which can cause stains and discoloration of the aluminium parts. We therefore advise you to clean the aluminium parts of your buggy with warm water and a soft cloth.

Safety was an important consideration throughout the development of the Joolz Aer+. Our products therefore meet the following safety standards:

Europe: EN 1888-2:2018

United States: ASTM F833-21

Australia: AS 2088:2022

Please visit joolz.com, facebook.com/myjoolz or contact your retailer for any questions and/or comments.

WARANTTY

Standard 2-year manufacturer's warranty

JOOLZ STANDARD WARRANTY

The manufacturer, Milk Design BV, with its main establishment in Amsterdam (hereinafter referred to as: 'Joolz'), provides its strollers and accessories (hereinafter jointly and severally referred to as the: 'Product') under a warranty that is subject to the following conditions:

1. The manufacturer's warranty period is 24 months from the date of purchase as indicated on the sales receipt.
The remaining warranty period for the original product applies to a replacement part or product, or a repaired product.
2. This manufacturer's warranty applies only in the region in which the product was purchased.

Joolz only guarantees that the product complies with legal provisions or government regulations that apply in the area where the product is sold.

Joolz reserves the right to apply a different manufacturer's warranty in those specific areas.

This manufacturer's warranty applies only to a product purchased for private use.

This manufacturer's warranty expressly does not apply to any product used for commercial purposes, including but not limited to products for commercial rental.

3. This manufacturer's warranty entitles the consumer to have the product repaired unless Joolz is of the opinion that the product needs to be replaced.
4. Joolz reserves the right to discontinue certain models, colours, fabrics or accessories. In the event of replacement during the warranty period, consumers will receive another equivalent product in a similar colour or fabric. Joolz also reserves the right to replace a complete chassis or to provide reconditioned parts as a replacement.
5. In order to submit a claim under the manufacturer's warranty, you must provide Joolz with the following:
 - a copy of the dated sales receipt;
 - a clear description of the complaint, and
 - the defective product or photographs of the defective part or product.
6. The manufacturer's warranty does not affect your statutory rights, such as the right to hold the retailer liable for defects.

WHAT IS COVERED BY THE MANUFACTURER'S WARRANTY?

The manufacturer's warranty on the product covers the following:

- all manufacturing defects of the chassis, frame, and wheels;
- all manufacturing defects of the adapters;
- zips;
- all parts of the harness of your Joolz stroller;
- seams in the fabric;
- Velcro fasteners;
- colour fastness. Discolouration that can be regarded as normal wear and tear is excluded. Prolonged exposure to sunlight may lead to some discolouration and is considered normal wear and tear.

THE MANUFACTURER'S WARRANTY IS NOT APPLICABLE IN THE FOLLOWING CIRCUMSTANCES:

- If you have modified or repaired the product yourself, or had it repaired, without prior written permission of Joolz or the retailer. In the event of repair by a conscious point of Joolz, the manufacturer's warranty will continue to apply.
- Defects caused by neglect, negligence, or an accident and/or by use or maintenance other than as described in the instructions for use.
- If the serial number is damaged or removed.
- Damage to the product due to normal wear and tear.
- Incorrect assembly or installation of a third-party part or accessory that is not compatible with the product.
- Unintentional or accidental damage, abnormal use, or inadequate maintenance.
- Improper storage/care of the product.
- Damage to the handlebar or fabric as a result of normal daily use of the product.

- Holes or cracks in the tyres.
- Damage caused by incorrect use or failure to observe the instructions for use.
- Damage resulting from repairs carried out by unauthorized persons or from incorrect dismantling of the product.
- Transport damage resulting from transport by aeroplane or other means of transport: check your Joolz product carefully after it has been transported by the airline or another carrier. In the event of damage, consumers should file a claim with the carrier immediately.
- Customer dissatisfaction with the product with regard to fit, weight, functionality, colour or design.

8-year extra warranty

EXTENDED WARRANTY

All Joolz strollers and buggies registered on joolz.com from the 1st September 2022 onwards will receive an extra warranty for eight years provided the stroller is registered within six months of purchase. For an extra warranty, Joolz (as manufacturer) guarantees consumers that the product is free from defects in materials and workmanship, and guarantees normal operation under normal conditions in accordance with user manuals and technical specifications for an extra eight years beyond the standard warranty. In all cases, the sales receipt must be presented when making a warranty claim.

The manufacturer's warranty applies only in the region in which the product was purchased.

THE WARRANTY MAY INCLUDE:

- Replacement parts that can be easily used by the consumer or retailer.
- Joolz only supplies components that have been thoroughly tested and that can be fitted easily with or without instructions.
- Joolz only replaces products with similar ones. Nevertheless, Joolz reserves the right to discontinue certain models, colours, fabric, or accessories. In the event of replacement during the warranty period, consumers will receive another equivalent product in a similar colour or fabric.
- Replacements do not entitle consumers to an extension of the warranty period.
- The Joolz warranty also covers defects to Joolz products that have been bought second hand, provided that the stroller has been transferred after the purchase and registered on joolz.com.
- The replacement product does not entitle consumers to an extension of the warranty period.

WHAT IS COVERED BY THE EXTENDED WARRANTY?

- The warranty is valid for all Joolz strollers and Joolz Aer sold on or after 1 September 2022. The free extra warranty covers the following:
- All factory defects involving the chassis, bassinet frames, seat frames, plastic chair parts, and wheels.

WHAT IS NOT COVERED BY THE EXTENDED WARRANTY?

- Normal wear and tear;
- Corrosion or rust formation on the wheels and chassis due to extreme environmental conditions, including high humidity, salt, ice, or snow or due to inadequate maintenance;
- Incorrect assembly or installation of a third-party part or accessory that is not compatible with the original design;
- Unintentional or deliberate damage, misuse, or neglect;
- Improper storage or care of the product;

- Damage to the grips of the handlebar or to the fabric as a result of normal or daily use;
- Whenever the product has not been used in the normal way and in accordance with the manufacturer's instructions;
- If a repair or modification has been performed by an unauthorized person or if the product has been disassembled without Joolz's consent;
- Airport/transport damage: check your Joolz product carefully after it has been transported by an airline or other carrier and submit any claim directly to the respective carrier;
- Consumer dissatisfaction with the product concerning suitability, weight, functionality, colour, or style;
- If the serial number is damaged or removed.

Joolz reserves the right to change the conditions of the extra warranty at any time.

IMPORTANT

The manufacturer's warranty period for this product is 24 months from the purchase date indicated on the receipt. The receipt should be kept in a safe place and a copy made. If you submit a claim under this warranty, please contact the shop where you purchased the product first.

If the retailer cannot repair the defect or if you bought the product directly from Joolz, please contact Joolz by sending an e-mail to info@joolz.com.


For complaints that occur outside the warranty period, please also first contact the shop where you bought the product.

Joolz reserves the right to change the conditions of this manufacturer's warranty. You will find the conditions of the latest manufacturer's warranty on our website: joolz.com/warranty

REPLACEABLE PARTS

We pride ourselves on manufacturing high-quality products that meet the highest quality standards. Please contact your retailer whenever you need to replace a part of your Joolz product. Or purchase available parts directly via joolz.com

Documents / Resources

| | |
|---|--|
|  | <p>Joolz Aer Buggy Stroller [pdf] Instruction Manual Aer Buggy Stroller, Aer, Buggy Stroller, Stroller</p> |
|---|--|

References

- [Joolz Official Webshop - Positive Design | Strollers and accessories](#)
- [Sites-joolz-bnl-Site](#)