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INSIGNIA NS-PCA3D USB 3.0 to DisplayPort Adapter User Guide

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Contents

PACKAGE CONTENTS

- USB 3.0 to DisplayPort Adapter
- Quick Setup Guide

FEATURES

- A simple way to connect to a monitor with a DisplayPort connection
- Supports resolutions up to 3840 × 2160 at 30 Hz with a USB 3.0 connection for high-quality video (max resolution of 2048 x 1152 at 60 Hz with USB 2.0)
- Sends audio from your computer to your display
- Mirrors or extends your screen to a second monitor for better presentations and multitasking

SYSTEM REQUIREMENTS

- Computer with an available USB 3.0 port
- Monitor with an available DisplayPort
- Windows 10
- macOS 10.12 or newer
- CPU: Intel Core i3 Dual Core 2.8 GHz; RAM: 2 GB or higher

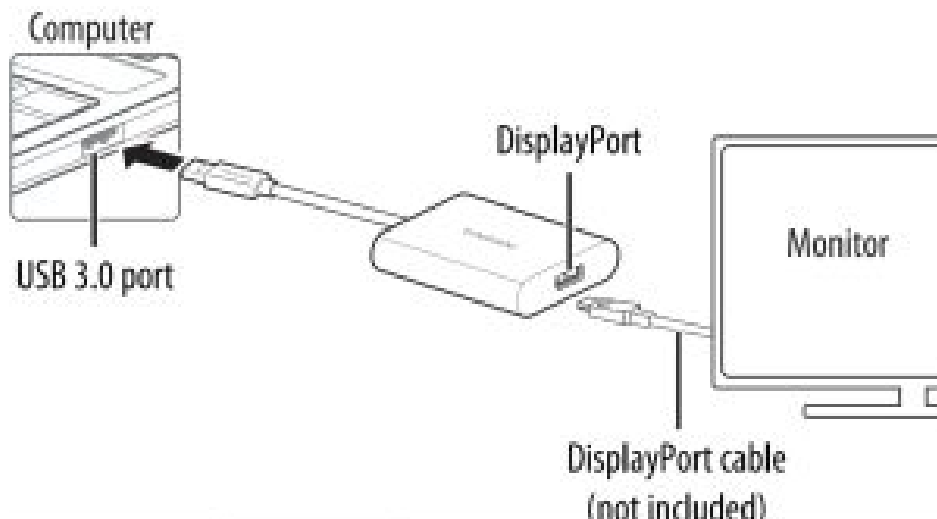## INSTALLING THE DRIVER

Automatically install for Windows 10

1. Make sure that your computer is connected to the internet.
2. Connect the DisplayPort device to the adapter. Turn on the DisplayPort device.
3. Plug the adapter into a USB 3.0 port on your computer. The driver installs automatically.

If the driver doesn't automatically install, see "Manually installing the Windows driver" or "Manually installing the Mac OS driver" below.

Manually installing the Windows driver:

1. Go to **www.insigniaproducts.com.**
2. Search for NS-PCA3D, then select the **Support & Download** tab.
3. Under the Drivers, Firmware & Software click **Files** to download the driver.
4. Open the downloaded .zip folder, then follow the on-screen instructions to install the driver.
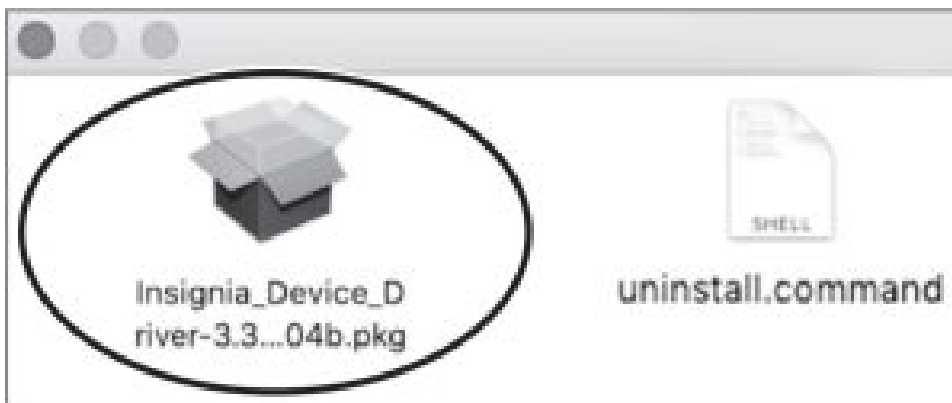

Manually installing the Mac OS driver
Unplug the adapter from your Mac before installing the driver manually.

1. Go to **www.insigniaproducts.com.**
2. Search for **NS-PCA3D,** then select the **Support & Download** tab.
3. Under the Drivers, Firmware & Software click **Files** to download the driver.
4. Open the .dmg file to load drivers to your Mac.

5. Click the .pkg file to install the USB Video Display driver.

6. Follow the instructions to install the device driver.

    Note: A screen requesting permission to install the driver

    might come up. If so, click **OK,** then go to **System**

    Preferences > **Security & Privacy** to allow **App Store and identified developers**, then click **Open** to allow

    the install.
7. When installation is complete, restart your computer to configure the update.
8. Connect the adapter to your Mac.

TROUBLESHOOTING

My computer does not detect the adapter

- Make sure that all of the cables are connected securely and correctly.
- Make sure that the cables are not damaged.
- Try connecting to another USB port.
- Make sure that the driver is installed (if required).

The driver did not install on my system

- Make sure that the adapter and network cable are not damaged.
- To check the device installation, go to

Windows: **Control Panel>Device**

Manager>Display Adapters. Look for a string like

Insignia USB3.0 Display Adapter.

Mac: Click the Apple icon (![apple]), then click About This **Mac>System Report>Hardware – USB.** Look for a string like Insignia USB3.0 Display Adapter Station.

- Temporarily shut down your firewall and antivirus software in case they are preventing the installation of the driver.
- Make sure that your system is compatible with the driver. See System Requirements for more information.

  My monitor won't extend or mirror my computer's display.

- Change the display settings on your computer.

LEGAL NOTICES

FCC Information

This device complies with Part 15B of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a

particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

ICES-003

This Class B digital apparatus complies with Canadian ICES-003;

NMB-003 du Canada.

ONE-YEAR LIMITED WARRANTY

Visit **www.insigniaproducts.com** for details.

CONTACT INSIGNIA:

For customer service, call **877-467-4289**

(U.S. and Canada) or **01-800-926-3000** (Mexico)

www.insigniaproducts.com

Documents / Resources

	INSIGNIA NS-PCA3D USB 3.0 to DisplayPort Adapter [pdf] User Guide NS-PCA3D, NS-PCA3D-C, USB 3.0 to DisplayPort Adapter

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