



## j5create JCD371 USB-C 5-in-1 Mini Hub User Guide

[Home](#) » [j5Create](#) » j5create JCD371 USB-C 5-in-1 Mini Hub User Guide 

# j5create®

JCD371 USB-C 5-in-1 Mini Hub  
User Guide



USB-C® to HDMI™ & USB™ 3.1  
2-Port with Power Delivery (JCD371)  
USB-C® 3.1 SuperSpeed+ Multi-Adapter (JCD372)  
USB-C® Multi-Adapter for Surface™ Pro 8 (JCD372S)

## Contents

- 1 JCD371 USB-C 5-in-1 Mini Hub
- 2 Features
  - 2.1 System Requirements
  - 2.2 LIMITED WARRANTY
  - 2.3 TECHNICAL SUPPORT
- 3 Documents / Resources
  - 3.1 References

## JCD371 USB-C 5-in-1 Mini Hub



## Features

- HDMI™ 4K @ 30 Hz
- 2-port USB™ Type-A 3.1 Gen 2 10 Gbps (JCD372/JCD372S)
- 2-port USB™ Type-A 3.1 Gen 1 5 Gbps (JCD371)
- Supports PD 60W pass through charging (JCD371)
- microSD™ & SD™ card reader SD™ 3.0 UHS-I 104 MB/s (JCD372/JCD372S)
- Right angle cable for your comfort: With an innovative 90-degree L-shaped design, it's more comfortable, sturdier and less hassle to connect to the side of your laptop or tablet (JCD372/JCD372S)
- No driver installation required

## System Requirements

- Available DisplayPort™ Alt Mode over USB-C® port

## Notes

- A 4K-capable display is required for obtaining the 3840 x 2160 resolution
- If you are using high-powered USB™ devices, attach a USB-C® power adapter to the power delivery port to ensure maximum performance. To avoid disruption, do not remove the power adapter while copying files (JCD371)
- We advise no more than one (1) bus-powered/portable external hard disk drive to be connected to the USB™ hub at a time

## LIMITED WARRANTY

j5create offers a limited 2-year warranty. User's wear & tear damage is not included. The user shall call or email j5create customer service with the defect information of the product and obtain a return authorization number. Users are responsible for one-way return freight cost and we will take care of one-way freight back. In order to obtain a return authorization number, users should have the following information handy when calling or emailing the service team:

- (i) a copy of the original purchase invoice to verify your warranty
- (ii) a product serial number
- (iii) a description of the problem
- (iv) customer's name, address, and telephone number

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#### **STOP!**

If you have any problems with this product please contact our technical support team before returning it to the store.

## **TECHNICAL SUPPORT**

Customer Service : 888-988-0488

Technical Support : 888-689-4088

Email : [service@j5create.com](mailto:service@j5create.com)

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## **Documents / Resources**



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JCD371 USB-C 5-in-1 Mini Hub, JCD371, USB-C 5-in-1 Mini Hub, 5-in-1 Mini Hub, Mini Hub, Hub

References

- j5 [j5create International](#)