



j5 create JCD403 USB4 8K Multi-Port Hub User Guide

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USB4® 8K Multi-Port Hub
Features USB4® Technology
JCD403
Quick Installation Guide



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Features

- Supports resolutions up to 8K
- Compatible with Thunderbolt™ 4, Thunderbolt™ 3 or other USB-C® host laptops
 - * Thunderbolt™ 4, USB4® is required to achieve 8K resolutions.
 - * Also supports other USB™ 3.2 host laptops and lower resolution monitors/displays
- One 2.5 Gigabit Ethernet port for a high-speed multi-gig network connection
- Two SuperSpeed+ USB™ Type-A 10Gbps ports to accommodate new and legacy peripherals
- One USB-C® downstream port supports up to 10Gbps data transmission
- Power Delivery 3.0 offers up to 100W of pass-through charging
- Multiple data and display protocols efficiently share bandwidth to offer optimal performance
- Wide compatibility with various operating systems and devices
- Plug-and-play, no driver installation required

System Requirements

- Available Thunderbolt™ 4, Thunderbolt™ 3, USB4®, and USB-C® host laptops
- DisplayPort™ 1.4 is required on graphics card and video source to achieve 8K @ 60 with DSC host support.

Note

- If you are using high-powered USB™ devices, attach a USB-C® power adapter to the power delivery port to ensure maximum performance.
To avoid disruption, do not remove the power adapter while copying files.
- We advise no more than one (1) bus-powered/portable external hard disk drive to be connected to the adapter at a time
 - * DSC = VESA® Display Stream Compression (DSC) Standard. Only available on NVIDIA® GeForce® RTX 20 Series and AMD™ Radeon™ RX 6000 Series GPUs or above
 - * Recommended Graphics Cards: Intel® HD Graphics 620, Intel® HD Graphics 520 or above

FCC Information

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

LIMITED WARRANTY

j5create offers a limited 2-year warranty. User's wear & tear damage is not included. The user shall call or email j5create customer service with the defect information of the product and obtain a return authorization number.

Users are responsible for one-way return freight cost and we will take care of one-way freight back. In order to obtain a return authorization number, users should have the following information handy when calling or emailing the service team:

(i) a copy of the original purchase invoice to verify your warranty

(ii) a product serial number

(iii) a description of the problem

(iv) customer's name, address, and telephone number j5create does not warrant that the operation of the product will be uninterrupted or error-free. j5create is not responsible for damage arising from failure to follow instructions relating to the product's use. This warranty does not apply to: (a) consumable parts, unless damage has occurred due to a defect in materials or workmanship; (b) cosmetic damage, including but not limited to scratches, dents, and broken plastic on ports; (c) damage caused by use with non-j5create products; (d) damage caused by natural disasters; (e) damage caused by human misuse (lost, accident, abuse, misuse or other external causes); (f) damage caused by operating the product outside the permitted or intended uses described by j5create; (g) damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of j5create or a j5create Authorized Service Provider; (h) a product or part that has been modified to alter functionality or capability without the written permission of j5create; or (i) if any j5create serial number on the product has been removed or defaced. If such a situation occurs, j5create will calculate the cost of materials and repair for your reference. This warranty is given by j5create in lieu of any other warranties expressed or implied.

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STOP!

If you have any problems with this product please contact our technical support team for assistance.

TECHNICAL SUPPORT

Customer Service : 888-988-0488

Technical Support : 888-689-4088

Email : service@j5create.com

TECHNISCHER SUPPORT

Kostenloser Anruf bei :+1-888-988-0488

Sprechstunden : Mon.-Frei. 10.00 – 18.00 U.S.A-E.S.T

E-mail : service@j5create.com

Documents / Resources



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JCD403 USB4 8K Multi-Port Hub, JCD403, USB4 8K Multi-Port Hub, Multi-Port Hub, Hub

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