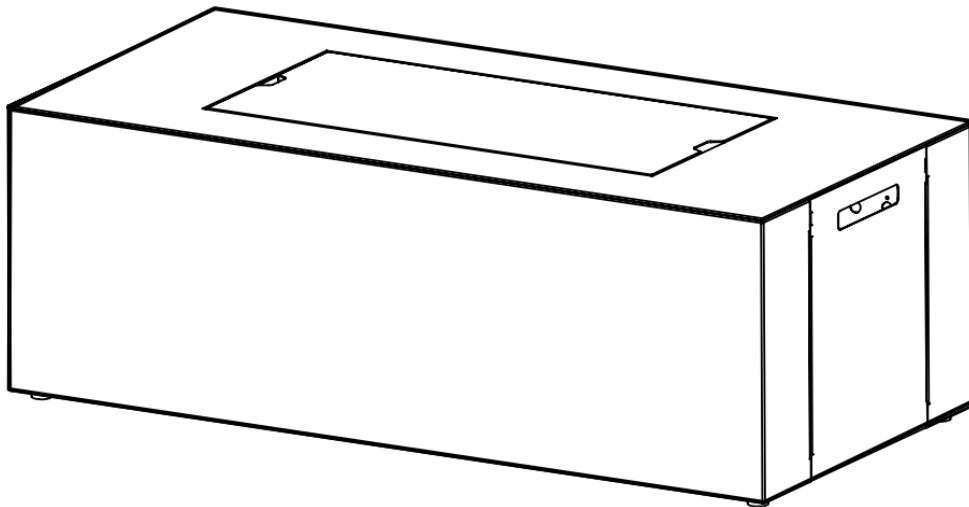


JENSEN 2050LP Coden Rectangle Fire Table Owner's Manual

PO# _____



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2050LP

Owner's Manual



DANGER

CARBON MONOXIDE HAZARD

This appliance can produce carbon monoxide which has no odor.

Using it in an enclosed space can kill you.

Never use this appliance in an enclosed space such as a camper, tent, car or home.



DANGER

FIRE OR EXPLOSION HAZARD

If you smell gas:

- Shut off gas to the appliance.
- Extinguish any open flame.
- If odor continues, leave the area immediately.
- After leaving the area, call your gas supplier or fire department. Failure to follow these instructions could result in fire or explosion, which could cause property damage, personal injury, or death.



WARNING: FOR OUTDOOR USE ONLY.

Installation and service must be performed by a qualified installer, service agency, or the gas supplier.

INSTALLER: Leave this manual with the appliance.

CONSUMER: Retain this manual for future reference.



WARNING: If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, serious injury, or loss of life.



WARNING: Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

An LP gas tank not connected for use shall not be stored in the vicinity of this or any other appliance.



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SPECIFICATIONS

Product Name

Coden Rectangle Fire Table

Model No.

2050LP

Rated Heat Output

65,000 BTUs/hr

Type of Gas

Propane (LP)

Gas Supply

20 lb LP Gas Tank

ATTENTION

Please register your fireplace for recall notifications, proof of ownership and quality assurance at

<https://www.realflame.com/registration>.

IMPORTANT SAFETY INFORMATION

General Warnings

- **Children and adults should be alerted to the hazards of high surface temperatures and should stay away to avoid burns or clothing ignition.**
- **Children should be carefully supervised when in the area of the fireplace.**
- **Clothing or other flammable materials should not be hung from the fireplace or placed on or near the fireplace.**
- **Any guard or other protective device removed for servicing the fireplace must be replaced prior to operating the fireplace.**
- **Installation and service must be performed by a qualified service agency or gas supplier. Real Flame recommends using professionals who are certified in the U.S. by the National Fireplace Institute® (NFI) as NFI Gas Specialists.**
- **More frequent cleaning may be required as necessary. It is imperative that the control compartment, burners, and circulating air passageways of the appliance are kept clean.**
- Do not store or use gasoline or other flammable vapors or liquids within 25 feet (7.62 m) of this fireplace or any other appliance.
- Do not store combustible materials in the fireplace enclosure. This includes LP gas tanks. If the fireplace is designed to use a hidden LP gas tank, the LP gas tank should be properly secured in the designated tank holder under the fireplace. Do not store extra LP gas tanks under the fireplace.
- Be sure to protect the hose and its components from any hot surfaces. It is dangerous to allow the hose to come into contact with any hot surface.
- The LP gas tank should never be operated or stored on its side or upside down.
- Keep all parts of the fireplace clean including the burner and hose assembly. For more information on cleaning your fireplace please refer to the "Care and Cleaning" section of this manual.
- Do not use this fireplace if any part has been under water. Immediately call a qualified service technician to inspect the fireplace and replace any part of the system that has been under water.
- Do not use this fireplace for cooking.
- Do not pour water into the fireplace.
- Do not attempt to move or store this fireplace until all parts are cool.
- Always shut off the gas supply at the source and disconnect the hose when the fireplace is not in use.
- Any alteration of this fireplace that is not specifically directed in the owner's manual will void the manufacturer's warranty. This includes the use of unapproved filler materials.

Installation Warnings

- Minimum clearance from the fireplace to combustible materials is 48 inches (121.9 cm) on all sides. Do not place this fireplace under any overhead structure or vegetation.
- The normal LP inlet pressure for this fireplace is 11.0" W.C. (2.74 kPa). Maximum inlet pressure is 13.0" W.C. (3.23 kPa). Minimum inlet pressure is 8" W.C. (1.99 kPa).
- Do not remove the feet from this fireplace.

- Do not place the fireplace on anything that blocks or seals the gap between the fireplace and the ground.
- Do not permanently secure the fireplace in any way or to any surfaces.
- Do not bury the hose. You must be able to visually inspect the hose for damage before each use.

Set Up Warnings

- Prior to each operation, check the hose assembly for evidence of excessive abrasion, wear or damage. Use a handheld mirror, if necessary, to see the hose sections located below the unit.
- If the hose assembly is damaged, cracked, or cut, it must be replaced before using the fireplace. The hose assembly must be replaced with a hose assembly specified by Real Flame. Please contact Real Flame Customer Service at 1-800-654-1704 for assistance.
- Place the hose out of the pathways where people may trip over it. Do not place the hose in areas where it may be accidentally damaged.
- Before each use, examine the burner and its components for dirt and debris. If cleaning is required, use a pipe cleaning brush and compressed air. Also examine the area around the burner. Any dirt or foreign material, such as spider webs, nests, leaves, etc., should be removed. If it is evident that the burner is damaged, the fireplace must not be used, and the burner assembly must be replaced. Please contact Real Flame Customer Service at 1-800-654-1704 for support.

In-Use Warnings

- NEVER LEAVE this fireplace unattended when in use.
- Do not burn solid fuels, such as charcoal briquettes, lump charcoal, manufactured logs, trash, leaves paper, cardboard, any type of natural or treated wood, or any other materials in this fireplace.
- The use of alcohol, prescription or non-prescription drugs may impair your ability to safely operate this fireplace.
- Always use in accordance with all applicable local, state, and national codes. Contact your local fire department for details on outdoor burning.
- Do not use in windy conditions. Windy conditions may cause the flame to drift out of the designated burn area or may cause the flame to extinguish. Prolonged exposure to wind with the fire table in operation can damage the finish around the burner area, causing discoloration or cracking.
- Some surfaces of this fireplace may become hot during use. Be careful and do not touch surfaces until the unit has cooled.
- Do not attempt to disconnect the gas supply from the fireplace when the unit is in use.
- Do not sit on the fireplace.

PROPANE (LP) GAS DANGERS AND WARNINGS



LP gas is flammable and hazardous if handled improperly. Become aware of its characteristics before using any LP gas product. Failure to understand and follow these warnings or any directions and warnings provided by your

LP gas supplier may result in property damage, serious injury, or death.

DANGER

An LP gas tank should never be placed on its side. Doing so may cause liquid propane to leak. This could cause a fast buildup of LP gas and could lead to property damage, serious injury, or death.

LP Gas Characteristics

- LP gas is flammable, explosive under pressure, heavier than air and settles in pools in low areas. Pooled gas may ignite causing a fire or explosion which could cause property damage, serious injury, or death.
- In its natural state, LP gas has no odor. For your safety, a scent has been added.
- Contact with LP gas could burn your skin.

LP Gas Tank Information

- LP gas tanks should be filled only by a certified LP gas dealer.
- Never use an LP gas tank with a damaged body, valve, collar or footing.
- Dented or rusted LP tanks may be hazardous and should be checked by your LP gas supplier.
- The LP gas supply tank must be constructed and marked in accordance with The Specifications for LP Gas Tanks of The U.S. Department of Transportation (DOT) or The National Standard of Canada, CAN/CSA-B339, LP Gas Tanks, Spheres and Tubes for The Transportation of Dangerous Goods; and Commission.
- LP gas tanks must be arranged for vapor withdrawal.
- LP gas tanks must have a listed overfilling prevention device (OPD) and a QCCI or Type I (CGA810) LP gas tank connection.
- The LP gas tank must contain a shut-off valve as specified in The Standard for Compressed Gas Cylinder Valve Outlet and Inlet Connection, ANSI/CGA-V-1-1977, CSA B96.
- Never attempt to attach this fireplace to the self-contained LP gas system of a camper, trailer, motor home or house.
- Hand-turn the manual gas control valve on your LP gas tank. Never use tools. If the valve will not turn by hand, do not try to repair it. Call a certified gas technician.
- The use of force or any attempt at amateur repair may cause a fire or explosion.

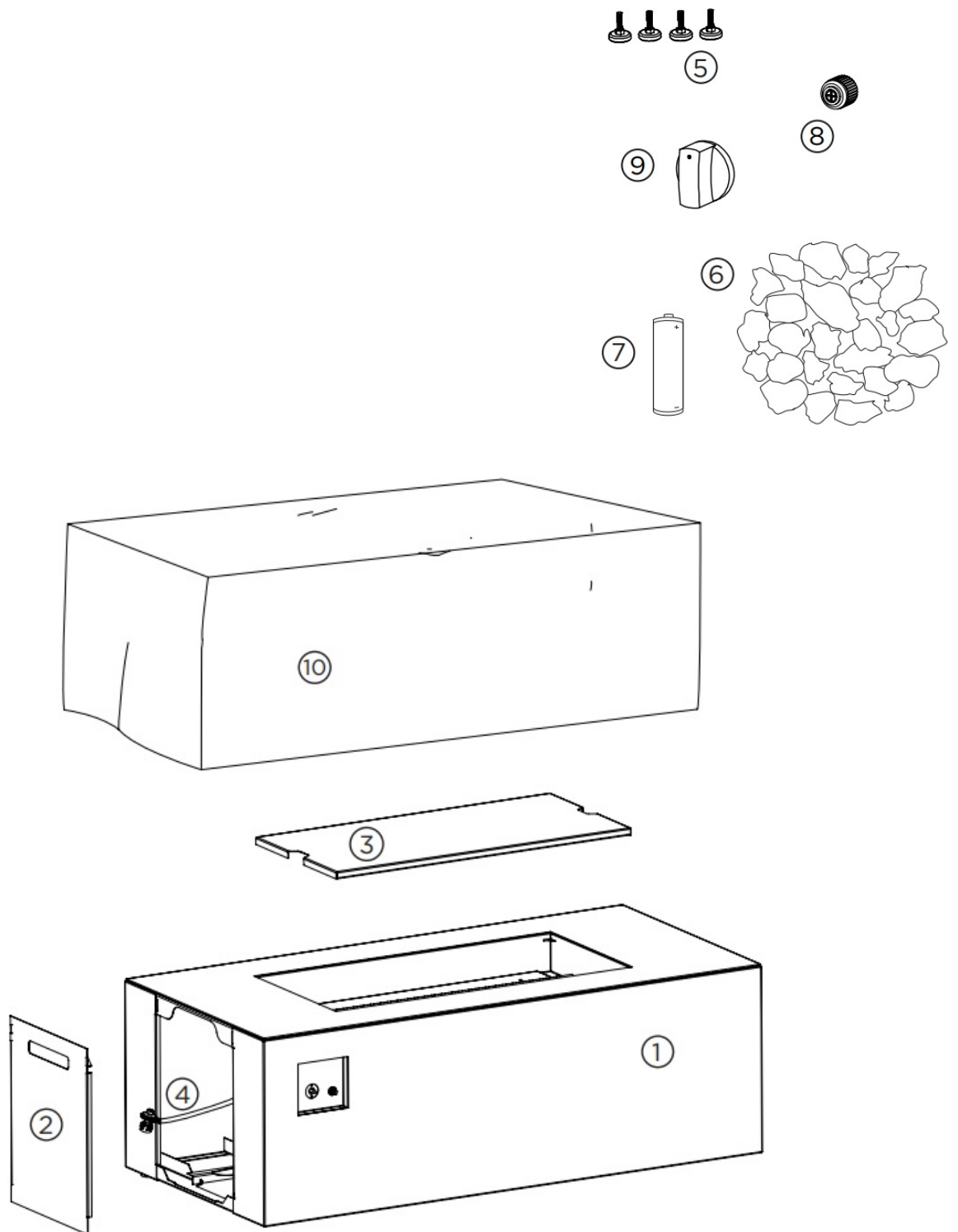
LP Gas Tank Storage and Safety

- LP gas tanks must be stored upright and outdoors in a well-ventilated area out of reach of children.
- Never store an LP gas tank in an enclosed area, such as a shed or garage. Leaking gas could build up in these areas and may result in an explosion.
- Do not store LP gas tanks near any source of flame or ignition.
- Never store an LP gas tank in direct sunlight or where temperatures can reach 125°F (51.67°C) or higher.

- Never keep a filled LP gas tank in a hot car or car trunk. Heat will cause the gas pressure to increase, which may open the relief valve and allow gas to escape.
- Place the dust cap on the LP gas tank valve outlet when the LP gas is not in use. Only use the dust cap that is provided with the LP gas tank. Other types of caps or plugs may result in leakage of LP gas.
- The LP gas tank should not be dropped or handled roughly.

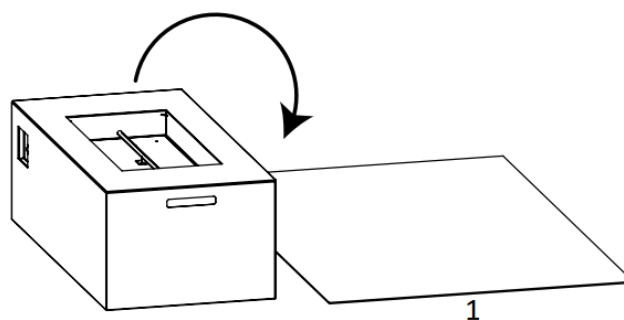
PARTS LIST

	Item	Number	Quantity
(1)	Fire Table	N/A	1
(2)	Door	CBN – 20502801 TGR – 20502001	1
(3)	Lid	CBN – 20502802 TGR – 20502002	1
(4)	LP Regulator and Hose	115017702	1
(5)	Leveling Feet	115010003	4
(6)	Lava Rock	100240120J	3 Boxes
(7)	AA Battery	N/A	1
(8)	Igniter Button	115640005	1
(9)	Control Knob	115640006	1
(10)	Protective Cover	20500003	1



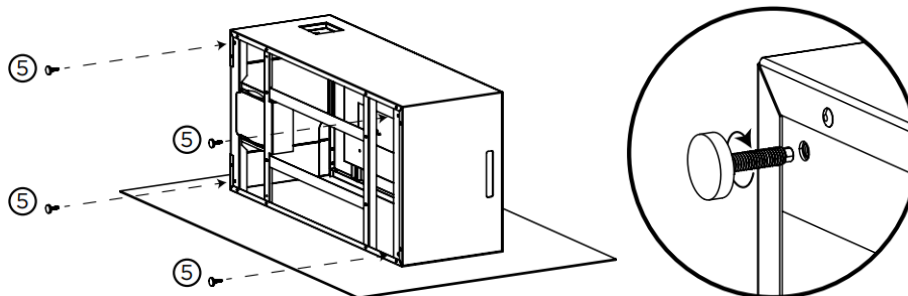
ASSEMBLY INSTRUCTIONS

1. Carefully turn the fire table on its side, using a piece of cardboard or a blanket to protect the finish.



1. Cardboard

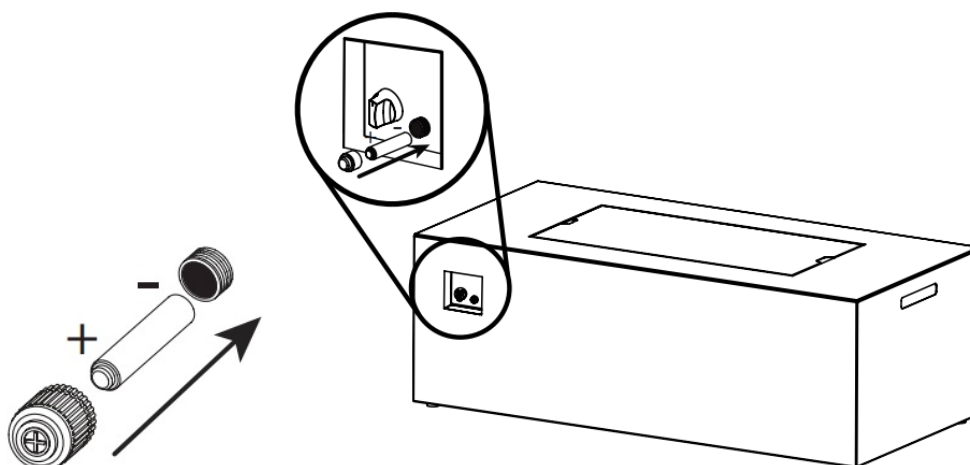
2. Secure the 4 feet (5) in place as shown below.



! WARNING

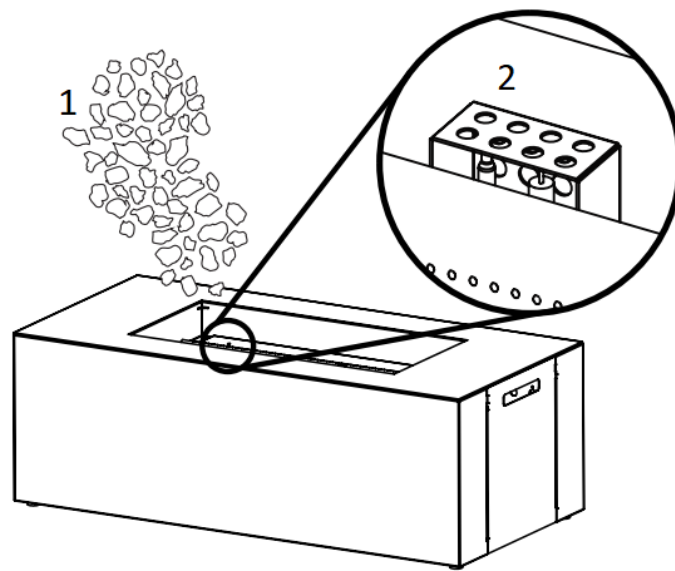
The adjustable feet must be installed correctly on the fire table before operation to ensure safe use.

3. Install the AA battery as shown in the diagram below.



4. Place the filler material into the burner pan by hand. To avoid clogging the burner with dust do not dump the bag into the burner pan. Position the filler across the burner pan to a level that is 1 inch (2.54 cm) above the burner tube. Make sure you do not block the igniter housing with the filler material to ensure proper ignition and operation.

If using glass filler, Real Flame suggests first placing a layer of lava rock in the burner pan to improve airflow.

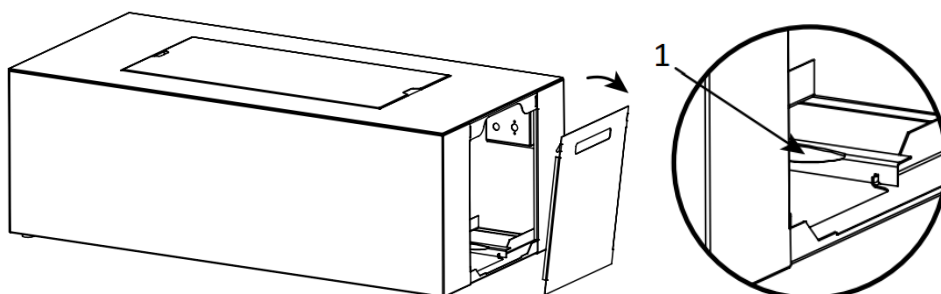
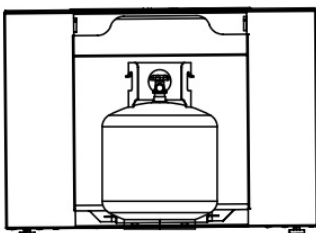


1. Filler
2. Igniter Housing

Filler Material Warning

- Do not overfill the burner area with rock or glass filler; use only the specified amount. The depth of the filler should not be more than 1 inch (2.54 cm) above the burner tube. Only Real Flame filler products have been certified and tested for safe use with this Real Flame fireplace. Using other filler material may result in increased popping and cracking or increased carbon monoxide emissions.
- Do not light or use this fireplace if the filler is wet. Ensure filler is completely dry before lighting. Intense heat can cause wet filler to explode and hit someone causing property damage, serious injury, or death.
- Keep away from the fireplace for at least 20 minutes during initial start-up as filler could retain moisture from manufacturing and shipping. 8

5. Make sure the gas supply is turned to "OFF". Remove the door and place the tank in the tank seat divits so that it sits securely and is level.

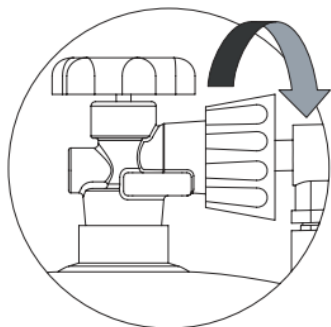


1. Tank Seat

6. Connect the LP Gas Tank

Before connection, be sure there is no debris caught in the collar of the LP gas tank, the regulator valve, the burner tube, or the burner ports.

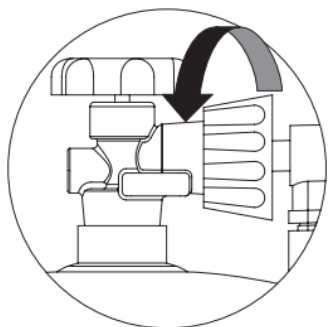
Connect the gas line to the tank by turning the connection knob clockwise. Hand-tighten only.



Disconnect the LP Gas Tank

To disconnect the LP gas tank, make sure the valve on the LP gas tank is completely closed.

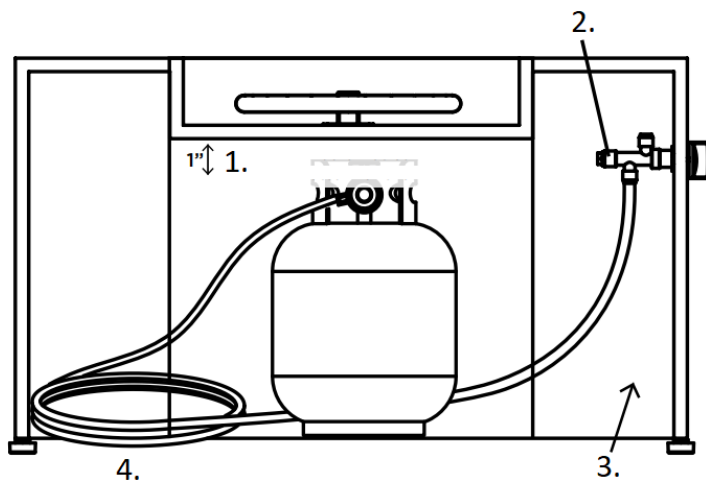
Disconnect the connection knob by turning it counterclockwise until it is detached from the valve.



WARNING

If the table is installed with a portion of the hose under the table, the hose must be secured, so that no part of the hose will be within 1" or come in contact with the underside of the burn pan or where the hose will not be accidentally damaged or pinched.

Failure to secure the hose in a safe location may result in a gas leak that could cause property damage, injury, or death. Follow all other hose inspection instructions listed in this manual.



1. The hose should not come within 1" from the bottom of the burn pan.
2. Valve
3. Do not coil the hose beneath the valve.
4. Coil the hose next to the door for easy inspection.

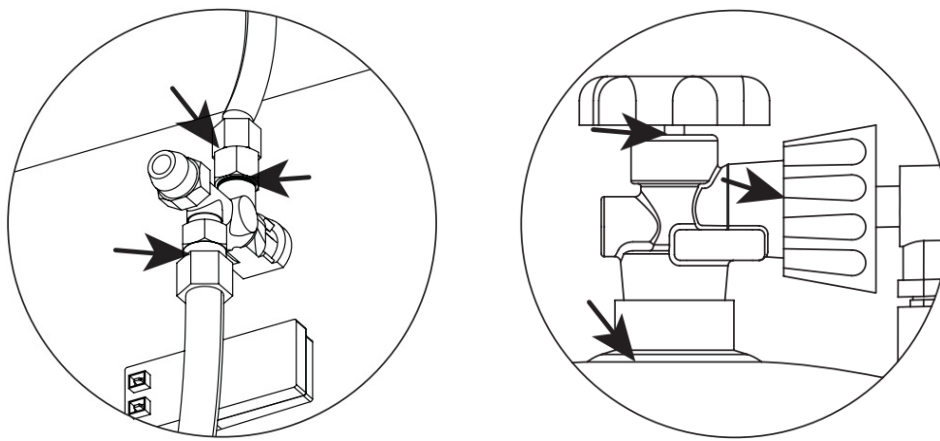
PRE-USE INSTRUCTIONS

WARNING

Before using this fireplace, make sure you have read, understand, and are following all information provided in this manual. Failure to follow these instructions could cause property damage, serious injury, or death.

Checking for Leaks

1. Make a leak check solution by mixing 1 part dishwashing soap with 3 parts water in a spray bottle.
2. Make sure the control knob on the fireplace is in the "OFF" position, then connect your fireplace to the LP gas tank and turn the tank's valve on.
3. Spray the leak solution on the valve connections, paying particular attention to the areas indicated by arrows in the diagrams below.
4. If bubbles appear, turn the LP gas tank off, disconnect the tank, and inspect all connections, making sure threads are clear of debris. Reconnect the LP gas tank and retest. If you continue to see bubbles, turn the LP gas tank off. Disconnect the hose and call Real Flame Customer Service at 1-800-654-1704 for assistance.
5. If no bubbles appear after 1 minute, wipe away excess leak solution and proceed to "Lighting Instructions."

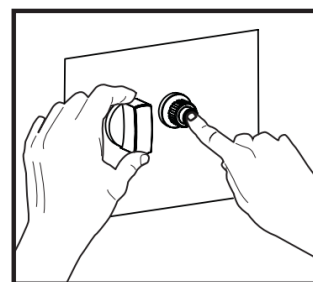


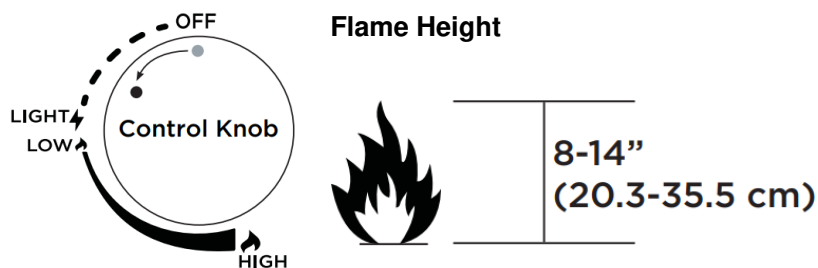
Pay close attention to the areas indicated by the arrows.

LIGHTING INSTRUCTIONS

Using the Igniter

1. Read and understand all operating instructions before lighting.
2. Before beginning, make sure the control knob is in the “OFF” position.
3. Connect your LP gas tank (see previous pages).
4. Slowly open the valve on your LP gas tank.
5. Prepare to ignite your fireplace by placing one hand on the control knob and one hand on the igniter button (see diagram). DO NOT lean over any part of the burner. Verify that the area around the burner is free of hazards.
6. Push and hold the igniter button. You should hear a clicking sound.
7. While keeping the ignition button depressed, use your other hand to push in and turn the control knob counterclockwise to the “LIGHT” position.
8. Once the burner ignites, release the igniter button, but continue to keep the control knob pushed in for 15 seconds.
WARNING: If ignition does not occur in 15 seconds, turn the control knob to the “OFF” position and turn the gas off at its source. Make sure there is no source of ignition around the fireplace and wait at least 5 minutes until the gas has cleared to repeat the lighting procedure. Failure to do so could result in a large flashback of pooled gas, causing property damage, serious injury, or death.
9. After successfully lighting the fireplace, release the control knob and turn it to the “LOW” setting. Observe the flame and make sure that all the burner ports are lit.
10. Adjust the flame to the desired height using the control knob.





Shut-Off Instructions

1. Turn the control knob to the “OFF” position.
2. Close the valve on the LP gas tank to shut off gas flow.

CARE AND CLEANING

Inspecting Your Fireplace

WARNING

DO NOT inspect, clean, move or store your fireplace until the flames are COMPLETELY out and all parts are cool to the touch.

Your fireplace should be inspected regularly to ensure that it is safe to use and to extend the life of its parts. To inspect your fireplace follow these steps:

1. Make sure all parts are securely fastened in place. If a part moves when touched, check its connection points to see if they are loose.
2. Check all connections for leaks using the method described in the “Checking for Leaks” section of this manual.
3. Check the igniter system by pushing the igniter button and verifying that a spark is being generated in the igniter housing.
4. Visually check all components for any signs of damage, rust, or excessive wear.
5. If damage or leaks of any kind are found. DO NOT operate the fireplace until the proper repairs have been made.

WARNING

DO NOT tamper with this fireplace. This is dangerous and will void the warranty. Repairs and modifications must be approved by Real Flame and completed by a professional gas technician. This fireplace has been tested and certified by a third party certification agency based on its specific and unique parts. Installing any other parts will void both the certification and the warranty. For approved replacement parts contact Real Flame Customer Service at 1-800-654-1704.

General Care and Cleaning

After repeated use, a slight discoloration or weathering of the fireplace finish may occur. Your fireplace should be cleaned regularly to ensure safe use and extend its life.

General Cleaning

Make a cleaning solution using a mild soap mixed with water. Use a soft cloth to wipe down exterior surfaces and rinse with clean water. Never use oven cleaners or abrasive solvents as these will damage the fireplace.

Burner

The burner should be kept clean to ensure proper operation. Clogged burner ports may be cleared with a paper clip or pin. Debris in the burner tube can be cleaned using compressed air or a pipe cleaning brush.

Soot

After use it is possible for soot to develop on some surfaces. This soot deposit will usually come off with water and mild soap.

Storage

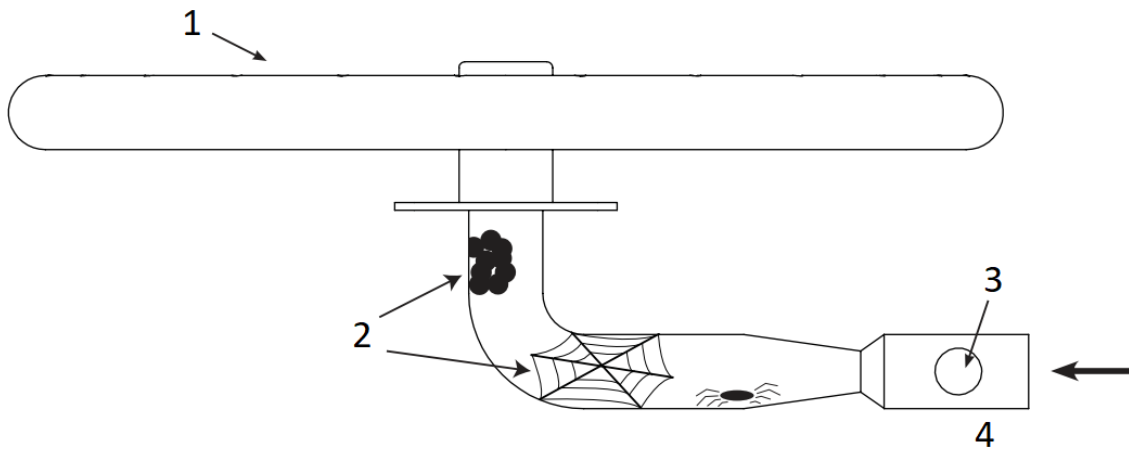
-
1. Turn the LP gas supply off at the tank. Remove the LP gas tank and store it in a cool, dry location, outside and away from children.
 2. Secure all loose filler material or parts.
 3. Remove the battery from the igniter box.
 4. Cover the fireplace when not in use and do not allow water to pool on the cover surface. Covering the fireplace will help to protect the internal components from dirt and debris and prevent the finish from fading.
 5. Store the fireplace in a cool, dry location away from children and pets.

SPIDER AND INSECT WARNING

Spiders or other insects may build webs or nests in your fireplace burner tube which can obstruct or block the flow of gas.

Some of the gas may back up in the burner tube and cause a flashback (a fire in the burner tube or underneath the fireplace), which could result in property damage, serious injury, or death. Check and clean the burner tube periodically using a pipe cleaning brush (shown below) and compressed air available at any hardware store.

**Example of a typical burner tube.
Your exact burner may vary.**



1. **Burner Tube**
2. **Possible Debris**
3. **Air Intake**
4. Run pipe cleaning brush through burner tube.

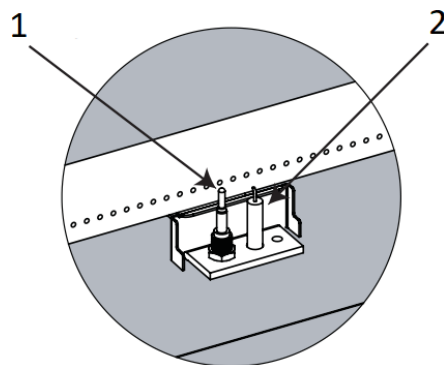


Example of pipe cleaning brush available at local hardware store.

TIPS AND TROUBLESHOOTING

If the Fireplace Will Not Ignite

If the igniter system is working correctly, you should hear a clicking sound while the igniter button is being pushed and you should see a spark inside the igniter housing. If you do not see the spark or hear a clicking sound, please check the following:

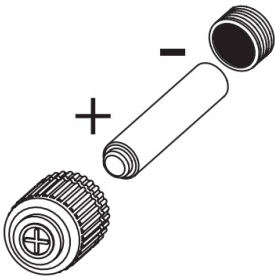


Igniter Housing removed for visibility.

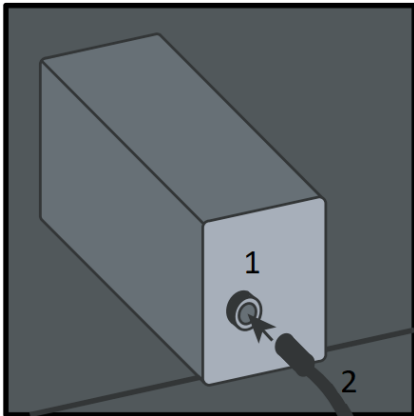
1. **Thermocouple**
Make sure flame is contacting this.
2. **Igniter Pin**

You should see this spark when pushing the igniter button.

1. Make sure the battery is not dead and that it is installed correctly, with the positive (+) side facing out.



2. If you still do not hear a clicking sound or see a spark in the igniter box, look under the fireplace and make sure that the electrode wire is correctly inserted into the back of the electronic igniter box. While inspecting the electrode wire, make sure that it is not cut or broken in any place. If the wire has been damaged contact Real Flame Customer Service at 1-800-654-1704 for a replacement.

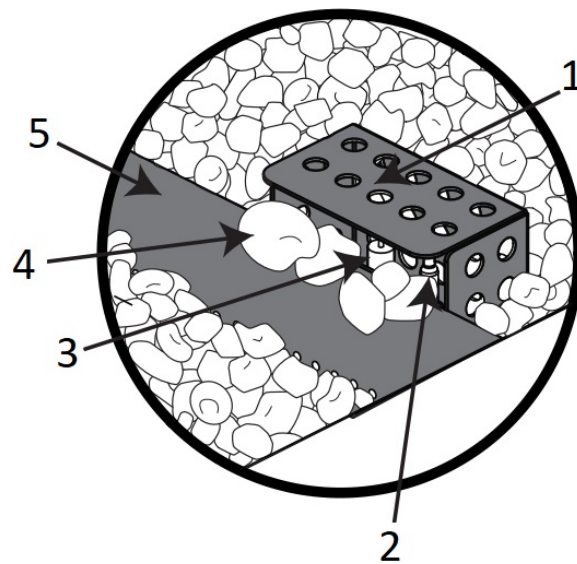


1. Back of Electronic Igniter Box
2. Electrode Wire

If the Fireplace Will Not Stay Lit

If the fireplace lights, but will not stay lit, or remains lit only for a brief time, please check the following:

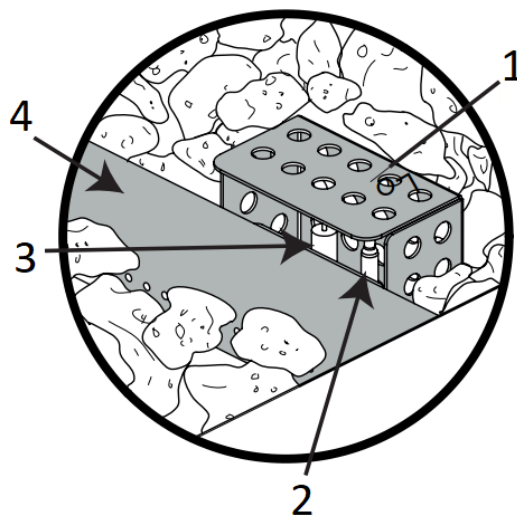
1. Make sure that the igniter housing is unobstructed. Clear away any filler material or debris on the housing and make sure there is nothing between the igniter pin and the thermocouple.



1. Igniter Housing
2. Thermocouple
3. Igniter Pin
4. **DO NOT block opening**
5. Burner Tube

2. Make sure the thermocouple and igniter pin are correctly positioned.

Thermocouple – The thermocouple tip should be located close to the burner, aligned with a burner port so that flames contact it directly. Make sure the flames are making contact with the thermocouple tip.



1. Igniter Housing
2. Thermocouple
3. Igniter Pin
4. Burner Tube

Damaged Thermocouple

If the igniter housing and the thermocouple tip are clear of debris and the flame is clearly contacting the tip of the thermocouple, but the fireplace will still not stay lit, the thermocouple may be damaged. Look beneath the fireplace and find the copper thermocouple wire coming out of the back of the valve. Examine the length of it for any signs of damage. Sharp bends, kinks or damage can cause the thermocouple to not function correctly. If you

find damage to the thermocouple contact Real Flame Customer Service at 1-800-654-1704 for a replacement.

Igniter Pin – The igniter pin is where the spark is generated to ignite your fireplace. Make sure you can see this sparking when the igniter button is pushed. If you do not see a spark please contact Real Flame Customer Service at 1-800-654-1704.

Other Common Problems

Clogged or Obstructed Burner

It is common for bugs, especially spiders, to make webs or nests inside of burner tubes. If it seems like you are getting low or no gas flow, visually check all openings in the burner for signs of clogs. If you see anything clogging the burner try using a pipe cleaning brush and compressed air to remove the debris.

Out of Gas

Be sure your LP gas tank is not empty. Low tanks can result in lower flames.

Cold Temperatures

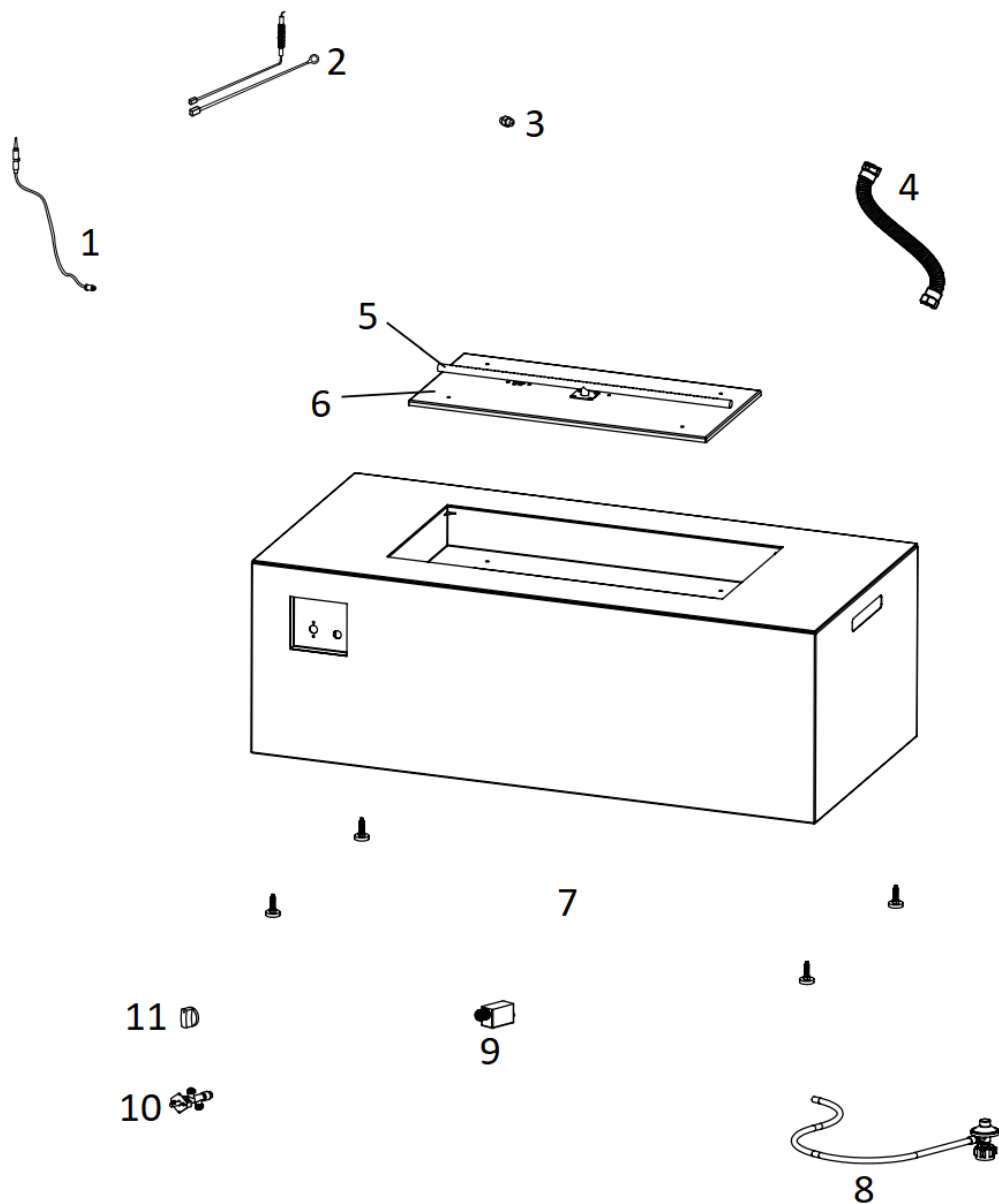
Cold temperatures outside may result in lower LP gas tank pressures causing the flames to be lower. Do not use your fireplace in extreme temperature conditions. Allow the temperature of your LP gas tank to rise and as the pressure in the LP gas tank increases the flame size will increase. NEVER heat your LP gas tank; allow it to warm up naturally.

High Winds

Your fireplace is designed to operate in winds up to 10 mph (16.09 kph). High winds may cause the flame to blow out. Do not operate your fireplace in high wind conditions.

If you continue to have problems with your fireplace please contact Real Flame Customer Service at 1-800-654-1704.

TECHNICAL PARTS LIST



1. Thermocouple
112700008A
2. Electrode
12700014
3. Orifice Spud
12700010
4. Flex Hose (CSST)
12700006
5. Burner
100280016
6. Burn Plate
100280017
7. Adjustable Feet
115010003
8. LP Hose and Regulator
115017702
9. Electronic Ignition

12700011

10. Valve

12700010

11. Control Knob

115640006

WARRANTY



Limited Warranty

Real Flame® warrants that the following components of this Jensen Company fireplace ("the Product") will be free from manufacturing defects in material and workmanship after correct assembly and under normal use and proper maintenance for the periods indicated below, commencing with the date of purchase of the Product:

- The body – 5 year limited warranty.
- The internal components – 2 year limited warranty.
- The burner system – 2 year limited warranty.

This non-transferable warranty extends to the original purchaser only, provided that the purchase was made through an authorized Real Flame dealer. The warranty is also subject to the following conditions and limitations:

This warranty does not extend to damages caused by shipping, improper assembly, installation or storage, installation that does not comply with building codes and ordinances, installation or operation not in accordance with the included manual, abuse, lack of maintenance, hostile environments, accident, natural weather, or unworkmanlike repairs. Modification of the Product, use of fuels other than what is approved by Real Flame, or use of parts installed from other manufactures will nullify this warranty.

This warranty applies to the functionality of the Product only and does not cover cosmetic issues such as scratches, dents, rust, oxidation, corrosion, areas discolored or cracked due to prolonged exposure to extreme heat, or damage caused by abrasive or chemical cleaners. However, should deterioration of parts occur to the degree of non-performance within the duration of the warranty period, Real Flame will provide a replacement part.

Real Flame requires reasonable proof of your date of purchase. Therefore, you should retain your sales receipt and/or invoice. Defective parts subject to this warranty will not be replaced without proof of purchase.

Real Flame must have the opportunity to verify the alleged defect. In order for any internal components to be covered under warranty, Real Flame requires the user to troubleshoot with a Real Flame Customer Service member to ensure proper operation and diagnosis of issue.

In the event of covered defects in warranted items, Real Flame will, at its sole option and discretion, replace the defective component, replace the Product or refund the purchase price. Real Flame is not responsible for the installation, labor or any other costs associated with the reinstallation. The foregoing is the exclusive remedy under the terms of this limited warranty. Real Flame will not be responsible for any incidental or consequential damages caused by defects in the Product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This limited warranty is the sole express warranty given by Real Flame. The duration of any implied warranty

arising under the laws of any state, including implied warranty of merchantability or fitness for a particular purpose or use, is limited to the duration of the warranty specified above. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

For warranty service:

1. Call Real Flame Customer Service at 1-800-654-1704 for technical support and troubleshooting.
2. If experiencing issues with finish, please fill out the 'Outdoor Warranty Claim' form at www.realflame.com.

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RETURN POLICY

Return Policy

You may return your purchase within 90 days of receipt. No refunds will be issued for incomplete or unauthorized returns. All returned products must be 100% complete, adequately packaged in original packaging and in resalable condition. Products that have been assembled or modified will not be eligible for return. All items must be returned in their entirety, meaning all items included must be returned together. No returns or exchanges on discontinued items. Please begin the return process by contacting the store or company where you bought your Real Flame® item.

Replacement Parts

In the event that an item has been lost or damaged, either by the manufacturer or in shipping, you may request a replacement. Replacement parts are not available for all units and only given at Real Flame's discretion. We will assess any damage and find a solution, which could include shipping you a replacement. No replacements are available for discontinued items or repackaged (open box) products. Please call Real Flame Customer Service at 1-800-654-1704 for replacement parts before returning the damaged item. Please have the following information (which can be found in your instruction manual) ready before you call Customer Service:

- Model number of item
- 4-8 digit part number
- Lot code number
- Shipping address
- A picture of the damaged item may be requested. Pictures should be sent to csrep@realflame.com

Incorrect Order Received

If you received something other than what you ordered, please contact Real Flame Customer Service at 1-800-654-1704 within 48 hours of receiving the item.

Refer to www.realflame.com for our complete return guidelines and policies.

Please register your fireplace for recall notifications, proof of ownership and quality assurance at <https://www.realflame.com/registration>.

Real Flame®
7800 Northwestern Ave.
Racine, WI 53406
USA

Documents / Resources

	<p>JENSEN 2050LP Coden Rectangle Fire Table [pdf] Owner's Manual 2050LP Coden Rectangle Fire Table, 2050LP, Coden Rectangle Fire Table, Rectangle Fire Table, Fire Table, Table</p>
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