



j5create JCD389 Ultradrive Kit USB-C Multi Display Modular Dock Installation Guide

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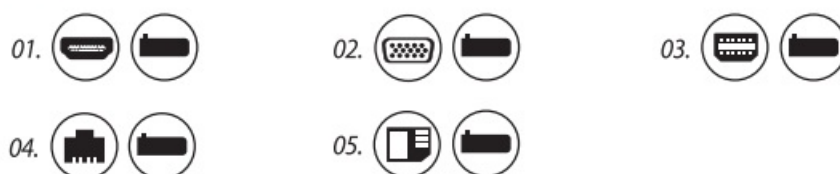
j5create JCD389 Ultradrive Kit USB-C Multi Display Modular Dock



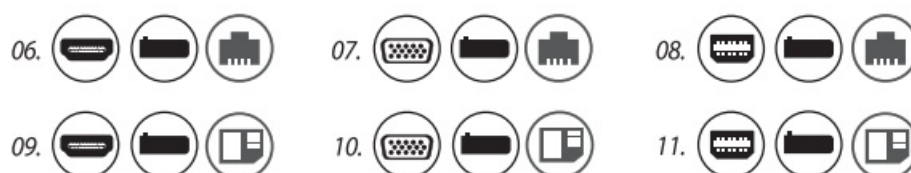
12 Combinations of Magnetic Connection Kits



Single Head



Double Head



None



Features

- Product features (main body):

- (Input) Single or dual USB-C®
- (Output) USB-C® to 4K @ 30 Hz HDMI™/ USB™ Type-A 3.1 port x 2
- supports 5 Gbps data transfer/PD 3.0 charging up to 100W/USB-C® female
- supports 5 Gbps data transfer
- Features of included 5 kits:
Each kit can work alone on a USB-C® equipped device and can work simultaneously on one laptop together with the main body
 1. USB-C® to 4K HDMI™: resolutions up to 4K @ 60 Hz
 2. USB-C® to 4K mini DisplayPort™: resolutions up to 4K @ 60 Hz
 3. USB-C® to VGA: resolutions up to 1920 x 1080 @ 60 Hz
 4. USB-C® to Gigabit Ethernet
 5. USB-C® to USB™ 3.0 memory card reader & writer slots for external memory cards up to 2 TB
- When the main body and USB-C® to 4K HDMI™, USB-C® to 4K mini DisplayPort™ or USB-C® to VGA are used at the same time a MacBook Pro® can be used with triple monitors
- There are 12 combinations of magnetic connections
- No driver installation required

System Requirements

- Available USB-C® DisplayPort™ Alt mode
- Available USB™ Power Delivery (PD) over USB-C® to support upstream charging
- Compatible with USB™ PD 2.0 & 3.0
- MacBook Pro® 2016-2020 / MacBook Air® 2018-2020 compatible

Notes

- If you are using a high-powered USB™ device, attach the USB-C® power adapter to the PD port to ensure maximum performance.
- To ensure files copy completely, do not remove the USB-C® power adapter while copying files.

Package Contents

- USB-C® Modular Mini Dock 11-in-1
- Quick Installation Guide
- Includes hard carrying case

STOP!

If you have any problems with this product, please contact our technical support team for assistance.

TECHNICAL SUPPORT

Customer Service: 888-988-0488
 Technical Support: 888-689-4088
 Email: service@j5create.com

Service Hours: Mon. – Fri. 10:00 – 18:00 E.S.T

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1. a copy of the original purchase invoice to verify your warranty
2. a product serial number
3. a description of the problem
4. customer's name, address, and telephone number

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Documents / Resources

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References

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- j5 [j5create International](#)