

JOCEL JC310 Combinado Combi Refrigerator



JOCEL JC310 Combinado Combi Refrigerator Instruction Manual

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JOCEL JC310 Combinado Combi Refrigerator



Dear customer,

Before placing your new combi into operation, please read these operating instructions carefully. They contain important information for safe use, for installation and for maintenance of the appliance. Please keep these operating instructions for future reference. Pass them on to possible new owners of the appliance.

Notes: which are important for your safety or for the proper functioning of the appliance, are stressed with a warning triangle and or with signal words (Warning! Caution ! Important !). Please observe the following carefully.

GENERAL SAFETY INSTRUCTIONS

For your own safety and for the proper utilization of the appliance, read this manual carefully, including the warnings and recommendations, before installing the appliance and using it for the first time. In order to avoid damage to the appliance and/or personal injury, persons using the appliance should be fully familiar with its operation and safety functions. Keep these recommendations close to the appliance, for future reference, and ensure that the document is transferred with the appliance if it is sold or in the case of moving. This will ensure optimum operation of the appliance.

To avoid any risk of injury, keep this manual. The manufacturer declines any liability whatsoever in the case of operating/handling errors concerning the appliance.

SAFETY OF CHILDREN AND OTHER VULNERABLE PERSONS

- This appliance shall not be used by people (including children) whose physical, mental or sensory abilities are diminished or who do not have the necessary experience or knowledge, unless they are placed under the surveillance of a person responsible for their security and aware of the risks involved.

- The cleaning and maintenance of this device should not be carried out by unsupervised children.
- Keep all packaging out of the reach of children, to avoid any risk of suffocation.
- If you decide to scrap the appliance, disconnect it from the wall socket, cut the connection cable (as close to the appliance as possible) and remove the door in order to prevent children playing with it, with the resulting risk of electric shock or being trapped inside.
- Keep the appliance and its power cable out of reach of children under 8 years old.
- Children from 3 to 8 can load and unload the appliance.
- Children must be under supervision to ensure they do not play with the appliance.

CAUTION

- This appliance is intended to be used in household and similar applications; such as kitchen staff in shop; offices and other working environments; bed and breakfast; farm houses and clients in hotels, motels and other residential environments; catering and other similar non- retail applications.
- Never store inflammable substances, such as aerosols, inside the appliance, as they could leak or release fluids.
- A damaged power cable should be immediately replaced by the manufacturer or by a qualified retailer, in order to avoid any risk of electric shock.
- Keep the ventilation openings well open and ensure that air can circulate by keeping enough space between the appliance and walls.
- Do not damage the refrigerating circuit.
- Do not use electrical appliances inside the compartment, unless they are tolerated by the manufacturer.
- The refrigerating and insulating systems contain inflammable gases. When the appliance is scrapped, it should be deposited at an accredited collection centre. Do not expose the appliance to fire.

REFRIGERATING FLUID

The refrigerating circuit in the appliance uses refrigerating isobutane (R600a), which is a natural gas respectful of the environment but highly inflammable. When transporting or installing the appliance, ensure that no element of the refrigerating circuit is damaged. The refrigerating fluid (R600a) is inflammable.

CAUTION: FIRE RISK

If the refrigerating circuit is damaged:

- Avoid open flames or any source of heat.
- Ensure that the room in which the appliance is installed is well ventilated.

It is dangerous to change the specification of the appliance in any way whatsoever. Damage to the power cable may cause a short circuit and/or electric shock.

ELECTRICAL SAFETY

- We decline any liability in case of incidents caused by poor electrical installation.
- Do not extend the power cable. Do not use an extension cable, adapter, or multi-way socket.
- Check that the wall socket is not damaged. A wall socket in poor condition may cause the appliance to overheat and explode.
- Check that the wall socket used for the appliance is properly accessible.

- Never pull on the power cord.
- Ensure that the appliance is always electrically earthed.
- If the wall socket is loose, do not connect the cable, as there is a risk of electric shock or fire.
- Do not use the appliance if the interior lighting cover is not installed.
- Disconnect the appliance before replacing the light bulb (in case of a LED light, please refer to the chapter "Change the light bulb").
- The appliance operates on a single phase 220~240 V / 50 Hz power supply. The appliance must be connected to an earthed wall socket, in accordance with applicable recommendations.
- Do not attempt to replace a damaged power cord, contact your after-sales service.
- The power socket must be easily accessible but out of reach of children. In case of doubt, contact your installation technician.
- When positioning the appliance, ensure that the power cord is not pinched or damaged.

DAILY UTILISATION

- Do not store inflammable substances or fluids inside the appliance. This would create a risk of explosion.
- Do not operate other electrical equipment inside the appliance (mixers, whirling rotor for ice cream, etc.).
- When disconnecting the appliance, grip the plug firmly and do not pull on the cable.
- This appliance is designed for food and beverage storage.
- Do not expose the appliance to direct sunlight.
- Keep the appliance away from candles, luminaires and open flames, in order to avoid fire risk.
- The appliance is heavy. Be careful when moving it.
- If your appliance is equipped with castors, remember that these are only designed to facilitate minor movements. Do not move the appliance over long distances.
- Do not lean or climb on the appliance or its elements.
- In order to avoid falling objects and to prevent damage to the appliance, do not overload the compartments of the appliance.

To avoid contamination of food, please respect the following instructions:

- clean regularly surfaces that come in contact with food and accessible drainage systems.
- store raw meat and fish in suitable containers so that it is not in contact with or drip onto other food.

CAUTION! CLEANING AND SERVICING

- Before carrying out servicing, switch off the power supply and disconnect the appliance.
- When cleaning the appliance, do not use metal objects, steam systems, volatile fluids, organic solvents or abrasive substances.
- Do not use sharp or pointed objects to remove ice. Use a plastic scraper.

IMPORTANT INFORMATION CONCERNING INSTALLATION!

- To ensure proper electrical connection, follow the recommendations given in the present manual.
- Unpack the appliance and visually check that it is not damaged. Do not connect a damaged appliance. Inform

your retailer or point of sale of any damage. In such a case, keep the packaging.

- It is recommended that the appliance be allowed to settle for at least 4 hours before connecting the electrical power supply, so that the compressor fluid feed is correct.
- Proper air circulation is necessary to avoid overheating. To ensure sufficient ventilation, observe the installation recommendations provided.
- In order to avoid fire risk, wherever possible, ensure that the appliance is not in contact with walls or with any hot element (compressor, condenser). Observe the installation recommendations.
- The appliance should not be placed close to radiators or cooking hot plates or gas rings.
- Check that electrical sockets remain accessible when the appliance is installed.
- This refrigerating appliance is not intended to be used as a built-in appliance.

POWER SAVING

To limit the electricity consumption of your appliance:

- Install it in an appropriate place (see “Installing your appliance”).
- Leave the doors open as little time as possible.
- Do not put food that is still hot into the appliance.
- To ensure that the appliance operates properly, clean the condenser regularly (see “Routine servicing of your appliance”).
- Regularly inspect the door seals and ensure that they are still closing properly. If this is not the case, contact your after-sales service.

TROUBLE SHOOTING

- Any electrical work should be carried out by a qualified and skilled technician.
- The appliance should be repaired by an accredited repair center, using only manufacturer’s original spare parts.

The appliance is designed for home use only. The manufacturer declines any liability whatsoever in the case of another utilization.

Caution

- Do not use mechanical means or any other means to speed up the de-icing process. De-ice only as recommended by the manufacturer.
- Do not store explosive substances, such as aerosol cans containing an inflammable propellant, in the appliance.
- Do not damage the refrigerating circuit in the appliance.
- The refrigerating units use isobutane (R600a), and therefore should not be placed close to ignition sources (for example, electrical contacts that are exposed or open contacts that could be closed by the refrigerating fluid in the event of a leak). The refrigerating fluid type is specified on the power cabinet identification plate.
- Do not use electrical equipment in the compartments of the appliance, unless they are of the type authorized by the manufacturer.
- Do not obstruct the ventilation grills on the appliance.

PRODUCT DESCRIPTION

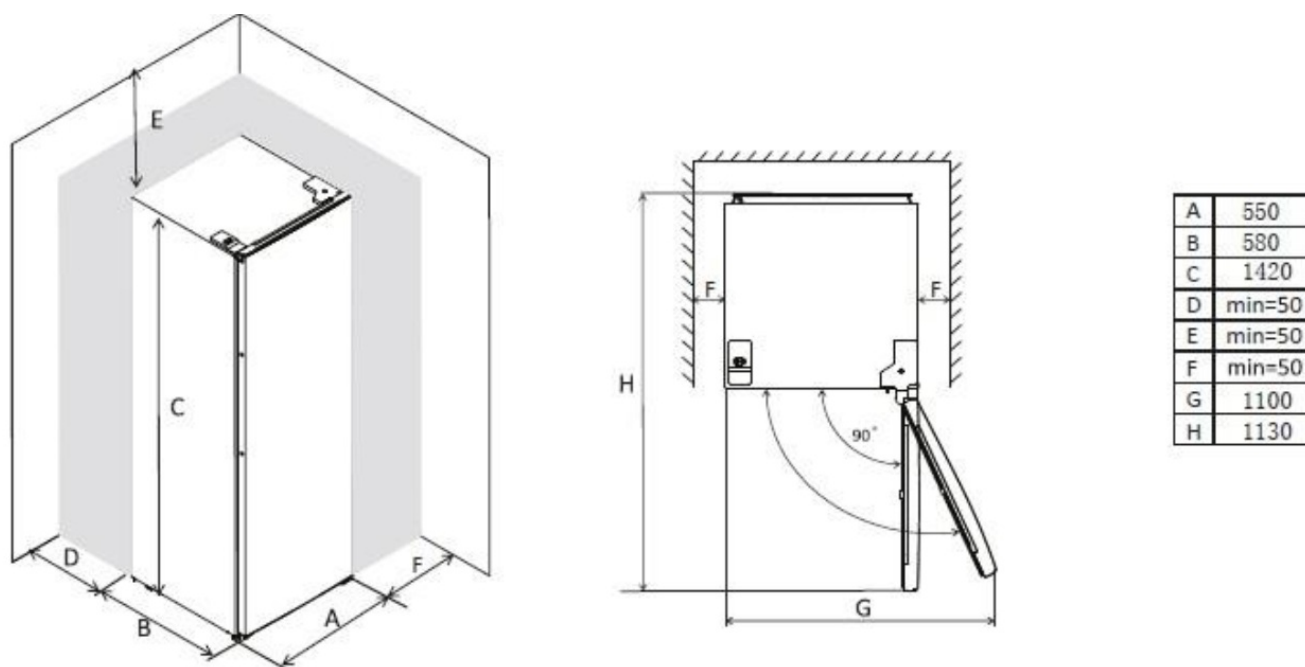


1	LED light	2	Thermostat
3	Shelves	4	Vegetables drawer
5	Freezer drawer	6	Door
7	Door balcony	8	Door gasket – Fridge
9	Door gasket – Freezer		

To find out more about your product, consult the online EPREL database. As defined in Commission Delegated Regulation (EU) 2019/2016, all information relating to this refrigeration appliance is available on the EPREL Base (European Product Database for energy labeling). This database enables you to consult the information and technical documentation of your refrigeration appliance.

INSTALLATION INSTRUCTIONS

LOCATION



When selecting a location for your appliance you should make sure the floor is flat and firm, and the room is well ventilated. An average ambient temperature must be observed.

This temperature is specific according to the climatic class of the device:

CLASS	SYMBOL	AMBIENT TEMPERATURES RANGE (°C)
Extended temperate	SN	From +10 to +32
Temperate	N	From +16 to +32
Subtropical	ST	From +16 to +38
Tropical	T	From +16 to +43

- **N:** This refrigerating appliance is intended to be used at ambient temperatures ranging from 16°C to 32 °C.
- **ST:** This refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 38 °C.

Avoid location near a heat source, eg, cooker, boiler or radiator. Also, avoid direct sunlight in out-buildings or terraces/outside seating areas. If you are placing your appliance in an out-building such as a garage or annex ensure that it is placed above the damp course, otherwise condensation will occur on the cabinet. Never place the appliance in a wall recessed or into fitted cabinets or furniture when it is working, the metal grid at the back may become hot and the sides warm.

This refrigerating appliance is not intended to be used as a built-in appliance. Never place the Fridge/Freezer in a wall recessed or into fitted cabinets or furniture when your Fridge/Freezer is working, the grille at the back may become hot and the sides warm. It must therefore be installed so that the back of the Fridge/Freezer has at least 10 cm (3/4") of free space and the sides have 10 cm (3/4"). Do not drape the Fridge/Freezer with any covering.

- **RECOMMENDATION COMBINATION:**

The following combination of drawers, baskets, and shelves is recommended for energy to be used as efficiently as possible by the refrigeration unit.

- **LEVELING THE APPLIANCE**

If your appliance is not leveled, the door and magnetic seal alignment will be affected and may cause a malfunction. Once the appliance is placed in its final location, adjust the leveling feet at the front by turning them.

- **CLEANING BEFORE USE**

Wipe the inside of the appliance with a weak solution of bicarbonate of soda. Then rinse with warm water using a damp sponge or cloth. Wash the baskets and shelves in warm soapy water and dry completely before replacing them.

- **BEFORE PLUGGING IN**

Check that you have a socket which is compatible with the plug supplied with the appliance. DO NOT SWITCH ON UNTIL FOUR HOURS AFTER MOVING THE APPLIANCE.

The coolant fluid needs time to settle. If the appliance is switched off at any time, wait 30 minutes before switching back on to allow the coolant fluid to settle.

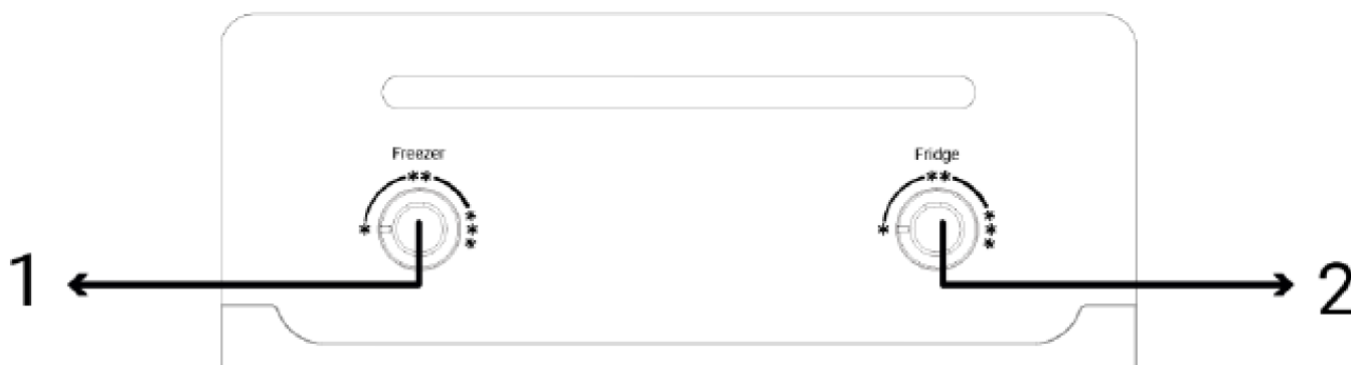
- **BEFORE FILLING YOUR APPLIANCE**

Before storing foods in your appliance, turn it on and wait for 24 hours, to make sure it is working properly and to allow it to reach the correct temperature.

USE INSTRUCTIONS

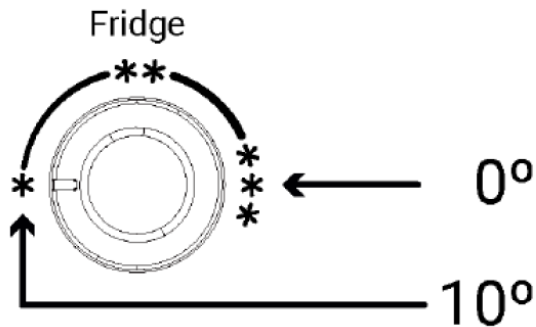
TEMPERATURE SETTING

Your combi has two controls for regulating the temperature the fridge compartment and the freezer compartment. The temperature control is located at the top of the fridge compartment.



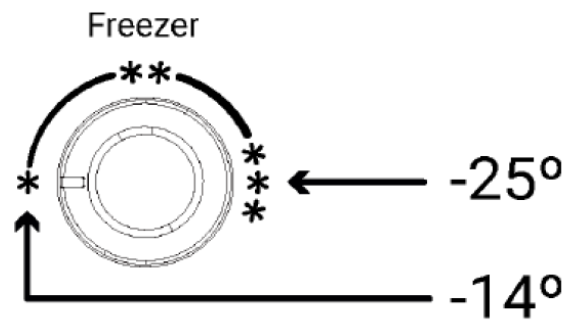
Fridge thermostat knob

Adjustment from 0 to 10°C



Freezer thermostat knob

Adjustment from -14 to -25°C



The first time you put your appliance into operation, set the thermostat on position “***” and let it run empty for 4 hours before storing food for it to cool sufficiently.

The temperature control is from position “*” the warmest to “***” the coldest. Adjust the temperature control to the setting that best suits your needs.

Appliance thermostat has 3 settings. The appliance assures that temperature is maintained as long as it is in operation and that it is used in normal conditions of use. The temperature inside the appliance can be influenced by many factors: ambient temperature, sun exposure, number of door's opening and amount of food stored... The slight changes in temperature are perfectly normal.

It is advisable to follow the settings below to guarantee good food preservation and the lowest energy consumption:

TEMPERATURE SETTING RECOMENDATIONS		
OUTSIDE TEMPERATURE	Fridge	Freezer
Winter		
Normal (20-32°C)		
Summer (+ 35°C)		

NOTE:

- If the unit is unplugged, lost power, or turned off; you must wait 3 to 5 minutes before restarting the unit. If you attempt to restart before this time delay, the appliance will not start.
- If you choose to change the thermostat setting, adjust thermostat control by one numerical increment at a time. Allow several hours for temperature to stabilize between adjustments.

Do not leave the door open for too long so that the indoor temperature does not rise too much.

FOOD CONSERVATION

The storage of foodstuffs must comply with the regulatory conservation temperatures established by the National Agency for Food, Environmental and Occupational Health Safety (ANSES). Failure to comply with these storage temperatures involves risks of poisoning and food waste.

PREPARING FOOD FOR THE REFRIGERATOR

Carefully wrap fresh foods: they will then keep their flavor, color, humidity content and freshness. You also avoid the taste of some foods contaminating the taste of others. Only vegetables, fruit and salad vegetables can be stored in the vegetable compartment without being packed. Let hot dishes and drinks cool down outside the appliance. Remove the cardboard packs from around yoghurt pots. Check the consume-by dates on the products you have bought. You should not exceed these.

ARRANGING FOOD IN YOUR REFRIGERATOR

The temperature inside your refrigerator is not uniform. Some areas are colder than others and you must store your food in the appropriate areas according to their type to ensure that they can be kept safely.

Leave a space between the food items to allow the air to circulate freely and avoid different products contaminating each other.

Do not put packages and food in contact with the wall at the back of the appliance, this is a particularly cold and damp area of the appliance and water droplets and frost condense there as part of your refrigerator's normal operation.

The coldest area, at the bottom of the fridge, is designed for delicate, sensitive and highly perishable food: meat, poultry, fish, cooked meats, prepared dishes, ready-made salads, egg or cream-based dishes and pastries, fresh pasta, pastry, pizza/quiches, fresh produce and raw milk cheese, ready-to-use vegetables sold in plastic bags and, more generally, any fresh product whose consume-by date is linked to its storage at a temperature of +4°C or below.

FOOD PRESERVATION AND STORAGE

Under recommended setting, the best storage time of fridge is no more than 3 days. The best storage time may reduce other settings.

Refrigerator compartments	Type of food
Door or balconies of fridge compartment	<ul style="list-style-type: none">• Foods with natural preservatives, such as jams, juices, drinks, condiments.• Do not store perishable foods.
Crisper drawer (salad drawer)	<ul style="list-style-type: none">• Fruits, herbs and vegetables should be placed separately in the crisper bin.• Do not store bananas, onions, potatoes, garlic in the refrigerator.
Fridge shelf – middle	<ul style="list-style-type: none">• Dairy products, eggs
Fridge shelf – top	<ul style="list-style-type: none">• Foods that do not need cooking, such as ready-to-eat foods, deli meats, leftovers.

Failure to comply with these storage temperatures involves risks of poisoning and food waste. For optimal conservation of foodstuffs, it is recommended to adjust the temperatures of the compartments as below:

Compartment	Type of compartment	Storage conditions		
		T°C mini	T°C maxi	T°C consigne
Compartment for non-frozen food	Compartment for fresh food	0	8	4
Compartment for highly perishable food	Compartment for highly perishable food	-3	3	2
Compartment for frozen food	No star and ice making	s.o.	0	0
	1 star	s.o.	-6	-6
	2 stars	s.o.	-12	-12
	3 stars	s.o.	-18	-18
	4 stars	s.o.	-18	-18

	Compartments TYPE	Target storage temp.[°C]	Appropriate food
1	Fridge	+2≤+8	Eggs, cooked food, packaged food, fruits and vegetables, dairy products, cakes, drinks and other foods are not suitable for freezing.
2	Freezer ❄️***	≤-18	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months, the longer the storage time, the worse the taste and nutrition), suitable for frozen fresh food.
3	Freezer ❄️**	≤-18	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months, the longer the storage time, the worse the taste and nutrition), are not suitable for frozen fresh food.
4	Freezer ❄️*	≤-12	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 2 months, the longer the storage time, the worse the taste and nutrition), are not suitable for frozen fresh food
5	Freezer ❄️	≤-6	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 1 months, the longer the storage time, the worse the taste and nutrition), are not suitable for frozen fresh food.
6	0- star compartment	-6≤0	Fresh pork, beef, fish, chicken, some packaged processed foods, etc. (Recommended to eat within the same day, preferably no more than 3 days). Partially encapsulated processed foods (non-freezable foods)
7	Chill	2≤+3	Fresh/frozen pork, beef, chicken, freshwater aquatic products, etc.(7 days below 0°C and above 0°C is recommended for consumption within that day, preferably no more than 2 days). Seafood (less than 0 for 15 days, it is not recommended to store above 0°C)
8	Fresh Food	0≤+4	Fresh pork, beef, fish, chicken, cooked food, etc. (Recommended to eat within the same day, preferably no more than 3 days)
9	Wine	+5≤+20	red wine,white wine,sparkling wine etc.

FROZEN AND DEEP- FROZEN FOOD

Your domestic appliance enables you to freeze food, it lowers its core temperature rapidly and you can therefore keep it longer.

Deep-freezing is an industrial process that is quicker and more intense than domestic freezing. The products you purchase from the shops are deep-frozen.

PREPARING FOOD FOR FREEZING

Freezing does not sterilize. It is therefore important to observe some simple hygiene rules when preparing your food for freezing: wash your hands before you touch the food and clean the kitchen tools you have just used

before using them again.

Only freeze fresh, good quality food. Refer to the table "Food Freezing Guide" to know which products you can freeze and how long you can keep them.

Blanch fruit and vegetables before freezing them to preserve their color, smell, taste and vitamins: plunge them in boiling water for few moments.

Divide the food you wish to freeze into small individual portions corresponding to one meal each. Small portions freeze quicker at their core.

Pack the food hermetically so that they do not lose their flavor or dry up. Use plastic bags, polyethylene film, aluminum foil or special freezer containers for this. If you are using plastic bags, compress them to eliminate the air before sealing them hermetically.

Note on each package:

- The freezing date
- The consume-by date
- The type of food contained
- The number of portions contained

If you are purchasing deep-frozen food, pick it up last when you are shopping. Check that:

- The packaging isn't damaged
- They are not covered in a layer of frost (which means that they have partially defrosted).

Pack them in an isotherm bag or in newspaper. Transport them quickly and store them immediately. Comply with the maximum storage dates shown on the pack. Your appliance has a **** freezer compartment, this enables you to keep deep-frozen food in an optimal manner.

ARRANGING FOOD IN YOUR FREEZER

Do not put fresh food next to food that has already been frozen to avoid causing the frozen food to warm up. The maximum weight of food that you can freeze over 24 hours is shown on the information plate (inside your appliance near the bottom of the left-hand wall) under the heading: "CAPACITE DE CONGELATION/ FREEZING CAPACITY (kg/24h)".

DEFROSTING FOOD

You can defrost food in five different ways:

- By putting them in your appliance's refrigerator section for several hours
- By leaving them to defrost gently at ambient temperature
- In a conventional oven at a very low temperature (40/50°C)
- In a microwave oven
- By cooking them immediately

Defrosting them in the refrigerator is the slowest but safest method.

Never refreeze food once it has defrosted, even partially, without cooking it first.

We advise not to place any items you have just taken out of the freezer straight into your mouth (ice cream, ice cubes, etc.), they will be at a very low temperature and you risk frostbite. Avoid touching frozen or deep-frozen food with wet hands; your skin may stick to the food. We recommend that you only defrost food for immediate use.

CLEANING YOUR APPLIANCE

DEFROSTING

The defrost of fridge part is automatic and for freezer part is manual.

Defrost your freezer when frost is accumulated on the evaporator is about 2mm:

- Unplug your appliance from the main power.
- Remove all contents from the appliance.
- Leave the appliance door open to allow melting of the ice.
- Remove large pieces of ice if necessary, with dishcloth or something that will not damage the walls.
- Do not use hot water or other electric heaters to melt the accumulated ice.
- After defrosting, remove the accumulated ice / water and dry the appliance with a soft cloth.
- Restart the unit according to the start instructions. Never use a knife or other sharp instrument to scrape ice inside.

CLEANING THE INSIDE

After defrosting you should clean the appliance internally with a weak solution of bicarbonate of soda. Then rinse with warm water using a damp sponge or cloth and wipe dry. Wash the baskets in warm soapy water and ensure they are completely dry before replacing them. Condensation will form on the back wall of the fridge; however, it will normally run down the back wall and into the drain hole behind the vegetable drawer.

CLEANING THE OUTSIDE

Use standard non-abrasive detergent diluted in warm water to clean the exterior.

The grille of the condenser at the back and the adjacent components can be vacuumed using a soft brush attachment.

Do not use harsh cleaners, scouring pads or solvents to clean any part of the appliance.

IF YOU'RE GOING ON VACATION

If your appliance is not to be used for several months, remove all food, turn off and unplug the appliance from the outlet. Clean and dry the inside and outside of the appliance thoroughly. Also leave the door open, blocking it if necessary, to prevent condensation, odors, mold.

MOVING THE UNIT

- Location

Do not place your appliance near a heat source, for example stove, boiler or radiator. Also, avoid direct sunlight.

- Leveling

Make sure the appliance is level. Use the adjustable feet at the front. If the appliance is not level, the doors and magnetic sealing alignments will be affected and may cause malfunctions.

- Do not turn on the appliance for 4 hours

After any movement, it must not be connected for 4 hours. This delay allows the coolant to be adjusted.

- Installation

Let your device breathe. Heat is released from the walls so it is important to leave a circulation of air around your device.

ENERGY SAVING TIPS

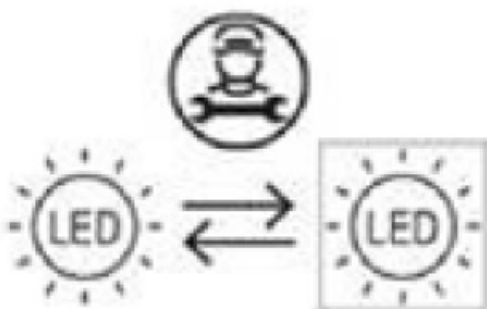
- The appliance should be located in the coolest area of the room, away from heat producing appliances or heating ducts, and out of the direct sunlight.
- Let hot foods cool to room temperature before placing them inside. An overload will force the compressor to run longer. Food that freezes too slowly may lose quality, or deteriorate.
- Be sure to wrap foods properly, and wipe containers dry before placing them in the appliance. This cuts down

on frost build-up inside.

- Storage bin should not be lined with aluminum foil, wax paper, or paper toweling. Liners interfere with cold air circulation, making the appliance less efficient.
- Organize and label food to reduce door openings and extended searches. Remove as many items as needed at one time, and close the door as soon as possible.

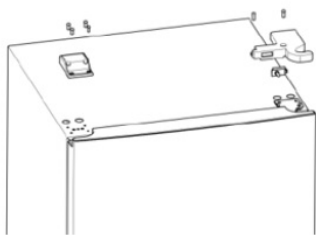
CHANGING THE LIGHT BULB

This appliance consists of light-emitting diodes (LEDs). This type of diode cannot be changed by the consumer. The lifetime of these LEDs is normally sufficient for no change to be made. If however, and despite all the care taken during the manufacture of your appliance, the LEDs were defective, please contact your after-sales service for any intervention.

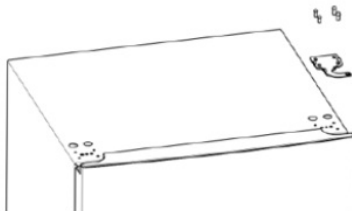


REVERSE DOOR

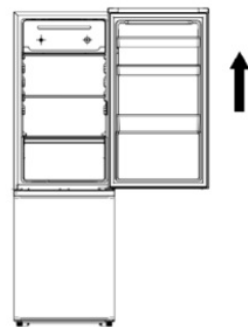
1. Remove the upper right hinge cover and the plug from the hinge hole. Turn off the switch (electrical connection) on the top right hinge cover.
2. Remove the upper right hinge
3. Lift the refrigerator door upwards holding it halfway until it disengages from the product body
4. Remove the intermediate hinge by unscrewing the screws. Once unscrewed, remove the intermediate hinge and lift the freezer door until it disengages from the bottom hinge.
5. Pull out the lower hinge, turn it 180° and put it back on the other side, together with the adjustable feet.
6. Move the axis of the lower hinge from the right-hand hinge hole to the left.
7. Remove the plug and right locking device from the bottom of the refrigerator and freezer door. Then screw the plug and the left locking device (found in the plastic bag with the instruction manual) to the left side of the refrigerator and freezer door (if the door is closed).
8. Assemble the freezer door on the bottom hinge in the correct position. Once the door is assembled, place the hinge and the shaft of the intermediate hinge on the freezer door and the product body with a screwdriver.
9. Hook the refrigerator door with the intermediate hinge shaft and assemble the top hinge to the refrigerator door and secure it to the product body with a screwdriver.
10. Attach the door switch to the top hinge cover. Place the left hinge cover and secure it with the screws. Place the plug of the hinge hole and fix it with the screws.



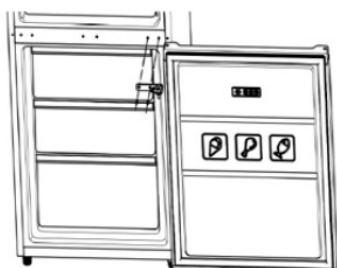
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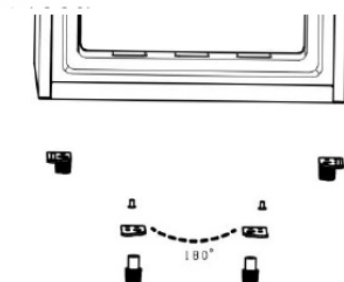
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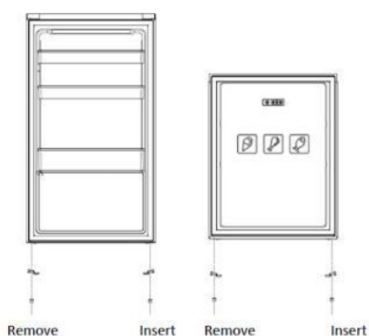
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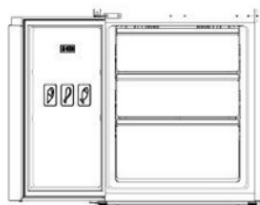
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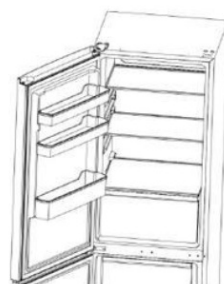
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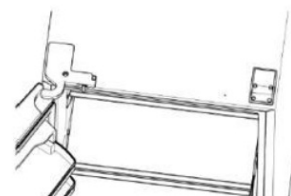
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MAINTENANCE AND AFTER SALES SERVICE

MAINTENANCE

This product should be serviced by an Qualified Technician and only genuine spare parts should be used. Under no circumstances should you attempt to repair the appliance yourself.

Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact the local store where your purchase was made.

When the appliance is not in use for long periods, disconnect from the electricity supply, empty all foods and clean the appliance, leaving the door ajar to prevent unpleasant smell.

TROUBLESHOOTING

You can solve many common problems easily, saving you the cost of a possible service call. Try the suggestions below to see if you can solve the problem before calling for service.

Problems	Solutions
Power cut	If the internal temperature of the Freezer is -18 °C or less when the power returns, your food is safe. The food in your Freezer will remain frozen for approx 8 hours with the door closed. Do not open the Freezer door more than necessary.
Unusual noises	<p>Check the adjustment of the feet of your appliance and its stability.</p> <p>Check that it is not touching a wall.</p> <p>Check that all the movable parts (trays, racks, etc..) are securely in place.</p>
The appliance does not get cold enough	<p>Check if the temperature is correct. If this is not the case, adjust the temperature appropriately.</p> <p>Make sure that you have not placed a large amount of food or hot food in your appliance.</p> <p>Be careful not to open the door too often or leave it open.</p> <p>Check that the door is closed tightly.</p> <p>Keep your device away from heat sources.</p> <p>Make sure that the ventilation around the unit is respected.</p>
Your appliance does not get cold at all	<p>Check that your appliance is connected to the electrical supply.</p> <p>Check that the circuit-breaker for your house has not cut out and that the fuse has not blown or been unscrewed</p>
Frost forms inside your appliance	Be careful not to open your appliance's door too often and not to leave it open.
Some foods do not freeze completely	This is quite normal for food that contains a lot of sugar, fat or alcohol not to freeze completely and to remain partially soft (ice cream, fruit juice, etc...).
Frozen meat has white streaks	<p>Check that your temperature is correctly set and is not at a too low temperature</p> <p>Check that you haven't kept this meat too long in the freezer</p>

The door is difficult to open	It is normal for the door to offer some resistance to being opened, particularly when you have just shut it: a slight depression forms in your appliance to ensure the door seals perfectly. All you have to do is wait a few seconds before re-opening.
The appliance is not working	Check that your appliance is connected to the electrical supply. Check that the circuit-breaker for your house has not cut out and that the fuse has not blown or been unscrewed
Condensation appears on the outside of the appliance	This may be due to a change in the room temperature. Wipe off any residue of moisture. If the problem continues contact the local store where your purchase was made.
The light does not work	Check that your appliance is connected to the electrical supply. Check that the circuit-breaker for your house has not cut out and that the fuse has not blown or been unscrewed Check that the bulb is not burned out and refer to the "Changing the bulb" section.
Odors in the appliance	Check that you do not have spoiled food, if so, throw it away. Check that your strong-smelling foods are packed.

ENVIRONMENT



This appliance is marked according to the European directive 2019/290/CE on Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

The symbol on the product, or on the documents accompanying the product, the Crossed- Out Wheelie Bin, indicates that this appliance may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment, or, if you are buying an equivalent product, to the retailer of the new product.

The user is responsible for taking the appliance to the appropriate collection center at the end of its useful life. Selective and appropriate collection for the recycling of no longer used appliances and their disposal and destruction in an environmentally friendly manner, helps to prevent potential negative effects on the environment and health, and encourages the recycling of materials used to make the product. For more detailed information about treatment, recovery and recycling of this product, please contact your local authority, your household waste disposal service or the retailer where you purchased the product.

GENERAL WARRANTY TERMS

1. The warranty is valid only on presentation of invoice of purchase.
2. This WARRANTY is limited exclusively to parts substitution ineffective due to faulty manufacture, made in our workshops.
3. The elimination of several faults of the scope of the guarantee is made for repair or replacement of defective parts, according to the discretion of our technical services. Defective parts are our property.
4. Are not covered under warranty damage caused by transportation, neglect or poor use, improper assembly or installation, as well as external influences such as: lightning strikes or power, flooding, humidity, etc..

5. Lose warranty, all appliances that are not being used according to the instructions or connected to FEEDING NETWORKS not guarantee a constant voltage of 220/240V.
6. The warranty does not cover damages for personal injury or damage caused directly or indirectly in any capacity whatsoever.
7. This warranty terminates when it is found to have been undergoing repairs, alterations or interventions by any person not authorized by Jocel.

THE WARRANTY EXPIRES

1. If the appliance has not been installed by an Accredited Technician.
2. Exceeded the period for home appliances and for industrial appliances, warranty expires and assistance will be made by charging the costs of manpower, according to current fees.
3. With the modification or disappearance of the nameplate of the appliance.

NOTE: GLASSES AND LAMPS ARE NOT COVERED BY WARRANT.

TECHNICAL ASSISTANCE

For technical assistance request, our services are available through the following contacts:

Telef. 00 351 252 910351

E-mail: assistencia@jocel.pt

HEADQUARTERS:

Rua Alto do Curro, n.º 280 4770-569 S. COSME DO VALE V.N. de FAMALICÃO


Telef: 252 910 350/2

Fax: 252 910 368/9

email: jocel@jocel.pt

<http://www.jocel.pt>

Documents / Resources

	<p>JOCEL JC310 Combinado Combi Refrigerator [pdf] Instruction Manual JC310, JC310 Combinado Combi Refrigerator, Combinado Combi Refrigerator, Combi Refrigerator, Refrigerator</p>
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References

- [/// JOCEL Electrodomésticos](#)
- [/// JOCEL Electrodomésticos](#)
- [/// JOCEL Electrodomésticos](#)

- [User Manual](#)

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