



j5create JCD391 4K60 Elite USB C PD Multi Port Adapter Installation Guide

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Features

- Certified to meet Chromebook compatibility standards
- Supports resolutions up to 4K @ 60 Hz
- Reliable network connectivity via the Gigabit Ethernet port
- Power Delivery 3.0 offers up to 86W of pass-through charging with a USB-C® power adapter
- Two USB™ 5Gbps ports for connecting peripherals or charging
- Plug-and-play, no driver installation required

System Requirements

- Available USB-C® port that supports DisplayPort™ alternate mode and USB™ Power Delivery 2.0 or 3.0
Please refer to the manufacturer of your computer for more information about your device

Note

- A 4K-capable display is required for obtaining the 3840 x 2160 resolution
- If connected to a USB™ 2.0 host port, or if using a USB™ 2.0 host cable, performance may be limited
- The adapter can connect to a USB-C® port that doesn't support Power Delivery, but it will not pass power through the connected device
- If you are using high-powered USB™ devices, attach a USB-C® power adapter to the power delivery port to ensure maximum performance. To avoid disruption, do not remove the power adapter while copying files.
- We advise no more than one (1) bus-powered/portable external hard disk drive to be connected to the adapter at a time

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j5create offers a limited 2-year warranty. User's wear & tear damage is not included. The user shall call or email j5create customer service with the defect information of the product and obtain a return authorization number. Users are responsible for one-way return freight cost and we will take care of one-way freight back. In order to obtain a return authorization number, users should have the following information handy when calling or emailing the service team:

- (i) a copy of the original purchase invoice to verify your warranty
- (ii) a product serial number
- (iii) a description of the problem
- (iv) customer's name, address, and telephone number

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STOP!

If you have any problems with this product please contact our technical support team for assistance.

TECHNICAL SUPPORT

Customer Service : 888-988-0488

Technical Support : 888-689-4088

Email : service@j5create.com

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Documents / Resources



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D391 4K60 Elite USB C PD Multi Port Adapter, PD Multi Port Adapter, Multi Port Adapter, Adapt
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Manuals+.