



ingenico GROUP Move 3500 Mobile Credit Card Machine Reader User Guide

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A division of 

Quick Start Guide
Move 3500 3G

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What's in the box?

1. Card Payment Terminal
2. Charging Base
3. Power supply unit
4. Receipt Rolls
5. Window decal

6. Quick Reference Guide



Function Keys



- Menu – Use this button to access the main functions menu on the terminal
- Cancel – Use this button to cancel and revert back to the previous screen
- Clear – Use this button to clear back or delete characters when keying in text/numbers

- Enter – Use this button to confirm selection on the terminal

Getting started

Please connect the Power Supply unit to mains power close to the desired location of the terminal. Connect the Power supply cable to the port shown.



Power Connection Point

Once the Base is connected, place the terminal in the charging base and allow the device to power up. This will take approximately 2 minutes.

The Mobile Network and Signal Strength will be indicated on the top right-hand corner of the display. The Sim card will attach to the strongest network by default, depending on the signal strength in the area.



To confirm your terminal is connected and ready to accept Payments, perform a connection test using the following steps:

1. Press the Menu Button
2. Select option "Connection Test"
3. Terminal Will Print a receipt with "Connection OK" printed near the top.
4. Your terminal is now ready to use


Please consult your Quick reference guide provided for instructions on performing transactions.

Support

BOIPA.co.uk/customer-support
support@BOIPA.com

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Documents / Resources

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References

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