

# janitza IEC 61000-2-4 Watchdog Apps User Guide

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# ***Janitza***<sup>®</sup>

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## General

### Copyright

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### Disclaimer

Janitza electronics GmbH assumes no responsibility for errors or defects within this functional description and assumes no obligation to keep the contents of this functional description up to date.

## Comments on the manual

Your comments are welcome. If anything in this manual seems unclear, please let us know and send an EMAIL to: [info@janitza.com](mailto:info@janitza.com)

## ATTENTION

Observe the operating manual for the installation and operation of the device!

## Meaning of symbols

### Display of warning notices and safety information

The warning notices shown below

- are found throughout all of the documentation,
- can be found on the devices themselves.
- indicate potential risks and hazards,
- underscore aspects of the information provided that clarifies or simplifies procedures



The additional symbol on the device itself indicates an electrical danger that can result in serious injuries or death.



This general warning symbol draws attention to a possible risk of injury. Be certain to observe all of the information listed under this symbol in order to avoid possible injury or even death.



### Hazard levels

Warning and safety information is marked by a warning symbol, and the hazard levels are shown as follows, depending on the degree of hazard:



#### **DANGER**

Warns of an imminent danger which, if not avoided, results in serious or fatal injury



#### **WARNING**

Warns of a potentially hazardous situation which, if not avoided, could result in serious injury or death.



#### **CAUTION**

Warns of an immediately hazardous situation which, if not avoided, can result in minor or moderate injury

### **ATTENTION**

Warns of an immediately hazardous situation which, if not avoided, can result in material or environmental damage.



#### **INFORMATION**

Indicates procedures in which there is no hazard of personal injury or material damage

### **The “IEC 61000-2-4 Watchdog” app**

Standard IEC 61000-2-4 specifies numerical compatibility levels for industrial and non-public power distribution systems at rated voltages up to 35 kV. To ensure faultless functioning of the installed system requires that the power quality in all critical technical systems be monitored continuously in accordance with standard IEC 61000-2-

### Brief description

Once the “IEC61000-2-4” app is installed on your Janitza meter, you will be able to view reports created using standard IEC61000-2-4. The reports allow you to check the power quality and react to possible deviations on an ongoing basis.

### Key feature

- Integrated watchdog functionality according to standard IEC 61000-2-4
- Daily or weekly reports are possible
- No need to transfer large amounts of measurement data from the measurement device to the host system
- Enables customization of the settings for your electrical network and class
- Simple analyses with integrated traffic light principle
- Savings in communication costs to remote applications
- Execution of PQ analyses possible without special knowledge of power quality



### INFORMATION

The auxiliary voltage of the device must be buffered so that voltage breakdowns can be reliably detected as events.

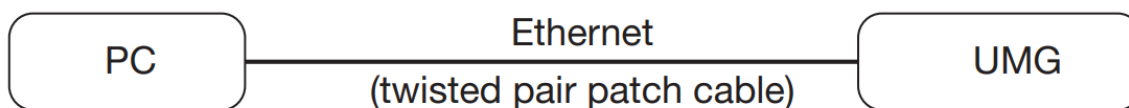
### Integrating the Power Analyzer in GridVis

Integrating the Power Analyzer into the GridVis evaluation and configuration software requires that an Ethernet connection to the device be established and the device TCP/IP address be specified.

- Establish a connection between the PC and the device using a direct connection or via a switch/router (see connection examples). We recommend using at least CAT5 cable.
- Specify or set the addressing mode (“Fixed IP” or “DHCP”). Set the device TCP/IP address if the “Fixed IP” mode is selected.

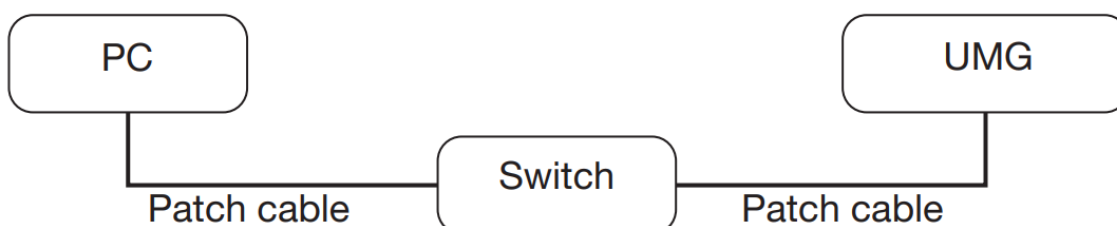
#### Fig. Connection example:

Direct connection between UMG and PC. Both devices require a fixed IP address



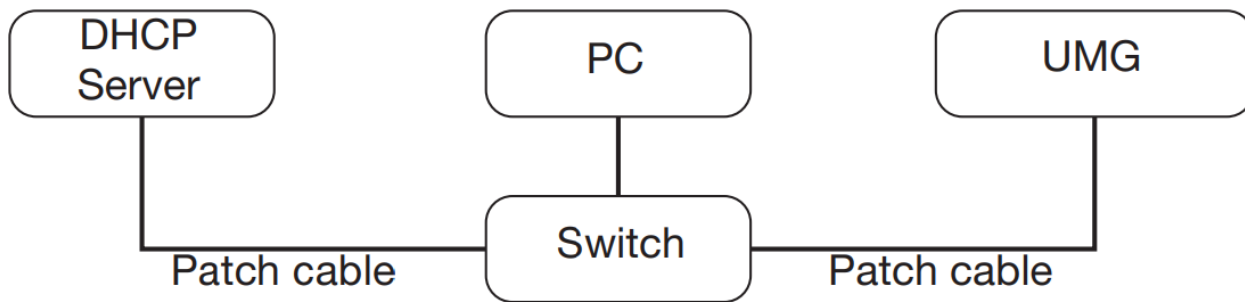
#### Fig. Connection example:

Setup via a switch. UMG and PC require a fixed IP address.



**Fig. Connection example:**

Integration in a network with a DHCP server. The UMG and PC are automatically assigned the IP address by a DHCP server

**Fixed IP address**

In simple networks without a DHCP server, the network address must be set directly on the device.

For a PC-UMG direct connection, please note:

- Use a twisted pair patch cable (cross patch cable)
- The first three segments of the IP address should be the same on the device and the computer. The last segment must be different! The subnet mask must match in all four blocks. Example:

**IP address of the computer:** 192.168.000.020 with the subnet mask: 255.255.255.0

**IP address of the UMG:** 192.168.000.021 with the subnet mask: 255.255.255.0

**DHCP mode**

With DHCP, fully automatic integration of a UMG into an existing network is possible with no additional configuration. At startup, the UMG automatically obtains the IP address, the netmask and the gateway from the DHCP server.

**ATTENTION**

Material damage due to incorrect network settings. Incorrect network settings can cause faults in the IT network! Consult your network administrator for the correct network settings for your device.

**Integrating a UMG 604-Pro and UMG 605-Pro**

- Set the device to programming mode. To do so, press buttons 1 and 2 simultaneously for about 1 second. If the password request is deactivated, the programming mode is then started and indicated with the text "PRG". The first digit of the address blinks.
- Set the address to 205 to select "DHCP mode" (=2) or "Fixed IP address" (=0).
- To do so, use button 2 to set the first digit to the value 2. Then use button 1 to go to the second digit and set it to the value 0 using button 2. Set the third digit to the value 5 in the same manner.
- Once the address is set, go to the parameter using button 1. Use button 2 to set the parameter to the corresponding value (see the "Addressing mode" table).
- For further settings, press button 1 to return to the input of the next address.
- If no button is pressed for approx. 60 seconds, or if buttons 1 and 2 are pressed simultaneously for approx. 1 second, the programming mode is exited and the device returns to the display mode.

Addr	Designation
205	DHCP mode 0 = fixed IP 1 = BootP 2 = DHCP client 3 = Zeroconf

**If “Fixed IP address” is selected, additional network parameters must be set:**

- Setting the device IP address
- Enter the programming mode. Set the address to 300 as described and set the first block of three of the device IP address (see IP addresses table).
- Then set the address to 301 and assign the second block of three of the device IP address.
- Complete the entries using addresses 302 and 303.
- Setting the subnet mask
- Proceed the same way as for the device IP address settings to set the subnet mask using addresses 304 to 307 (see IP addresses table).
- Setting the default gateway
- Proceed in the same way to set the IP address of the default gateway (if present) using the addresses 310 to 313 (see the IP addresses table).
- **Note:** Normally, no gateway setting is necessary for the configuration!
- Read out the device address when “DHCP mode” is selected:
- Enter the programming mode as described. Use buttons 1 and 2 to set the address to 300 and note the block of 3 in the content area. Carry out this step analogously for addresses 301 to 303 (see table under step 10).

(see table under step 10). A	Addr. Designation	Addr. Designation
300 IP address, xxx — —	304 IP mask, xxx — — —	310 IP gateway, xxx — — —
301 IP address, — xxx — —	305 IP mask, — xxx —	311 IP gateway, — xxx — —
302 IP address, — — xxx	306 IP mask, — — xxx —	312 IP gateway, — — xxx —
303 IP address, — — xxx	307 IP mask, — — — xxx	xx — 303 IP address, — — — xxx 3 07 IP mask, — — — xxx 3

#### Integrating a UMG 509-Pro and UMG 512-Pro

- pen the configuration menu from the home display using button 1 (“ESC”). Use button 3 to go to the item “Communication” and open it using button 6.
- Make the “DHCP” selection in the same way as above. To do so, select the “DHCP” item and open it using button 6. Select the corresponding item “DHCP” or “off” using button 3 or 4 and confirm this with button 6. Deactivate the item for networks with no DHCP server (“off”).
- If the DHCP mode is deactivated (“off”), further network parameters must be set:
- Setting the device IP address
- Select the “Address” item using button 3 or 4 and open it using button 6. Change the first digit of the address using button 3 or 4. Then use button 5 to go to the second digit and set it in the same way as above. Complete the IP address and confirm the entries with button 6.

- Setting the subnet mask
- Select the “Netmask” item using button 3 or 4 and open it using button 6. Proceed the same way as for the device IP address settings to set the subnet mask.
- Setting the default gateway
- Select the “Address” item using button 3 or 4 and open it using button 6. Proceed in the same way to set the IP address of the default gateway (if present).
- **Note:** Normally, no gateway setting is necessary for the configuration!
- Reading out the device address:
- Open configuration menu from the home display using button 1 (“ESC”). Use button 3 to go to the item “Communication” and open it using button 6.
- Make a note of the addresses found under “Address” and “Netmask”.

### **Setting the IP address of the computer for a direct connection**

Usually, PCs in a company network are operated with DHCP. If you want to assign a fixed IP address for the PC (e.g. for a direct connection between PC and UMG), please proceed as follows:

### **ATTENTION**

Material damage due to incorrect network settings.

Incorrect network settings can cause faults in the IT network!

Consult your network administrator for the correct network settings for your device

### **INFORMATION**

The auxiliary voltage of the device must be buffered so that voltage breakdowns can be reliably detected as events.

- Open the Network and Sharing Center in the Control Panel.
- Open the status window via LAN Connection (Fig. Network and Sharing Center).
- A fixed IP address for the PC can be assigned via Properties (see Fig. Procedure for setting a fixed IP address under Windows 10)

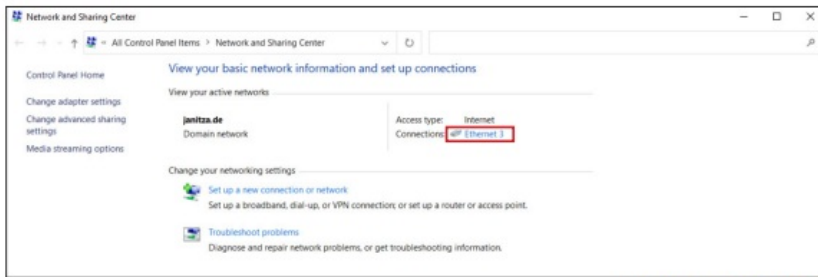
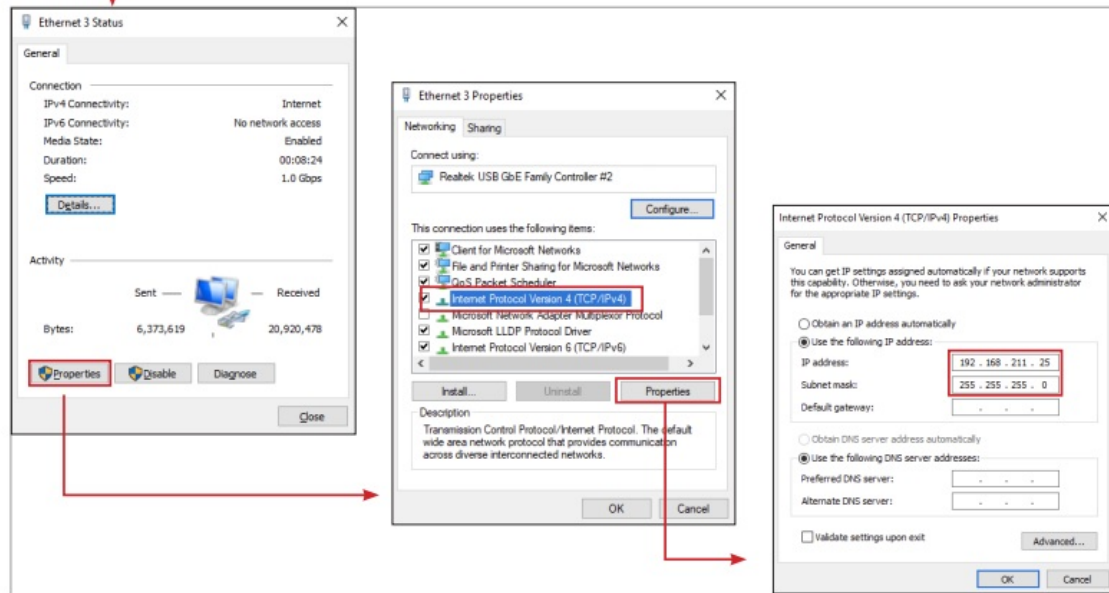
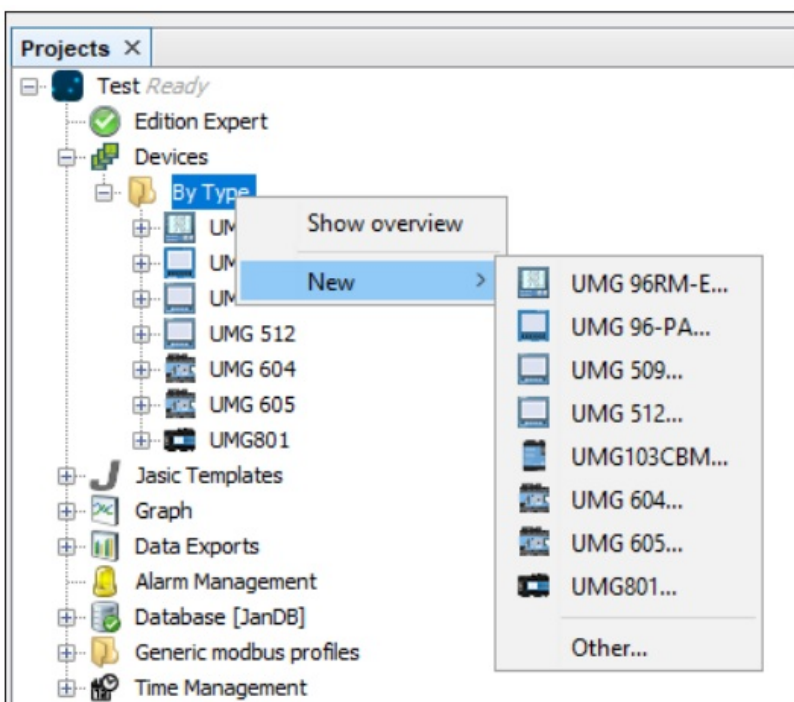


Fig.: Network and Sharing Center

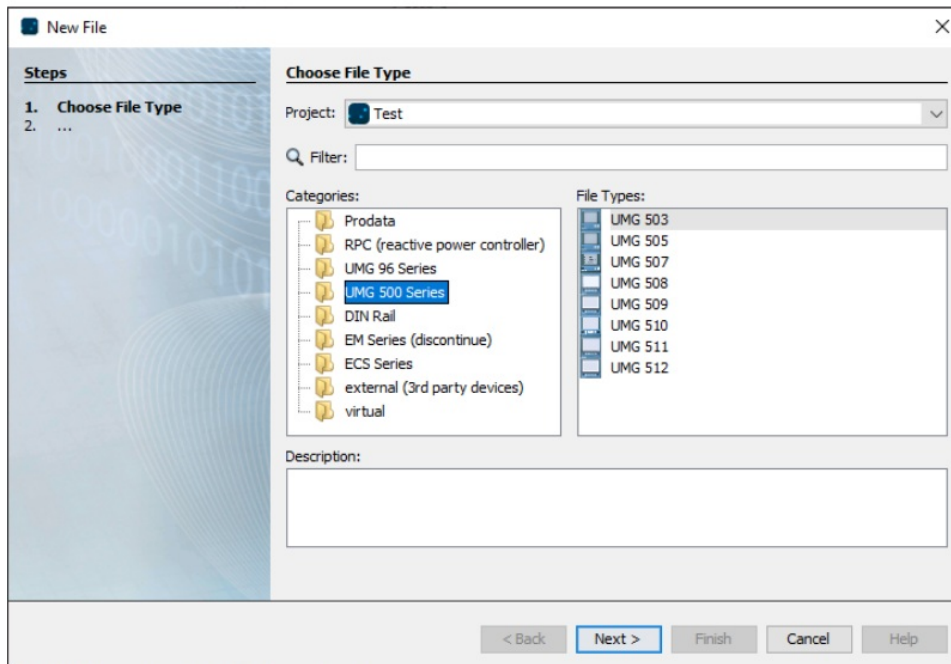


## Integrating the device into the GridVis software

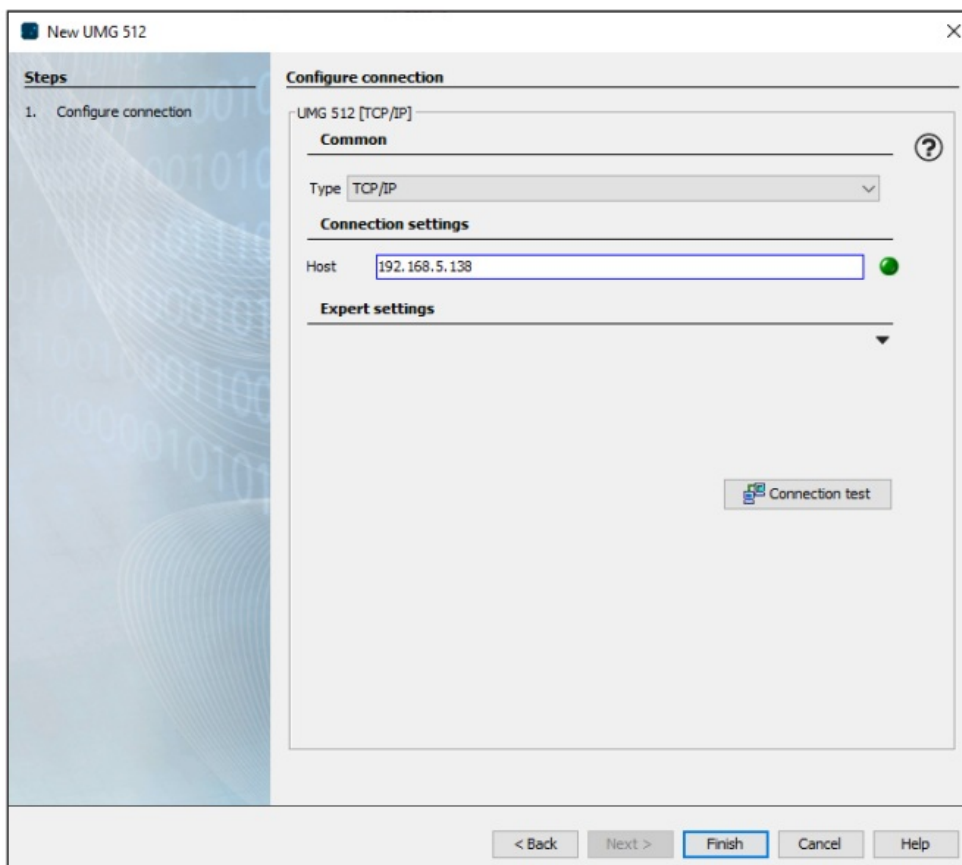
- Open the GridVis software and load or create a project.
- Open the “Devices” node in the Projects window and activate the context menu by right-clicking on the “Devices” node.
- Select the context menu item “New” and click on “Other” to get to the device overview (see Fig. “Add new device”).



- Select the device type under the device category and confirm the selection with “Next”.

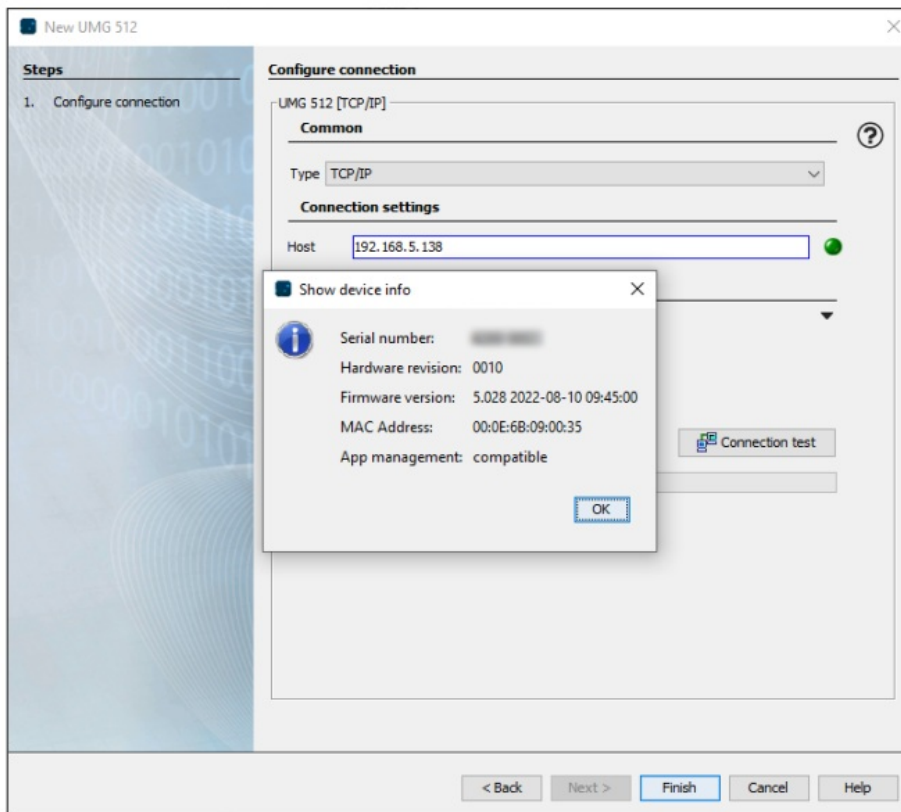


- Set the connection type to “TCP/IP” and enter the corresponding device IP address (see chapter „Integrating a UMG 604-Pro and UMG 605-Pro“ or „Integrating a UMG 509-Pro and UMG 512-Pro“)



- After entering the device IP address, perform a connection test. If there is a connection to the UMG, device information – such as the serial number – is displayed. The device can now be used and configured within the software.





## INFORMATION

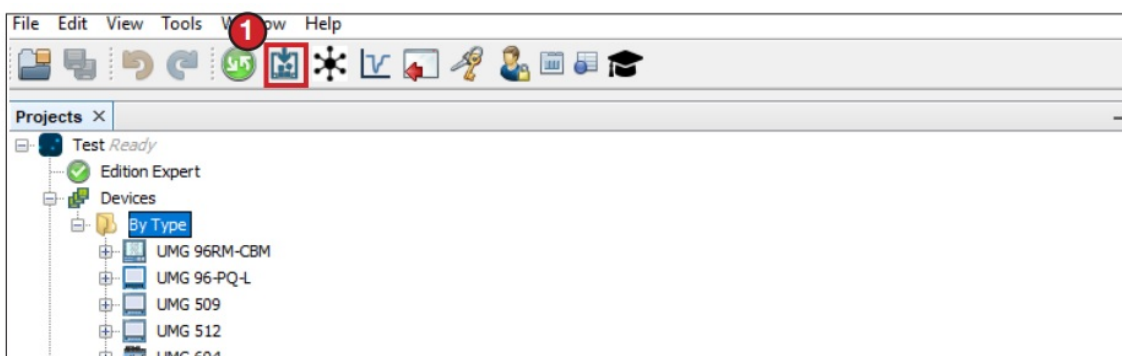
Further information on how to use the GridVis software can be found on the Internet at:

<https://wiki.janitza.de/>

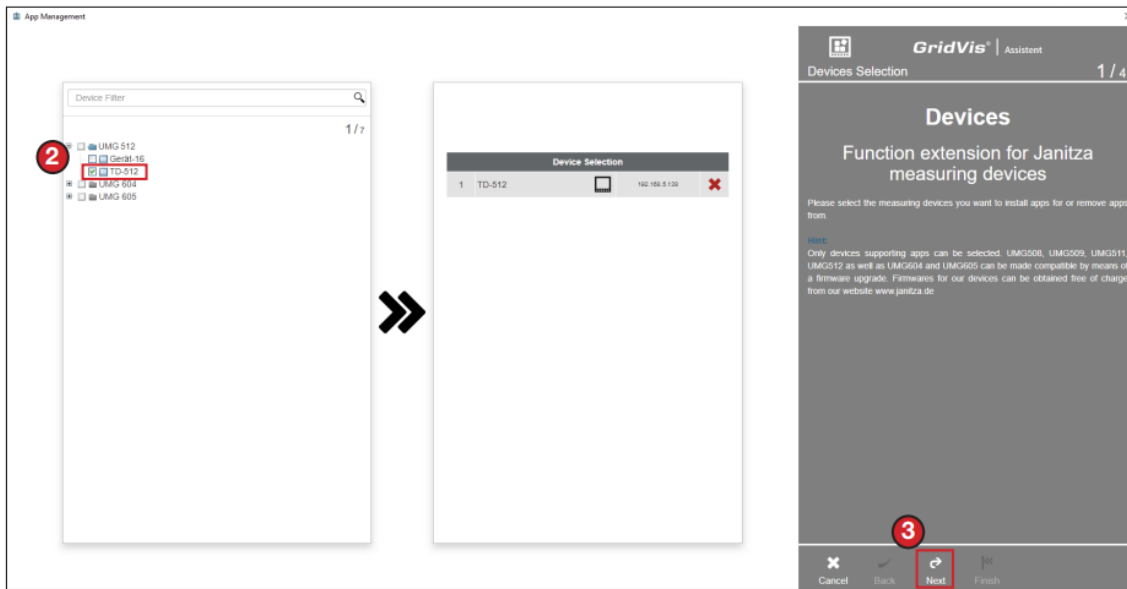
## App installation



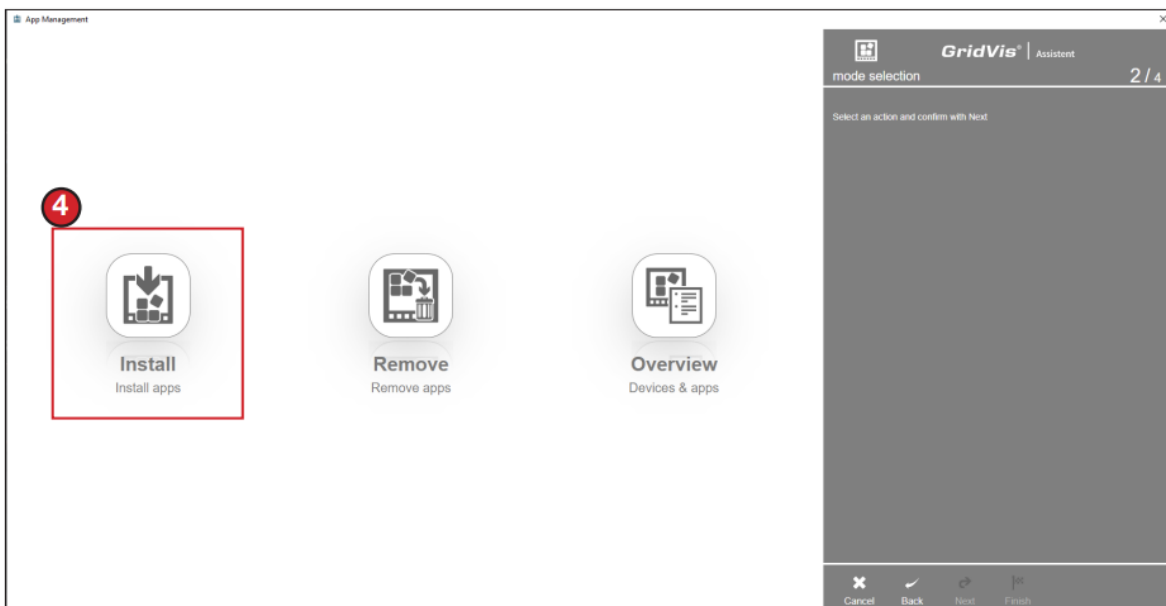
- To install the app, start the GridVis software. In the menu, click the icon



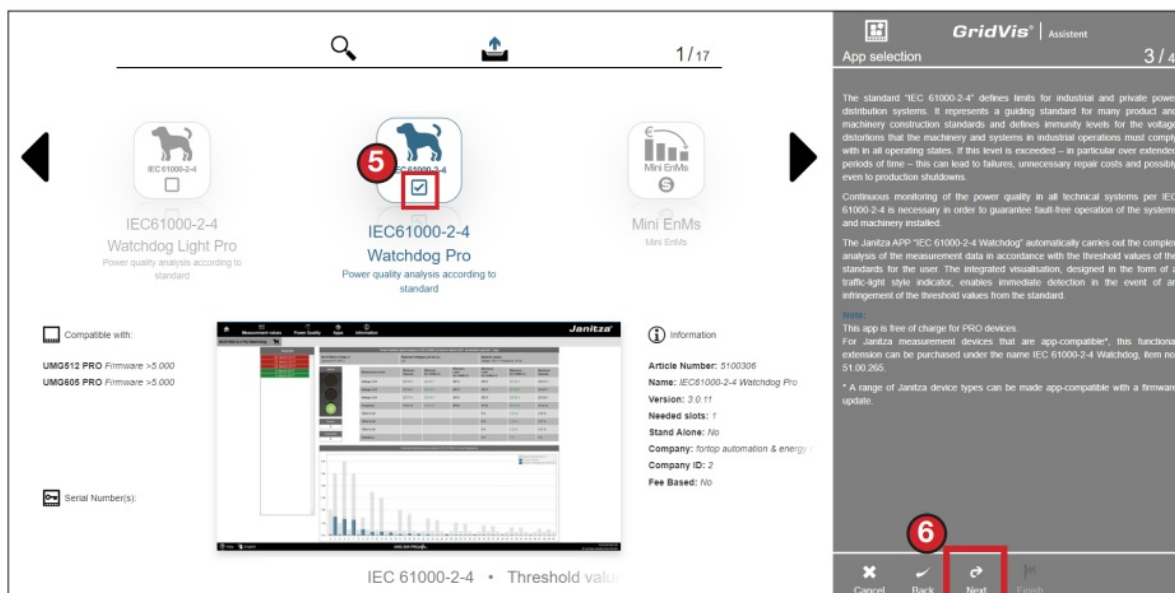
- Select the appropriate device in the tree and click "Next".



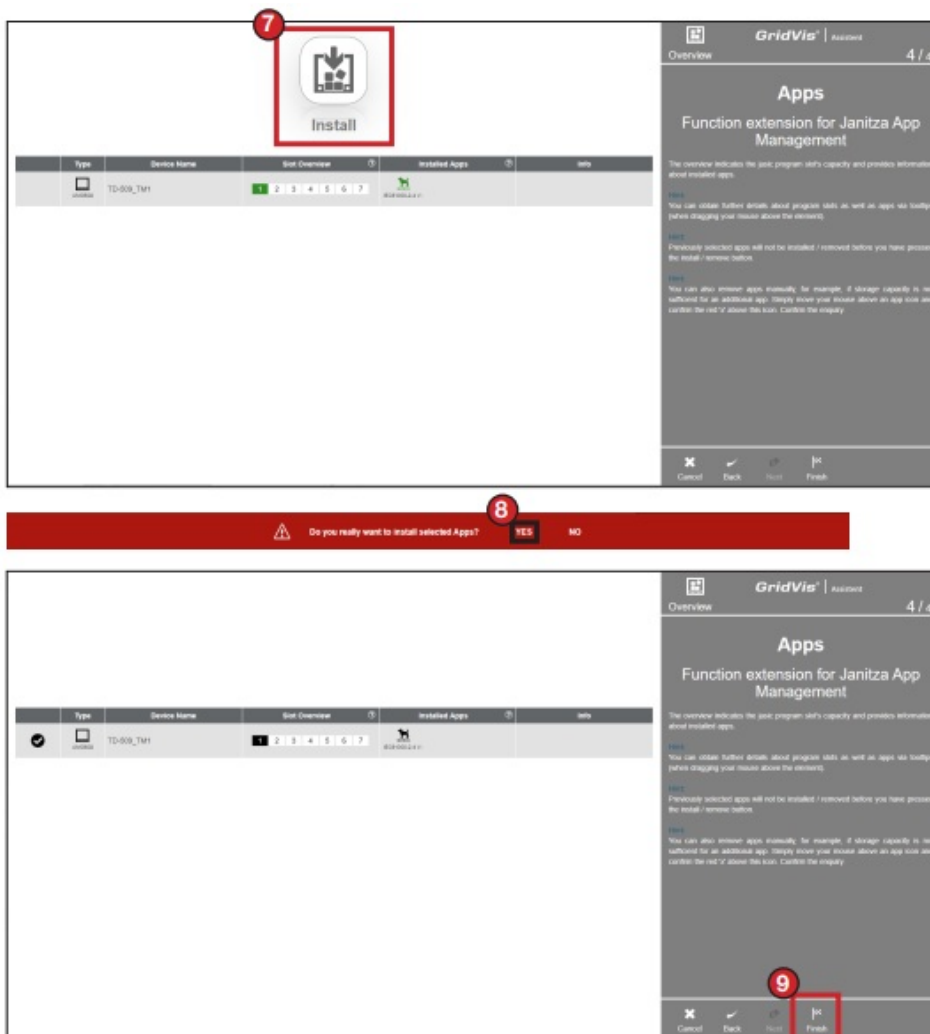
- In the following menu, click “Install”



- Select the app you want and click “Next”.  
The devices compatible to the apps are shown at the lower left

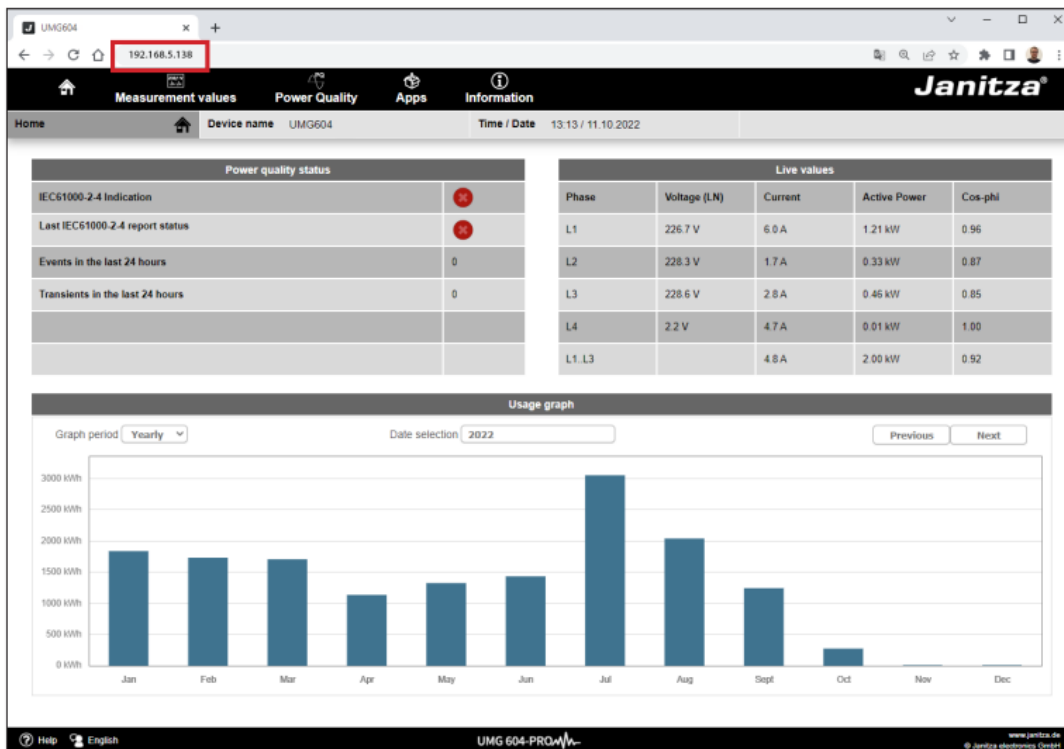


- Now click “Install” and confirm the subsequent question with “YES”.

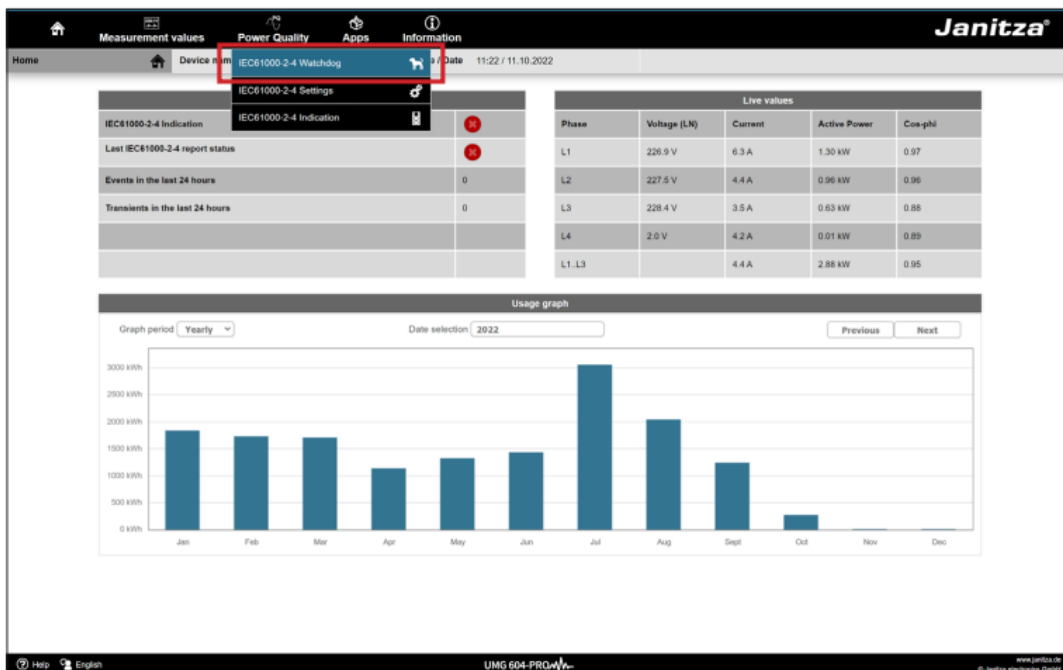


## Access to the app

- You can access the app via the meter's website. Simply enter the IP address of the meter in your web browser.
- Example:** Your meter has the IP address 192.168.5.138 Enter 192.168.5.138 in the address line of your browser.



- The installed “IEC61000-2-4 Watchdog” app can be found under the menu item “Power Quality”.



- Clicking on the “IEC 61000-2-4” app loads it automatically

## Basic app functions

- The following chapter describes the basic functions of the IEC 61000-2-4 app.

## Opening the app

- The following screen appears after the app is started

The screenshot displays the Janitza UMG 604-PRO software interface. The top navigation bar includes icons for Home, Measurement values, Power Quality, Apps, and Information, along with the Janitza logo.

**Main Header:**

- Device name: UMG604
- Time / Date: 11:56 / 11.10.2022

**Left Sidebar - Reports:**

- 23. May 2022
- 22. May 2022
- 21. May 2022
- 20. May 2022
- 19. May 2022
- 18. May 2022
- 17. May 2022
- 16. May 2022
- 15. May 2022
- 14. May 2022
- 13. May 2022
- 12. May 2022
- 11. May 2022
- 10. May 2022
- 9. May 2022
- 8. May 2022
- 7. May 2022
- 6. May 2022
- 5. May 2022
- 4. May 2022
- 3. May 2022
- 2. May 2022
- 1. May 2022
- 30. April 2022
- 29. April 2022
- 28. April 2022
- 27. April 2022
- 26. April 2022
- 25. April 2022
- 24. April 2022
- 23. April 2022
- 22. April 2022
- 21. April 2022
- 20. April 2022
- 19. April 2022

**Status Section:**

- Events: [Empty box]
- Transients: [Empty box]

**Select a Power Quality report from the reportlist**

IEC 61000-2-4 Class:	Relevant Voltages (L/N of L/L)	Nominal values				
-	-	-				
Measurement value	Minimum Absolute	Minimum IEC 61000-2-4	Minimum Limit IEC 61000-2-4	Maximum Limit IEC 61000-2-4	Maximum IEC 61000-2-4	Maximum Absolute
Voltage L1-N						
Voltage L2-N						
Voltage L3-N						
Frequency						
THD-U L1-N						
THD-U L2-N						
THD-U L3-N						
Imbalance						

**Overview harmonics according to IEC 61000-2-4 over timeperiod**

[Empty area for harmonic overview]

**Footer:**

- Help English
- UMG 604-PRO
- www.janitza.de
- © Janitza electronics GmbH

## Screen layout

- The screen is divided into 5 sections:

1. Information in the header: When a report is selected, the information which serves as the basis for the report is displayed here.
2. Reports menu: Select the report to be displayed here. The latest report is at the top of the list.
3. Status traffic light: When a report is selected, the traffic light shows the status of the power quality for that period. Green means that the power quality for the selected period was within the standard; orange that it was outside the desired range, but still within the standard. Red means that the power quality did not comply with standard IEC 61000-2-4.
4. Overview window: When a report is selected, all values for this reporting period are displayed in the overview window. More detailed information on this can be found in later chapters.
5. Harmonics overview window: When a report is selected, this window displays a graph of harmonic values for that reporting period. More detailed information on this can be found in later chapters.

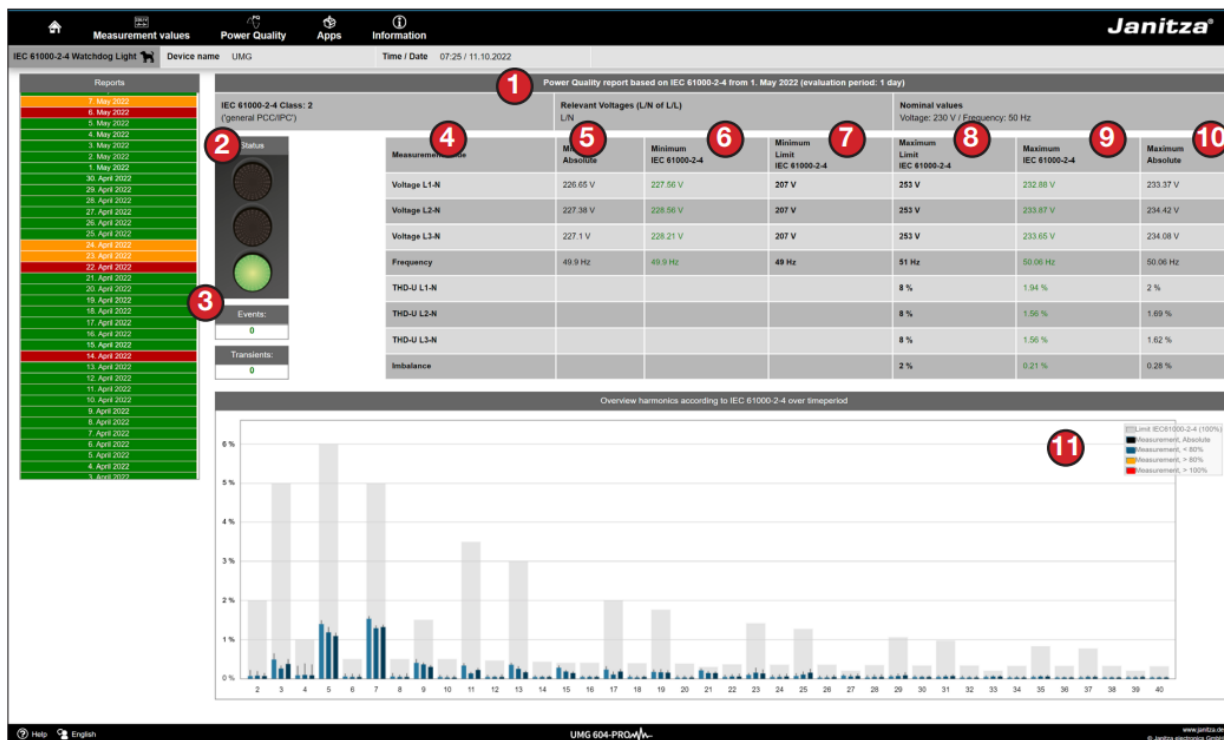
### The “IEC 61000-2-4 Settings” app

- The “IEC 61000-2-4 Settings” app allows you to change the settings for the reports that are to be generated.

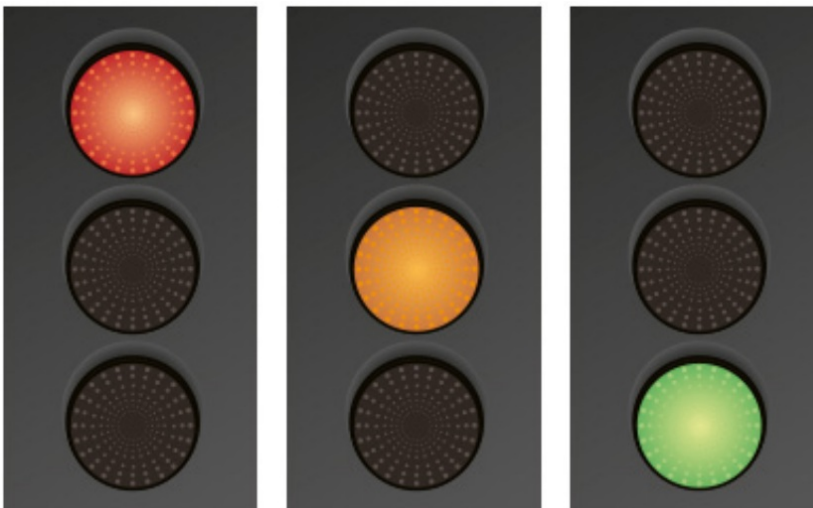
- Nominal voltage (V): The voltage which serves as the basis for calculating the limit values (default: 230 V (L / N)).
- Nominal frequency (Hz): The frequency which serves as the basis for calculating the limit values (default: 50 Hz).
- IEC 61000-2-4 Class: Specifies which IEC 61000-2-4 class is used to assess the measured values (default: Class 2). More information on this can be found in standard IEC 61000-2-4.
- Relevant voltage: Voltage for the report calculation (default: (L/N)).
- Report period: Possible settings are one report per day (24 hours) or one report per week (Sunday / Sunday) (default: 1 report per day).
- Transient limit: Maximum transients allowed – before the status report turns “orange”. (Default: 0)
- After you have changed the settings to the appropriate values, save them by clicking the “Save settings” button.

## Detailed user guide

### Viewing a report



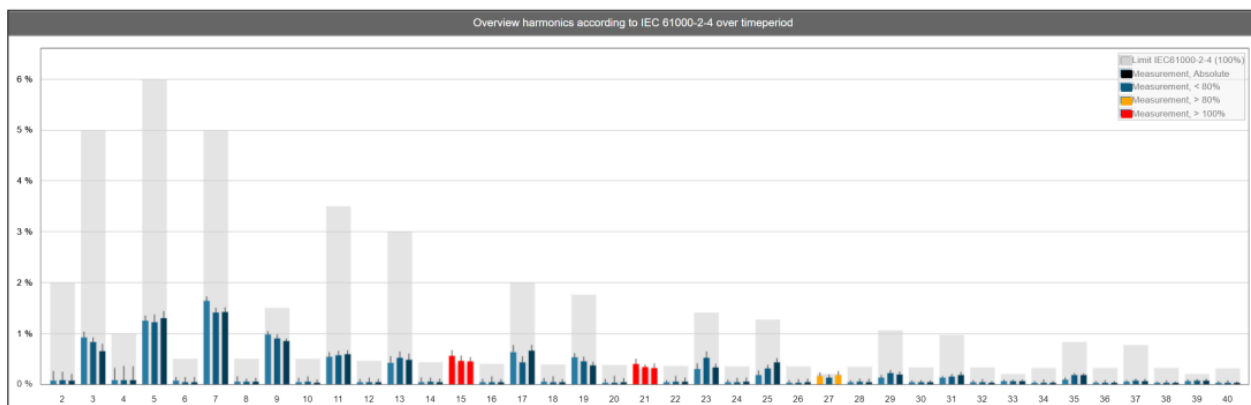
1. **Information in the header:** The information on which the report is based. In this case, the report is based on class 2 of standard 61000-2-4 with L/N as the relevant voltages and nominal values of 230 V at a frequency of 50 Hz.
2. **Status traffic light:** In this case, the traffic light is green. This means that standard 61000-2-4 has been met. This is also displayed in the report list. The report color corresponds to the traffic light color.



- **Red:** At least one value does not comply with standard IEC 61000-2-4.
  - **Orange:** At least one value is close to the maximum limit value of IEC 61000-2-4 (20%). At least one event has occurred. More transients have occurred than specified in the IEC 61000-2-4 Settings app.
  - **Green:** All values are well within the limits in standard IEC 61000-2-4
3. **Events and transients:** Events and transients detected by the meter. The result depends on your GridVis configuration.  
Measured value: Indicates what has been measured in the report.
  4. **Minimum absolute value:** The values displayed here show the lowest measured values (200 ms) registered by the meter during the reporting period (in this case, the period of one day).  
**Note:** The minimum absolute value does not apply to standard 61000-2-4.

5. At least 10 minutes IEC 61000-2-4: This is the lowest 10-minute average value registered by the meter during the reporting period according to the minimum value allowed by standard IEC 61000-2-4.
6. Minimum limit IEC 61000-2-4: This is the minimum limit allowed by standard IEC 61000-2-4. These values are fixed values based on the voltage and frequency settings made in the IEC 61000-2-4 Settings app. These fixed values change when the voltage and frequency settings change.
7. Maximum limit IEC 61000-2-4: This is the maximum limit allowed by standard IEC 61000-2-4. These values are fixed values based on the voltage and frequency settings made in the IEC 61000-2-4 Settings app. These fixed values change when the voltage and frequency settings change.
8. Maximum 10 minutes IEC 61000-2-4: This is the highest 10-minute average value registered by the meter during the reporting period according to the maximum value allowed by standard IEC 61000-2-4.
10. Maximum absolute value: The values displayed here show the highest measured values (200 ms) registered by the meter during the reporting period (in this case, the period of one day). Note: The maximum absolute value does not apply to standard 61000-2-4.

## Overview of harmonics according to standard IEC 61000-2-4



Gray bar



Wide bars

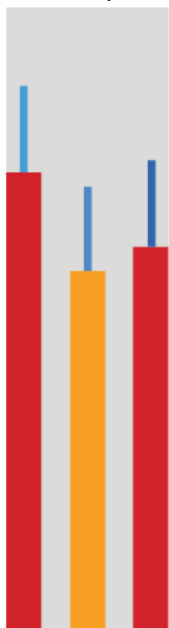
Highest 10-minute average value registered by the meter during the reporting period according to the maximum value allowed by standard IEC 61000-2-4. The bars indicate in order from left to right the 3 phases L1, L2 and L3



### Blue bars



Values up to 80% of the permissible average value described above.



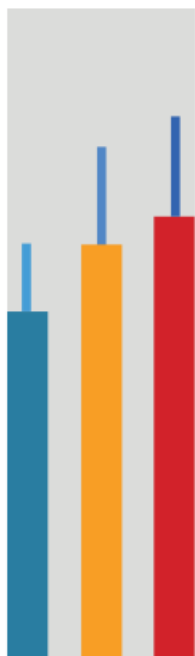
Orange bar

Values from 80% to 100% of the permissible average value described above



Red bar

Values above 100% of the permissible average value described above



### Narrow bars

Maximum absolute value: The highest measured values (200 ms) registered by the meter during the reporting period (in this case, the period of one day). Note: The maximum absolute value does not apply to standard 61000-

## Troubleshooting

Below are some issues you might encounter after installing the app.

Problem	No reports are displayed in the report list
Solution:	No report has been calculated yet. Make sure that the device was online during the measurement period and that the app was installed correctly.
Problem:	My report shows unusual limit values
Solution:	Make sure that the nominal values have been set to match your mains power supply system
Problem	My report shows many transients or events.
Solution	Make sure that you have set the transients and events correctly in the device using the GridVis software.
Problem	I cannot access the application
Solution	Check whether the device is online and the app is installed correctly
Problem	I have waited longer than one day and have not yet received a report.
Solution	Make sure your settings have been made to generate one report per day. Your device was offline at 12 noon. The device time is incorrect.

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[www.janitza.com](http://www.janitza.com)

# Janitza®

## Documents / Resources

	<p><a href="#">janitza IEC 61000-2-4 Watchdog Apps</a> [pdf] User Guide IEC 61000-2-4 Watchdog Apps, IEC 61000-2-4, Watchdog Apps, Apps</p>
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## References

-  [Janitza electronics](#)
-  [Dashboard - wiki.janitza.de](#)