



## j5create JCA374 USB-C Multi-Adapter Installation Guide

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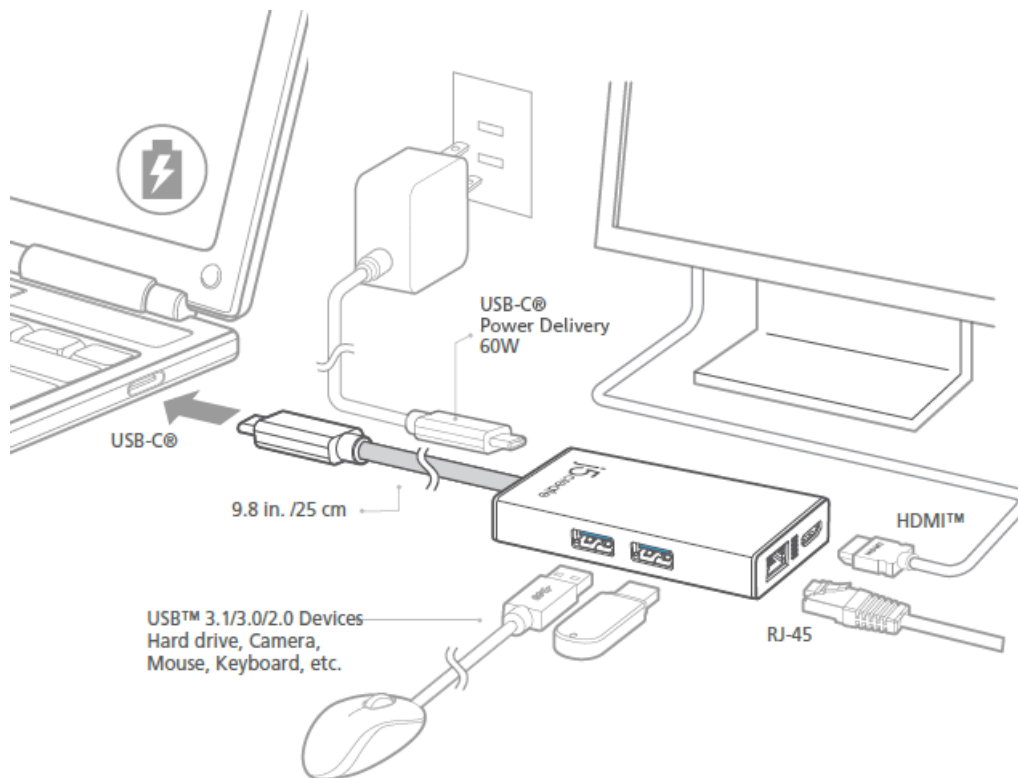
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# j5create®

### j5create JCA374 USB-C Multi-Adapter



## Features



- HDMI™ port supports 4K @ 30 Hz or 1080p @ 60 Hz
- USB™ 3.0 port: 5 Gbps and backwards compatible with USB™ 2.0 and USB™ 1.1 devices
- Supports upstream charging & power delivery 3.0 via USB-C® charging port
- Available USB-C® Port (USB-C® 3.1 Gen1 is recommended)

## System Requirements

- Available Display Alternate Mode over USB-C® connector Perfect for MacBook® and Chromebook™
- Available USB Power delivery over USB-C® to support upstream charging
- DisplayPort™ v1.2 on graphics card must support 4K @ 30 Hz resolution
- macOS® X 10.6 or later
- No driver required

## Notes

- If you are using a high-powered USB™ device please attach the Type-C power adapter to the JCA374 power delivery port to ensure maximum performance
- To ensure files copy completely, do not remove the Type-C power adapter while copying files

## TECHNICAL SUPPORT

- Customer Service: 888-988-0488
- Technical Support: 888-689-4088
- Email: [service@j5create.com](mailto:service@j5create.com)

- Service Hours: Mon. – Fri. 10:00 – 18:00 E.S.T

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**Documents / Resources**



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JCA374 USB-C Multi-Adapter, JCA374, USB-C Multi-Adapter, Multi-Adapter, Adapter

**References**

- j5 [j5create International](#)
-  [j5create – new-jp-j5create](#)