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iView S100 Smart Door Window Sensor User Guide

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Introduction

Introducing the **iView S100 Door Sensor**, a groundbreaking addition to the realm of iView smart home technology. With this device, forgetting about your door's or window's status while you're away is a thing of the past. Whether you left them unlocked or open, this sensor helps to ease your concerns. The Iview S100 Smart Door Sensor is the first in a new generation of smart home devices that makes life simple and cozy! It features compatibility and connectivity with Android OS (4.1 or higher), or iOS (8.1 or higher), using the Iview iHome app.
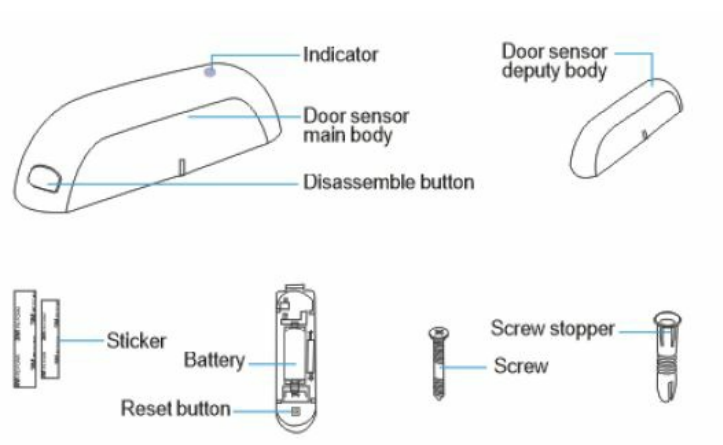
Product Specifications

- **Product Dimensions**: 2.8 x 0.75 x 0.88 inches
- **Item Weight**: 0.106 ounces
- **Connectivity**: WiFi (2.4GHz only)
- **Application**: iView Home app

Key Features

- **Detect Status of Doors and Windows**: The S100 Door Sensor from iView allows you to monitor your doors and windows with precision. Its in-built magnet tracks your door and/or window's status. When the magnets are separated, you receive a prompt notification on your smartphone.
- **Increased Safety and Security**: Bolster the safety measures of your home using iView's Smart Sensors. They not only deter unwanted intruders but also enhance the overall security of your premises. Real-time alerts allow you to take prompt action, potentially preventing security breaches.
- **Sleek and Compact Design**: Beauty meets functionality with the iView Smart Sensor. It's been designed to be small, stylish, and compact, ensuring easy installation without compromising on aesthetics.
- **Easy Installation**: The installation process is a breeze. Secure it to any door or window using either screws or the provided tape. The package includes tape for the sensor, and 6 binding barrels and screws, giving you the flexibility to choose your preferred installation method.
- **Simple App with Realtime Alerts**: The iView Home app connects with your smart sensor device and provides a unified platform if you have multiple iView devices. Through the app, you can personalize settings, get security notifications, and stay updated – all in a single place.
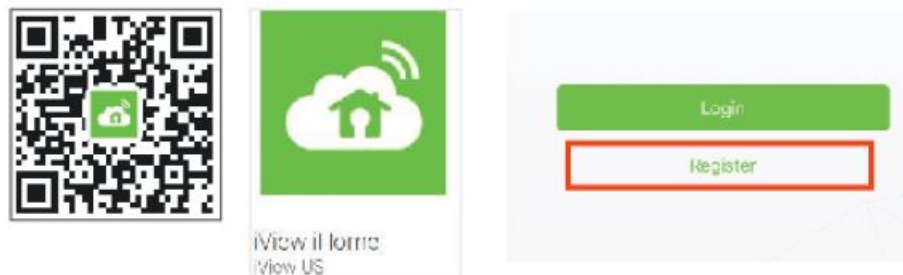
Product Overview

- Indicator
- Door sensor main body
- Disassemble button

- Door sensor deputy body
- Sticker
- Battery
- Reset button
- Screw stopper
- Screw

Device Status	LED Indicator
Ready to connect	LED will blink rapidly.
Turn on	LED will slowly blink once.
Turn off	LED will slowly blink once.
Resetting	LED will turn on for a few seconds then off. Light will then slowly blink in 2-second intervals. Press and hold the reset button again, to prepare the device for connection.

Account Setup

1. Download the APP "iView iHome" from Apple Store or Google Play Store.
2. Open iView iHome and click Register.

3. Register either your phone number or email address and click NEXT.
4. You will receive a verification code via email or SMS. Enter the verification code in the top box, and use the bottom text box to create a password. Click Confirm and your account is ready.

Device Setup

Before setting up, make sure your phone or tablet is connected to your desired wireless network.
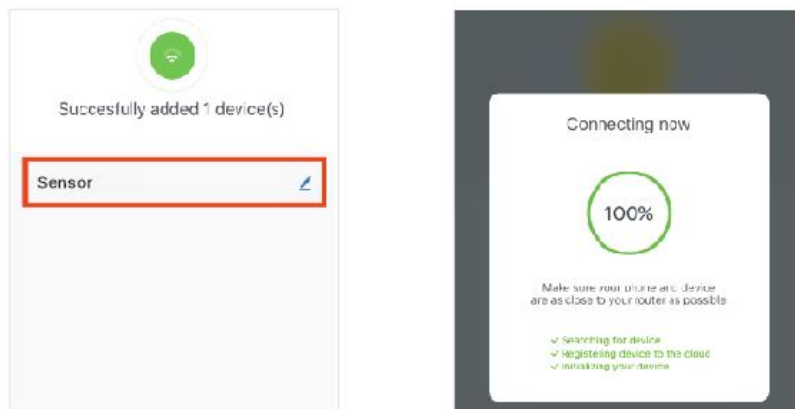
1. Open your iView iHome app and select "ADD DEVICE" or the (+) icon at the top-right corner of the screen
2. Scroll down and select DOOR.

3. Install the door sensor into a door or window of your choice. Press the disassemble button to open the cover, and remove the insulating strip beside the battery to turn on (insert the insulating strip to turn off). Press and hold the reset button for a few seconds. The light will turn on for a few seconds, then turn off, before rapidly blinking. Proceed to the next step.".

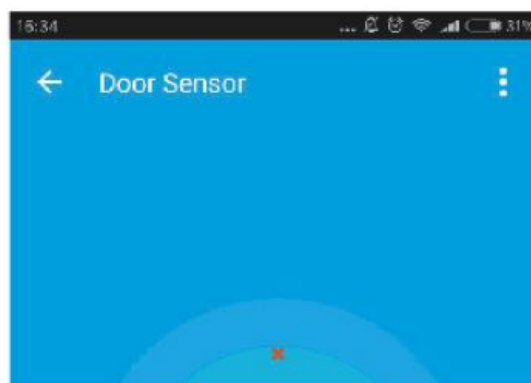4. Enter your network's password. Select CONFIRM.

5. Device will connect. Process will take less than a minute. When the indicator reaches 100%, setup will be complete. You will also be given the option to rename your device.

Sharing Device Control

1. Choose the device/group you want to share with other users.
2. Press the Option button located at the Top-Right corner.

3. Choose Device Sharing.
4. Enter the account you want to share the device with and click Confirm.

5. You may delete the user from the sharing list by pressing on the user and slide to the left side.

6. Click Delete and the user will be removed from the sharing list.

Troubleshooting

- **My device failed to connect. What do I do?**
  - Please check if the device is powered on;
  - Check if the phone is connected to Wi-Fi (2.4G only). If your router is dual-band (2.4GHz/5GHz), select 2.4GHz network.
  - Double-check to make sure the light on the device is blinking rapidly.
- **Wireless router setup:**
  - Set encryption method as WPA2-PSK and authorization type as AES, or set both as auto. Wireless mode cannot be 11n only.
  - Make sure the network name is in English. Please keep device and router within certain distance to ensure a strong Wi-Fi connection.
  - Be sure the Router's wireless MAC filtering function is disabled.
  - When adding a new device to the app, make sure the network password is correct.
- **How to reset device:**
  - Press and hold the reset button for a few seconds. The light will turn on for a few seconds, and then turn off, before rapidly blinking. Rapid blinking indicates a successful reset. If the indicator is not flashing, please repeat the steps above.
- **How can I manage the devices shared by others?**
  - Open App, go to "Profile" > "Device Sharing" > "Shares Received". You'll be taken to a list of devices shared by other users. You will also be able to delete shared users by swiping the username to the left, or clicking and holding on the username.

FAQs

How does the iView S100 Smart Door Window Sensor work?

The sensor consists of two parts with built-in magnets. When a door or window is opened, the two parts separate, breaking the magnetic connection. This triggers a notification which is then sent to your smartphone via the iView Home app.

Is the installation process complicated?

No, the installation is straightforward. The package includes both screws and tape, allowing you to choose your preferred method of installation. Simply attach the sensor to the door or window frame.

Can I connect the sensor to a 5GHz WiFi network?

No, the iView S100 Smart Door Window Sensor only connects to a 2.4GHz WiFi network.

Is a hub required to use this sensor?

No, a hub isn't required. Simply connect the sensor to your WiFi network and pair it with the iView Home app on your smartphone.

Can I monitor multiple sensors from a single app?

Yes, if you have more than one iView device, you can monitor and control them all conveniently from the iView Home app.

How will I be notified if a door or window is opened?

You will receive a real-time alert on your smartphone through the iView Home app.

Does the sensor work outdoors?

The iView S100 Smart Door Window Sensor is designed primarily for indoor use. If you want to use it outdoors, ensure it's protected from direct exposure to rain or extreme conditions.

How long does the battery last?

While the exact battery life can vary based on usage, in general, the sensor's battery is designed to last for a significant amount of time before needing replacement.

Does the sensor have an audible alarm?

The primary function of the sensor is to send notifications to the iView Home app on your smartphone. It does not have a built-in audible alarm.

Can I integrate this sensor with other smart home systems?

The iView S100 Smart Door Window Sensor is designed to work seamlessly with the iView Home app. While it might have limited compatibility with other systems, it's best to check with iView's customer support for specific integrations.

What's the range of the sensor's connectivity to the WiFi network?

The sensor's range primarily depends on the strength and coverage of your WiFi network. For optimal performance, it's best to install the sensor within a reasonable distance from your WiFi router.

What happens if there's a power outage or the WiFi goes down?

The sensor itself operates on a battery, so it will continue monitoring. However, you may not receive notifications on your phone until the WiFi is restored.

Video- Product Overview

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