InVuE LIVE OnePOD Sensors and Brackets Installation Guide

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InVuE LIVE OnePOD Sensors and Brackets

Product Information

The LIVE OnePOD Quick Release Sensors & Brackets is a system designed for installation and secure display of devices such as smartphones and tablets. It includes brackets of different sizes and sensors for detecting unauthorized removal. The system integrates with the InVue LIVE web portal and app for configuration and monitoring.

Bracket Sizes

Order Code	Description	Width Range	Height Range
DLH291	HH Brackets – Medium	63.5mm – 84.9mm	133mm – 157mm
DLH292	HH Brackets – Large	63.5mm – 84.9mm	158mm – 182mm
DLT291	Tablet Brackets – Small	120.0mm – 141.5mm	197mm – 222mm
DLT292	Tablet Brackets – Medium	154.0mm – 175.5mm	236mm – 259mm
DLT293	Tablet Brackets – Large	178.7mm – 200.2mm	264mm – 288mm
DLT294	Tablet Brackets – Extra Large	204.3mm – 225.8mm	263mm – 288mm

IMPORTANT: Ensure that the LoRa Gateway and the InVue Alarm Nodes have been configured with the InVue LIVE app before beginning the installation. The stand should NOT be powered at this point.

If you already have login information for the app proceed to the next step. Otherwise, see below.

Bracket Arm Sizing

LIVE OnePOD QR Bracket Arm Sizing Guide

Check the table below to ensure your bracket arm kit is correctly sized for your device.

Order Code	Description	Width Range	Height Range
DLH291	HH Brackets – Medium	63.5mm – 84.9mm	133mm – 157mm
DLH292	HH Brackets – Large	63.5mm – 84.9mm	158mm – 182mm
DLT291	Tablet Brackets – Small	120.0mm – 141.5mm	197mm – 222mm
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First Time Setup

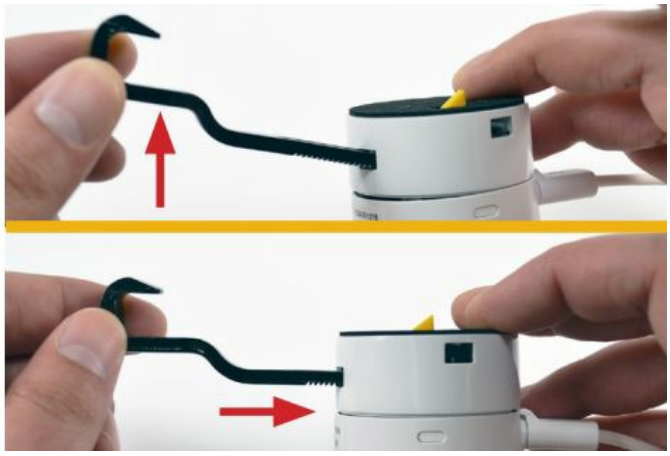
- Before using the app, users and site information must be set up within the InVue LIVE web portal.
- This should be completed by a manager or admin using the information sent by InVue Customer Service.
- If you are a manager or admin and have not received this information via email from InVue Customer service, please submit a service request.

1. If not already installed on your smart phone or tablet, download the InVue LIVE Display app from the Google Play store or iOS app store. Log in using the information provided by your manager or admin.
2. With the InVue LIVE Display app open on your smart phone or tablet, press the “Add or Scan InVue Device” button.

3. Use the smart phone or tablet's camera to scan the barcode on the sensor (the Device ID can also be entered manually). Follow the prompts in the app to set up the sensor.
    - **Note:** App may display "install pending" at this point.
4. Once the enrollment process is complete, the app will show this screen. Select "OK, GOT IT." to return to the LIVE Display dashboard.

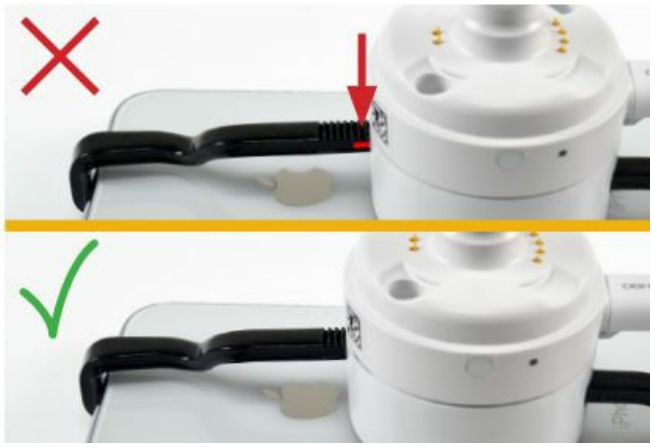
5. Use the provided alcohol wipe to clean the flat side of the sensor. Allow it to dry completely.
6. Peel the backing from the included foam pad.

7. Place the foam pad onto the sensor, aligning the yellow plunger with the cut out in the pad. Smooth the pad onto the sensor for at least 10 seconds.
8. Plug the power connector into the sensor.

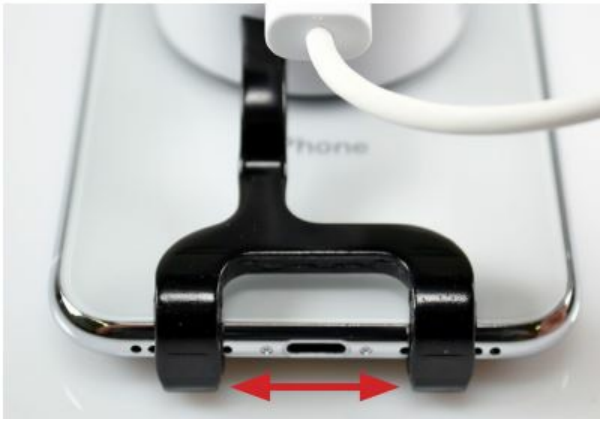


9. Identify the 4 bracket arms.
    - **Note:** For detailed information on the size ranges for each arm set, please consult the table at the beginning of this guide.
10. Insert the top arm on the side opposite of the power connector. There is a groove in this arm that aligns with a small post in the sensor's opening.
    - **Tip:** It helps to angle the arm upwards first.

11. Insert the bottom arm into the opening above the power connector.
12. Slide the device onto the sensor, between the arms. Ensure that the power port on the device is facing towards the power connector.



13. Place the device down on a flat surface and adjust the sensor so that it is centered as best as possible.
    - **IMPORTANT:** Adjust the arms and sensor until the red line is no longer visible (on left side of the top arm). If you can't insert the arm far enough, the system wont function properly. Please use a shorter bracket arm.



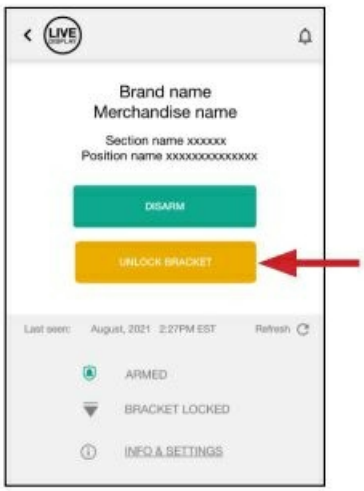
14. Insert the 2 side arms into the sensor. The arms should be close to the sides of the device without being tight against the sides.
15. **Tip:** In most cases, centering the power port on the device between the prongs on the forked arm will help center the sensor on the back of the device.

16. Insert the 2 provided screws into the holes in the sensor. Press down on the sensor and tighten the screws using a TT20 bit.
17. Check the fit. Unhook the top arm and slide the device out. If the device does not slide out freely (or if it is TOO loose) loosen the screws and adjust the side arms as needed

18. Hook the top arm onto the device.
19. Plug the power connector into the device.

20. Pull the sensor cable from a previously installed OnePOD stand and plug it into the sensor.
21. **Optional:** If using a DLD211 sensor with the lock-out screw, use a TT8 bit to raise the screw to the sensor surface to lock the sensor to the sensor cable.

22. Place the device and sensor onto the stand.
23. Plug the stand's power cable into the power supply. Plug the power supply into a power outlet.

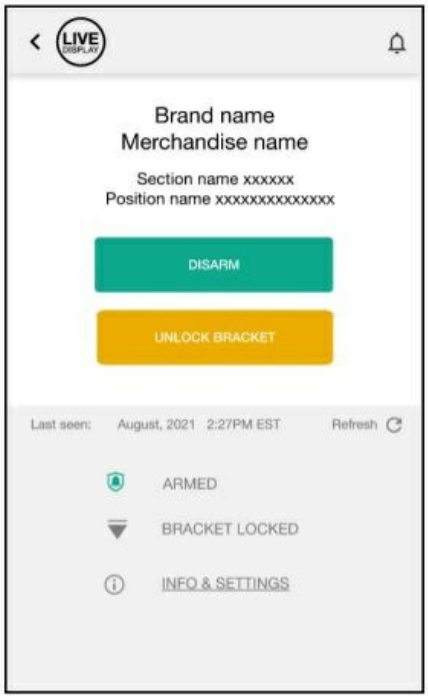


24. After a few moments the LED on the side will illuminate and the top arm will lock. If this does not occur, consult the troubleshooting steps at the end of this guide.
25. Navigate to the sensor's action screen* in the LIVE Display app and press "UNLOCK BRACKET". The app will confirm once the command is in progress.
    - This screen may look different depending on your setup.

26. Once the gold LED on the stand turns off, the bracket is unlocked for 30 seconds.
    - **Note:** The sensor must be sitting on the stand and power must be present for the arm to release.
27. Unhook the top arm from the device.

28. Unplug the power connector.
29. Slide the device out from the brackets.

30. Once complete, slide the device back into the brackets.
31. Plug the power connector back into the device.



32. Hook the upper arm onto the device. It will automatically re-lock itself.
33. Once the arm is re-locked and the position has rearmed, the app will return to this screen.

TROUBLESHOOTING

If gold LED does not illuminate, this means the sensor is not able to arm.

Check the following:

- Is the stand plugged in?
- Is the power connector plugged in to the device?
- Is the sensor fully seated on stand?
- Is the red line fully hidden (see step 13b)?

- If “UNLOCK BRACKET” button is gray, it is likely that the top arm is not installed correctly. Loosen screws and return to step 13b.

Note: The sensor may still be armed and could alarm if device is removed. Disarm the sensor from the app and remove the black sensor cable from the sensor to avoid this.

FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

ISED Regulatory Compliance

- This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada’s licence-exempt RSS(s).

Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

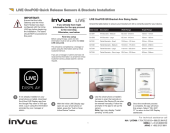
This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

Contact

For technical assistance call

- **NA** / **LATAM** // 704.752.6513 • 888.55.INVUE
- **EMEA** // +31.23.8900150
- **APAC** // +852.3127.6811

Documents / Resources

	**InVuE LIVE OnePOD Sensors and Brackets** [pdf] Installation Guide DLH291, DLH292, DLT291, DLT292, DLT293, DLT294, LIVE OnePOD Sensors and Brackets, LIVE OnePOD, Sensors and Brackets, Sensors, Brackets