



Home » INKBIRD » INKBIRD INT-12E-BW Wireless Dual Mode Multi Sensor User Guide 🏗

# **INKBIRD**



INT-12E-BW
WIRELESS DUAL-MODE MULTI-SENSOR
NEEDLE TYPE MEAT THERMOMETER USER MANUAL



https://inkbird.com/pages/int-12e-bw-manual

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#### **INT-12E-BW Wireless Dual Mode Multi Sensor**

Please keep this manual properly for reference. You can also scan the QR code to visit our official website for product usage videos. For any usage issues, please feel free to contact us at <a href="mailto:support@inkbird.com">support@inkbird.com</a>.

### Warm tips

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#### Overview

The INKBIRD INT-12E-BW is a wireless dual-mode multi-sensor smart food thermometer. It comes with two independent black and white probes, each with 4 high-precision food temperature sensors and 1 ambient temperature sensor to ensure accurate measurement. It supports both WiFi 5G and Bluetooth 5.4 modes for remote

control and smart management via a smartphone app, making the cooking process easier and more efficient. Whether for family parties or everyday cooking, this food thermometer makes your cooking more accurate and convenient, letting you enjoy the fun and convenience of science and technology.

# **Technical Specifications**

| Brand          | INKBIRD    |         |        |
|----------------|------------|---------|--------|
| Model          | INT-12E-BW |         |        |
| Operating Mode | Bluetooth  | Version | BLE5.4 |

| Operating Mode          | Bluetoot<br>h  | Connecti | 1000ft/305m(the farthest distance in an o bstacle-free area)  |
|-------------------------|--|----------|---|
|                         | WiFi   | Band     | WiFi 5G compatible with 2.4G  |
|                         |  | Connecti | The device should not be more than 328ft /100m away from the router, and the dista nce between the device and your smartphone is unlimited. |
|                         | NOTE: Both probes should not be more than 32.8ft/10m from the base. If there is an obstacle in between, they should move closer together (the base acts as a signal repeater). |          |   |
| Probe Protection Rating | IP67 dishwasher safe)  |          |   |
| Sensor Quantity         | 5 in total; 4 food temperature sensors and 1 ambient temperature sensor.   |          |   |

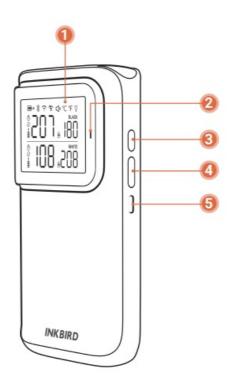
| Probe Measurement Acc uracy    | ±0.3°C/0.5°F   |
|--------------------------------|--|
| Temperature Mea surement Range | Food temperature: -10-100°C/14-212°F For safe use, the probes will alert you when the temperature reaches 96°C/205°F.  Ambient temperature: 0-300°C/32-572°F |
| Probe's Battery Li             | 25 hours   |
| Probe's Charging Time          | 25 minutes   |
| Probe's Battery V oltage       | 3.8V   |
| Base's Battery Ca pacity       | 2500mAh lithium battery  |
| Base's Battery Vol             | 3.7V   |

| Base's Battery Lif | Bluetooth mode: 90 hours   |  |  |
|--------------------|--|--|--|
| е                  | WIFI mode: 50 hours  |  |  |
| Screen Type        | High definition LCD screen with backlight  |  |  |
| Screen Size        | 52*40 mm   |  |  |
| Screen Resolution  | 1°C/°F   |  |  |
| Data Storage       | The base stores the last 60 minutes of cooking data and automatically syncs with your smartphone when connected. |  |  |
| Weight             | 246g   |  |  |

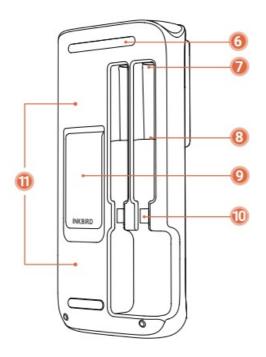
| Size             | 161*82*30mm   |  |  |
|------------------|---|--|--|
| Package Contents | Probe*2 (Black & White) USB-C Charging Cable*1 User Manu al*1 Quick Start Guide*1 |  |  |

## **Product Introduction**

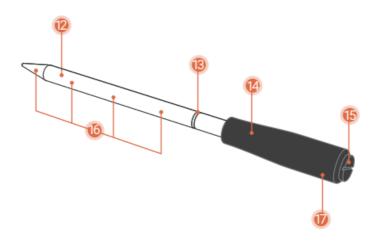
- Product Appearance
- 1. HD Backlit LCD
- 2. Indicator Light
- 3. Power Button
- 4. Function Button
- 5. Type-C Charging Port



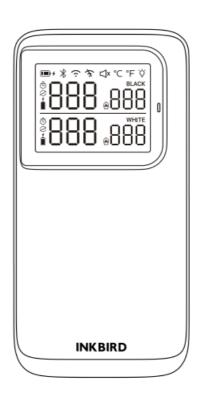
- 6. Anti-slip Pads
- 7. Charging Contact Point
- 8. Probe Charging Position
- 9. Foldable Stand
- 10. Charging Electrode Plate
- 11. Built-in Magnet



- 12. Safe Cooking Line
- 13. Zirconia Ceramic Handle
- 14. Charging Contact Point
- 15. Food Temperature Sensors
- 16. Ambient Temperature Sensor
- 17. Food-grade Stainless Steel



• Screen Display Description



| Device Status Display |  |  |
|-----------------------|--|--|
|                       | Current battery level.                         |  |
| <b>III)</b> 4         | The device is charging.                        |  |
| flashing              | The device battery is low.                     |  |
| ** flashing           | The device's Bluetooth pairing is in progress. |  |
| ** remains on         | The device's Bluetooth has been connected.     |  |
| ** disappears         | The device is disconnected from Bluetooth.     |  |
| ⊋+X<br>flashing       | The device's WiFi is pairing with the network. |  |
| remain on             | The WiFi connection fails.                     |  |

| <b>?</b> + <b>%</b> disappears | The device is disconnected.        | D     | The device's buzzer is turned on. |
|--------------------------------|------------------------------------|-------|-----------------------------------|
| □×                             | The device's buzzer is turned off. | °C/°F | Device temperature unit.          |

| Ö<br>flashing | Screen backlight on.   | 'Ò'<br>disappears | Screen backlight off.                            |  |  |
|---------------|--|-------------------|--|--|--|
| Probe Sta     | Probe Status Display   |                   |  |  |  |
| Ğ             | Lights up when the timer is set , goes out when the timer is n ot set. | (Č)<br>flashing   | The timer is reached.                            |  |  |
| eremain on    | Probe connection/pairing is su ccessful.                               | €<br>flashing     | The probe is in the connecting/ pairing process. |  |  |
|               | Probe connection/pairing is un successful.                             |                   | Probe's current battery life.                    |  |  |
| <i>f</i>      | The probe is charging.   | flashing          | The probe's battery is exhaust ed.               |  |  |

| White/Black Probe display area of corresp |  | onding color             |                                |   |  |
|---|--|--------------------------|--------------------------------|---|--|
| Prob                                      | Probe Digital Bit Display  |                          |                                |   |  |
| -н-                                       | The current temperature is outside the temperature range of the probe. |                          | _L_                            | The current te mperature is below the temperature r ange of the pr obe. |  |
|   | The probe is in the compartr   | ment / is not connected. | Di<br>git<br>s fl<br>as<br>hin | The preset te mperature is currently reac hed.                          |  |

| Charging the bas           | Green light flashes at the breathing rate and remains lit if fully cha rged.  |
|----------------------------|---|
| Battery Level Indicator    | <ul> <li>When the battery level falls below 30%, the yellow light flashes s lowly 3 times.</li> <li>When the battery level falls below 10%, the red light stays on.</li> <li>When the battery is about to be exhausted, the device will flash a red light and shut down.</li> </ul> |
| High Temperatur<br>e Alarm | If the temperature of the base exceeds 55°C, the unit will sound a n alarm, the screen will display -H- and the red indicator light will fl ash.  |

# **Operation Buttons Introduction**

| Power Button               | Press and hold for 3 seconds to power on or off the device.  |
|----------------------------|--|
|                            | Press and hold for 30 seconds to reset the device.   |
|                            | Press once to turn on or off the acklight.   |
| High Temperatu<br>re Alarm | Press and hold for 3 seconds to turn on or off the sound (adjust the sound volume via the app).  |
|                            | During cooking, press once to check the preset temperature and it will return to display the real-time temperature in 2 seconds.   |
| Sleep & Awake              | By default, if there is no activity for 15 minutes, the unit automaticall y enters sleep mode to conserve power. Press any button to wake it up, otherwise it will shut down automatically (set the sleep function or sleep time via the app). |
| Factory Reset              | After powering on, simultaneously press and hold the power button and the function button for 10 seconds to restore the factory default settings.  |

# **Battery Details & Maintenance**

#### Battery Details

- 1. The base of the INT-12E-BW is equipped with a 2500mAh lithium battery and it can work continuously for 90 hours when connected via Bluetooth and 50 hours when connected via WiFi.
- 2. Please use the supplied Type-C charging cable to charge the base when its battery is low. It can be fully charged in about 3 hours.
- 3. Each probe can be fully charged in 25 minutes and used continuously for 25 hours. Note that prolonged exposure to high temperatures can shorten the battery life of the probes.
- 4. If the battery in the device is low, the measured temperature results may be inaccurate, the buzzer may be deactivated, the screen display may be degraded, or the device may be disconnected from the smartphone. Please charge the base and probes immediately.

#### · Precautions For Use

- 1. Do not attempt to disassemble or replace the internal battery yourself.
- 2. Do not use the probe in environments outside of the specified temperature range. If the temperature in the cooking environment exceeds 300°C (572°F) or falls below 10°C (14°F), it may reduce the probe battery life or damage the battery.
- 3. During use, ensure that the base is not placed on a hot stove, working oven, or grill surface. Do not put it inside an oven or grill, as this could cause damage to the product or even personal injury.
- 4. Please note that the probe is waterproof, but the base is not. Do not use or store this product in harsh weather or high-humidity environments. Do not clean the base with running water or place it in a dishwasher or water sink, as this may cause battery damage due to water seepage.
- 5. Do not use a charging cable that is not 5V 2A to charge this device. This may result in damage to the product or charging failure.
- 6. If you turn on the device and leave it unused for a long time, it will automatically switch off to save power. However, if you will not use the device for an extended period, please charge the battery to 50% capacity to prevent it from entering a deep discharge state. Do not fully charge the device before storing it, as this may shorten

the battery lifespan.

#### **APP Installation & Connection**

#### 6.1 APP



https://inkbird.com/pages/app-download

Search the INKBIRD App from Google Play or App Store to get it for free, or you can scan the QR code to download it directly.

#### NOTE:

- 1. Your iOS devices must be running iOS 12.0 or later to download the app smoothly.
- 2. Your android devices must be running android 7.1 or later to download the app smoothly.
- 3. APP Location Permission Requirement: We need to obtain your location information to discover and add nearby devices. INKBIRD promises to keep your location information strictly confidential. And your location information will only be used for the location function of the App and will not be collected, used, or disclosed to any third party. Your privacy is very important to us. We will abide by relevant laws and regulations and take reasonable security measures to protect your information security.

#### 6.2 Registration

**Step1:** Registering an account is necessary before using the INKBIRD app for the first time.

**Step2:** Open the app, select your Country/Region, and a verification code will be sent to you.

**Step3**: Enter the verification code to confirm your identity, and the registration is complete.

#### • 6.3 How to Connect

Open the INKBIRD app and click "+" on the top right corner to add a device. Then, follow the app instructions to complete the connection. Please remember to put the device as close as possible to the smartphone during the connection process.

## **Cleaning and Maintenance**

- 1. Please note that the probe is waterproof but the base is not. After use, clean the probe under running water or in a dishwasher. Avoid using corrosive detergents as they can damage the probe.
- 2. After cleaning the probe, wait for it to dry before placing it back on the charging position on the base to avoid device damage caused by rusty electrode plates or water seepage.
- 3. Please note that the base is not waterproof. Do not rinse or submerge it with water. If necessary, use a slightly damp cloth to wipe the base and prevent water from seeping and causing damage to the product.
- 4. For storage, please place the probe inside the charging base and store the entire unit in a shady and cool place away from children. Improper storage can result in property damage or personal injury.

## **Important Notes/Warnings**

- 1. The probes are previously paired with the base at the factory. After starting up, take out a probe, the corresponding area will display the detected temperature of the probe and the icon "". Set a menu forthe probe on the app and then the probe can be used.
- 2. Do not use the probe in a microwave oven or pressure cooker. During use, make sure that the probe is inserted into the center of the food and make it deep enough to exceed the safe cooking line.
- 3. The base has a Bluetooth signal relay function. When in use, the base should be placed within 10 meters of the probe. If there is metal or other obstructions, it should be placed closer to maintain the connection.
- 4. Do not expose the probe directly to fire or burning charcoal. If the probe falls out of the food, stop heating immediately and remove the probe after it has cooled down.
- 5. When using, make sure that the base stays away from fire and heat sources. Do not expose it to direct sunlight, nor place it to the surface of an oven or grill. And, do not

- put the base inside the oven or grill.
- 6. During or at the end of cooking, please do not touch the overheated probe with bare hands. If necessary, wear heat-insulated gloves to avoid burns.
- 7. The product is designed exclusively for use as a food thermometer. It is not recommended for any other purposes.

# **Troubleshooting Guide**

| Issues                         | Possible Solutions  |
|--------------------------------|---|
| Why Cannot Connect Blu etooth? | 1.Make sure that your smartphone or tablet is running iOS 12 / Android 7.1 or later.  2.Please ensure that the Bluetooth function is enabled on your smartphone or tablet, that the positioning function is enabled and the application is allowed to obtain location in formation, and that the device has sufficient power.  3.Make sure that the distance between the probe and the base is not more than 10 meters (32.8 feet). Place your s martphone or tablet as close to the thermometer as possible, avoiding any metal or obstructions. |
| Why Cannot Connect Blu etooth? | <ul> <li>4.Make sure that the thermometer is disconnected from any other smartphones and that the Bluetooth function is disabled on those smartphones.</li> <li>5.Turn off any other Bluetooth devices or disable their Blu etooth functions within the connection range.</li> <li>NOTE: If your problem persists, please contact our custom er service.</li> </ul>   |

| -                           |  |
|-----------------------------|--|
| Why cannot connect to WiFi? | 1.Make sure that your smartphone has Bluetooth and WiFi enabled and connected to the device via Bluetooth. Then, follow the app's instructions to establish a WiFi connection.  2.Make sure that you have entered the correct WiFi account name and password and that the WiFi network is stable. The device will try to reconnect automatically, or restart the device and wait for the probe to reconnect.  5.If the probe has been damaged and requires replacement, please go to the settings page of the application to delete the probe and pair with a new one. |
| Why cannot connect to WiFi? | <ul> <li>7.Press and hold the knob button for 30 seconds to force r eset the device.</li> <li>8.Please verify if the router is blocking or blacklisting the d evice.</li> <li>9.After turning on the device, simultaneously press and ho ld the power button and function for 10 seconds to restore factory settings.</li> <li>NOTE: If your problem persists, please contact our custom er service.</li> </ul>  |

| Why Is The Probe Reading Incorrectly? | <ol> <li>1.Use the app to calibrate the temperature to where you think it is right.</li> <li>2.Check if the current temperature exceeds or has once exceeded the probe measurement range, causing probe damage.</li> <li>3.Do not immerse the probe in water for long periods. This product is only intended for use in food and is not recommended for any other purpose.</li> <li>4.Check if the probe is disconnected. If so, wait for the probe to reconnect automatically, or restart the device and wait for the probe to reconnect.</li> <li>5.If the probe has been damaged and requires replacement, please go to the settings page of the application to delete the probe and pair with a new one.</li> </ol> |
|---------------------------------------|---|
| Why Cannot Charge The Probe?          | <ul><li>1.The probes can only be charged at the base. To recharg e, ensure that they are fully placed on the charging position and successfully connected to the contact points.</li><li>2.Check that the probe or the charging plate at the base is not dirty or covered by oil stains.</li></ul>  |
| Why Cannot Charge The Probe?          | <ul><li>3.Check that the probe has not been used previously at a temperature that exceeds its sustainable range. Purchase a replacement if necessary.</li><li>4.Check that the base does not enter the battery protection state due to low battery power, which causes failure to charge the probe.</li></ul>   |

Why Cannot Charge The Base?

- 1. This product does not support fast charging. Please use the supplied charging cable to charge this product. If you need a different charging cable, please choose a 5V 2A Ty pe-C cable.
- 2. Check the charging port for water ingress or a wet surface. If so, wipe dry with a tissue or air dry with cool wind.
- 3. The base is not waterproof. Do not rinse under running water to avoid damage to the product.

## **FCC Requirement**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC

Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

## **IC Warning**

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

#### **Customer Service**

This item carries a 1-year warranty against defects in either components or workmanship. During this period, products that prove to be defective will, at the discretion of INKBIRD, be either repaired or replaced without charge. For any problems in use, please feel free to contact us at <a href="mailto:support@ink-bird.com">support@ink-bird.com</a>. We will do our best to help you.

## **Shenzhen Inkbird Technology Co.,Ltd.**

#### support@inkbird.com

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Liantang Street, Luohu District, Shenzhen, China



# **Documents / Resources**



INKBIRD INT-12E-BW Wireless Dual Mode Multi Sensor [pdf] User Guide INT-12E-BW, INT-12E-BW Wireless Dual Mode Multi Sensor, Wireless Du al Mode Multi Sensor, Dual Mode Multi Sensor Multi Sensor

#### References

- User Manual
- INKBIRD
- ▶ Dual Mode Multi Sensor, INKBIRD, INT-12E-BW, INT-12E-BW Wireless Dual Mode Multi Sensor, Multi Sensor, Wireless Dual Mode Multi Sensor

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