



j5create JCD387 Ultradrive Kit USB-C Dual Display Modular Dock Installation Guide

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Features

- Product features (main body):
 - (Input) Single or dual USB-C®
 - (Output) USB-C® to 4K @ 30 Hz HDMI™/ USB™ Type-A 3.1 port x 2 supports 5 Gbps
 - data transfer/PD 3.0 charging up to 100W/USB-C® female supports 5 Gbps data transfer
- Adapter Features:
 - Each adapter can work alone on a USB-C® equipped device and can work
 - ①simultaneously on one laptop together with the main body ②USB-C® to 4K HDMI™: resolutions up to 4K @ 60 Hz USB-C® to USB™ 3.0 memory card reader & writer slots for external memory cards up to 2 TB
- When the main body and USB-C® to 4K HDMI™ are used at the same time a MacBook
 - Pro® can be used with dual monitors
- No driver installation required

System Requirements

- Available USB-C® DisplayPort™ Alt mode
- Available USB™ Power Delivery (PD) over USB-C® to support upstream charging
- Compatible with USB™ PD 2.0 & 3.0
- MacBook Pro® 2016-2020 / MacBook Air® 2018-2020 / 12 inch MacBook® 2015-2019 compatible

Notes

- If you are using a high-powered USB™ device, attach the USB-C® power adapter to the
 - PD port to ensure maximum performance.
- To ensure files copy completely, do not remove the USB-C® power adapter while copying files.

Package Contents

- USB-C® Dual-Display Modular Dock
- Quick Installation Guide

LIMITED WARRANTY

j5create offers a limited 2-year warranty. User's wear & tear damage is not included. The user shall call or email j5create customer service with the defect information of the product and obtain a return authorization number. Users are responsible for the one-way return freight cost and we will take care of one-way freight back. In order to obtain a return authorization number, users should have the following information handy when calling or emailing the service team:

1. a copy of the original purchase invoice to verify your warranty
2. a product serial number
3. a description of the problem
4. customer's name, address, and telephone number

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STOP!

If you have any problems with this product, please contact our technical support team for assistance.

TECHNICAL SUPPORT

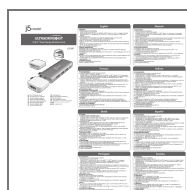
Customer Service: 888-988-0488

Technical Support: 888-689-4088

Email: service@j5create.com

Service Hours: Mon. – Fri. 10:00 – 18:00 EST

Documents / Resources



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Manuals+.