

# Johnson Controls IQ Keypad Controller User Guide

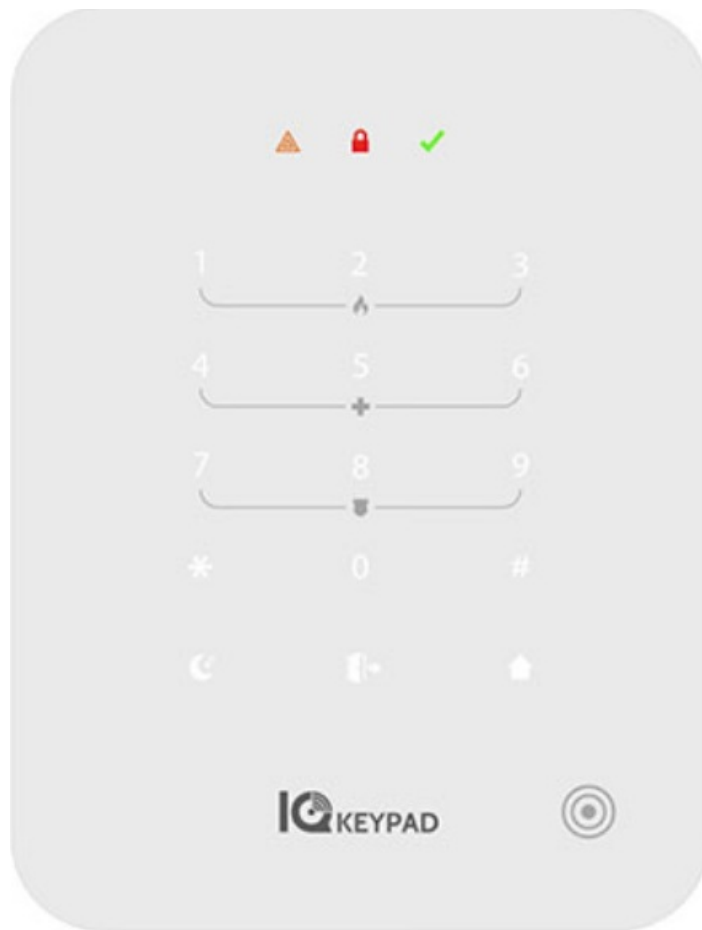
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## Johnson Controls IQ Keypad Controller



## Product Information

### Specifications:

- Model: IQ Keypad-PG and IQ Keypad Prox-PG
- Battery Requirement: 4 x AA Energizer 1.5V Alkaline Batteries
- Compatibility: IQ4 NS, IQ4 Hub, or IQ Panel 4 running software version 4.4.0 or higher with PowerG protocol
- Standards: UL985, UL1023, UL2610, ULC-S545, ULC-S304 Security Level I and II

## Product Usage Instructions

### Wall Mount Installation:

1. Mount the bracket to the wall using appropriate hardware ensuring it is level.
2. Use a screw in the designated hole for UL2610 installations.
3. Insert 4 x AA batteries into the battery slots, observing correct polarity.
4. Slide the keypad down onto the wall mount and secure with the bottom screw.

### Enrollment:

1. Pair the IQ Keypad to an IQ4 NS, IQ4 Hub, or IQ Panel 4 with software version 4.4.0 or higher using PowerG protocol.
2. Start the Auto Learn process on the primary panel and press and hold [\*] on the IQ Keypad to initiate pairing.
3. Configure options on the primary panel and touch Add New to complete pairing.

## FAQ

### Q: What panels are compatible with the IQ Keypad?

A: The IQ Keypad can be paired to IQ4 NS, IQ4 Hub, or IQ Panel 4 running software version 4.4.0 or higher with PowerG protocol installed.

### Q: What batteries should be used with the IQ Keypad?

A: Use only Energizer AA 1.5V Alkaline Batteries for optimal performance.

### Q: How do I manually pair the IQ Keypad to a panel?

A: Manually pair by using the sensor ID printed on the device starting with 372-XXXX, then network the device by pressing and holding [\*] for 3 seconds after pairing is complete.

### Q: Where can I find the full Installation & User Manual?

A: Visit <https://dealers.golsys.com> for the complete manual.

For further assistance, contact tech support at [intrusion-support@jci.com](mailto:intrusion-support@jci.com).

Note: This Quick Guide is for experienced installers only and covers both IQ Keypad-PG and IQ Keypad Prox-PG models. For the full Installation & User Manual, please visit <https://dealers.golsys.com>

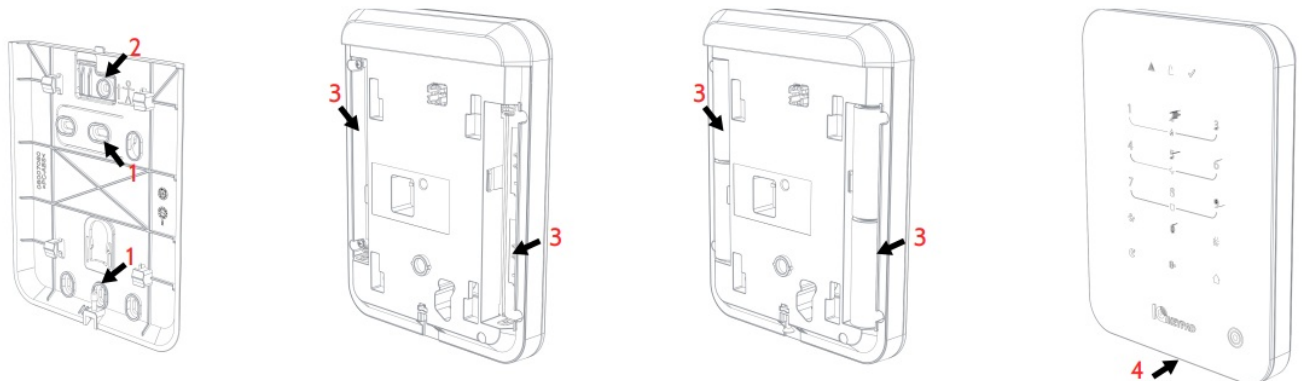
## WALL MOUNT

1. Mount the bracket to the wall using appropriate hardware ensuring it is level.
2. A screw shall be used in this hole for UL2610 installations
3. Insert the 4 x AA batteries in to the battery slots.

Be sure to observe correct polarity.

Use only Energizer AA 1.5V ALKALINE BATTERY


4. Slide the keypad down onto the wall mount and secure with the bottom screw so that it can not be removed.

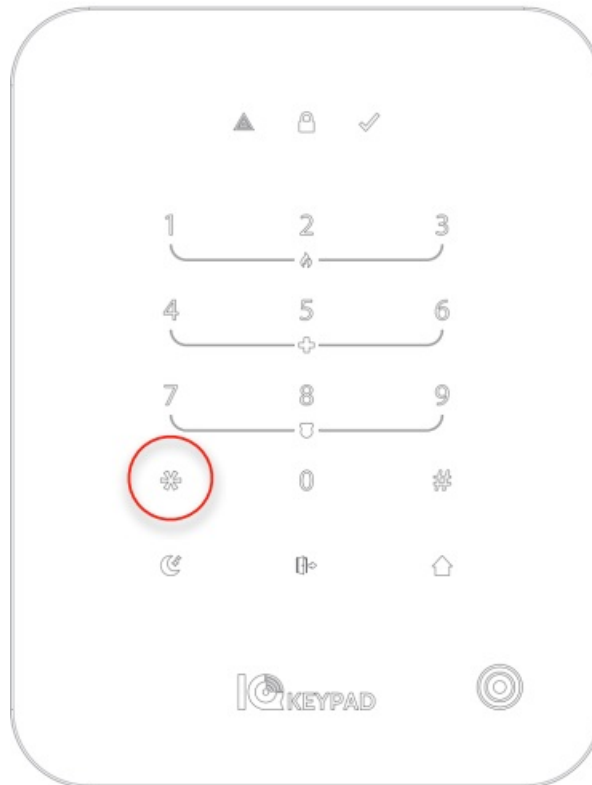


Note: For UL/ULC Commercial Burg installations (UL2610/ULC-S304 Security Level II compliant) use only wall mount. This product when installed as per these instructions does not present the risk of fire, electric shock, or injury to persons.

## ENROLLMENT

The IQ Keypad can be paired to either an IQ4 NS, IQ4 Hub or IQ Panel 4 running software version 4.4.0 or higher using the PowerG protocol. Panels that do not have the PowerG daughter card installed will not support the IQ Keypad. Follow the instructions below to pair an IQ Keypad to the primary panel:

1. On the primary panel, start the “Auto Learn” process as indicated in the primary panel manual (Settings/Advanced Settings/Installation/Devices/Security Sensors/Auto Learn Sensor).
2. On the IQ Keypad press and hold [  ] for 3 seconds to initiate pairing.
3. The IQ Keypad will be recognized by the primary panel. Configure options accordingly then touch “Add New”.



NOTE: The IQ Keypad may also be manually paired to a panel by using the sensor ID printed on the device beginning with 372-XXXX. If manual learn is used instead of Auto Learn, you must network the device after pairing is complete by pressing and holding [\*] for 3 seconds.

UL/ULC Residential Fire and Burglary and UL/ULC Commercial Burglary Alarm Control Unit Keypad Conforms to ANSI/UL Standards UL985, UL1023, & UL2610 and ULC-S545, ULC-S304 Security Level I and II.

Doc#: IQKPPG-QG Rev Date: 06/09/23

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## GOT QUESTIONS?

CONTACT TECH SUPPORT [intrusion-support@jci.com](mailto:intrusion-support@jci.com)



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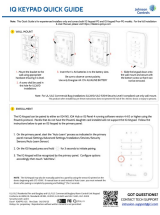
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## Documents / Resources

	<p><a href="#">Johnson Controls IQ Keypad Controller</a> [pdf] User Guide IQ Keypad Controller, IQ Keypad, Controller</p>
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## References

-  [QOLSYS – Quality of Life Systems](#)
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