




j5create JCD392 USB-C 10Gbps Mini Dock Installation Guide

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JCD392 USB-C 10Gbps Mini Dock
Installation Guide



JCD392

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Features

- Built-in advanced USB-C® E-Mark integrates USB4® , Thunderbolt™ 3, and Thunderbolt™ 4 compatibility
- Features a 4K HDMI™ output, supporting video resolutions up to 3840 x 2160 at 60 Hz
- Three SuperSpeed USB™ 10Gbps downstream ports (1 USB-C® and 2 Type-A) to connect peripherals
- Charge and power connected laptop and peripherals with 100W Power Delivery
- Easily add a wired network connectivity with the Gigabit Ethernet port
- Plug-and-play, no driver installation required

System Requirements

- Available USB-C® port that supports DisplayPort™ alternate mode and USB™ Power Delivery 2.0 or 3.0
- Please refer to the manufacturer of your computer for more information about your device
- The host device must support DisplayPort™ 1.4 to achieve 4K resolution at 60 Hz

Notes

- A 4K-capable display is required for obtaining the 3840 x 2160 resolution
- If connected to a USB™ 2.0 host port, or if using a USB™ 2.0 host cable, performance may be limited
- The adapter can connect to a USB-C® port that doesn't support Power Delivery, but it will not pass power through the connected device
- If you are using high-powered USB™ devices, attach a USB-C® power adapter to the power delivery port to ensure maximum performance. To avoid disruption, do not remove the power adapter while copying files.
- We advise no more than one (1) bus-powered/portable external hard disk drive to be connected to the adapter at a time

STOP!

If you have any problems with this product please contact our technical support team before returning it to the store.

TECHNICAL SUPPORT

Customer Service : 888-988-0488

Technical Support : 888-689-4088

Email : service@j5create.com

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Documents / Resources

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References

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