



## IRIS SH3320 Flip Keypad Phone User Manual

[Home](#) » [IRIS](#) » IRIS SH3320 Flip Keypad Phone User Manual 

### IRIS SH3320 Flip Keypad Phone User Manual



#### Welcome!

Thank you for choosing IRIS Flip.

This User Manual will help you get the most out of your new phone.

You'll find instructions to help you begin using your device.

If you need more assistance, feel free to contact us by using the contact information listed below. We're always happy to help you!

#### Need More Information?

## Contents

- 1 About This User Manual
- 2 Getting To Know Your Phone
- 3 Getting Started
- 4 Keypad
- 5 Internet And Connections
- 6 Phone Calls
- 7 Contacts
- 8 Send Messages
- 9 Send Mail
- 10 Photos And Videos
- 11 Personalize Your Phone
- 12 Accessibility
- 13 More apps
- 14 Copy content and check memory
- 15 Security and privacy
- 16 Safety Precautions
- 17 FCC RF Exposure Information (SAR)
- 18 FCC Compliance
- 19 Hearing Aid Compatibility (HAC) regulations for Mobile Phones
- 20 Legal
- 21 Documents / Resources
  - 21.1 References
- 22 Related Posts

## About This User Manual

**NOTE:** For important information on the safe use of your device and battery, read “Safety Precautions” before you take the device into use. To find out how to get started with your new device, read the user manual.

## Getting To Know Your Phone



## Getting Started

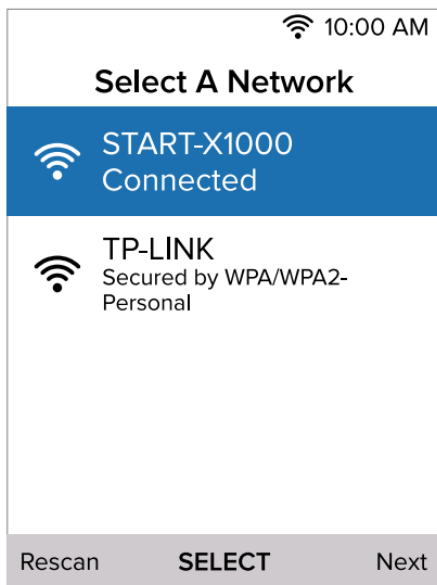
### Initial Setup

The Setup Wizard built into your phone will guide you through the initial setup process.

#### Activate the eSIM (electronic SIM)

Your IRIS Flip comes with an eSIM and no physical SIM is needed to activate your service. To activate your eSIM, turn on your phone and follow these steps:

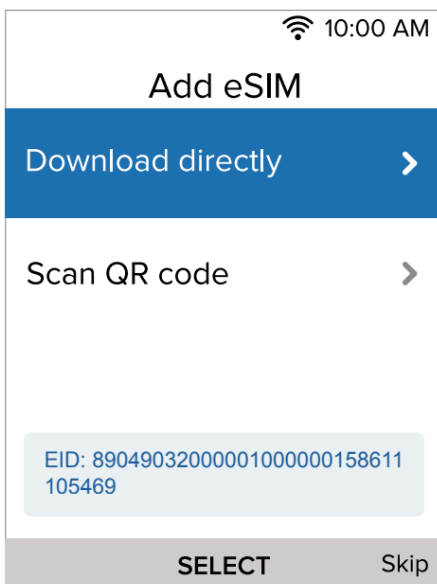
1. Select your language and select the keyboard.
2. Select your Wi-Fi network from the list.



**IMPORTANT:** You must be connected to WiFi with internet connection to activate the eSIM.

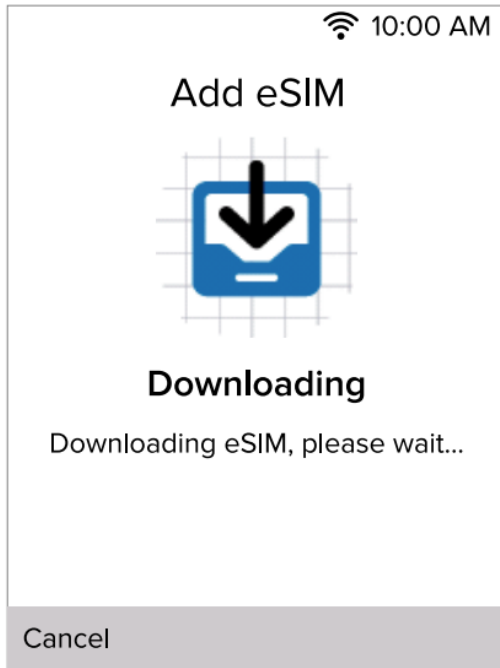
3. Add an eSIM

You can add the eSIM by Download directly or Scan QR code. Please start with Download directly.



1. Add eSIM through Download directly.  
Select Download directly, your phone will start downloading eSIM.

The download may take up to 1 minute depending on the Wi-Fi network condition.



The eSIM will be enabled once download is finished, then device will reboot automatically.

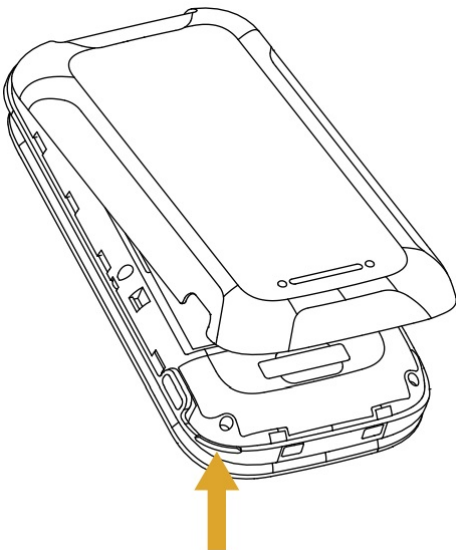
After the reboot connect to the WiFi network again and continue the setup.

Scan QR code if Download directly fails. If you are prompted to scan a QR code, find it in your Consumer Cellular packing slip or email if purchased at a retailer.

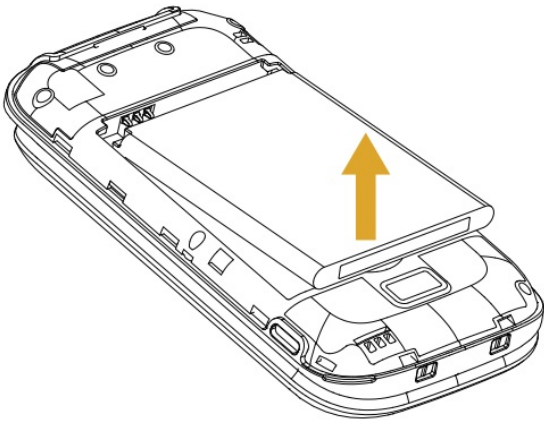
**NOTE:** Your setup may be different than the instructions in this User Manual because of software updates or if you choose different options. If the steps are different, follow your phone's on-screen instructions for setup.

### Open the back cover

1. Put your fingernail in the small slot at the bottom of the phone, lift and remove the cover.



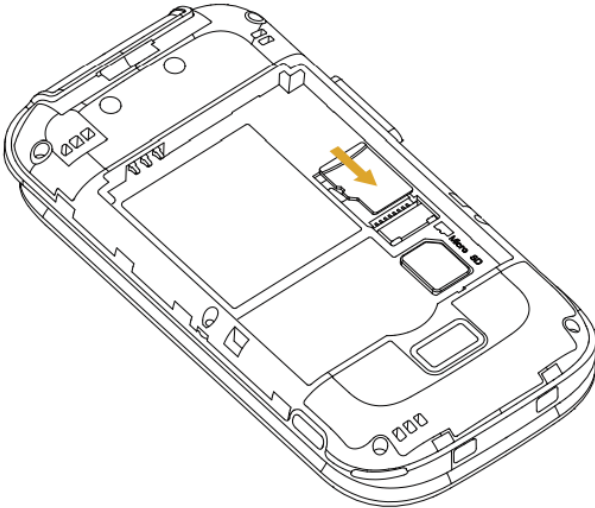
2. If the battery is in the phone, lift it out.



### Installing a memory Card (Not Included)

1. Insert the SD card in the direction shown.
2. Replace the battery.
3. Replace the back cover.

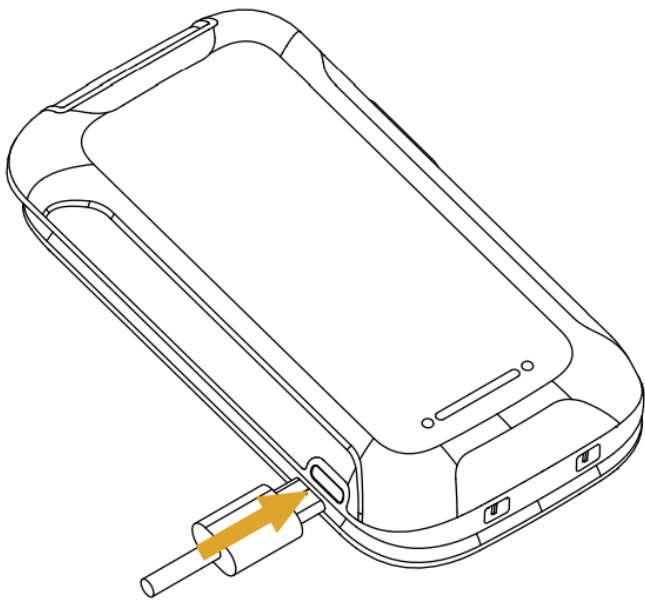
**NOTE:** Use a microSD memory card (up to 32 GB).



### Charging the Phone

Your phone's battery should have enough power for the phone to through initial startup and make calls. You should fully charge the battery as soon as possible.

**Important!** Use only approved chargers and USB cables.



## Keypad

### Use the phone keys

- To open the menu, press the navigation key.
- To open an app or select a feature, press the navigation key right, left, up, or down to scroll to the app or feature, and press the OK button.
- To go back to the previous view, press the back key.
- To go back to the home screen, press the power/end key once quickly.

### Lock the keypad

To lock your keys simply close the fold.

### Inputting with the keypad

Typing text

- Press a key repeatedly until the letter is shown. For example: To type the letter “c” press the 3 button 3 times to see the letter “c”.
- To type in a space, press 0 button.
- To type in a special character or punctuation mark, press \* button and choose the special character or punctuation mark.
- To switch between lower & upper case, press # button and choose the case you want.
- To type in a number, press and hold that number key for 2 seconds.

## Internet And Connections

### Connect to the internet

1. Press OK to open the menu and select Internet.

2. Select Search or enter URL.
3. Write a web address, and select Go.
4. Use the navigation key to move the mouse cursor in the browser

## **Switch on Bluetooth**

1. Press OK to open the menu and select Settings > Network & Connectivity > Bluetooth.
2. Turn Bluetooth to On.
3. Select Nearby devices to find a new device or Paired devices to find a device you have paired your phone with previously.

## **Switch on Wi-Fi**

1. Press OK to open the menu and select and select Settings > Network & Connectivity > Wi-Fi.
2. Switch Wi-Fi to On.
3. Select Available networks and the network you want, enter a password if needed, and select Connect.

## **Phone Calls**

### **Make a call**

Learn how to make a call with your new phone.

1. Type in the phone number. To type in the + character, used for international calls, and press \* button twice.
2. Press CALL.
3. To end the call, press PWR END.

### **Answering a call**

When you receive a phone call, press CALL or the Left Navigation Key to answer the call.

### **Reject a Call**

When you receive a phone call, press PWR END or the Right Navigation Key to reject the call.

Press the navigation key and select options to reject the call and send a text message to the caller.

## **Contacts**

### **Add a contact**

1. Press the navigation key right from the home screen to open Contacts.
2. Select New.
3. Enter the contact details.
4. Select SAVE.

## **Transfer contacts from your old phone**

To add contacts from your Gmail or Outlook account or your memory card to your new phone, select Contacts > Options > Settings > Import Contacts.

### **To add contacts from your old phone using Bluetooth:**

1. On your new phone, select Settings > Network & Connectivity > Bluetooth > On.
2. Switch on Bluetooth on your old phone and send the needed contacts to your new phone using Bluetooth.
3. On your new phone, accept the transfer request.
4. On the home screen, select Notices > Files received > Import.

## **Call a contact**

You can call a contact directly from the contacts list.

1. Press the scroll key, and select Contacts .
2. Scroll to a contact and press CALL.

## **Send Messages**

### **Write and send messages**

1. Press the navigation key down from the home screen, and select Messages > New.
2. In the To field, press # button until you are able to enter numbers and then type in a phone number, or select Contacts to add a contact from your contacts list.
3. Write your message. If you need to remove a character, press the back key.
4. Select SEND.

## **Send Mail**

### **Add an email account**

When you use the Email app for the first time, you will be asked to set up your email account.

1. Press the navigation key down from the home screen, and select E-mail.
2. Select Next and then type in your name and email address.
3. Select Next and type in your password.

### **Write an email**

1. Press the scroll key and select E-mail.
2. Select Compose.
3. In the To field, type in an email address.
4. Type in the message subject and then compose your email.
5. Select Send.



## **Photos And Videos**

### **Take a photo**

1. To switch on the camera, press down on the navigation key to open the menu, and select Camera.
2. To take a photo, press the scroll key.  
To view the photo right after taking it, select Preview. To view the photo later, on the home screen, press the scroll key, and select Gallery.

### **Record a video**

1. Press down on the navigation key to open the menu, and select Camera.
2. To start recording, scroll right and press the scroll key.
3. To stop recording, press the scroll key.

To view the video right after recording, select Preview. To watch the video later, on the home screen, press the scroll key and select Video.

## **Personalize Your Phone**

### **Change the ringtone**

1. Press down on the navigation key to open the menu, and select Settings.
2. Scroll right to Personalization and select Sound > Tones > Ringtones.
3. Scroll to a ringtone and press the scroll key.

### **Change the look of your home screen**

You can change the background of your home screen.

1. Press down on the navigation key to open the menu, and select Settings
2. Scroll right to Personalization and select Display > Wallpaper.
3. Select Camera to take a new photo for the wallpaper, Gallery to choose a wallpaper from the photos on your phone, or Wallpaper to select from pre-defined wallpapers.

## **Accessibility**

### **Use the accessibility mode**

With the accessibility mode, the text on the phone display is bigger and the alerts louder, you can also using the TTY mode or HAC function.

### **Open accessibility mode:**

1. Press down on the navigation key to open the menu and select Settings.
2. Scroll right to Device, and select Accessibility. Accessibility options include:  
Display
  - Invert colors on display

- Change to large text
- Captions in images
- Readout of text Sounds
- Mono audio Device
- Keypad vibration
- TTY
- Hearing aid compatibility
- Real time text (RTT)

## **More apps**

### **Clock**

#### **Set an alarm**

1. Press the navigation key down from the home screen, and select Clock.
2. Select New > Time, use the scroll key to set the time, and select SAVE.
3. If needed, set the alarm to repeat or give the alarm a name.
4. Select Save.

If you often need an alarm at the same time, but don't want to set in on repeat, just scroll to the alarm and select TURN ON. The alarm sounds at the time you have specified.

#### **Countdown timer**

If you need an alarm, but don't want to create one in the alarm clock, use the countdown timer. You can, for example, time something that's cooking in the kitchen.

1. Press the navigation key down from the home screen, and select Clock.
2. Scroll right to Timer.
3. Select SET, and use the scroll key to set the amount of time you need.
4. Select START.

### **Stopwatch**

1. Press the navigation key down from the home screen, and select Clock.
2. Scroll right to Stopwatch and select STAR.
3. Select Lap each time a lap is completed. To stop the stopwatch, select Pause > Reset.

### **Calendar**

Need to remember an event? Add it to your calendar.

#### **Add a calendar reminder**

1. Press the navigation key down from the home screen, and select Calendar > CALENDAR.
2. Scroll to the date you want and select Add.
3. Enter the event details.

4. Select whether to add a reminder for the event.
5. Select Save.

## **Calculator**

Learn how to add, subtract, multiply, and divide with your phone's calculator.

### **Make a calculation**

1. Press the navigation key down from the home screen, and select Utilities > Calculator.
2. Enter the first factor of your calculation, use the scroll key to select the operation, and enter the second factor.
3. Press the scroll key to get the result of the calculation.

## **Recorder**

Recorder enables you to record voice memos and listen to them whenever you like.

### **Recording a Voice Memo**

1. Press the navigation key down from the home screen, and select Utilities > Recorder.
2. Press New to start a new recording.
3. Press OK to start recording, pause or to continue the recording.
4. Select Done to stop recording. The memo is automatically saved.

You can also select Options below a memo to delete, share, Rename, check its file information, or set it as your phone ringtone.

## **Copy content and check memory**

### **Copy Content**

Copy content created by you between your phone and computer.

### **Copy content between your phone and computer**

1. Press down on the navigation key to open the menu, and select Settings.
2. Scroll right to Storage and set USB Storage to Enabled.
3. Connect your phone to a compatible computer with a USB cable.
4. On your computer, open a file manager, such as Windows Explorer, and browse to your phone. You will be able to see the content stored on your phone and memory card (if using a memory card).
5. Drag and drop items between your phone and computer.

## **File Manager**

Need to find those important files quickly? Open the File manager.

### **Find your files**

To find your files quickly, press the scroll key and select File Manager.

To find items saved on your phone, select Internal. To find items saved on your memory card, select SD Card.

## **Memory**

When needed, you can check how much used and how much free memory you have on your phone.

Check the amount of used and free memory:

1. Press down on the navigation key to open the menu, and select Settings.
2. Scroll right to Storage and check Media and Application Data to see how much memory is in use and how much is available.

## **Security and privacy**

### **Security Settings**

You can edit the available security settings.

### **Check your apps' permissions**

1. Press down on the navigation key to open the menu, and select Settings.
2. Scroll right to Privacy & Security and select App Permissions.
3. Select an app to see which permissions it requires. You can grant or deny permissions.

### **Manage your internet privacy settings**

1. Press down on the navigation key to open the menu, and select Settings.
2. Scroll right to Privacy & Security and select Do Not Track.
3. Select whether or not to allow websites to track your browsing.

## **Safety Precautions**

- Do not disassemble or open crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard. Only authorized service providers shall replace battery. (If the battery is non-user replaceable).
- Promptly dispose of used batteries in accordance with local regulations.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.

## **FCC RF Exposure Information (SAR)**

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States.

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no separation, and near the body with the separation of 15 mm. Although the

SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value.

This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employing a unit of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.

This device is complied with SAR for general population / uncontrolled exposure limits in ANSI/IEEE C95.1 1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of [www.fcc.gov/oet/ea/fccid](http://www.fcc.gov/oet/ea/fccid) after searching on FCC ID: 2AWF6-SH3320 .

For this device, the highest reported SAR value for usage against the head is 0.699W/kg, and for usage near the body is 1.020W/kg.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirements.

SAR compliance for body-worn operation is based on a separation distance of 15 mm between the unit and the human body. Carry this device at least 15 mm away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters, which do not contain metallic components, to maintain a separation of 15 mm between this device and your body.

RF exposure compliance with any body-worn accessory, which contains metal, was not tested and certified, and using such body-worn accessory should be avoided.

## **FCC Compliance**

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the User's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user

is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Federal Communication Commission (FCC) Radiation Exposure Statement.

When using the product, maintain a distance of 20cm from the body to ensure compliance with RF exposure requirements.

## **Hearing Aid Compatibility (HAC) regulations for Mobile Phones**

In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause interference with hearing aids or cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone's antenna, backlight, or other components. Your phone is compliant with FCC HAC regulations (ANSI C63.19-2011). While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs. This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

**M-Ratings:** Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

**T-Ratings:** Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Your phone meets the T3/M4 level rating.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to <http://www.fcc.gov/cgb/dro>.

## **Legal**

Thank you for choosing this IRIS mobile device. In order to keep your device in its best condition, please read this manual and keep it for future reference.

All rights reserved.

No part of this publication may be excerpted, reproduced, translated or utilized in any form or by any means, electronic or mechanical, including photocopying and microfilm, without the prior written permission of Consumer Cellular, Inc.

We reserve the right to make modifications on print errors or update specifications without prior notice.

Images and screenshots used in this manual may differ from the actual product. Content in this manual may differ from the actual product or software.



Documents / Resources

 User Manual  Consumer Cellular	<a href="#">IRIS SH3320 Flip Keypad Phone</a> [pdf] User Manual SH3320 Flip Keypad Phone, SH3320, Flip Keypad Phone, Keypad Phone, Phone
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References

- [Cellular.com/Help](#)
- [User Manual](#)

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