j5create JCA365 USB Type C to Dual HDMI Multi Monitor Adapter with USB Type A Convertor Installation Guide

j5create JCA365 USB Type C to Dual HDMI Multi Monitor Adapter with USB Type A Convertor

Contents

Other Model

- JCA365

  (4K HDMI™+2K HDMI™)

- JUA354

  (4K HDMI™)

- JUA360

  (2K HDMI™+2K VGA)

- JUA365

  (4K HDMI™+2K HDMI™)

Windows® Driver Installation

- **Driver will automatically install on Windows® 10 / 8.1 / 7 (Plug & Play requires Internet access)**

Step 1.
If you have internet access it is highly recommended that you download the latest driver from **www.j5create.com** under Support & Services –scroll down to the product's driver you are installing and download the latest driver for your operating system. (Note: If possible run as an administrator)
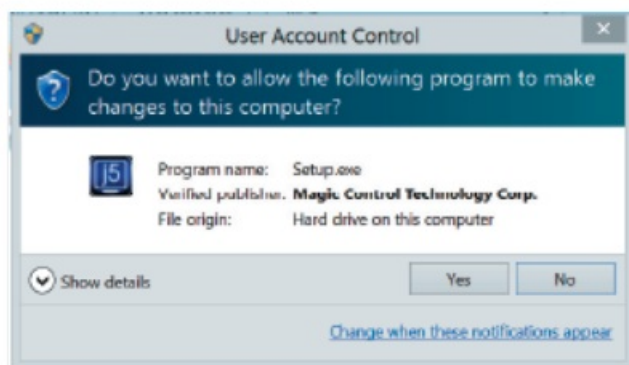

Step 2.
Follow the prompts to install the driver. (You may have to click on My Computer > downloads and choose j5UsbDisplayAdapter to begin installation).
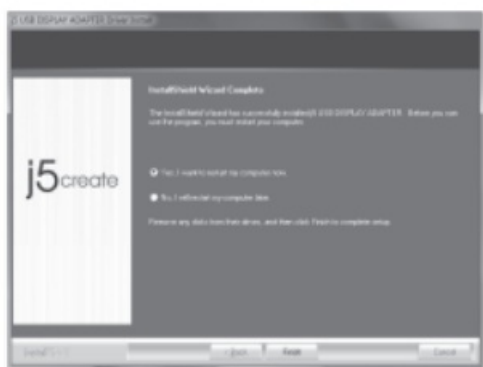
Step 2.

Step 3.

Once the driver has been installed choose "Yes" and click "Finish" to restart your computer and complete driver installation. Once your computer has restarted, connect the j5create USB™ Display Adapter to your display first and then to your computer.

Now you are ready to use your j5create USB™ Display Adapter!

Step 3.

Step 4. Display Settings

Windows® 7 / 8.1: Right click on the icon on the lower right-hand side of the toolbar to open display settings.

If your driver automatically installed, you will see a different icon

Mac® Driver Installation

- **Do NOT plug the j5create USB™ Multi-Monitor Adapter into the computer until the driver is completely installed.**

Step 1.

If you have internet access it is highly recommended that you download the latest driver from **www.j5create.com** under Support & Services –scroll down to the product's driver you are installing and download the latest driver for your operating system. (Note: If you have trouble downloading this driver your security settings may need to be adjusted to allow for "downloading from anywhere")

Step 1.

Step 2.
Choose the correct operating system for your system and follow the prompts to install the driver. (You may have to click on Finder > downloads and choose j5UsbDisplayAdapter to begin installation).
For v10.12 users: When the pop-up window appears click "Ok". Then go to Security and Privacy > General and click on "Open Anyway" to install the driver.
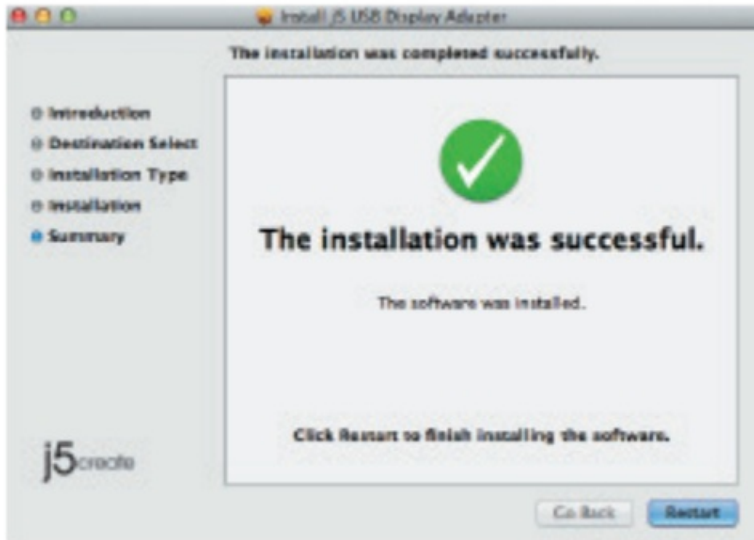
Step 2. (For v10.12)

Step 3.
Once initial installation has completed, click "Restart" to finish installing the software.
After your computer has restarted, connect the j5create USB™ Display Adapter to your display first and then to your computer. Now you are ready to use your j5create USB™ Display Adapter!

Step 3.

Step 4. Display Settings

Go to ( ) and then System Preferences, choose the Display or Arrangement tab to adjust.

System Requirements

- Microsoft® Windows® 10 / 8.1 / 7
- macOS® X 10.8 or later
- Available USB™ 3.1 / 3.0 / 2.0 port
- Office applications / Web

  CPU: Intel® Core™ i3 Dual Core 2.8 GHz / RAM: 2 GB memory or higher
- One 2K (2048 x 1152 @ 60 Hz) full-screen video playback

  CPU: Intel® Core™ i5 Quad Core / RAM: 4 GB memory or higher
- One 4K Ultra HD or two 2K (2048 x 1152 @ 60 Hz) Full-screen video playback

  CPU: Intel® Core™ i7 Quad Core / RAM: 8 GB memory or higher

  Graphics card: Intel® HD Graphics 4000/ ATI™ HD 7xxx/ NVIDIA® 5XXM or higher
- **Before you upgrade your operating system, update your j5create product driver first to avoid compatibility issues.**

TECHNICAL SUPPORT

Customer Service: **888-988-0488**
Technical Support: **888-689-4088**
Email: **service@j5create.com**

Documents / Resources

	j5create JCA365 USB Type C to Dual HDMI Multi Monitor Adapter with USB Type A Convertor [pdf] Installation Guide JCA365, JUA354, JUA360, JUA365, JCA365 USB Type C to Dual HDMI Multi Monitor Adapter with USB Type A convertor, JCA365, USB Type C to Dual HDMI Multi Monitor Adapter with USB Type A convertor, HDMI Multi Monitor Adapter with USB Type A convertor, Monitor Adapter with USB Type A convertor, Adapter with USB Type A convertor, USB Type A convertor, Type A convertor, convertor

References

- ʲ⁵ **j5create International**
- 🟧 **ãŠå•ã„å̂ã‚ã› – new-jp-j5create**
- **User Manual**