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integriti

996964 HID Mobile Credential Integration

integriti 996964 HID Mobile Credential Integration Instruction Manual

Contents

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Specifications

- Manufacturer: Inner Range Pty Ltd
- Model: Integriti HID Integration
- Software Edition Compatibility: Integriti Professional, Integriti Business, Integriti Corporate
- Minimum Installed Integriti Version: v22.1 or higher
- SDK Version: HID Mobile Access API v2.2

Product Usage Instructions

Installation Requirements
To use the Integriti HID Integration, ensure you have the following:

- Integriti Professional, Integriti Business, or Integriti Corporate Software Edition
- 996964 Mobile Credential Management Integration license
- Minimum Installed Integriti Version: v22.1 or higher

Setting Up the Integration

1. Ensure that the Integriti system is installed and maintained by Factory Certified Technicians.
2. Access the Integriti HID Integration plugin within the software.
3. Configure the Credential Pools as needed for your access control setup.
4. Check and manage card statuses and credential pool statuses using the integration.

Operating the Integration
Once the integration is set up, you can:

- Access and populate configured Credential Pools.
- Show card statuses and credential pool statuses.
- Utilize the 64-bit Integration Server support.
- Review categorized records.

Capabilities

Feature	Ver	Y/N	New
Populate Configured Credential Pools	22	✔	
Show Card Status	22	✔	
Show Credential Pool Status	22	✔	
64-bit Integration Server Support	22	✔	
Categorised Review Records	22	✔	

Current Release

Version 2.4 – July 2024

Important Notes

- When migrating from the legacy cloud credential communications handler to this HID mobile credential integration, do not delete the legacy communications handler before the migration completes.
- Filters with dynamic time are not supported by the Auto Generate Credential and Auto Revoke Credential features.
- To synchronise users' photos, they must be at least 130×130 pixels. Photos larger than 396×396 will automatically be resized and cropped in order to display correctly.

Licensing Requirements

- Integriti HID Mobile Credential Integration requires Integriti Professional, Integriti Business or Integriti Corporate Software Edition to operate.
- Additionally, the Integriti HID Mobile Credential Integration requires the 996964 Mobile Credential Management Integration license to operate.

Installation

Minimum Installed Integriti Version
Integriti Pro/Infiniti v22.1 or higher

SDK Version
HID Origo Mobile Identities API, version 2.2

Tested Against
HID Origo Mobile Identities API, version 2.2

New Features
User Synchronisation: Can now also synchronise users' photos, as well as title prefix and suffix if these are provided in custom fields in Integriti.

Issues Resolved

- **User Synchronisation:** Resolved an issue that prevented names containing non-ASCII characters (such as accented letters) from being synchronised correctly.
- **Persisted Connection:** Resolved an issue preventing the persisted connection from starting in some cases when there are thousands of credentials in the system.

Version 2.3 – November 2022

Important Notes

- When migrating from the legacy cloud credential communications handler to this HID mobile credential integration do not delete the legacy communications handler before the migration completes.
- Filters with dynamic time are not supported by the Auto Generate Credential and Auto Revoke Credential features.

Licensing Requirements

- Integriti HID Mobile Credential Integration requires Integriti Professional, Integriti Business or Integriti Corporate Software Edition to operate.
- Additionally, the Integriti HID Mobile Credential Integration requires the 996964 Mobile Credential Management Integration license to operate.

Minimum Installed Integriti Version
Integriti Pro/Infiniti v22.1 or higher

SDK Version
HID Mobile Access API v2.2

Tested Against
HID Origo 2.2

Issues Resolved
Login: Resolved an issue that prevented users from using special characters in client secrets.

Version 2.2 – June 2022

Important Notes

- When migrating from the legacy cloud credential communications handler to this HID mobile credential integration do not delete the legacy communications handler before the migration completes.

- Filters with dynamic time are not supported by the Auto Generate Credential and Auto Revoke Credential features.

Licensing Requirements

- Integriti HID Mobile Credential Integration requires Integriti Professional, Integriti Business or Integriti Corporate Software Edition to operate.
- Additionally, the Integriti HID Mobile Credential Integration requires the 996964 Mobile Credential Management Integration license to operate.

Minimum Installed Integriti Version
Integriti Pro/Infiniti v22.0.1 or higher

SDK Version
HID Mobile Access API v2.2

Tested Against
HID Origo 2.2

Issues Resolved
Persisted Connection/**Upgrade Migration**: Resolved an issue preventing the persisted connection from connecting when migrating from the legacy communication handler. This happened when mobile credentials, generated by the legacy communication handler, did not have an assigned user.

Version 2.1 – May 2022

Important Notes

- When migrating from the legacy cloud credential communications handler to this HID mobile credential integration do not delete the legacy communications handler before the migration completes.
- Filters with dynamic time are not supported by the Auto Generate Credential and Auto Revoke Credential features.

Licensing Requirements

- Integriti HID Mobile Credential Integration requires Integriti Professional, Integriti Business or Integriti Corporate Software Edition to operate.
- Additionally, the Integriti HID Mobile Credential Integration requires the 996964 Mobile Credential Management Integration license to operate.

Minimum Installed Integriti Version
Integriti Pro/Infiniti v22.0.1 or higher

SDK Version
HID Mobile Access API v2.2

Tested Against
HID Origo 2.2

Feature Updates
Entity Sync: Integriti is no longer verifying credentials i.e. card number and pool Id.

Version 2.0 – February 2022

Important Notes

- When migrating from the legacy cloud credential communications handler to this HID mobile credential integration do not delete the legacy communications handler before the migration completes.
- Filters with dynamic time are not supported by the Auto Generate Credential and Auto Revoke Credential features

Licensing Requirements

- Integriti HID Mobile Credential Integration requires Integriti Professional, Integriti Business or Integriti Corporate Software Edition to operate.
- Additionally, the Integriti HID Mobile Credential Integration requires the 996964 Mobile Credential Management Integration license to operate.

Minimum Installed Integriti Version
Integriti Pro/Infiniti v22.0 or higher

SDK Version
HID Mobile Access API v2.2

Tested Against
HID Origo 2.2

New Features

- **Integration Server:** The Integriti HID Integration now runs on the integration server and can run on both the 32bit and 64bit integration servers.
- **Credential Pools:** Credential pools are now loaded when executing the "Refresh Mobile Credential Pools" feature from the credential system editor and are saved in the database. This allows them to be used in conjunction with other features like "Auto Input Triggers" and "Auto-Generate Credentials". Also, the state of the pool is set when persisted connection starts, i.e. whether the pool is available or not.
- **Entity Synchronisation** (Entity Sync): Entity Sync allows Integriti to automatically update the user and credentials in the HID system in response to user changes to ensure the data in both Integriti and HID match. This includes verifying the user's existing credentials, updating the user's details (such as name and email), revoking credentials and invitations, removing users from the HID system, automatically generating/revoking credentials.
- **Automatic Credential Generation/Revocation:** Integriti can now automatically generate or revoke credentials for a user when it matches the configured user filter specified in the credential pool in which the credential is to be generated.
- **Upgrade Migration:** Sites that have mobile credentials generated by the legacy cloud credential

communication handler are automatically migrated over to be compatible with the new HID integration structure. This allows these credentials to operate with the new features offered by the new HID integration.

- **User Interface:** The new Integriti mobile credential integration now has a new user interface.

Feature Updates
Credential Generation: Integriti can generate only one credential per credential pool.

Integriti v21.1 – July 2021

Required Integriti Version License
Integriti Pro/Infiniti v21.1 license

Minimum Installed Integriti Version
Integriti Pro/Infiniti v21.1 or higher

SDK Version
HID Mobile Access API v2.2

Tested Against
Origo 2.2

FAQ

- **What software editions are compatible with Integriti HID Integration?**
  - The integration is compatible with Integriti Professional, Integriti Business, and Integriti Corporate Software Editions.
- **What is the minimum required version of Integriti for the integration to work?**
  - You need to have Integriti version v22.1 or higher installed for the integration to operate.
- **What license is necessary for the Mobile Credential Management Integration to work?**
  - The integration requires the 996964 Mobile Credential Management Integration license to operate.

Documents / Resources

integriti INTEGRATED SOLUTIONS INTEGRITI HID MOBILE CREDENTIAL INTEGRATION RELEASE NOTES	**integriti 996964 HID Mobile Credential Integration** [pdf] Instruction Manual 996964, 996964 HID Mobile Credential Integration, HID Mobile Credential Integration, Mobile Credential Integration, Credential Integration, Integration

References

- **User Manual**