



Johnson Controls IQ Panel 4-IQ4 Hub User Guide

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TECHNICAL SERVICE BULLETIN

IQ PANEL 4/IQ4 HUB – 4.2.1 SOFTWARE UPDATE – RELEASE NOTES AND INSTRUCTIONS
TSB #: 221017
DATE: 10/17/22
RE: IQ PANEL 4/IQ4 HUB – 4.2.1 SOFTWARE UPDATE
RELEASE NOTES & UPDATE INSTRUCTIONS

Release Notes:

Fixes/Improvements:

- Corrected an issue where a small number of IQ Panel 4's experienced a false panel overheating shutdown event caused by an inaccurate panel battery temperature reading.

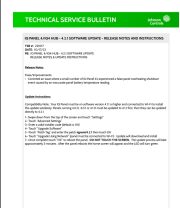
Update Instructions:

Compatibility Note: Your IQ Panel must be on software version 4.1.1 or higher and connected to Wi-Fi to install this update wirelessly. Panels running 4.0.0, 4.0.1 or 4.1.0 must be updated to 4.1.1 first, then they can be updated directly to 4.2.1.

1. Swipe down from the top of the screen and touch "Settings"
2. – Touch "Advanced Settings"
3. – Enter a valid installer code (default is 1111)
4. – Touch "Upgrade Software"
5. -Touch "Patch Tag" and enter the patch iqpanel4.2.1 then touch OK
6. – Touch "Upgrade Using Network" (panel must be connected to Wi-Fi). Update will download and install
7. Once complete touch "OK" to reboot the panel. DO NOT TOUCH THE SCREEN. The update process will take approximately 5 minutes. After the panel reboots the home screen will appear and the LED will turn green.

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