



iridium Global Online Smart Phone Access Instructions

[Home](#) » [iridium](#) » iridium Global Online Smart Phone Access Instructions



Iridium GO!®
Global Online Smart Phone Access



Setup Instructions



Contents [[hide](#)]

- 1 Device overview
- 2 Getting started with Iridium GO!
 - 2.1 Inserting the SIM card
 - 2.2 Installing the battery
 - 2.3 Charging your battery
 - 2.4 Device screen overview
 - 2.5 Configuring SOS
 - 2.6 Tracking – use and configuration
 - 2.7 Voicemail
 - 2.8 Advanced settings
- 3 Documents / Resources
 - 3.1 References
- 4 Related Posts

Device overview



Description

1. the Device screen 2. Navigation buttons 3. Status LED 4. Swivel antenna 5. Power button 6. USB power/data connection 7. SOS button	8. External antenna connector and reset button 9. Lanyard connector 10. Battery cover 11. Accessory connector (1/4" screw mount) 12. Loudspeaker 13. Pressure vent
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Getting started with Iridium GO!

Everything needed to enhance the use of Iridium GO! is included within the box:

<ul style="list-style-type: none"> • Iridium GO! device • Battery • Universal AC Travel Charger • USB Charging/Data Cable • Four International Adapters 	<ul style="list-style-type: none"> • DC Adapter (Car Charger) • Protective Cover • User Manual • Legal Information Booklet • GEOS Emergency Services Brochure
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Iridium GO! in four simple steps:

STEP ONE: Set up the Iridium GO! device

STEP TWO: Set up your smartphone

STEP THREE: Pair Iridium GO! with your smartphone

STEP FOUR: Configure the application

STEP ONE: Set up the Iridium GO! device

Begin setup of your new Iridium GO! device by ensuring the SIM card is inserted, the battery is installed and charged, and the battery cover is properly attached. The following important steps will walk you through the process, and ensure the device is properly set up. Be sure to follow all instructions prior to using Iridium GO!.

Inserting the SIM card

1. Remove the battery cover with a flat blade screwdriver or a small coin.
2. Slide SIM card-holder toward the hinges, and lift to open.
3. Insert SIM card into the slot.
4. Close the card-holder, and slide it away from the hinges to lock.

Installing the battery

1. Install the battery with the gold battery contacts facing down over the four connector contacts.
2. Replace the battery cover, and ensure screws are firmly tightened to maintain a correct water-resistant seal.

Charging your battery

1. Open the USB cover, and firmly plug in the USB cable.
2. Connect the USB cable to the Universal AC Travel Charger, or Car Charger.

3. When charging is complete, remove the USB cable, and close the USB cover to maintain a water-resistant seal.



Refer to Chapter 2 “Important safety and regulatory information” on proper grounding, proper charging accessories, and the need to maintain a water-resistant seal.

NOTE:

1. The battery will automatically stop charging in very low or high temperatures. (Standard Li-Ion charging range between 0°C to 45°C battery temperature).
2. Charge time of 4 to 5 hours using the included AC Travel or Car Charger.
3. Iridium GO! can be charged from the USB port of your PC, laptop, or USB hub (500mA port or higher). Please use the supplied USB cable. Charging in this method will take longer compared to using the included chargers.



Inserting the SIM card



Installing the battery

Charging the battery

TIP! It is recommended that you write down your SIM number and your Iridium GO! IMEI number (located on the device label). These numbers are required to register for the Iridium Mail and Web application and GEOS Emergency Services account. See Chapter 7 to note your Iridium GO! owner information.

Important battery information:

1. All batteries may cause serious injury or property damage, particularly if handled improperly or used after being damaged.
2. Use only Iridium original products for safety and quality assurance. Iridium's warranty does not cover damage caused by the use of non-Iridium batteries.
3. Follow these guidelines when charging your battery:
 - Never expose batteries to temperatures below 0°C (32°F) or above 45°C (113°F) when charging.
 - New batteries are not fully charged and may take more time to charge.



Refer to Chapter 2 “Important safety and regulatory information” on proper use, disposal of batteries, and other information.

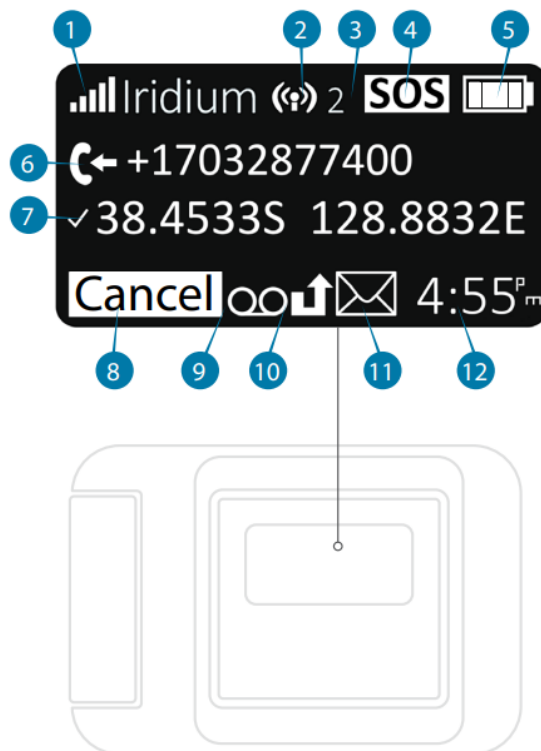
Turning your device on

The use of Iridium GO! requires that the swivel antenna is raised to the upright position during operation. Once raised, Iridium GO! will automatically complete the power-up sequence in approximately one minute and will begin registration with the Iridium network. Once registered, the signal strength icon will appear on the Iridium GO! device screen.

NOTE: Your Iridium GO! must be placed outside and remain oriented towards the sky to access the Iridium network.



Device screen overview



1. **Signal Strength**
2. **Wi-Fi Connection**
3. **# of Connected Users**
4. **SOS (if Active)**
5. **Battery Indicator**
 - No Battery
 - Charging
 - Fully Charged
6. **Incoming/Outgoing Call**

- 7. **GPS Available**
- 8. **If Feature is Active**
 - Cancel SOS
 - Tracking
- 9. **Voicemail**
- 10. **Missed Call**
- 11. **SMS Received**
- 12. **Clock (12hr/24hr)**

STEP TWO: Set up your smartphone

Iridium-optimized applications must be downloaded to your smartphone to access the available Iridium GO! services. Available applications include:



Iridium GO! application

The application provides Voice calling, SMS, Tracking, SOS, and Twitter posting.



Iridium Mail & Web application

Voice Application provides compressed and optimized email and data access; social media support; and photo transfer capabilities via email, Facebook, and Twitter.

Positioning Using Iridium Mail & Web may incur additional usage and account fees. Register at www.iridium.com/mailandweb to obtain your free account and login details.



3rd Party applications

Applications developed by other companies and optimized for use with Iridium GO! will be featured at www.iridium.com.

How to download:



iPhone®, iPod®, or iPad® Using the App Store SM SMS on your device, search for the available Iridium applications to download and install (broadband internet connection required).

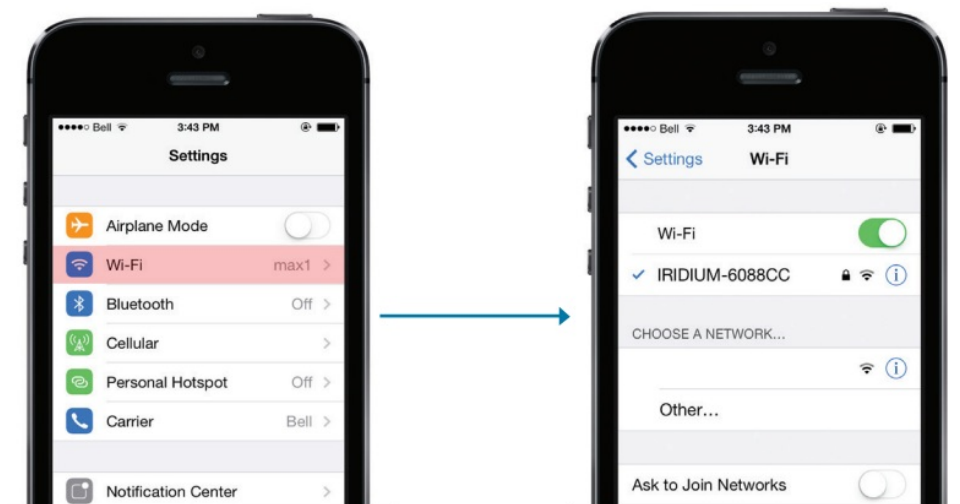


Smartphone or Tablet for Android™

Using Google Play on your device, search for the available Iridium applications to download and install (broadband internet connection required).

STEP THREE: Pair Iridium GO! with your smartphone

Iridium GO! provides a Wi-Fi (802.11g/n) access point connection with a range of approximately 30 meters (100 feet) depending on conditions. On your smartphone or tablet go to Wi-Fi settings and ensure your Wi-Fi function is enabled. With the Iridium GO! device on, select the Iridium GO! Wi-Fi network (ex. “Iridium-6088CC”) and connect. Once your device has connected, you can begin using the Iridium GO! application.

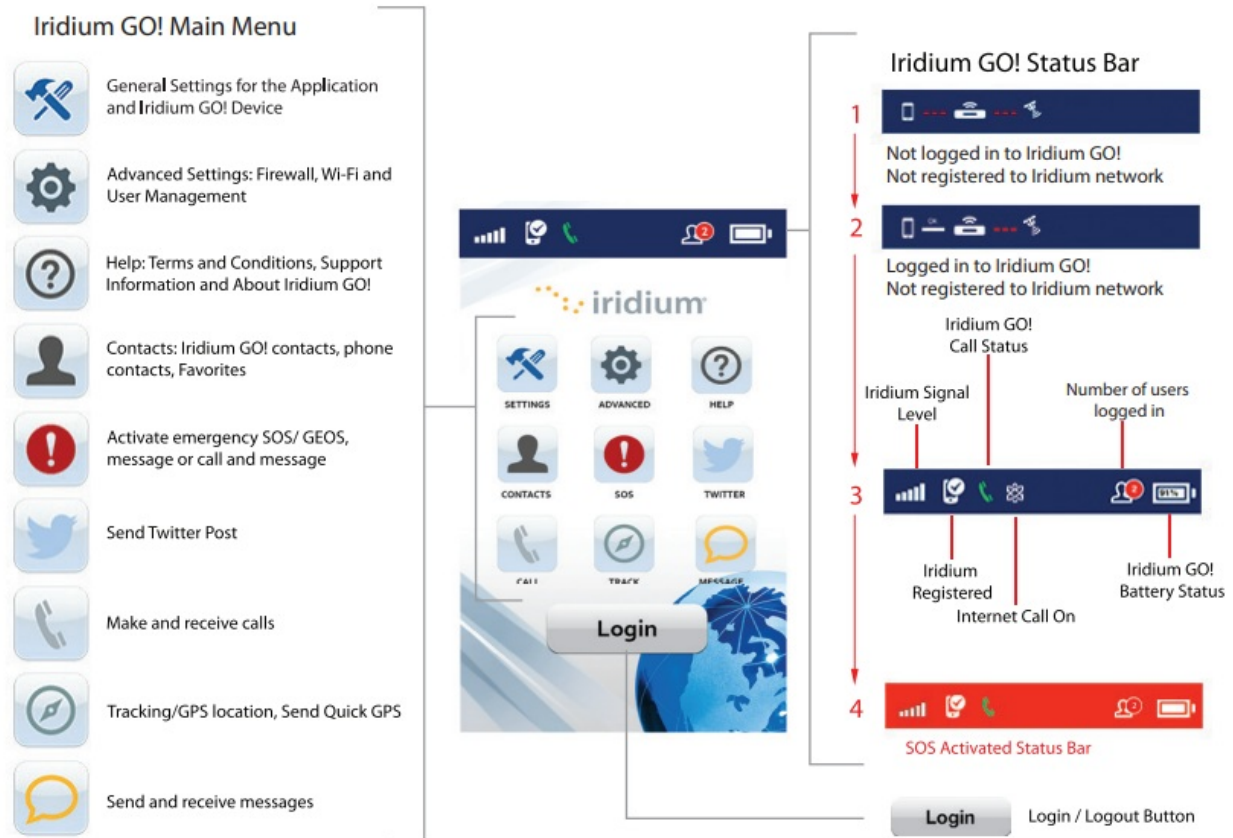


Important: Always confirm you are connected to your Iridium GO! Wi-Fi network prior to use of the Iridium GO! application.

TIP!

The Iridium GO! Wi-Fi is an open (visible) network with no password. Iridium GO! Wi-Fi can be configured with a WPA2 password; see “Troubleshooting” in Chapter 6.

STEP FOUR: Configure the application Iridium GO! application screen



NOTE: Tracking, SOS, and Twitter functions require configuration before use.

Iridium GO! application configuration and settings

To login to the Iridium GO! application, press the Login button located at the bottom of the application home screen to enter your user name and password. The Iridium GO! application provides a default user name of "guest" with a password of "guest" (both the user name and password are case sensitive). Up to 5 users can concurrently send messages (Tracking, Twitter, SMS) while only one active call (voice or internet) can occur at the same time. See the Advanced settings section of this chapter for more information on setting up unique user accounts.

SIM PIN

If prompted for a SIM PIN, enter the four to eight-digit SIM card PIN code provided by your Iridium service provider. The default SIM PIN is 1111 and may be modified. Pressing the incorrect PIN multiple times will lock Iridium GO! and require an unlock code. The unlock code can be provided by your Iridium service provider.

Application language

The display language in the Iridium GO! application is automatically selected based on the designated language of your smartphone. The supported languages are English, French, Spanish, Japanese, and Russian. Non-supported languages will default to English.

Device language

To change the language setting:

1. **Iridium GO! device** – navigate the menu and select Languages
2. **Iridium GO! application** – Settings > Display > Language

User management in Advanced settings

The Iridium GO! application's "guest" user profile enables access to all functions within the Iridium GO! device. Connect up to 5 devices simultaneously to the Iridium GO! Wi-Fi as "guest" users. To create or delete user profiles, edit privileges, or control access for individual users, go to the Advanced menu and select Users.

Important: All users will be able to modify programmed SOS contact information unless individual privileges are programmed/locked.

TIP!

Multiple user accounts can be created with different privileges if required.

Configuring SOS

Iridium GO! offers a programmable SOS button that can be used to notify specified contacts or a commercial safety service provider in the event of an emergency. You must properly configure the SOS settings within the Iridium GO! application or Advanced Features portal.

Once configured, an SOS can be initiated either from the Iridium GO! device by opening the SOS cover and pressing the red SOS button or from the Iridium GO! application by pressing the SOS icon when paired to the Iridium GO! device.



An SOS initiated by pressing the SOS button on the Iridium GO! device will only send an emergency message with location, while an SOS initiated from the Iridium GO! application will also provide the option for two-way voice communication with a designated contact.

NOTE: The operation of the SOS button feature is limited by any conditions affecting the Iridium and GPS signal strength and GPS service availability.

GEOS safety services

To support the SOS feature, Iridium has contracted with GEOS Travel Safety Group to provide an emergency response coordination service for your Iridium GO! at no additional charge. These services are offered and provided exclusively by GEOS and not by Iridium, which is a separate, unrelated company. Standard airtime charges will apply to SOS mode messages and/or calls to GEOS; a valid Iridium SIM subscription and online registration at www.geosalliance.com/iridium is required.

Configuring SOS settings

WARNING

You must configure the SOS button in order for the SOS to send an emergency message to a designated Call Recipient and Message Recipient. Failure to configure the SOS button will result in no message being sent when the SOS button is pressed.

This could prevent or delay an emergency response and result in serious injury or death.

Using the Settings menu in the Iridium GO! application, you may configure SOS while paired to the Iridium GO! device. Only one SOS emergency contact setting can be stored per Iridium GO! device, so multiple users will all share the same SOS settings. It is important to plan accordingly. The SOS settings will provide the option to use or not use the GEOS service.

NOTE: The ability to modify SOS Settings is provided to admin users (by default, “guest” users are admins until modified).

To use GEOS service:

1. You must first register at www.geosalliance.com/iridium from your computer.

NOTE: To register, you will need your Iridium phone number and Iridium GO! IMEI (on the device label beneath the battery).

2. After registration, access SOS Settings, select Use, and enter the 5-digit authorization code provided by GEOS, then Submit.
3. If successful, your SOS settings will appear, and the SOS action is set to Call and Message, for the GEOS service.
4. You have the option to add additional emergency message contacts.
5. Once completed, store your SOS settings on the Iridium GO! device:
 - For iOS: select Save
 - For Android: navigate Back, then Save

To decline GEOS service and configure designated emergency contacts:

1. Select Do Not Use to decline GEOS Service.
2. Select SOS Action. The Call action enables an automatic phone call to your designated call recipient when SOS is initiated from the Iridium GO! application. The Message action enables automatic Emergency SMS alerts scheduled at five-minute intervals until canceled.
3. Enter the number for your Call Recipient. It is important that the number is entered in the correct international format with the international access code (+ or 00), country code, and phone number for proper routing.
4. Enter the Message Recipient(s). The recipient can be entered as either an email address or a mobile phone number in the correct international format.
5. Once completed, store your SOS settings on the Iridium GO! device:
 - For iOS: select Save
 - For Android: navigate Back, then Save

Important for SOS use:

1. The Iridium GO! antenna must be raised and kept oriented towards the sky.
2. SOS can be initiated either by pressing the SOS button on the Iridium GO! device or the SOS icon within the Iridium GO! application.
3. To place an Emergency Call, you must use the Iridium GO! application.
4. The Iridium GO! device will remain in SOS mode until canceled by the user.
 - The SOS mode is not canceled when the Iridium GO! application is closed or the smartphone is turned off.
 - If the Iridium GO! device is turned off while in SOS mode, upon restart the Iridium GO! device will resume sending SOS messages.
 - If the Iridium GO! antenna is lowered while in SOS mode, the device will prompt you to raise the antenna to send the emergency contact(s) a notification that you are powering down the device.

Tracking – use and configuration

Iridium GO! can send location tracking messages in two ways:

1. Quick GPS – a one-time sending of location information to a predefined group of recipients.
2. Interval Tracking – messages are sent automatically according to the scheduled interval frequency.

Both tracking methods will send a message to your recipient(s) with a link to Iridium.com that will display your location on a map view on the recipient's web browser.

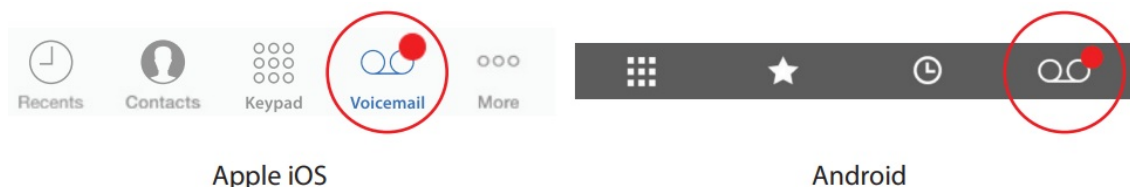
To configure and use tracking:

- **Quick GPS** – to program a Quick GPS list, go to the Iridium GO! application Settings, select Track, and then add to the Quick GPS recipients list. To send a Quick GPS, press Track on the Iridium GO! application home screen, wait for location information to appear (the initial update can take up to two minutes) and then press Quick GPS to send. Once configured, Quick GPS can also be sent from the Iridium GO! device by selecting Tracking and “Send quick GPS” from the device menu.
- **Interval Tracking** – to send your location on a regular update schedule, go to the Iridium GO! application Settings, select Track, set the Tracking Frequency, and add the Tracking Recipient. Once these settings are saved, regular tracking messages will be sent automatically even if the Iridium GO! application or smartphone is turned off.

NOTE: Usage fees apply for Quick GPS and Interval Tracking; settings will apply until modified.

Voicemail

The voicemail feature will enable you to access a message inbox that is stored in the Iridium network.



The default Voicemail number +881662990000 is pre-programmed.

To set up Voicemail, press the Voicemail icon, and follow the audio instructions:

- When you have accessed the Iridium Messaging Center, enter your Iridium phone number followed by the star (*) key; then enter your password (default is the last seven (7) digits of your phone number).
- Follow the audio prompts to set your new password, record your greeting and configure your account settings.
- End the call by pressing the End button, and following the same “Call Voicemail” steps to check voicemail notifications in the future.

Once configured, a red dot on the Voicemail icon will indicate if a new message is waiting.

Advanced settings

User accounts and user access

Users' accounts with Administrator privileges have the ability to modify Firewall and Wi-Fi settings as well as manage User access. Administrator users (by default “guest” user is an administrator) may modify these settings either through the Iridium GO! application by pressing the Advanced icon or through the Iridium GO! Advanced

Features portal.

Firewall settings

Iridium GO! has a built-in Firewall system that will allow you to filter outbound traffic for use with non-optimized applications. You may set this to allow or block all traffic as well as add filtering exceptions.

Wi-Fi settings

By default the Iridium GO! device Wi-Fi connection is set to “open” but can be modified to WPA2 by a user with administrator privileges through the Advanced icon.

User management

User management provides the administrator with the ability to create additional user accounts. These new accounts can then be modified by the administrator to limit access to different features within the Iridium GO! application: make calls, send or receive messages, send Quick GPS, or post to Twitter. By default, the “guest” user account is set as an administrator. The “guest” login can be used concurrently by 5 different users resulting in 5 administrators logging in at the same time. If you wish to limit access to the administrative settings (Firewall, Wi-Fi, SOS, and user management), you may modify the “guest” account to remove the “administrator” rights.

NOTE: Prior to modifying the “guest” account, please ensure that you have created a new account with administrator privileges.




Contact us at (800) 288-4505 or support@aircomm.com

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Documents / Resources

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References

- [Iridium Satellite Communications | Your World. Our Network.](#)
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