



# intel Arc Graphics Software User Guide

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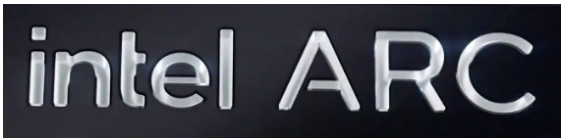
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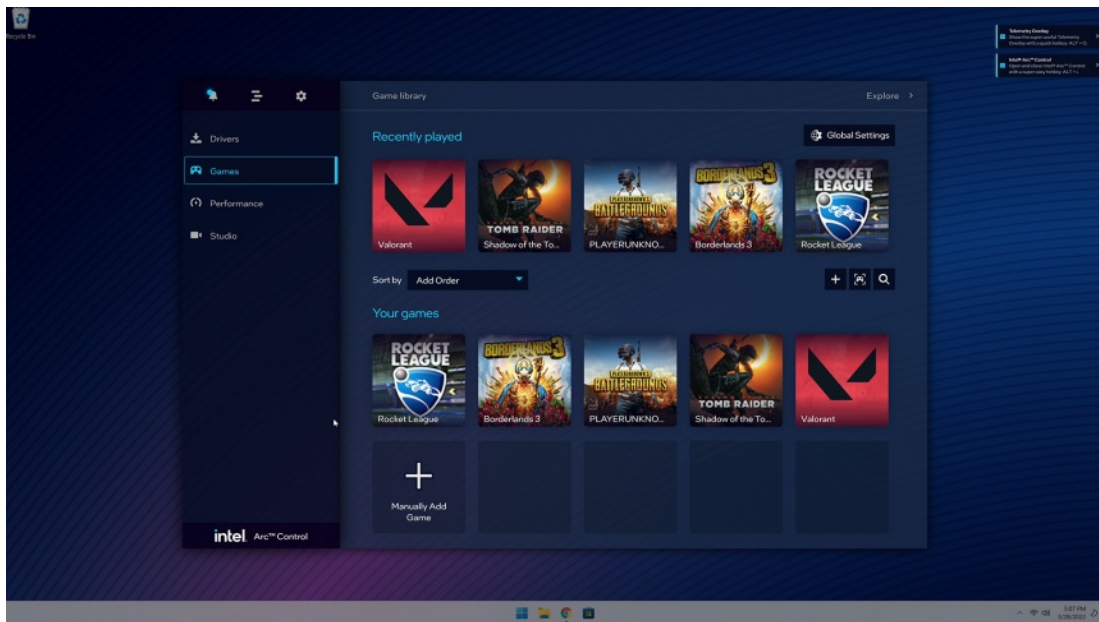
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intel Arc Graphics Software



## Product Information

### Specifications

- **Model:** XYZ Product
- **Version:** 2.0 (latest)
- **Compatibility:** Windows 10 and above
- **Processor:** Intel Core i5 or higher
- **RAM:** 8GB minimum
- **Storage:** 256GB SSD

### Product Usage Instructions

#### Installation Process

1. Ensure your device meets the specifications mentioned above.
  2. Visit the official website and locate the download section.
  3. Click on the download button for the latest version of the product.
  4. Once the download is complete, locate the downloaded file and run it.
  5. Follow the on-screen instructions to install the product.
  6. During installation, when prompted to allow changes to your device, click “Yes”.
  7. Ensure that checkboxes for Intel Arc Control or Intel Driver Support Assistant are unchecked.
  8. Complete the installation process.
- Click on this [hyperlink](#) and it should take you to a website.
  - Near the top of the website, you'll see a version. Make sure that the version listed has (latest) next to it. If it does not have (latest) next to it, click on the drop-down arrow and find the version that has (latest) next to it.

**Intel® Arc™ & Iris® Xe Graphics - WHQL - Windows\***

ID	Date	Version
726609	5/16/2023	31.0.101.4369 (Latest)

**Available Downloads**

**Download**  
gfx\_win\_101.4369.exe

**Recommended**  
Windows 11 Family\*, Windows 10\* (22H2), Windows 10\* (21H2), Windows 10\* (21H1), Windows 10\* (20H2)  
Size: 618 MB  
SHA1: BC87B9813E361434480670FEB7D4E0DB3598C622

**Introduction**  
This download installs Intel® Graphics Driver 31.0.101.4369 for Intel® Arc™ Graphics, 11th-13th Gen Intel® Core™ processor graphics, and related Intel Pentium® and Celeron® processors.

**Detailed Description**  
**Note:** Installing this Intel generic graphics driver will overwrite your computer manufacturer (OEM) customized driver. OEM drivers are handpicked and include customized features and solutions to platform-specific issues. The generic Intel driver provides users the latest and greatest feature enhancements and bug fixes that OEMs may not have customized yet to address platform-specific needs. Users can check for matching OEM versions at OEM websites.  
Are you still experiencing an error preventing the driver update? Look here for [why and a solution](#).

**Automatic Driver and Software Updates**  
Identify your products and install Intel driver and software updates for your Windows® system.  
[Get started](#)

**Documentation**  
[Release Notes](#) (Release Notes.pdf)  
[README Text Files](#) (readme.txt)

- Once you have selected the latest version, on that same page, you'll see a download button. Click on that and it will start the download process.

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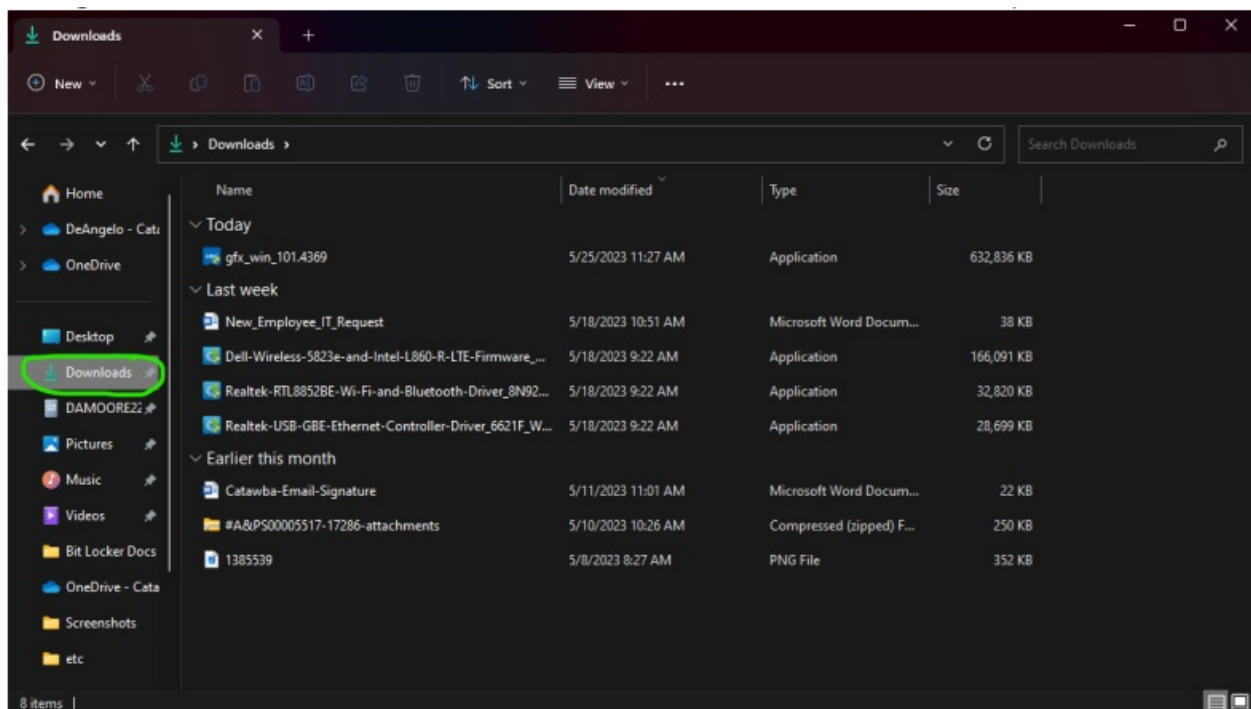
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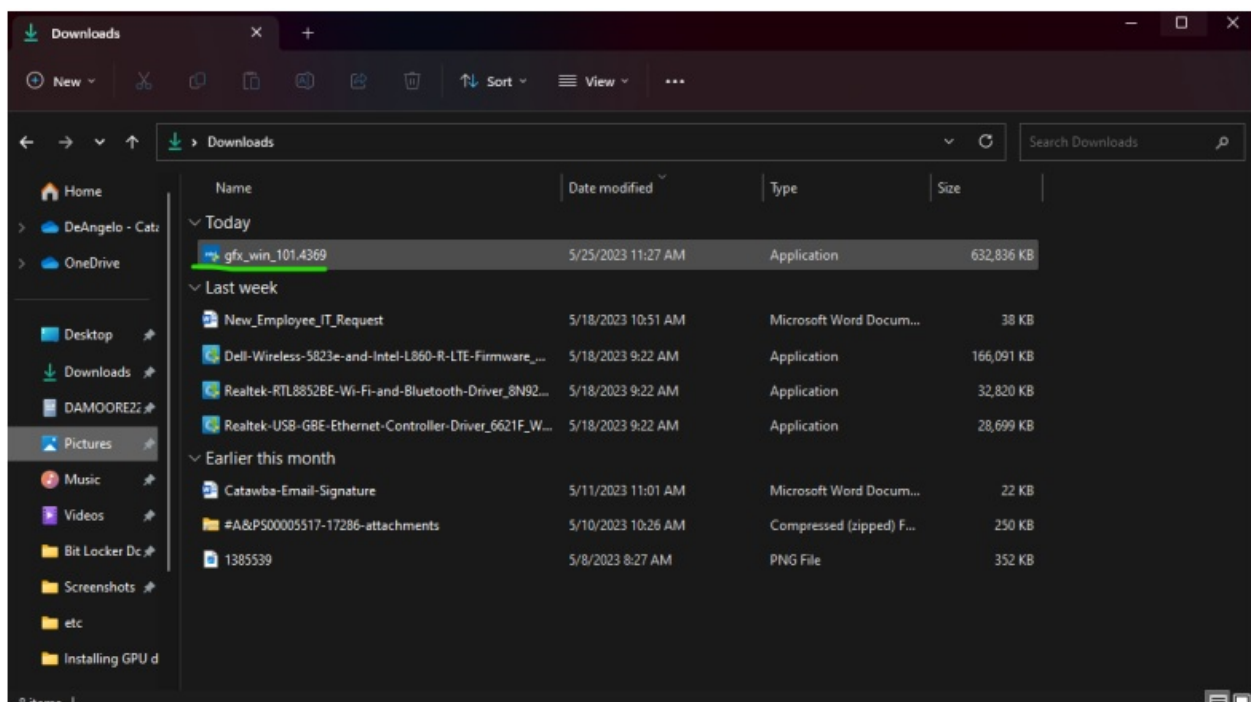
- Once the download is completed, click on File Explorer (the folder icon on your taskbar)



- Navigate to the downloads section on the left-hand side of the file explorer



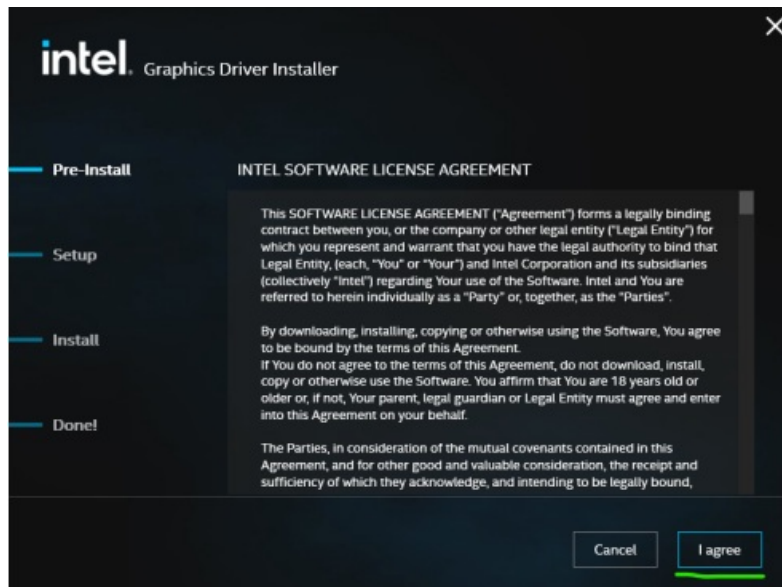
- The first file at the top should be the file you just downloaded. Double-click that file to run it.



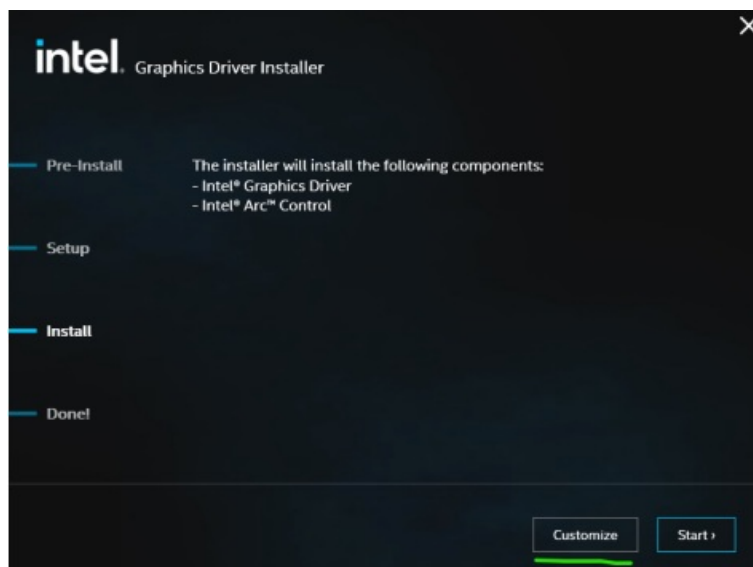
- After you open it, eventually a pop up will appear asking if you would like to allow this app to make changes to your device. You will click Yes.
- The application will launch and it will be titled "Intel Graphics Driver Installer". There will be a "Begin Installation" button in the bottom right of that app. Click on this option.



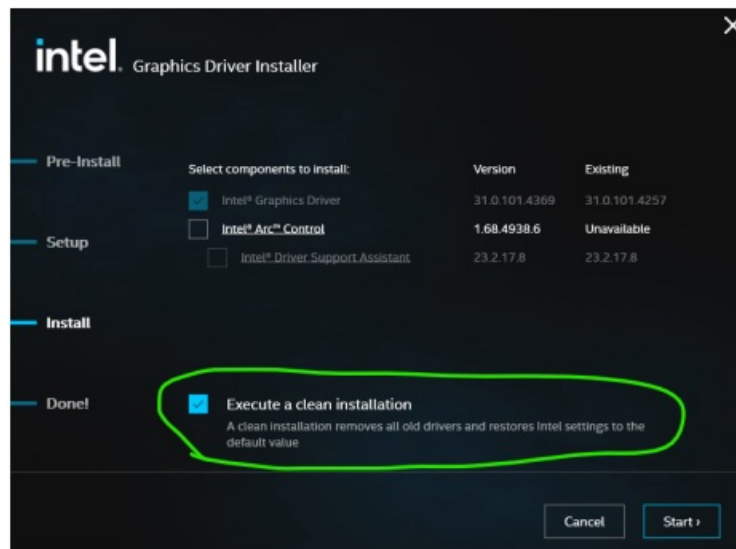
- Click “I agree” to the Intel Software License Agreement.



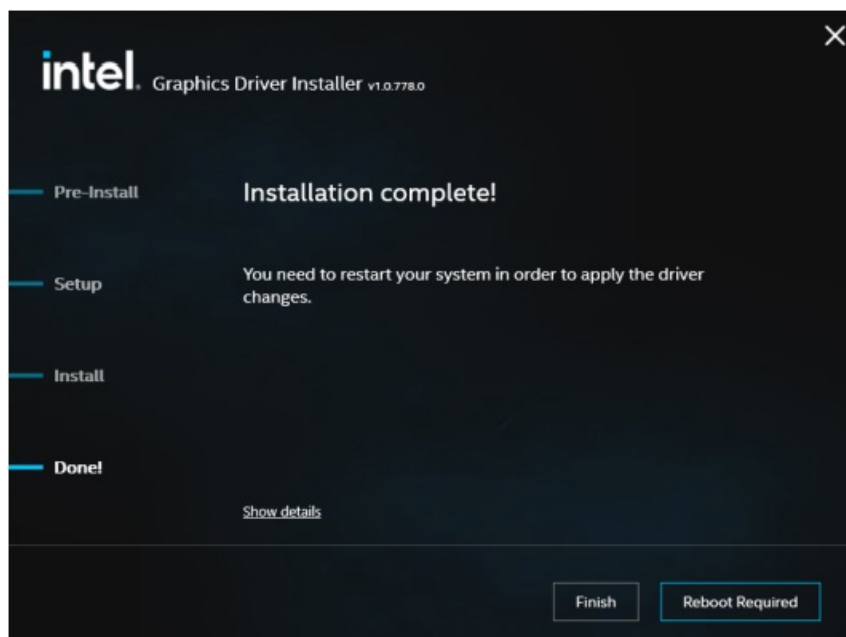
- Next, in the bottom right corner, you’ll see a button titled “Customize” and a button titled “Start”. Click the Customize button



- Under the “select components to install” only the Intel Graphics Driver box should be checked. If Intel Arc Control or Intel Driver Support Assistant is checked, uncheck those boxes
- At the bottom, you’ll see an option called Execute a clean installation. Ensure this box is checked.



- Click start and wait for the application to finish running the installation process.
- While the process is taking place, you may notice some of your monitors or laptop screen flicker or turn off momentarily. This is a normal occurrence. They should all turn back on shortly.
- Once the installation is complete, the app will tell you “Installation complete”
- If you press Finish, you’ll be able to continue using the device after the driver installation, but it is highly recommended you reboot your device either right after the installation or before you leave to go home at the end of the day, to allow the drivers to take full effect on your device.



## FAQ

### Q: How can I check the version of the product?

A: The version number is displayed next to the product name in the settings menu.


### Q: Is the product compatible with macOS?

A: No, the product is compatible with Windows 10 and above only.

### Q: What should I do if I encounter errors during installation?

A: If you encounter errors, restart your device and attempt the installation process again. If issues persist, contact customer support for assistance.

Documents / Resources

	<p><a href="#">intel Arc Graphics Software</a> [pdf] User Guide</p> <p>Arc Graphics Software, Graphics Software, Software</p>
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References

- [User Manual](#)

Manuals+, Privacy Policy

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