



# J5create JVA11 HDMI Capture Adapter Installation Guide

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**J5create JVA11 HDMI Capture Adapter**



## Product Information

- The 4K HDMITM Capture Adapter (JVA11) is designed for high-quality 4K game recording and streaming. It allows you to capture and stream high-quality 4K video for the best visual experience.
- The adapter supports UVC/UAC technology and features an HDMITM input for capturing video from various devices such as cameras, gaming devices, and computers.
- This product comes with a limited 2-year warranty. User's wear & tear damage is not covered under warranty. To avail warranty support, users need to contact j5create customer service with the defect information of the product and obtain a return authorization number.
- For more information, please visit the [j5create website](#).

## Product Usage Instructions

To use the 4K HDMITM Capture Adapter, follow these steps:

1. Connect your HDMITM source (such as a camera, gaming device, or computer) to the HDMITM input of the adapter.
2. Install the recommended software for capturing and streaming 4K video.
3. Launch the software and configure the settings for capturing and streaming according to your preferences.
4. Start recording or streaming your 4K video.

If you encounter any issues or need technical support, please contact j5create's technical support team:

- **Customer Service:** 888-988-0488
- **Technical Support:** 888-689-4088
- **Email:** [service@j5create.com](mailto:service@j5create.com)

## System requirements

### Computer

- Available USB-C® or USB™ Type-A port (USB™ 3.2 / 3.0 is recommended)
- **Windows®** 7 or later
  - **macOS®** 10.12 or later
  - **Android™** 8.1 or later
- Chrome OS™ with UVC support
- **CPU:** Intel® Core™ i7 6700HQ & above
- **GPU:** NVIDIA® GTX 960M & above
- **RAM:** 8 GB or higher

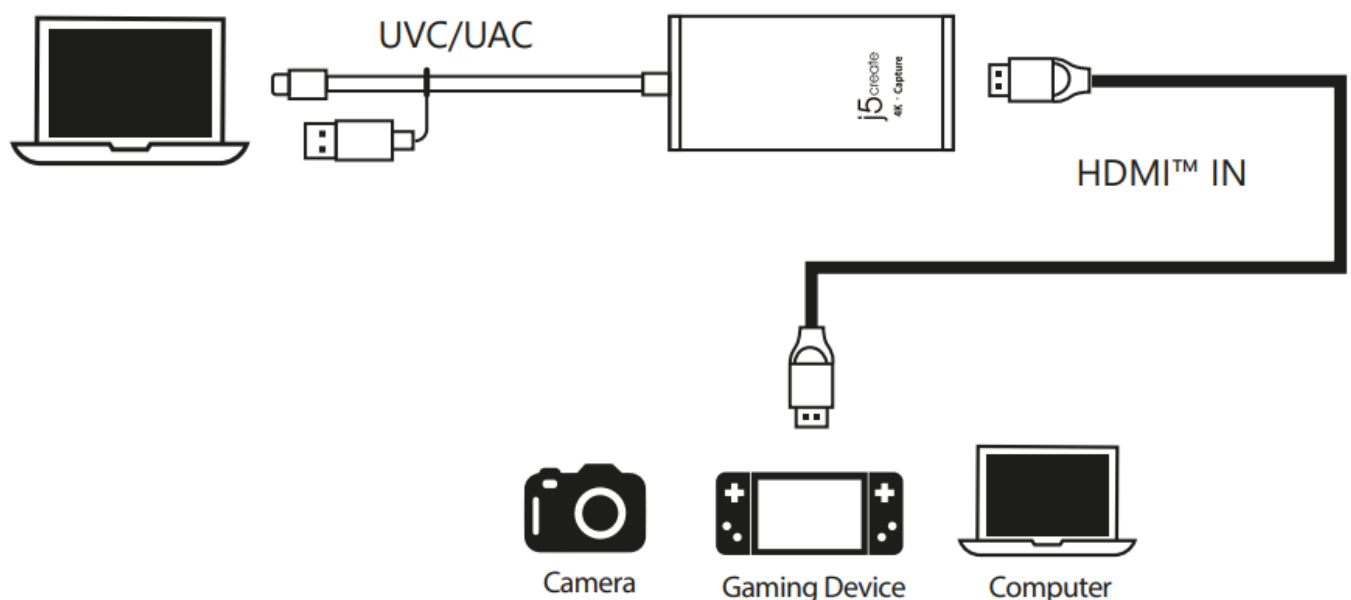
## Recommended software

- Windows®: OBS™, XSplit® Broadcaster
- Mac® : OBS™, QuickTime®
- Android™: CameraFi™

## FEATURES

- HDMI™ input for capturing
- Record and stream high quality 4K video to give the best visual experience to your viewers
- UVC standard – No driver installation required
- Ultra-low latency stream through USB-C® 3.2 Gen 1 connection
- Field production made easy with its compact size

## Connection



## LIMITED WARRANTY

- j5create offers a limited 2-year warranty. User's wear & tear damage is not included. The user shall call or email j5create customer service with the defect information of the product and obtain a return authorization number. Users are responsible for one-way return freight cost and we will take care of one-way freight back. In

order to obtain a return authorization number, users should have the following information handy when calling or emailing the service team:

1. a copy of the original purchase invoice to verify your warranty
  2. a product serial number
  3. a description of the problem
  4. customer's name, address, and telephone number
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For more information please visit our website at <http://www.j5create.com>

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## TECHNICAL SUPPORT

- **Customer Service:** 888-988-0488
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  - **Email:** [service@j5create.com](mailto:service@j5create.com)
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## Documents / Resources

	<p><a href="#">J5create JVA11 HDMI Capture Adapter</a> [pdf] Installation Guide JVA11 HDMI Capture Adapter, JVA11, HDMI Capture Adapter, Capture Adapter, Adapter</p>
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## References

- j5 [j5create International](#)
- [User Manual](#)