



# INTEX 26367EH Deluxe Rectangular Above Ground Swimming Pool Set Instructions

[Home](#) » [INTEX](#) » INTEX 26367EH Deluxe Rectangular Above Ground Swimming Pool Set Instructions 

## Contents

- [1 INTEX 26367EH Deluxe Rectangular Above Ground Swimming Pool Set](#)
- [2 Introduction](#)
- [3 Warranty Information](#)
- [4 Pool Setup](#)
- [5 Maintenance and Cleaning](#)
- [6 Safety Guidelines](#)
- [7 Troubleshooting](#)
- [8 Accessories and Add-ons](#)
- [9 Storage and Winterization](#)
- [10 FAQs](#)
- [11 Documents / Resources](#)
  - [11.1 References](#)
- [12 Related Posts](#)

# INTEX®

**INTEX 26367EH Deluxe Rectangular Above Ground Swimming Pool Set**



## Introduction

### Overview:

The INTEX 26367EH Deluxe Rectangular Above Ground Swimming Pool Set is a durable and spacious pool designed for easy setup and maintenance. This manual provides detailed instructions on installation, maintenance, safety guidelines, and troubleshooting.

### Package Contents:

- Rectangular pool frame
- Pool liner
- Filter pump
- Ground cloth
- Ladder
- Setup and maintenance DVD
- Instruction manual

### Safety Precautions:

Before assembling and using the pool, carefully read and follow all safety instructions provided in this manual. Pay special attention to the safety guidelines outlined in Section 4.

## Warranty Information

Refer to the warranty card included in the package for details on the warranty coverage and procedures for making a warranty claim.

## Pool Setup

1. **Site Selection:** Choose a level and well-drained site for the pool. Ensure there are no sharp objects or debris that could damage the pool liner.
2. **Ground Preparation:** Prepare the ground by removing any rocks, roots, or sharp objects. Level the ground to ensure proper pool stability.
3. **Pool Frame Assembly:** Follow the step-by-step instructions in the provided DVD and manual to assemble the pool frame. Connect all frame components securely.
4. **Liner Installation:** Carefully install the pool liner, ensuring it is centered and free from wrinkles. Smooth out any air bubbles to achieve a proper fit.
5. **Filling the Pool:** Fill the pool with water, using a garden hose or other water source. Be mindful not to overfill

the pool.

## Maintenance and Cleaning

1. **Water Chemistry:** Regularly test and balance the pool water chemistry. Refer to the included water chemistry guide for proper levels of pH, chlorine, and other chemicals.
2. **Filtration System:** Operate the filter pump according to the recommended schedule. Clean or replace the filter cartridge as needed.
3. **Regular Cleaning:** Remove debris using a skimmer or pool vacuum. Brush the pool walls and floor regularly to prevent algae and buildup.
4. **Winterization:** Before winter, follow the winterization guidelines in Section 7 to protect the pool from freezing temperatures.

## Safety Guidelines

### General Safety Tips:

- Never leave children unattended near the pool.
- Prohibit diving in shallow areas.
- No running or rough play around the pool.

### Supervision:

Always supervise pool activities, especially with children or inexperienced swimmers.

### Pool Entry and Exit:

Use the provided ladder for safe entry and exit. Avoid jumping or diving from the pool edges.

### Diving and Jumping:

This pool is not designed for diving or jumping. Use caution and follow safety guidelines.

## Troubleshooting

1. **Common Issues:** Refer to Section 5 for troubleshooting tips on issues such as leaks, water clarity problems, and filter pump malfunctions.
2. **Solutions:** Follow the recommended solutions to address common pool issues.

## Accessories and Add-ons

1. **Pool Covers:** Invest in a pool cover to protect the pool from debris and maintain water temperature.
2. **Ladders and Steps:** Explore additional ladder and step options for easy access to the pool.
3. **Maintenance Kits:** Consider purchasing maintenance kits for comprehensive pool care.

## Storage and Winterization

1. **Draining the Pool:** Follow the provided instructions for draining the pool before storage.
2. **Disassembly:** Disassemble the pool frame and store components according to the guidelines in Section 7.

3. **Storage Guidelines:** Store the pool and accessories in a dry, cool place to prevent damage.

### **Customer Support:**

- **Contact Information:** For assistance, contact our customer support team at the provided contact information.
- **Online Resources:** Visit our website for additional resources, FAQs, and instructional videos.

### **FAQS**

Does a filter pump have to be used with my INTEX above ground pool?

Yes, for hygienic purposes we recommend a filter pump be used with all INTEX 8' or larger above ground pools.

What should I do if I'm experiencing some difficulty connecting the hoses onto the black protruding hose connectors?

Due to variations in ambient temperature, PVC parts may become stiffer or softer. To facilitate the connection of the hoses to the black protruding hose connectors on the pool wall, you may use soapy water solution (mix 6 drops of dish detergent in 1/2 a cup of water) to lubricate the hoses and the black protruding hose connectors. Continue installation per owner's manual. Do not use lubricants such as machine oil, industrial oil, or house grease.

Are the 2017 season liners and frame parts compatible with previous season pools?

No, they are not compatible due to differences in the T-joint design

Does the liner requires any special care to ensure durability?

Keep sharp objects out of the pool or from underneath the pool. Clean the inflatable ring after each use with a damp cloth, and cover the pool when the pool is not in use with a pool cover. Maintain proper pH levels and keep the pool sanitary and clean.

Why does the pool frame lean inward after assembled?

When the pool frame is completely assembled, the pool side walls and frame structure will lean inward. Make sure there are no wrinkles on the floor of the pool and that you have pulled the bottoms of the side supports out away from the liner to make the straps taut. As the pool is filled with water, the pool sides and frame will slowly move outward to where the pool sides and frame are vertical. Do not be concerned if the sides move further inward in the early stages of filling the pool: the pressure exerted by the water when the pool is completely full will push the sides out to their proper alignment.

What is the pool liner made of?

Laminated PVC which is made with 3 separate layers of material for extra strength and durability - two outer layers of heavy gauge PVC laminated to an inner layer of polyester mesh for extra reinforcement.

How long does it take to fill the pool with water?

Two or more hours, depending on pool size, hose size and water pressure. Remember to observe the fill up process for several minutes to make sure that the pool is filling evenly and the water surface is level inside the pool

Should I leave my pool outside in snow or freezing winter?

No. INTEX above-ground pools will collapse under the weight of ice and snow, and the PVC walls will be damaged.

Is it safe for my pets to play in the pool?

No. Dogs, cats and all other household pets should be kept away from the pool to avoid possibly becoming trapped inside, and to protect the structural integrity of the pool. (There is a risk of the sidewalls and inflatable ring becoming punctured by pet claws and teeth.)

Do you recommend using chemicals? If so, what kind?

Yes. Contact your local pool supply store for information on water treatment and provide the estimated number of gallons of water in your pool. Also the INTEX Krystal Clear Saltwater Systems keeps your pool sanitized as it kills bacteria.

Is a fence or enclosure required by law?

Some cities and towns require owners of certain types of pools, based on size and depth to fence the area where the pool is located. Check your local ordinance.

Does a patch for liner repair come included with the pool set?

Yes. Small tears or holes can be repaired with the enclosed repair kit. The surface should be clean and dry before affixing the patch.

Would excessive pool chemicals affect / cause deterioration to liners?

Excessive or concentrated chemicals may cause damage to any pool and to the user.

What material is the pool made of?

Laminated PVC which is made with 3 separate layers of material for extra strength and durability - two outer layers of heavy gauge PVC laminated to an inner layer of polyester mesh for extra reinforcement.

How do I prevent dirt and grime from getting into the pool water?

Remind your family and friends to always hose or rinse off any dirt or tanning oil from their hands, feet and body prior to entering the pool. Use the INTEX pool cover to keep your pool covered all the time when not in use. This will help keep the wind and the other elements from depositing dirt and debris in your pool.

What is the most important step I need to be aware of before filling up the pool?

Pull the bottoms of the side supports out away from the liner to make the straps taut. Also, before filling be sure the top beams of the pool are completely level. (See previous question).

What is the correct way to install the restrainer strap for the U-shaped side support?

The restrainer strap must be installed with the welding seam facing downward (facing to the ground). Incorrect installation of the strainer strap may cause the strap to break and even pool collapsing.

How does UV affect the materials used?

All PVC's degrade over prolonged exposure to excessive sunlight. INTEX pools are manufactured with UV inhibitors to delay the degradation caused by sunlight.

Can a pool be set up on a slope?

No. The ground must be flat, solid, level and stable. If the pool is set up on ground that is not level the water will shift to one side, create stress on the pool frame and the pool will become unstable and possibly collapse causing personal injury or property damage.

What is needed to prepare a site for the pool?

A flat, solid level, stable surface is needed and all sharp objects must be removed from the area. A ground cloth or tarp should be placed under the pool prior to setting it up. Also, the pool location must allow you to secure all doors and windows and safety barriers to prevent unauthorized, unintentional, or unsupervised pool entry. The pool requires at least 4 feet of space all the way around from objects that a child could climb to gain access to the pool.

Can the pool be left up year-round?

It depends on where you live. It is not recommended to keep your pool up if your temperature falls lower than 0 degrees Celsius or 32 degrees Fahrenheit. The pool may freeze and crack the vinyl walls.

Does INTEX have Solar Covers for rectangular and oval pools?

INTEX distributes a solar cover for the 9'x18' (274x549cm) and 12'x24' (732x366cm) rectangular frame pool, but solar covers are not available for other sizes of rectangular and oval frame pools.

My pool has a milky color, do I need to change the water or is it treatable?

How do you fit the last joint into its designated horizontal beam while keeping the other beams intact on the round frame pool?

Raise the two beams up to a height where beams can be inserted into both sides of the joint at an angle, then slowly lower the joint as the beams slide in. Watch that your fingers do not get pinched at the joint openings.

Without measuring, how do I know what is my frame pool size?

Count the number of legs. Example: 12' = 12 legs, 15' = 15 legs, 18' = 18 legs.

How do I prevent the pool from damaging grass or fungi from developing on concrete?

It is not possible to prevent grass or lawn damage under the pool. Keep this in mind when selecting your site for set up. Keep concrete as dry as possible by mopping up splashed water to minimize fungal growth, especially in shaded areas.

Why do I have algae in my pool even when I run my filter pump regularly?

The pump and filter alone will not prevent algae from growing in pool water. This can only be done by maintaining proper chlorine and pH levels at all time. Purchase an INTEX Krystal Clear Saltwater System at [www.intexcorp.com](http://www.intexcorp.com) or check your local pool supply store for further information

Does the ladder, ground cloth and / or cover comes with the pool?

It depends on the package purchased. Be sure to read the retail box prior to purchasing.

In what sequence should the pool be put together?

With 2 adults, it is best to put the frame together starting with one end, pinning the side supports in the corners first, and then proceeding to pin the beams one side at a time.

How come the pool starts to tilt to one side even when I have already set it up on level ground?

The ground is not totally level. If this is the only area to set up the pool then a level must be used. The pool must be re-leveled and if the ground is not concrete such as asphalt, lawn or earth, you must place a piece of either pressure treated wood or concrete bricks, size 15

Is there a repair patch/kit enclosed for liner repair?

Yes. Small tears or holes can be repaired with the enclosed repair kit. The surface should be clean and dry before affixing the patch.

How much does water cost to fill the pool?

It varies across the world. Contact your local water company for cost information.

Why do I find algae in my pool even when I run my filter pump regularly?

The pump and filter alone will not prevent algae from growing in pool water; this can only be done by maintaining proper chlorine and pH levels at all time. Purchase an INTEX Krystal Clear Saltwater System at [www.Intexcorp.com](http://www.Intexcorp.com). or check your local pool supply store for further information.

How often the water should be changed?

It depends on usage and chemical balance. If it is properly filtered and chemically balanced, it should last through the summer season. You can reduce the need for water changes by keeping your pool covered when not in use, testing the water regularly to ensure proper chemical balance, operating the pump for an adequate number of hours each day, keeping the filter pump cartridge clean, and replacing the cartridge when needed.

What is the steepest slope that I am able to set up my pool on?

The surface must be perfectly flat, solid and level. Pay close attention to the pool's stability and level in the early stages of filling your pool up with water. If after about an inch of water is accumulated, and the water is not spreading out evenly, or the pool appears to be bulging to one side, stop filling the pool, drain the water, and select a new level site. If the pool is set up on a slope, the pool will be lopsided and can collapse causing personal injury or property damage.

How much does it cost to fill the pool with water?

It varies across the world. Contact your local water company for cost information.

What is the best way to remove algae stains from the pool liner?

Empty the pool, use a soft brush, mild detergent and water to remove algae stains from the pool liner. Thoroughly rinse and dry before refilling or storage.

Does the color of the printing on the inside of the pool wall fade away with time and does it pose any health risk issue?

Excessive use of pool chemicals can cause the color of the inside wall printing to fade away faster like a heavy chlorinated public swimming will cause a bathing suit color to fade

Winterizing your Above Ground Pool

### **What are the differences between the 2017 season Ultra Frame Pools and before?**

1. Composite T-joints material to prevent metal pipes from scratching and therefore rusting.

2. The opening of the liner T-joint sleeve is reduced to achieve a finer appearance.
3. The liner and metal pipes' color has changed.
4. Longer beams and legs.

#### **What's the advantage of the Rectangular Ultra Frame Pool?**

1. New silver powder-coated steel frame and gray liner offer refined styling.
2. New easy lock spring pins make installation simple.
3. Unique ultra frame design is stronger than traditional frames.
4. A larger foot cap reduces the chance of a foot sinking into soft ground.

#### **What are the benefits of the Hydro Aeration system?**

1. IMPROVED WATER CIRCULATION AND FILTRATION
2. IMPROVED WATER CLARITY
3. INCREASED NEGATIVE IONS AT THE WATER SURFACE

#### **How do I drain the pool?**

1. Remove the cap from the drain valve on the outside of the pool wall.
2. Attach the female end of the hose to the hose adapter.
3. Place the end of the hose in an area where the water can be safely drained.
4. Screw the hose adapter to the drain valve.

**Note:** water will start to drain immediately.

5. Disconnect the hose adapter when finished.
6. Replace the drain plug on the inside of pool for storage.
7. Replace the drain cap on the outside of pool.
8. Be sure the pool liner is completely clean and dry before long-term storage.

#### **What are the advantages of an Ultra Frame Pool?**

1. New silver powder-coated steel frame and gray liner offer refined styling.
2. New easy lock spring pins make installation simple.
3. Unique ultra frame design is stronger than traditional frames.
4. A larger foot cap reduces the chance of a foot sinking into soft ground.

