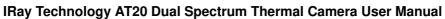


IRay Technology AT20 Dual Spectrum Thermal Camera User Manual

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Introduction to IRay Technology

IRay Technology Co., Ltd. concentrates on developing infrared thermal imaging technologies and manu facturing relevant products, with completely independent intellectual property rights. IR ayiscommitted to providing global customers with professional and competitive infrared thermal imaging products and solutions. The main products include IRFPA detectors, thermal imaging modules, and terminal thermal imaging products. With R&D personnel accounts for 48% of all employees, 662 intellectual property projects in terms of IRay have been authorized and accepted: 522 patented technologies authorized and acceptedin China(including those for integrated circuit chips, MEMS sensors design and manufacture, MatrixIII image algorithms and intelligent precise temperature measurement algorithms, etc.); 16 patented technologies authorized and accepted overseas; 86 software copyrights; and 38 integrated circuit layout designs.

IRay products have been applied in various fields, including epidemic prevention and control, industrial thermography, security and fire control, night vision observation, automatic driving, Internet of Things, Al, and machine vision.

Legal Disclaimer

Legal Disclaimer

The thermal cameras manufactured by IRAY TECHNOLOGY are warranted for a period of two-year and the accessories are warranted for a period of three-month form the delivery date of the original purchase, provided such products have been under normal storage, use and maintenance. This warranty extends only to the original purchaser and is not transferable. It is not applicable to any product that has be subjected to misuse, neglect, accident or abnormal conditions of operation. In the case of a defect in a product covered by this warranty, the product must not be further usedormaintained in order to prevent additional damage. The purchaser shall promptly report any defect to IRAYTECHNOLOGY or this warranty will not apply. IRAY TECHNOLOGY will, at its option, repair or replace any such defective product free of chargeif, uponinspection, the product or accessories prove to be defective, the user can contact with after salesservicedepartment of IRAY TECHNOLOGY within the said warranty period.

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transmitted without the prior written permission of IRAY TECHNLOGY. This manual is used as a guide. The photos, graphics, diagrams and illustrations provided inthemanual are only used to explain, which may be different from the specific product. Please refer to thereal object. We try our best to make sure the contents in this manual are accurate. We do not provide any representations or warranties in this manual. IRAY TECHNOLOGY reserve the right to update the manual. If you need the latest version of this manual, please contact us. It is recommended that you use this manual with the guidance of professionals.

Quality Assurance

The Quality Management System under which these products are developed and manufacturedhasbeencertified in accordance with the ISO 9001 standard. We reserve the right to make changes and improvements on any of the products without prior notice.

Safety Information



- 1. Before using the cleanser, make sure you read all applicable material safety datasheets (MSDS) and warning labels on cleanser containers.
- 2. Do not use too long screws when installing the front/rear mounting bracket, whichmay damage the thermal camera.
- 3. It is prohibited to place the product in a high temperature above 70°C or in a lowtemperature below-45 °C.
- 4. It is forbidden to disassemble or refit the infrared thermal camera at will.



- 1. No matter there is a lens cover or not, do not point the infrared thermal camera towards strong light or equipment with laser radiation. This will affect the accuracy of the thermal camera and even damage the detector in the thermal camera.
- 2. Do not use the product under conditions that doesn't match the environmental requirements. For specific use environment requirements, see the product parameter table.
- 3. Do not apply solvents or equivalent liquids to the camera, the cables, or other items.
- 4. Be careful when you clean the infrared lenses. The lens has an anti-reflective coating which is easily damaged. Damage to the infrared lens can occur with too much force or cleaning with rough objects such as tissues.

Notice to user

Calibration

Annual calibration to the thermal camera is recommended to ensure the accuracy of temperaturemeasurement, either through IRAY TECHNOLOGY or third-party organizations.

Accuracy

For accurate measurement, it's recommended that you use the thermal camera after it is stablefor 30minutes.

Video Teaching

You can search for mount and use videos from our website.

Documentation Update

Our manuals are updated several times per year, and we also issue product-critical notificationsofchanges on a

regular basis. Please visit our website to access the latest manuals and notifications.

Customer Help

FAQ

You can find answers to FAQ about this model on the service support page of our official website.

Download

You can download the following contents from our website: www.infiray.com
Product Documentation
Client Software
Video Teaching Courses

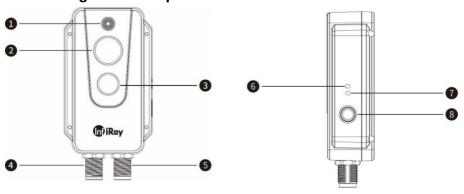
Product Introduction





	Accurate temperature measurement		
	Support multi-protocol access to industrial or IoT systems		
	Compact size		
Main Features	Support PoE		
	Bi-spectrum display		
	Powerful web client		
	Wi-Fi hotspot		
	Monitoring power distribution cabinet		
Typical Applications	Monitoring warehouse		
	Monitoring production line		

Product Figure and Explanation



No.	Explanation
1	Fill light
2	Digital camera
3	Infrared lens
4	Ethernet and PoE cable interface
5	DC power supply and alarm input/output
6	Power LED light
7	Network LED light
8	Reset button

Quick Start Guide

Please follow the steps:

- 1. After installing the thermal camera in the desired position, use the cable to connect the thermal camera and the computer normally. There are two power supplymethods for AT20. Connect the device to the PoE port of the power supply through the M12 8-pin adapter cable or connect to the DC power supply through the M1212-pin adapter cable. Connect AT20 to the network, and wait for 2 minutes after powering on. The power indicator light is steady blue and the network indicator light flashes green, indicating that the network connection is normal.
- 2. Modify the computer network segment to be the same with that of thermal camera. The specific path is "Control Panel"-"Network and Internet" "Network and SharingCenter"-"Change Adapter Options"-"Ethernet"-" Properties"-"Internet Protocol Version 4 (TCP/IPv4)" "Use the following IP address"-set the IP address to 192.168.1.xxx.
- 3. After the power is on for 30 minutes, the temperature measurement, monitoringand analysis can be carried out through the web terminal of the computer. For webinstructions, please refer to AT20 Online Dual-spectrum Thermal Camera WebClient Operation Manual.

Product and Accessories List

Product and Accessories

AT20 online dual-spectrum thermal camera

44cm long M12 8-pin adapter cable

Fixing accessories (screws, mounting stickers)

Optional Accessories

M12 12-pin adapter cable & alarm input/output cable

front/rear mounting bracket

Mechanical Installation

The front and back of the thermal camera are equipped with mounting interfaces, which canbeinstalledwith screws after the holes are punched with the auxiliary stickers in the package. In addition, wealsoprovide two optional forms of front and back installation.



WARNING

Do not use too long screws in case of damaging the thermal camera. The maximum hole depth of the front shell is 10mm, and the maximumhole depth of the rear shell is 4mm.

It's normal that the thermal camera will generate heat during operation. In order to sufficiently dissipate the heat, it is suggested that the back shell of the thermal camera should be fixed on a metal object tominimize the temperature drift of the infrared detector in thermal camera.

Installing Shells with Screws Installing Front Shell

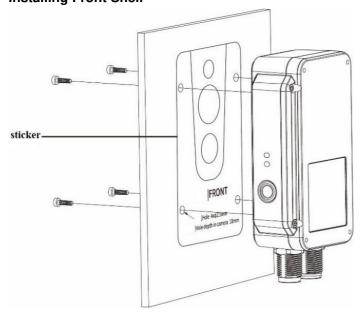


Figure 9.1 Front Shell Installation

As shown in Figure 9.1, please paste the sticker to the position to be installed, and then punch $4\Phi2.5$ mounting holes according to the label on the sticker, and use 4 ST2.2 screws to install the front shell.

Installing Rear Shell

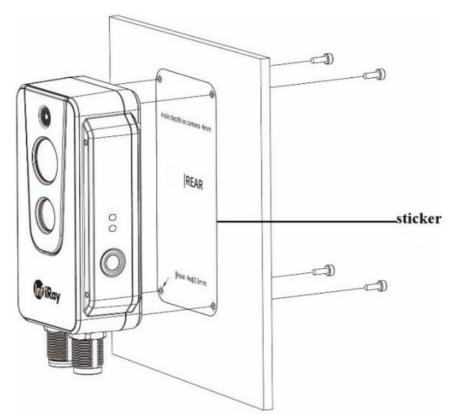


Figure 9.2 Rear Shell Installation

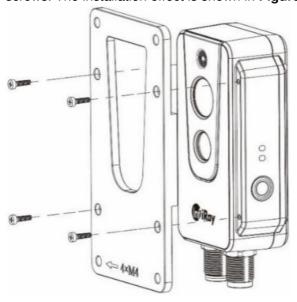
As shown in Figure 9.2, please paste the sticker to the position to be installed, and then punch $4\Phi 2.5$ mounting holes according to the label on the sticker, and use 4 M2 screws to install the rear shell.

Front Mounting

There are four M4 threaded holes on the front mounting bracket for fixing.

Step 1 Install the front mounting bracket

As shown in **Figure 9.3**, connect the front mounting bracket and the thermal camera with ST2.2*8 self-tapping screws. The installation effect is shown in **Figure 9.4**.



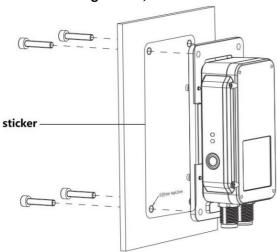


Step 2 Punch holes

As shown in Figure 9.5, please paste the sticker to the position to be installed, and then punchfour Φ 4.5mounting holes according to the label on the sticker.

Step 3 Install the thermal camera

As shown in **Figure 9.5**, use M4 screws to install the thermal camera to the designated location.

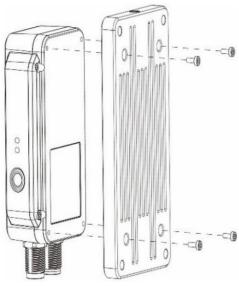


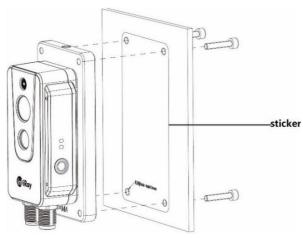
Rear Mounting

There are four M4 threaded holes on the rear mounting bracket for fixing.

Step 1 Install the rear mounting bracket

As shown in **Figure 9.6**, connect the rear mounting bracket and the thermal camera with ST2.2*8 self-tapping screws. The effect installation is shown in **Figure 9.7**.



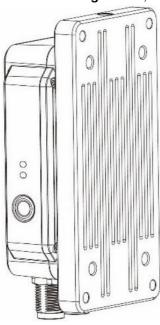


Step 2 Punch holes

As shown in **Figure 9.8**, please paste the sticker to the position to be installed, and then punchfour Φ 4.5mounting holes according to the label on the sticker.

Step 3 Install the thermal camera

As shown in Figure 9.8, use M4 screws to install the thermal camera to the designated location.



Alarm Input and Output

Alarm Input

Support 1 active alarm input (photoelectric isolation), and the input voltage range is 3 5.5V.

Alarm Output

Support 2 alarm outputs (switch value and photoelectric isolation), 3 25VDC, maximum85mA

Protocol Introduction

Modbus TCP

This camera supports Modbus TCP protocol for transmitting temperature measurement information. M12 8-pin to RJ45 cable is required when using this protocol.

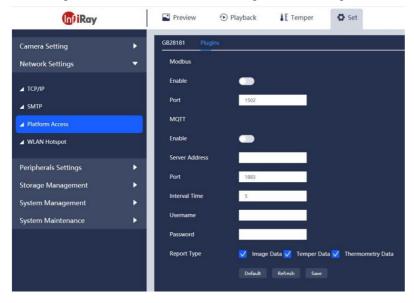
IP	Camera IP(default: 192.168.1.20			
Port	1502			
RegisterAddr ess	R/W	Length(word)	Data	
0x0001	R	2	Version No. e.g.0x0102 0x0304 = V1.2.3.4	
0x0003	R	1		
0x0004	R	1		
0x0005	R	1		
0x0006	R	1		
0x0007	R	2	the highest temperature of the entire frame, the actual temperature = (register value-2732) / 10.0	
0x0009	R	2	the average temperature of the entire frame	
0x000B	R	2	the lowest temperature of the entire frame	
0x000D+N*4	R	1	Region attributes, Bit0: region validnessBit1 2: region type, box =0,line=1,point=2Bit3: whether temperature alarm is on Bit4:wh ether to trigger an alarm	
0x000E+N*4	R	1	the highest temperature in the region	
0x000F+N*4	R	1	the average temperature in the region	
0x0010+N*4	R	1	the lowest temperature in the region	
*N 0 15	•	•	•	

MQTT

AT20 supports the MQTT protocol, as defined below:

- 1. The server sends the subject. AT20_IRAY
- 2. Set the configuration MQTT parameters through the Web interface, and enable the MQTTfunction.

 The configuration will be valid after saving and restarting. The camera will automatically connect to the MQTT.



3. Data format is as follows:

```
Image data:
{ "timestamp": "2021.4.9.15:52", #time stamp
"ip": "192.168.1.21", #camera IP
"type": 0, #data type 0-image 1-temperature 2-temperature measurement "resolution": "1280*720", #visible light
resolution
"resolution": "1024*768", #thermal resolution
"formate": ".jpg", #image format "image": "......" # visible light image data base64 encode
"ir image": "....." # thermal image data base64 encode
}
Temperature data:
{ "timestamp": "2021.4.9.15:52", # time stamp
"ip": "192.168.1.21", #camera IP
"type": 1, # data type 0-image 1-temperature 2-temperature measurement "unit": "C", #Unit "C"
"data": "....." # temperature data base64 encode
}
Temperature measurement data: temperature measurement function needs to be enabledinWebinterface. {
"timestamp": "2021.4.9.15:52", # time stamp
"ip": "192.168.1.21", # camera IP
"type": 2, # data type 0-image 1-temperature 2-temperature measurement "subnetmask": "255.255.255.0",
#subnet mask
"gateway": "192.168.1.1", #gateway
"mac": "86:5D:55:0B:A9:74", #MAC address
"uptime":33, #boot time
"version": "V0.2.7", #software version
"airTemp": 25, #air temperature(°C) "airtransmissivit": 1, #air transmittance
"distance": 3, #distance(m) "emissivity": 0.95, # emissivity
"reflectemp": 25, # reflection temperature(°C) "maxtemp": 45.6, #maximum temperature of frame(°C) "mintemp":
44.9, # minimum temperature of frame(°C) "avgtemp": 45.3, #average temperature of frame(°C) "list": [{ # 16 data
in the temperature measurement area, enable=1 is valid
"index": 0, # temperature index
"enable":1, #enable temperature measuring or not "type": 0, #type: 0- rectangle 1-line 2-point "x0": 67, #start: x
value
"y0": 61, #start: y value
"x1": 125, #end: x value
"y1": 98, #end: y value
"maxTemp": 45.5, # maximum temperature of the region(°C) "minTemp": 45, # minimum temperature of the
region(°C) "avgTemp": 45.3# average temperature of the region(°C)
}, { "index": 1
"enable":0,
"type": 0,
"x0": 0.
"y0": 0,
"x1": 0,
"y1": 0,
"maxTemp": 0,
"minTemp": 0,
"avgTemp": 0
}, {
"index": 2,
"enable":0,
"type": 0,
"x0": 0,
"y0": 0,
"x1": 0, "y1": 0,
"maxTemp": 0,
```

```
"minTemp": 0,
"avgTemp": 0
}, {
"index": 3,
"enable":0,
"type": 0,
"x0": 0,
"y0": 0,
"x1": 0,
"y1": 0,
"maxTemp": 0,
"minTemp": 0,
"avgTemp": 0
}, {
"index": 4,
"enable":0,
"type": 0,
"x0": 0, "
y0": 0,
"x1": 0,
"y1": 0,
"maxTemp": 0,
"minTemp": 0,
"avgTemp": 0
}, {
"index": 5,
"enable":0,
"type": 0,
"x0": 0,
"y0": 0,
"x1": 0,
"y1": 0,
"maxTemp": 0,
"minTemp": 0,
"avgTemp": 0
}, {
"index": 6,
"enable":0,
"type": 0,
"x0": 0,
"y0": 0,
"x1": 0,
"y1": 0,
"maxTemp": 0,
"minTemp": 0,
"avgTemp": 0
}, {
"index": 7,
"enable":0,
"type": 0,
"x0": 0,
"y0": 0,
"x1": 0,
"y1": 0,
"maxTemp": 0,
"minTemp": 0,
"avgTemp": 0
```

```
"index": 8,
"enable":0,
"type": 0,
"x0": 0,
"y0": 0,
"x1": 0,
"y1": 0,
"maxTemp": 0,
"minTemp": 0,
"avgTemp": 0
}, {
"index": 9,
"enable":0,
"type": 0,
"x0": 0,
"y0": 0,
"x1": 0,
"y1": 0,
"maxTemp": 0,
"minTemp": 0,
"avgTemp": 0
}, {
"index": 10,
"enable":0,
"type": 0,
"x0": 0,
"y0": 0,
"x1": 0,
"y1": 0,
"maxTemp": 0,
"minTemp": 0,
"avgTemp": 0
}, {
"index": 11,
"enable":0,
"type": 0,
"x0": 0,
"y0": 0,
"x1": 0,
"y1": 0,
"maxTemp": 0,
"minTemp": 0,
"avgTemp": 0
}, {
"index": 12,
"enable":0,
"type": 0,
"x0": 0,
"y0": 0,
"x1": 0,
"y1": 0,
"maxTemp": 0,
"minTemp": 0,
"avgTemp": 0
}, {
"index": 13,
```

```
"enable":0,
"type": 0,
"x0": 0,
"y0": 0,
"x1": 0,
"y1": 0,
"maxTemp": 0,
"minTemp": 0,
"avgTemp": 0
}, {
"index": 14,
"enable":0,
"type": 0,
"x0": 0,
"y0": 0,
"x1": 0,
"y1": 0,
"maxTemp": 0,
"minTemp": 0,
"avgTemp": 0
}, {
"index": 15,
"enable":0,
"type": 0,
"x0": 0,
"y0": 0,
"x1": 0,
"y1": 0,
"maxTemp": 0,
"minTemp": 0,
"avgTemp": 0
}] }
```

Protocol Introduction

Modbus TCP

This camera supports Modbus TCP protocol for transmitting temperature measurement information. M12 8-pin to RJ45 cable is required when using this protocol.

IP	Camera IP(default: 192.168.1.20			
Port	1502			
Register Address	R/W	Length (word)	Data	
0x0001	R	2	Version No. e.g.0x0102 0x0304 = V1.2.3.4	
0x0003	R	1		
0x0004	R	1		
0x0005	R	1		
0x0006	R	1		
0x0007	R	2	the highest temperature of the entire frame, the actual tem perature = (register value-2732) / 10.0	
0x0009	R	2	the average temperature of the entire frame	
0x000B	R	2	the lowest temperature of the entire frame	
0x000D+N*4	R	1	Region attributes, Bit0: region validnessBit1 2: region type , box=0,line=1,point=2Bit3: whether temperature alarm is o n Bit4:whether to trigger an alarm	
0x000E+N*4	R	1	the highest temperature in the region	
0x000F+N*4	R	1	the average temperature in the region	
0x0010+N*4	R	1	the lowest temperature in the region	
*N 0 15			•	

Technical Data

Detector Data		
Detector Type VOx, Uncooled FPA detector		
Spectral Range	8 14µm	
Pixel	12µm	

Imaging and Optical Data				
	Resolution	256×192		
	NETD	40mK		
Infrared	Frequency	30Hz		
illialeu	Lens	3.2mm		
	FOV	56°×42°		
	Focusing	non-focusing		
	Visible Light Pixels	2 million (SC2310)		
Visible Light	FOV	72°×61°		
	Fill Light	LED		

Temperature Measurement			
Object Temperature Range	-20 550°C		
Accuracy	±2°C or ±2%		
Point/Line/Area	maximum 16 points/lines/areas		
Palette	18 palettes are available		
Environment Variable Correction	distance, atmospheric temperature, emissivity, reflection temper ature, atmospheric transmittance		

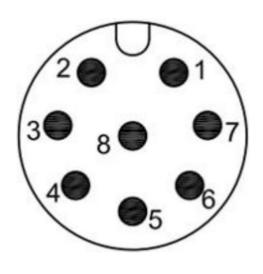
Alarm	
Alarm Function	The highest temperature, lowest temperature and average tempe rature in all temperature measurement points, temperature measurement areas and lines can be configured with separate ala rm outputs.
Alarm Input/Output	1 alarm input (photoelectric isolation, 3~5.5V); 2 alarm output (photoelectric isolation, 3~25VDC, maximum 85mA)Other alarms: save image/video, sending file (FTP), email (SMTP), and flash alarm;

Image transmission				
	Image Stream Format	H.264/H.265		
	Resolution	visible light1080P infrared support super resolution up to 4X,Max 1024×768		
Image Stream	Image Mode	thermal image, visible image, fusion, DDE, and p arallel display of visible light images are support ed.		
	Frequency Adjustment	supported		
Data Stream	Data Stream Transmission	Visible and thermal images, temperature stream, adjustablefrequency		
	Storage Medium	built-in 32GB storage		
Image Storage	Storage Mode	store thermal images and visible images simulta neously.		
	File Format	JPG, MP4		
	Storage Form	local storage; connected to monitoring systems, such as NVR.		

Ethernet					
Ethernet Functions				control, imaging and power supply	
Ethernet Connector Type				RJ45/ hotspot of thermal camera	
Ethernet Power Supply					PoE is supported
Network Protocol					TCP,UDP,RTSP,HTTP,SMTP
Interface Protocol				ONVIF,GB28181,Modbus TCP,MQT	
Typical Power Supply					
External Power				12 30V DC	
PoE				IEEE 802.3	af
Power Consumption				≤2W	
Physical Data					
Dimension			109×55.9×29.5mm		
Weight		170g			
Housing Material		Front	shell is plast	tic and rear shell is aluminium alloy	
Environmental Data					
Ingress Protection IF		IP67			
Operating Temperature Ran	ge	-10 5	0°C		
Storage Temperature Range)	-40 7	O°C		
Humidity		≤95%	≤95% (no condensation)		
EMC		IEC 61000-4-2(anti-interference) IEC 61000-4-3(anti-radiation)			
Shock		25G IEC68-2-29			
Vibration 20		2G IEC68-2-6			
Others					
Certification	CE/FCC/R	CE/FCC/RoHS			
SDK	Cross-platfe	Cross-platform SDK that supports secondary development of customers.			
External Interface	1	M12 A type 8-pin, including 10M / 100M adaptive Ethernet port and PoE power supply;M12 A type 12-pin, including DC power supply, alarm input and output;			

Pin Configuration for Interfaces

Ethernet Pin Configuration (8pin)



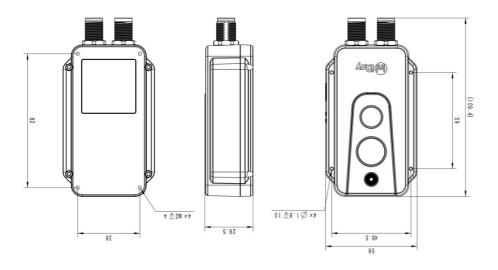
Pin	Configuration	Pin	Configuration
1	TX+	5	PD+
2	TX-	6	PD+
3	RX+	7	PD-
4	RX-	8	PD-

Power Pin Configuration (12pin)



Pin	Configuration	Pin	Configuration
1	Power +	7	ALARM_POWER2
2	Power +	8	ALARM_OUT2
3	Power Ground	9	ALARM_IN+
4	Power Ground	10	ALARM_IN-
5	ALARM_POWER1	11	NC
6	ALARM_OUT1	12	NC

Mechanical Drawings



Common Troubleshooting

Troubles	Possible Cause	Solutions
Camera cannot be starte d.	The supply voltage exceeds the normal working supply voltagerange.	Check whether the power supply voltage is between 12 and 24V
	The power connector is loose.	Check whether the power cable is connecte d
Web cannot be logged in.	IP setting is wrong.	Manually configure thecomputer address to the 192.168.1.XX
Image is stuck.	Network cable connection is loose.	After checking the network cable connection, restart the web.

Download Software and Update Firmware

Download Software

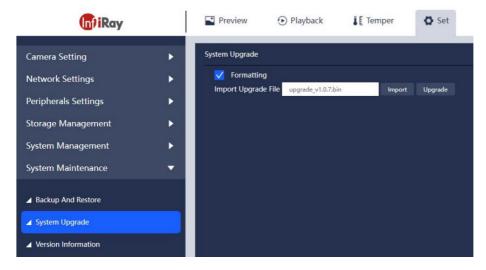
- 1. Visit our official website: www.infiray.com, and enter "Service Support"-"Product Support Center" to find "AT20 online dual-spectrum temperature measurement thermal imaging camera". Clicktoenter "Client", and you can download industrial temperature monitoringSystem" IRT_VMS_Win64.exe".
- 2. Follow the instructions to install IRT_VMS on PC.
- 3. After the installation is completed, there is no need to restart the computer, and functions such as device management, preview, alarm, temperature measurement, user management and system configuration can be realized

Update Firmware

If the firmware of the device needs to be updated, please call the technical support hotline+86400-883-0800 and update the firmware under the guidance of the product application engineer. The update steps are as follows:

- 1. Log in to AT20 web. The default IP is 192.168.1.20. Before logging in, make surethat the computer IP and the device are in the same network segment (192.168.1.xx).
- 2. Click "Settings"-"System Maintenance"-"System Upgrade" in turn.
- 3. Click "Import" and select the firmware file to be upgraded.

4. Click "Format" and "Upgrade" in turn to finish the firmware update.



Cleaning Thermal Camera

Cleaning Camera Housing, Cables and Other Items

Camera Housing, Cables and Other Items		
Liquids	One of the following liquids can be used. 1.Warm water2.A Weak deterg ent solution	
Cleaning Tools	A soft cloth	
Cleaning Procedure	Please follow this procedure: 1.Soak a soft cloth in the liquid.2. Twist the cloth to remove excess liquid. 3. Clean the camera parts with the cloth.	

Cleaning Infrared Lens

Cleaning Infrared Lens		
Liquids	One of the following liquids can be used.1.Commercial lens cleaning liquid with more than 30% is opropyl alcohol.2.96% ethyl alcohol(C2H5OH).	
Cleaning Tools	Dustless cloth, cotton wool	
Cleaning Procedure	Please follow this procedure (Take dustless cloth as an example).1.Soak the dustless cloth in the liquid. 2.Gently wipe the lens with the dustless cloth	



The dustless cloth or cotton wool should be used one time only

Appendix A Emissivity of Common Materials

Material	Temperature °C	Emissivity
Water	0 100	0.95 0.98
Soil(dry)	20	0.92
Soil(wet)	20	0.95
Woods	17	0.962
Sand	20	0.9
Sandstone	19	0.909 0.935
PVC plastic	70	0.93
Asphalt	20	0.967
Paint	70	0.92 0.94
Wallpaper	20	0.85 0.90
Cloth	20	0.98
Concrete	20	0.92
Pavement surface	5	0.974
Smooth porcelain	20	0.92
Ceramic tile	17	0.94
Gypsum	17	0.86
Bricks	35	0.94
Hard rubber	0 100	0.89
Charcoal	20 400	0.95 0.97
Granite(rough)	20	0.879
Cold rolled steel	70	0.09
Oxidized steel	50	0.88
Copper	20	0.07
Oxidized copper	50	0.6 0.7

Worth comes fromService

Technical Support Hotline 400-883-0800

24h Hotline: 400-998-3088

Customized Services

Documents / Resources



<u>IRay Technology AT20 Dual Spectrum Thermal Camera</u> [pdf] User Manual AT20 Dual Spectrum Thermal Camera, AT20, Dual Spectrum Thermal Camera, Spectrum Thermal Camera, Thermal Camera, Camera

References

• • InfiRay Thermal Camera Manufacturer/Supplier

Manuals+,