



J5create JTS127 Laptop Stand with USB C 4K HDMI Display Hub Installation Guide

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J5create JTS127 Laptop Stand with USB C 4K HDMI Display Hub



Quick Installation Guide



Features

- Fits most laptops up to 16 in.
- Aluminum construction with a weight capacity of up to 9 lbs. (4 kg)
- Adjustable viewing angles and heights help reduce eye strain and improve posture
- Nonslip protective pads help prevent slipping and scratches
- Foldable design for easy storage and portability
- Supports 4K HDMI™ or dual 1080p HDMI™ (JTS427) display on compatible USB-C® laptops with DisplayPort™ 1.2 alt mode with MST support* (JTS427)
- Integrated USB-C® mini dock offers support for dual HDMI™, network access, and three USB™ ports
- Easily create a 4K HDMI™ or dual 1080p HDMI (JTS427) setup with your Thunderbolt™ 314 or USB-C® laptop with DP™ Alt mode

- Two 5Gbps Type-A ports for data transfer, syncing, or charging USB™ devices
- One USB-C® port with 5Gbps data transfer and support for 100W power pass-through
- Reliable network connectivity via the Gigabit Ethernet port (JTS427)

System Requirements

- Available USB-C® port that supports DisplayPort™ alt mode and USB™ Power Delivery 2.0 or 3.0.
- Please refer to the manufacturer of your hardware for more information on your device.
- DisplayPort™ v1.2 is required on the graphics card or video source to support 4K resolution @ 30 Hz.
- The host device must support Multi-Stream Transport (MST) and DisplayPort™ 1.2 to achieve dual-monitor configuration (JTS427)
- The MST protocol is not currently supported by macOS® (JTS427) macOS® only supports SST, which means all connected monitors will show the same content.

SPECIAL NOTES

- A 4K-capable display and cable are required to obtain the 3840 x 2160 resolution
- If connected to a USB™ 2.0 host port, or if using a USB™ 2.0 host cable, performance may be limited
- The dock can connect to a USB-C® port that doesn't support Power Delivery, but it will not pass power through the connected device
- If you are using a high-powered USB™ device, attach a USB-C® power adapter to the power delivery port for optimal performance
- To ensure files copy completely, do not remove the USB-C® power adapter while copying files. For maximum performance, use a computer and USB-C® power adapter equipped with PD 3.0
- We advise no more than one (1) bus-powered/portable external hard disk drive to be connected to the USB™ hub at a time

FCC Information

This equipment has been tested and found to comply with the limits for a Class B digital device, under part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used by the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

LIMITED WARRANTY

j5create offers a limited 2-year warranty. The user's wear & tear damage is not included. The user shall call or email j5create customer service with the defect information of the product and obtain a return authorization number. Users are responsible for one-way return freight cost and we will take care of one-way freight back. To obtain a return authorization number, users should have the following information handy when calling or emailing the service team:

- a copy of the original purchase invoice to verify your warranty
- a product serial number
- a description of the problem
- customer's name, address, and telephone number

j5create does not warrant that the operation of the product will be uninterrupted or error-free. j5create is not responsible for damage arising from failure to follow instructions relating to the product's use. This warranty does not apply to (a) consumable parts unless damage has occurred due to a defect in materials or workmanship; (b) cosmetic damage, including but not limited to scratches, dents, and broken plastic on ports; (c) damage caused by use with non-j5create products; (d) damage caused by natural disasters;

damage caused by human misuse (loss, accident, abuse, misuse or other external causes); (f) damage caused by operating the product outside the permitted or intended uses described by j5create; (g) damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of j5create or a j5create Authorized Service Provider; (h) a product or part that has been modified to alter functionality or capability without the written permission of j5create; or (i) if any j5create serial number on the product has been removed or defaced. If such a situation occurs, j5create will calculate the cost of materials and repairs for your reference. This warranty is given by j5create instead of any other warranties expressed or implied.

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Documents / Resources

	J5create JTS127 Laptop Stand with USB C 4K HDMI Display Hub [pdf] Installation Guide JTS327, JTS427, JTS127, JTS127 Laptop Stand with USB C 4K HDMI Display Hub, JTS127, Laptop Stand with USB C 4K HDMI Display Hub, Stand with USB C 4K HDMI Display Hub, 4K HDMI Display Hub, HDMI Display Hub, Display Hub, Hub
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References

- j5 [j5create International](#)
- [User Manual](#)

