



## **iTouchless WS13RSL 13-18 Gallon Wings Open Lid Sensor Trash Can User Manual**

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**iTouchless WS13RSL 13-18 Gallon Wings Open Lid Sensor Trash Can**



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## About your iTouchless® Trash Can

**Congratulations! Your new iTouchless trash can is your new best friend in the kitchen.**

It provides a quick and easy way to dispose of trash at home or at the office. Our patented touch less sensor technology is safe to use and helps you keep a healthy environment by preventing exposure to the illness-causing bacteria that live on trash can surfaces. We've also added lots of other incredible features, including:

- AbsorbX® Odor Control System keeps your home smelling fresh and clean -your first filter is included!
- PetGuard™ prevents pets opening the lid
- VisioSense™ provides a visual cue that the lid is about to close
- Reflx™ technology prevents the lids from closing on your hand
- Trash bag retainer ring prevent a full bag from falling in
- 2 Power Options: 4 “C” size batteries (not included) can power the lid up to a year, or AC Adapter (sold separately)
- Air vents at the base ease removal of a full bag

## About the Company

**iTouchless is the “touch less, do more” company.**

We make the products you use every day more convenient, more attractive, and healthier. Our products are designed by industry professionals who have been inventing innovative smart housewares for decades. Everything we make is rigorously tested to ensure you're getting a high quality product that will work perfectly for years of use. We also design our products to be as attractive as they are dependable, so you can have the perfect

look in your kitchen.

## Contents of the Box

- Sensor Trash Can Lid
- Brushed Stainless Steel Can Body
- Trash Bag Retainer Ring
- AbsorbX® Odor Filter Compartment
- One (1) AbsorbX Odor Filter (inside the odor filter compartment)\*
- User Manual

\*See “How to Replace the AbsorbX® Odor Filter” section

If you have any questions or concerns about this product, please contact iTouchless Customer Support for immediate assistance. You can reach us at 1-844-660-7978 or [support@itouchless.com](mailto:support@itouchless.com). Your 100% satisfaction is our #1 goal!

## Register your Product

Go to [itouchless.com/register](http://itouchless.com/register) to register your product for simple warranty service and to receive product updates and special offers.

**Product Model# WS13RSL / WS18RSL**

## Get Discounts and Win Prizes

Follow us on Facebook® to get news about new product releases, special discounts, and contests.



[facebook.com/iTouchless](https://facebook.com/iTouchless)

## Attention

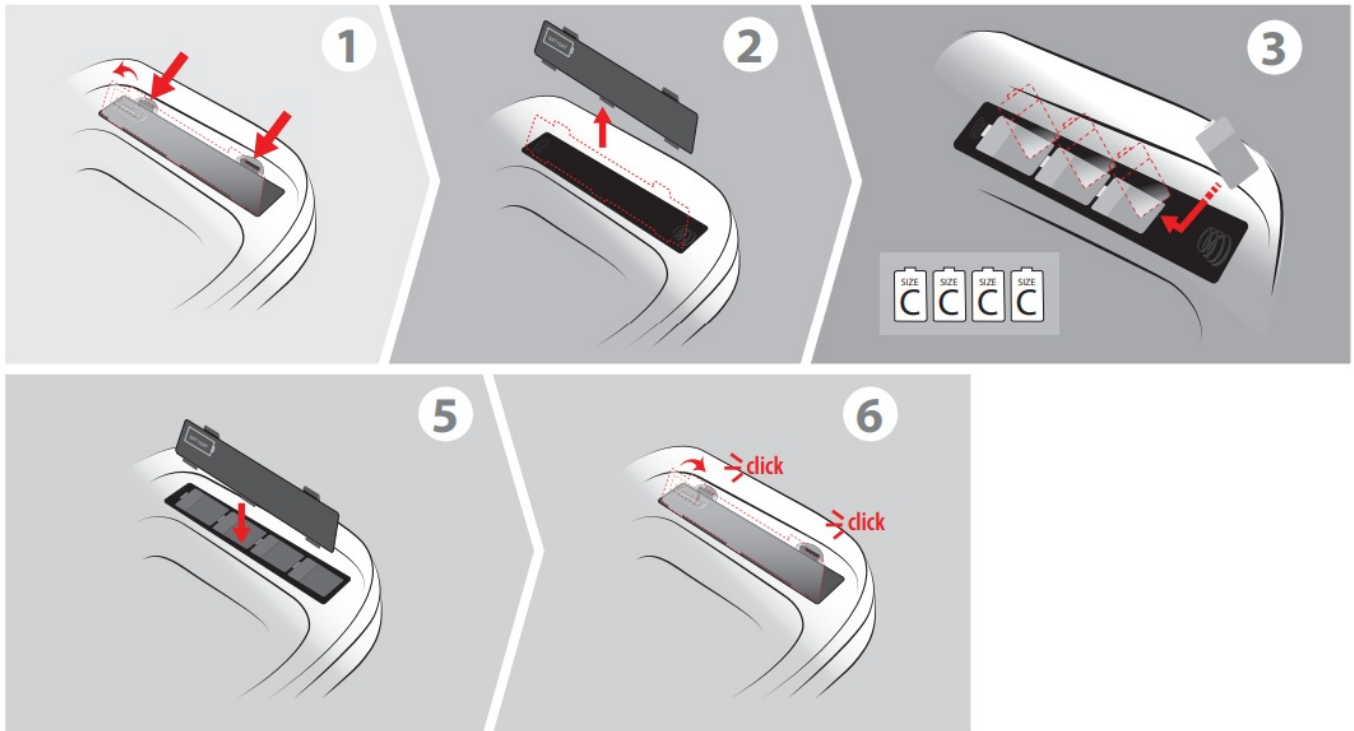
1. Do not submerge the lid in water as it houses the electronic control. You may clean it with a lightly dampened cloth.
2. Clean the trash can body only with products safe for use on stainless steel.
3. Do not press or force the Lid Cover to close. Lid will close automatically after your hand is removed from the sensor zone.
4. Replace batteries immediately when the indication light turns to yellow/amber.  
This will ensure the lid continues to operate properly.
5. Avoid direct sunlight on the infrared sensor.
6. Ensure there is enough room to operate the trash can without blocking the opening and closing of the lid.
7. Do not use a power adapter that is not authorized by iTouchless; it may result in fire, electric shock or injury.

8. Do not use power adapter and battery at the same time to operate the trash can. It can only be powered by one source at a time.
9. Do not overstuff trash bag. It may cause tearing or difficulty removing.
10. Automatic parts may not be suitable for small children or pets.

### Operating Instructions

Note: DO NOT operate lid with batteries and AC Adapter at the same time

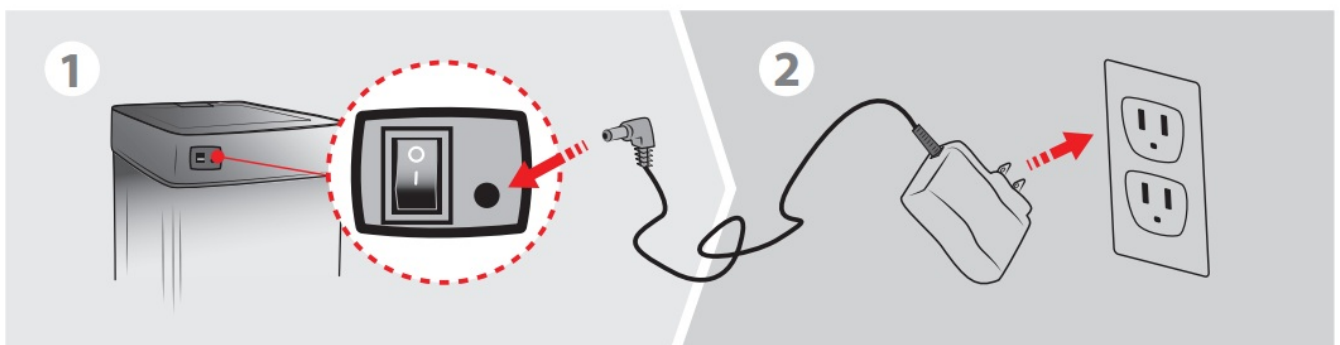
### Power with 4 “C” Size Batteries\* \*not included



A set of 4 new Alkaline C-sized batteries can last up to a year. AC adapter is optional and can be purchased separately at [www.itouchless.com/parts](http://www.itouchless.com/parts).

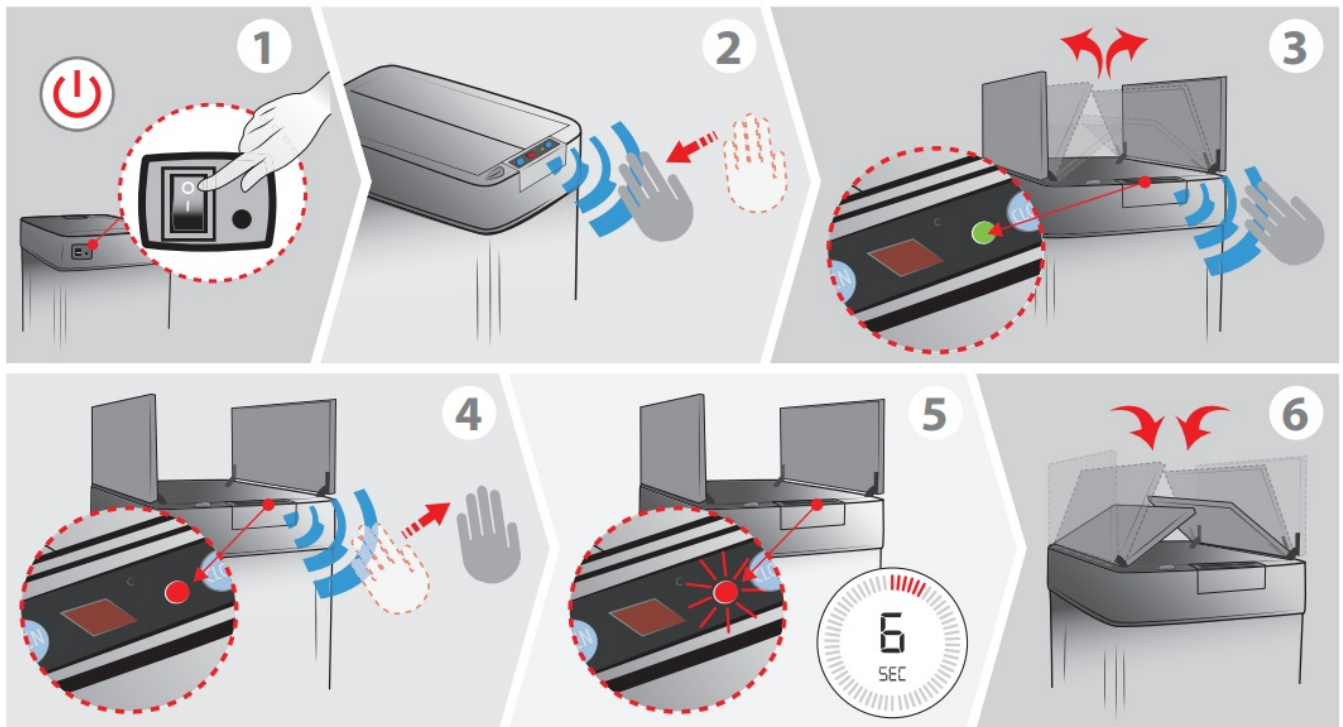
Note: DO NOT operate lid with batteries and AC Adapter at the same time.

### Power with AC Adapter\* \*sold separately



AC adapter is optional and can be purchased separately at [www.itouchless.com/parts](http://www.itouchless.com/parts).

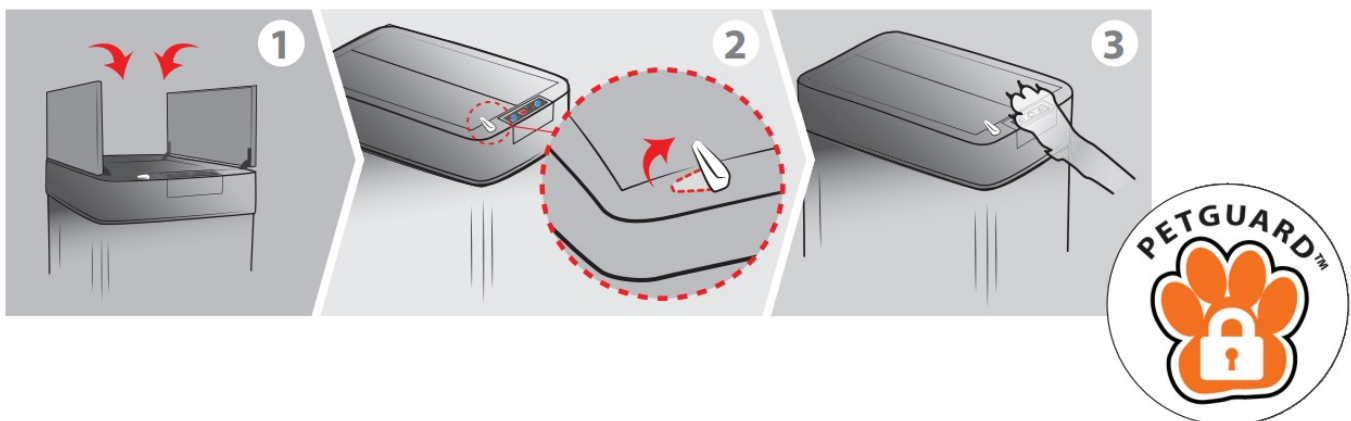
## Operating the Lid/ VisioSense™ Technology



## HowTo Use The Trash Bag Retainer Ring

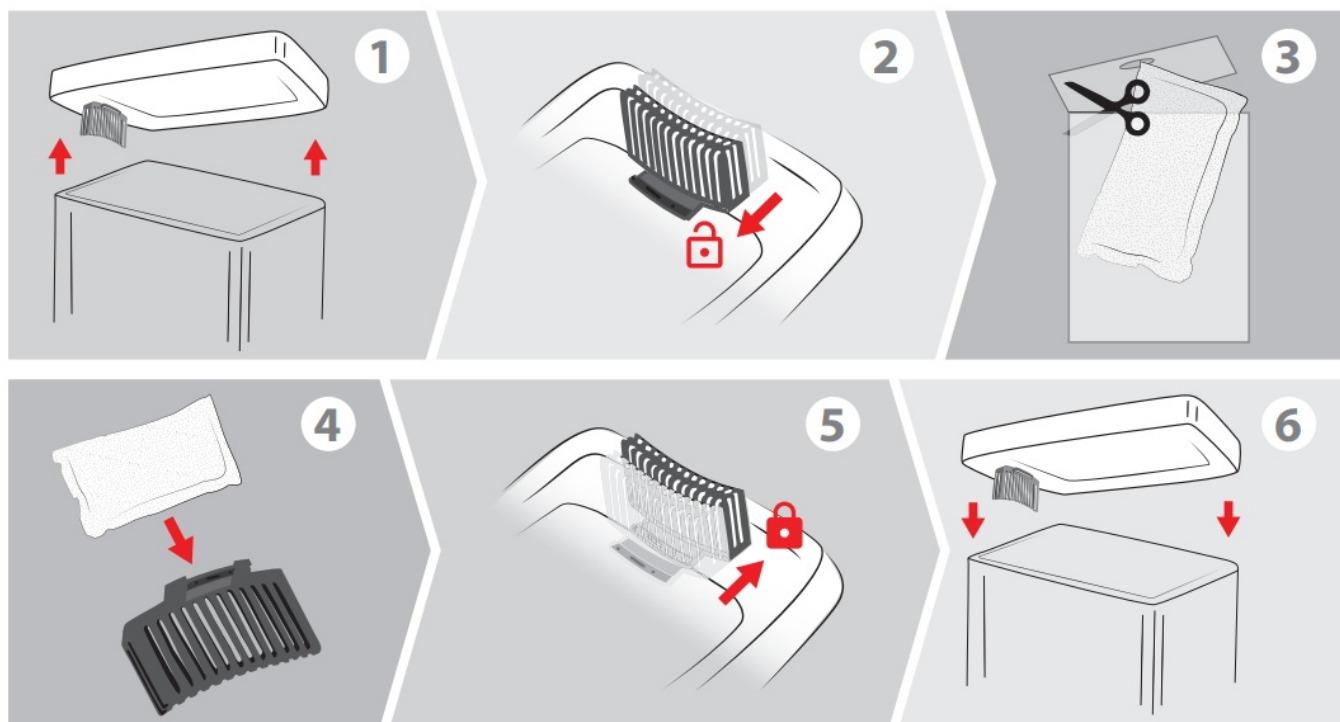


## How Operation PeGuard™





## Howto Replace the AbsorbX® Odor Filter



## About AbsorbX® Technology



AbsorbX odor filters utilize all-natural activated carbon technology to absorb and neutralize trash odors, leaving your kitchen smelling fresh.

Illness-causing Volatile Organic Compounds (VOCs) are also trapped in the filter, making the air you breathe cleaner and healthier. We recommend replacing the AbsorbX filter every three months, or as needed.

Order replacement AbsorbX filters at [www.itouchless.com/parts](http://www.itouchless.com/parts)

## Tips

- Replace AbsorbX® Odor Filter every 3 months or when odor becomes too strong.
- If the carbon filter mount is too tight, unscrew to loosen it. WARNING: Be sure to properly fasten both the carbon filter compartment and mount.
- Order replacement AbsorbX® Odor Filters online at [www.iTouchless.com/parts](http://www.iTouchless.com/parts)
- Filter Compartment can be washed if it gets dirty
- Used AbsorbX® Odor Filter pouch should be disposed of in a trash can

## **General Troubleshooting Steps**

1. Turn off power switch, remove battery or AC power adapter, then rub and wipe clean the sensor area with a soft, damp cloth and dry it immediately with a soft, dry cloth. Re-insert batteries or plug in AC adapter (DO NOT USE battery and AC adapter at the same time).
2. Place trash can in an open area where nothing is blocking or within 10 inches of the sensor eye. Make sure no sunlight or spotlight shines on the sensor. Turn on the power and try opening lid again.
3. If trash can is still not working correctly, remove the batteries or unplug AC adapter. Let trash can sit for at least 2 hours to reset. Try opening lid after reset.

If your trash can is still not working after trying these troubleshooting steps, please contact us through [www.itouchless.com/contacts/](http://www.itouchless.com/contacts/) for warranty service.

## **Troubleshooting**



Problem	Solution
<b>1. The trash can is brand new, and only works occasionally</b>	Peel off the thin, transparent farotector/sticker on top of the sensor eye. If the lid still doesn't work regularly, try a new set of batteries. Then follow the <b>General Troubleshooting Steps</b> .
<b>2. The lid stays open or lid opens and closes continuously</b>	The sensor eye may be affected by dirt, stain, dust, moisture or reflection. Move the trash can to a different location or turn the trash can slightly so that the sensor faces another direction, and follow the <b>General Troubleshooting Steps</b> .
<b>3. Grinding noise when the lid opens/closes</b>	This can be caused by broken gears or lid hinge. <ul style="list-style-type: none"> <li>• Check for damage on the hinges that connect to the lid</li> <li>• Follow the General Troubleshooting Steps</li> <li>• Contact us at 1-844-660-7978 for warranty service</li> </ul>
<b>4. The lid does not open/close</b> Important : Do not use batteries and the AC power adapter at the same time. It can only be powered by one source at a time.	If you are using Batteries: <ul style="list-style-type: none"> <li>• Ensure batteries are inserted correctly and close the battery cover firmly</li> <li>• Turn power switch to "ON" position to see if the indicator light is visible</li> </ul> If you are using AC Power Adapter: <ul style="list-style-type: none"> <li>• Unplug the adapter and insert new alkaline batteries to see if the lid works on battery</li> <li>• If the lid works with batteries, the AC adapter may be broken</li> </ul>
<b>5. I wave my hand over the sensor eye, but the lid does not open</b>	It is not a motion sensor. Hold your hand or object steadily (do not wave your hand) within 4-6 inches over sensor eye for it to detect and open.
<b>6. Why is the indicator light flashing in yellow/amber color ?</b>	The battery power is low. Replace all batteries with a new set of alkaline batteries. Do not use rechargeable batteries or old batteries.

## Part And Accessories

Order at [itouchless.com/parts](https://itouchless.com/parts)

- AC Adapter (optional, not included)



- Lid Cover



- Trash Bag Retainer Ring



- Base with Base Ring



- Open/Close Sticker



- iTouchless Logo



- AbsorbX® Odor Filter Compartment



- AbsorbX® Odor Filter



- Tracks and Screws for AbsorbX Odor Filter Compartment



- Battery Cover



- WS13RSL Can Body



- WS18RSL Can Body



**One (1) Year Limited Warranty**

Sensor Trash Can is distributed by iTouchless Housewares & Products, Inc. (iTouchless) with the highest quality components and most advanced technologies available. The trash can is warranted to be free from defects in material and workmanship, given normal use and care, for 365 days from the date of the original purchase with proof of purchase within the United States and Canada. iTouchless will only honor warranty requests from orders placed with our authorized dealers. Items sold as used, floor sample or refinished are sold solely under the terms and conditions of the selling party; iTouchless will not warrant such purchase. iTouchless will repair or replace a working condition Lid Cover thereof which fails as the result of such a defect during the warranty period.

The warranty is the customers' exclusive remedy for product defect and does not apply to:

- User modification
- Attachments to product by user that causes damage
- Any product, on which the seals and/or serial numbers have been broken, removed, tampered with, defaced or altered in any manner
- Damage caused by abuse, misuse, accident, water or theft

Except as stated above, iTouchless makes no express or implied warranties as to any product, in particular, makes no warranty of merchantability or of fitness for any particular purpose. iTouchless shall not be liable for consequential or incidental damages arising from any product defect. Our Liability is limited to the replacement of any defective product. iTouchless expressly disclaims all warranties not satisfied in this limited warranty. Any implied warranties that may be imposed by law are limited to the terms of this limited warranty. The Can Body, AbsorbX® Odor Filter, Retainer Ring, Filter Compartment, and Battery Cover are not covered by this warranty.

If Trash Can should fail during the warranty period, contact us through <http://www.itouchless.com/contacts/> to submit a request for warranty service. For additional details, please refer to the warranty email that iTouchless will provide. The required warranty fee is subject to location. Fee references are as following: for Contiguous 48 U.S. States \$9.95 and up, for Canada \$19.95 and up, for Alaska and Hawaii \$29.95 and up.

Subject to the above conditions, we will ship a working unit to you after payment has been provided for the warranty service fee. This warranty gives you specific legal rights. However, you may also have other rights that vary from state to state and province.

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[itouchless.com](http://itouchless.com) | 844.660.7978



## Documents / Resources



**[iTouchless WS13RSL 13-18 Gallon Wings Open Lid Sensor Trash Can](#)** [pdf] User Manual  
WS13RSL, WS18RSL, WS13RSL 13-18 Gallon Wings Open Lid Sensor Trash Can, 13-18 Gallon Wings Open Lid Sensor Trash Can, Gallon Wings Open Lid Sensor Trash Can, Open Lid Sensor Trash Can, Sensor Trash Can, Trash Can

## References



- [i Touchless Official Site | Trash Cans & Recycle Bins – iTouchless Housewares and Products Inc.](#)
- [i Parts and Accessories – iTouchless Housewares and Products Inc.](#)
- [i iTouchless Housewares and Products Inc.](#)
- [i Contact Us – iTouchless Housewares and Products Inc.](#)
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Manuals+.