



## Johnson Controls 2.7.2 Software User Guide

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### Johnson Controls 2.7.2 Software



- **TSB #:** 221024
- **DATE:** 10/24/22
- **RE:** IQ PANEL 2 & 2 PLUS – 2.7.2 SOFTWARE UPDATE RELEASE NOTES & UPDATE INSTRUCTIONS

## Release Notes

### Fixes/Improvements

- Fixed an issue where the panel could report a false AC status
- Spanish / Portuguese / Turkish language improvements
- Corrected an issue where HSM2108 expanders connected to an IQ Hardwire PowerG (PGxHRDW8 /PGxWLSHW8) would not allow N/C zone configuration
- KP-141/241 keypad improvements: Keypad is functioning as per the product manual when paired to IQ Panel 2/2+
- Corrected an issue with PG9905 and ADC Smarter Business Temperature Monitoring (SBTM) service
- Anti-Masking is now supported (On/Off) for PowerG motion sensors that support this feature
- Corrected an issue where the PowerG Keypad/Siren will not function properly when enabled for all sounds in Partition 1
- Corrected an issue where Liftmaster GDO might not respond to commands properly from the Panel UI
- Improved Panel camera exposure for Alarm Videos
- Thermostat UI on the Panel can now show and set half degree increments (Celsius only)
- Improved Corbus keypad and PowerG Keypad functionality when EN Grade 2 is enabled
- Modified some sensor configurable fields to non-editable by the Master User
- Added support for the KP-140 to support silent arming
- New setting that when activated transmits a unique event code to the CS when the Power Down function is used on the Panel
- Improvement to keep light state in sync on the panel for the Sengled Z-Wave Bulb V11-N13
- Corrected an issue where the Panel Camera and PIR cam images had an incorrect time stamp on the ADC customer site
- PowerG Photoelectric Beam Detector DQ trouble now displays on ADC as offline/malfunction
- Added messaging on the Alarm.com history to show when Exit Delay is complete
- Includes PowerG Modem Firmware Version 2.4.2 (V2/V3) / 2.0.16.86(V4) – Build 80.63 (V2/V3) / 82.8(V4)
- Includes ADC Firmware v9.75

### Update Instructions


Compatibility Note: Your IQ Panel must be on software version 2.0.1 or higher and connected to Wi-Fi to install this update wirelessly. Panels running 2.5.0 & 2.5.1 must be updated to 2.5.3 first, then they can be updated directly to 2.7.2:

1. Swipe down from the top of the screen and touch “Settings”
2. Touch “Advanced Settings”
3. Enter a valid installer code (default is 1111)

## **IQ PANEL 2 & 2 PLUS – 2.7.2 SOFTWARE UPDATE – RELEASE NOTES AND INSTRUCTIONS**

1. Touch “Upgrade Software”
2. Touch “Patch Tag” and enter the patch iqpanel2.7.2 then touch OK
3. Touch “Upgrade Using Network” (panel must be connected to Wi-Fi). Update will download and install
4. Once complete touch “OK” to reboot the panel. DO NOT TOUCH THE SCREEN. The update process will take approximately 5 minutes. After the panel reboots the home screen will appear and the LED will turn green.

## Documents / Resources

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