Manuals+ — User Manuals Simplified.

iStorage®

**diskAshur3 Secure
Portable Hard Drive**

iStorage diskAshur3 Secure Portable Hard Drive User Guide

Contents

iStorage®

iStorage diskAshur3 Secure Portable Hard Drive
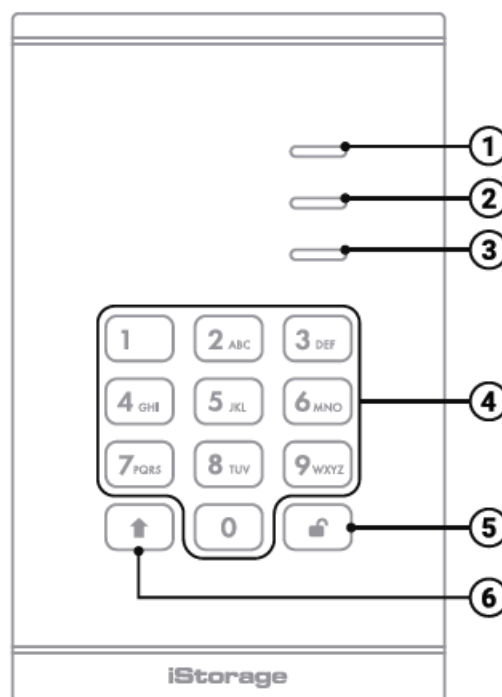
Specifications

- Encryption: Hardware encrypted
- PIN Protection: Yes
- Admin PIN Length: 8-64 digits

Overview

1.

   Red LED
2. Green LED
3. Blue LED

4. Numeric keys

5. Unlock

6. Shift button

Quick Start Guide

Thank you for purchasing the new iStorage diskAshur3/diskAshur PRO3, an ultra-secure and easy to use, hardware encrypted, PIN protected portable HDD/SSD drive. Your drive is supplied in the 'Initial Shipment State' with no pre-set Admin PIN. An 8-64 digit Admin PIN must be configured as described under

'First Time Use' before the drive can be used.
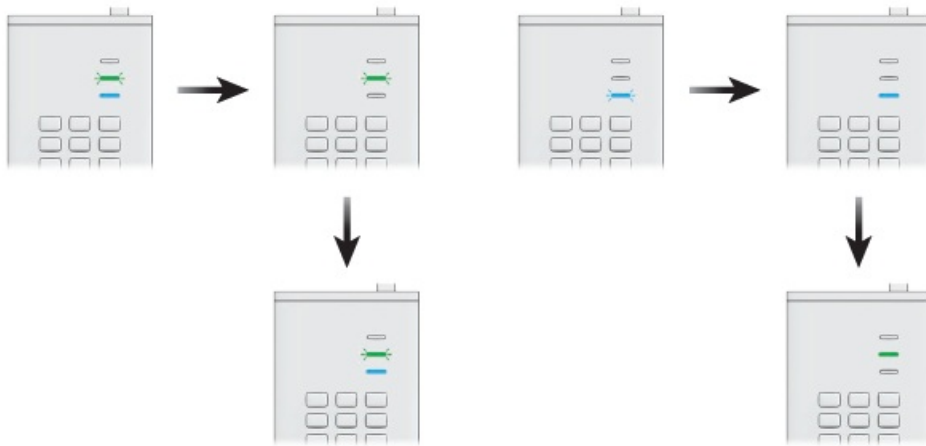
First Time Use

PIN Requirements:

- PINs must be a minimum length of 8 and maximum 64 digits.
- Cannot contain all sequential numbers (12345678 or 87654321).
- Cannot contain all repeating numbers (11111111).
- The SHIFT key can be used for additional combinations (e.g. SHIFT+1 is a separate value to just 1).

To configure an 8-64 digit Admin PIN and unlock the diskAshur3 / diskAshur PRO3 for the first time, please follow the simple steps in the table below.

1. Connect the drive to a powered USB port on your computer

2. Press and hold down both UNLOCK (🔓) + 1 buttons

3. Enter a New Admin PIN (8-64 digits) and press the UNLOCK (🔓) button once

   Blinking GREEN and solid BLUE LEDs switch to a GREEN blink then back to Blinking GREEN and solid BLUE LEDs

4. Re-enter your New Admin PIN and press the UNLOCK 🔓 button once

   BLUE LED rapidly blinks then switches to a solid BLUE LED and finally to a solid GREEN LED indicating the Admin PIN has been successfully configured and the drive is unlocked and ready to be used

Locking the diskAshur3 / diskAshur PRO3
To lock the drive, safely eject from your computer and then unplug from the USB port. If data is being written to the drive, ejecting the drive will result in incomplete data transfer and possible data corruption.

Unlocking diskAshur3

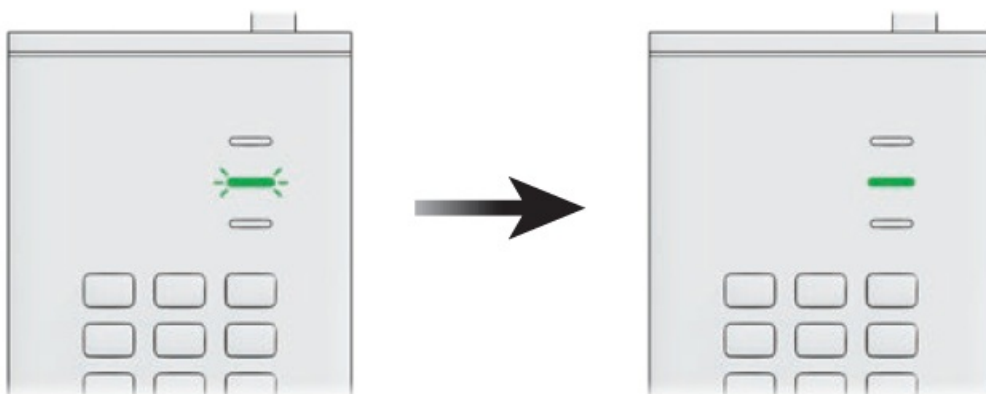To unlock the drive with the Admin PIN, please follow the simple steps in the table below.

1. Connect the drive to a powered USB port on your computer A solid RED LED turns on indicating the drive is in Standby State

2. In Standby State (solid RED LED) press the UNLOCK button once GREEN and BLUE LEDs blink together

3. With the GREEN and BLUE LEDs blinking together, enter your Admin PIN and press the UNLOCK ( ) button once
   The GREEN LED blinks several times and then switches to a solid GREEN LED indicating the drive has been successfully unlocked as Admin and is ready to be used

Your diskAshur3 / diskAshur PRO3 can be easily configured with a host of security features. For detailed instructions please refer to the user manual. The user manual can be found pre-loaded on your drive and published on our website: **https://istorage-uk.com/product-documentation/**

Technical Support

iStorage provides the following helpful resources:

- **www.istorage-uk.com**
- **support@istorage-uk.com**
- +44 (0) 20 8991 6260

iStorage Technical Support Specialists are available from 9:00 a.m. to 5:30 p.m. GMT – Monday through Friday.

FAQs

Q: What should I do if I forget my Admin PIN?
A: If you forget your Admin PIN, please contact customer support for assistance in resetting the PIN and accessing your drive.

Documents / Resources

iStorage diskAshur3 Secure Portable Hard Drive [pdf] User Guide
diskAshur3 Secure Portable Hard Drive, diskAshur3, Secure Portable Hard Drive, Portable Hard Drive, Hard Drive

References

- **UK.COM | A Powerful Domain for the United Kingdom**
- **One moment, please...**
- **One moment, please...**
- **One moment, please...**
- **User Manual**