



ingenico Move 3500 Bluetooth Card Machine User Guide

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ingenico Move 3500 Bluetooth Card Machine



Product Information

Item	Description
1	Card Payment Terminal
2	Charging Base
3	Power supply unit
4	Ethernet Cable
5	PSTN Cable
6	Receipt Rolls
7	Quick Reference Guide
8	Window Decal

Product Usage Instructions

1. Connect the Power Supply unit to mains power close to the desired location of the terminal.
2. Connect the Power supply cable to the port shown.
3. If using Ethernet or PSTN, please connect the cables to the Ports shown.
4. Once the Base and any additional cabling are connected, place the terminal in the charging base and allow the device to power up. This will take approximately 2 minutes.
5. If using an Ethernet connection, the terminal should obtain a valid IP address and connection automatically once connected to an Active Ethernet Port.
6. Once the Ethernet is connected and the IP address is established, you will see the Network and Bluetooth Indicator at the top of the display turn green.

7. To confirm your terminal is connected and ready to accept Payments, perform a connection test using the following steps:
 1. Press the Menu Button.
 2. Select the option Connection Test.
 3. Terminal Will Print a receipt with Connection OK printed near the top.
 4. Your terminal is now ready to use. Please consult your Quick reference guide provided for instructions on performing transactions.

Support:

For further assistance, please visit EVOPayments.co.uk/support-centre/ or contact uksupport@EVOPayments.com.

What's in the box

1. Card Payment Terminal
2. Charging Base
3. Power supply unit
4. Ethernet Cable
5. PSTN Cable
6. Receipt Rolls
7. Quick Reference Guide
8. Window Decal



Function keys



- **Menu** – Use this button to access the main functions menu on the terminal
- **Cancel** – Use this button to cancel and revert back to the previous screen
- **Clear** – Use this button to clear back or delete characters when keying in text/numbers
- **Enter** – Use this button to confirm the selection on the terminal

Getting started

- Please connect the Power Supply unit to mains power close to the desired location of the terminal. Connect the Power supply cable to the port shown and if Using Ethernet or PSTN, please connect the cables to the Ports shown.



- Once the Base and any additional cabling are connected, place the terminal in the charging base and allow the device to power up. This will take approximately 2 minutes.
- If using an Ethernet connection, the terminal should obtain a valid IP address and connection automatically once connected to an Active Ethernet Port. Once the Ethernet is connective and the IP address is established you will see the Network and Bluetooth Indicator at the top of the display turn green.

To confirm your terminal is connected and ready to accept Payments, perform a connection test using the following steps:

1. Press the Menu Button
2. Select the option "Connection Test"
3. Terminal Will Print a receipt with "Connection OK" printed near the top.

4. Your terminal is now ready to use


Please consult your Quick reference guide provided for instructions on performing transactions.

Technical Support

- [EVOPayments.co.uk/support-centre](https://evopayments.co.uk/support-centre).
- uksupport@EVOPayments.com.

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Documents / Resources

	<p>ingenico Move 3500 Bluetooth Card Machine [pdf] User Guide</p> <p>Move 3500 Bluetooth Card Machine, Move 3500, Bluetooth Card Machine, Card Machine, Machine</p>
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