

# j5create JUA170 USB Display Adapter User Guide

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j5create JUA170 USB Display Adapter



#### **Product Information**

| Product Name | USB Display Adapter – JUA170 / 190 |  |
|--------------|------------------------------------|--|
| Manufacturer | j5create                           |  |

# **Product Usage Instructions**

# 1. Getting Started - Windows:

1. Insert the Driver CD into the CD drive of your host computer. Alternatively, you can download the driver from the j5create website (www.j5create.com) under support > download.

#### 2. Device Hardware Installation:

- 1. After the computer has rebooted, connect the external display device to the VGA/DVI/HDMI connector of the USB DisplayAdapter.
- 2. Connect the USB Display Adapter into a USB port on the host computer.
- 3. Software processing will take a few minutes. Once it has been completed, restart your computer. After your computer has restarted, you will be ready to use the USB Display Adapter.

# 3. Multi-USB Display Adapter Installation:

- 1. If you are installing additional USB Display Adapters, repeat steps 1 & 2 of Device Hardware Installation.
- 2. After the software processing is complete, reboot the computer.

#### 4. Display Orientation:

• Rotate the display on the connected device using the USB Display Adapter.

#### 5. Mirror Mode:

• Enable mirror mode to display the same content on multiple connected devices.

#### 6. System Requirements:

- CPU: Intel/AMD Dual Core 1.5 GHz or Intel/AMD Quad-core 2.4 GHz
- RAM: 512 MB or 2 GB
- USB: 1-2 dongles or 3-4 dongles
- An independent power supply is required when using the USB HUB to connect multiple dongles.

# 7. Display Settings:

• Right-click on the desktop and go to Screen Resolution to adjust the display settings.

# 8. Troubleshooting and Support:

- 1. Refer to the User Manual for detailed instructions and troubleshooting tips.
- 2. Visit the j5create website (www.j5create.com) for online support and to download the latest software.
- 3. If you still experience issues, submit a trouble ticket through j5create web support. Your ticket will be handled within 24 hours.

# USB Display Adapter JUA170 / 190



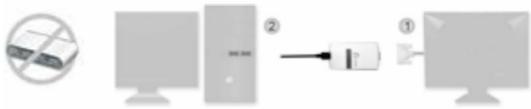
# **GETTING STARTED Windows**

- 1. Insert the Driver CD into the drive; the setup program should launch automatically.
  - Make sure that the USB Display Adapter is NOT connected to your host computer.
  - To download the driver go to <a href="www.j5create.com">www.j5create.com</a> under "support>download"
- 2. Executing the Setup.exe application will launch the screen above. Click "Next" to continue



3. When the installation is complete, select "Yes, I want to restart my computer now" and click "Finish" to restart.





# **DEVICE HARDWARE INSTALLATION**

- 1. After the computer has rebooted, connect the external display device to the VGA/DVI/HDMI connector of the USB Display Adapter.
- 2. Connect the USB Display Adapter into a USB port on the host computer.
- 3. Software processing will take a few minutes. Once it has been completed, restart your computer. After your computer has restarted you will be ready to use the USB Display Adapter.

# **Multi-USB Display Adapter Installation**

When installing additional USB Display Adapters, please repeat steps 1 & 2. After the software processing is complete, reboot the computer.

# **Display Orientation**

· Rotate the display on the connected device



Extended mode



· Mirror mode



· Primary mode



# **Display Settings**

Right-click on the desktop and go to "Screen Resolution"



# **USB Display / Super Utility**

Right-click on the icon ( ) on the lower right-hand side of the computer

# **System Requirements**

- Microsoft Windows 10 / 8.1 / 8 / 7 / Vista / XP (32-bit or 64-bit)
- Available USB 2.0 port

| QTY | 1~2 dongles   | 3~4 dongles                 |  |
|-----|---|-----------------------------|--|
| CPU | Intel/AMD Dual Core 1.5 GHz   | Intel/AMD Quad core 2.4 GHz |  |
| RAM | 512 MB  | 2 GB                        |  |
| USB | An independent power supply is required when using the USB HUB to connect multiple dongles. |                             |  |

• This device is designed for "Office Applications" not for "Home Entertainment".

**STOP!!** If you have any problems with this product please contact our technical support team before returning it to the store.

#### The User Manual

Contains detailed instructions and a troubleshooting section, many common issues can be easily resolved by reading the user manual

#### **Online Support**

Please visit the j5create website (www.j5create.com) to find the latest software for your device. If you still experience issues, you can submit a trouble ticket through j5create web support. Your ticket will be handled within 24 hours. We stand behind our products and it is our goal to provide you with world-class support.

#### **Telephone Support**

Please call us @ +1-888-988-0488 and one of our support technicians will be very happy to assist you.

#### **TECHNICAL SUPPORT**

• Toll-free number: +1-888-988-0488

• Business Hours: Mon. - Frei. 10.00-19.00 U.S.A-E.S.T

• Email: <a href="mailto:service@j5create.com">service@j5create.com</a>

#### **Disclaimer**

Information in this document is subject to change without notice.

#### **Documents / Resources**



<u>j5create JUA170 USB Display Adapter</u> [pdf] User Guide JUA170, JUA190, JUA170 USB Display Adapter, USB Display Adapter, Display Adapter, Adapt er

#### References

- j5 j5create International
- MH Search Manual-Hub.com
- j5 j5create International

Manuals+,