

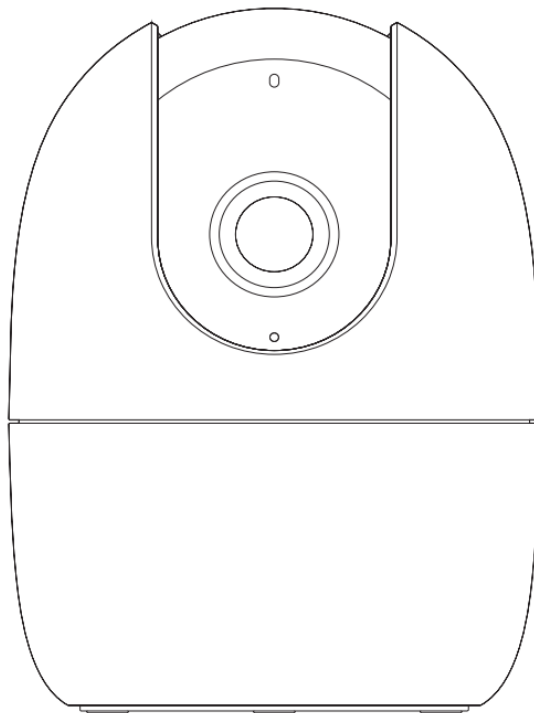


## Imou IPC-TAX2C-F Security Camera User Guide

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### Quick Start Guide



Welcome

Thank you for choosing You.

We are devoted to providing you with easy smart home products. If you have problems using the product, please contact our service team before returning your product.

Our service mail: [service.global@imoulife.com](mailto:service.global@imoulife.com)

Detailed installation instructions & videos, frequently asked questions can be found at: [imoulife.com/support/help](http://imoulife.com/support/help) or scan this QR code to help page.

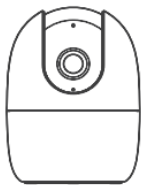


<http://www.imoulife.com/web/support/help>

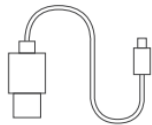
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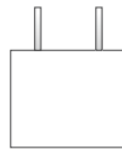
## Package Content



Camera ×1



Power Cable ×1



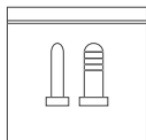
Power Adapter ×1



Positioning Map ×1



Quick Start Guide ×1

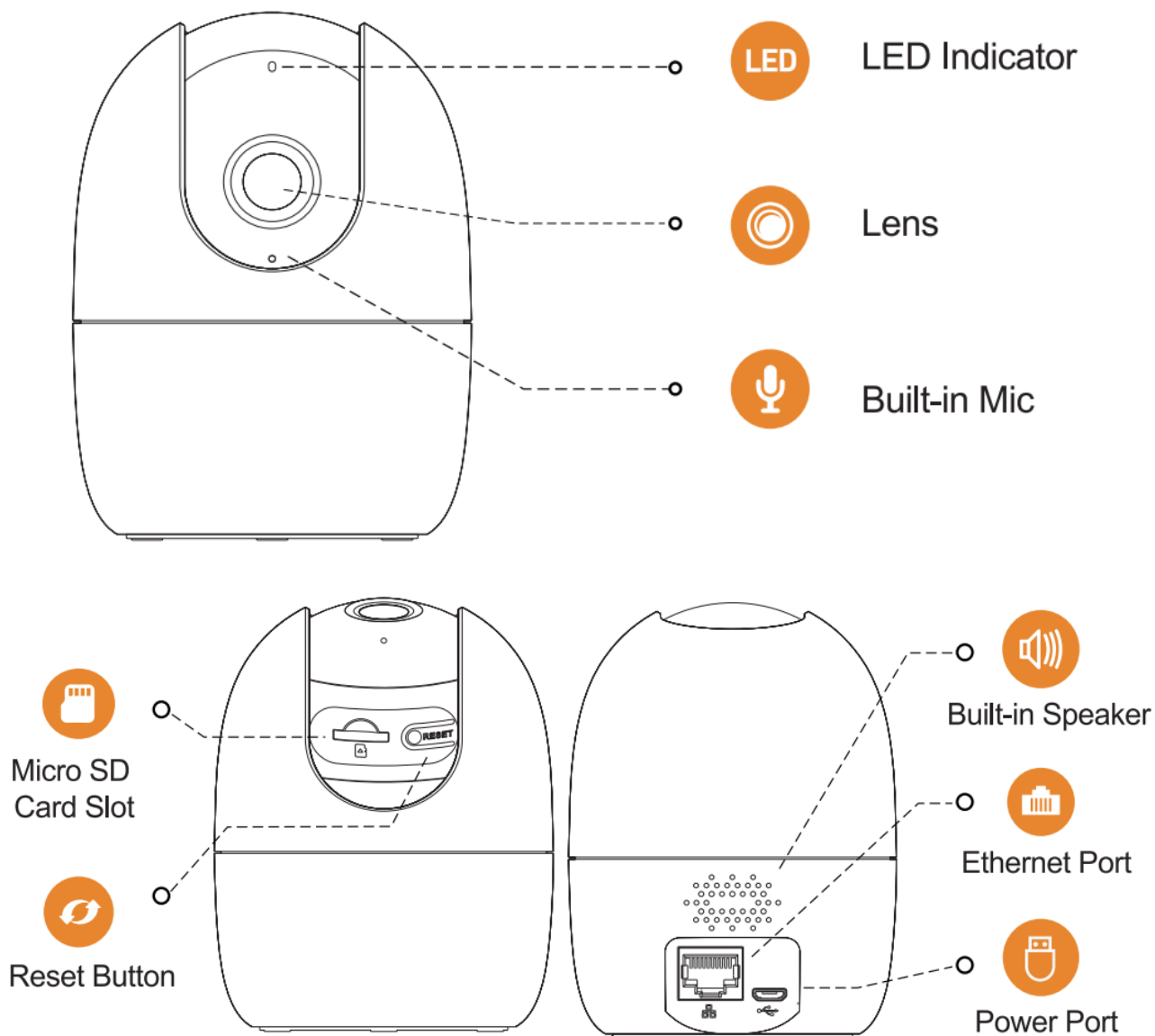


Screw Package ×1



Mounting Plate ×1

## Camera Introduction

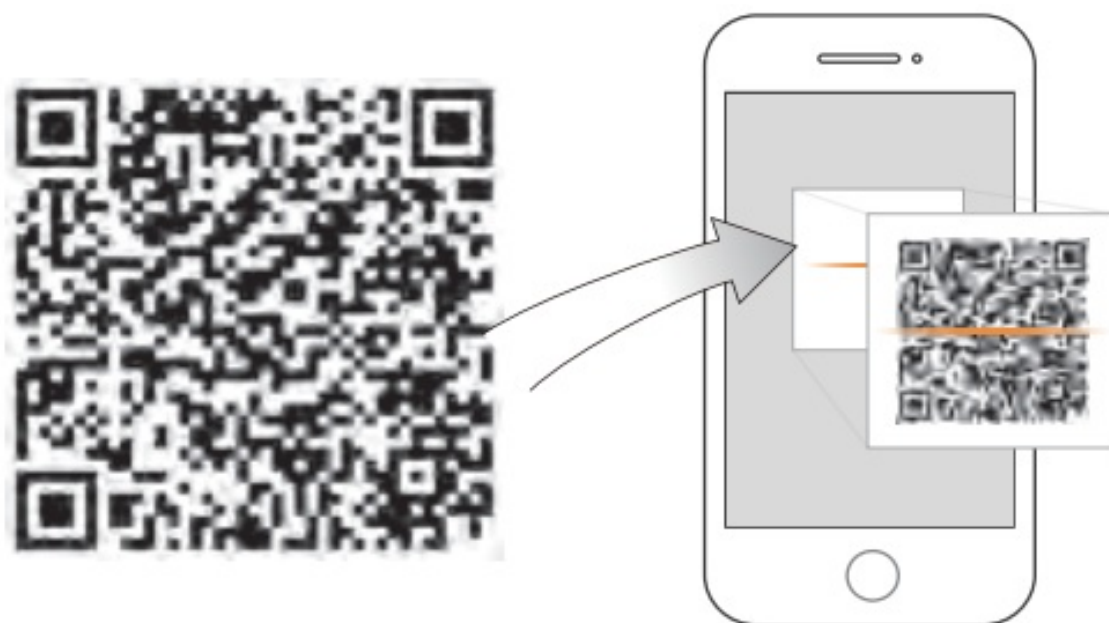


**Note: Press and hold the reset button for 10 s to reset the camera**  
**The description of the LED indicator is included in the following table.**

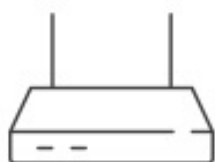
LED Status	Device Status
Off	• Powered off/LED turned off
Red light on	• Rebooting after reset
Greenlight flashing	• Booting
Greenlight on	• Device malfunction
Red light flashing	• Waiting for network
Green and red light	• Operating properly
flashing alternately	• Network connection failed
Green and red light properly flashing alternately	• Firmware updating

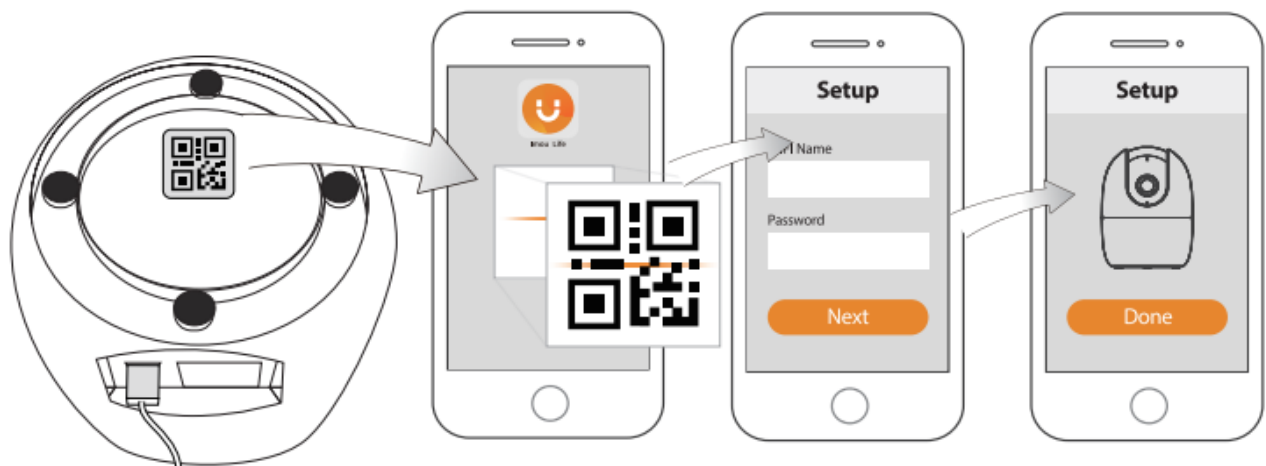


<http://mobile.easy4ipcloud.com/imou/detect.html>

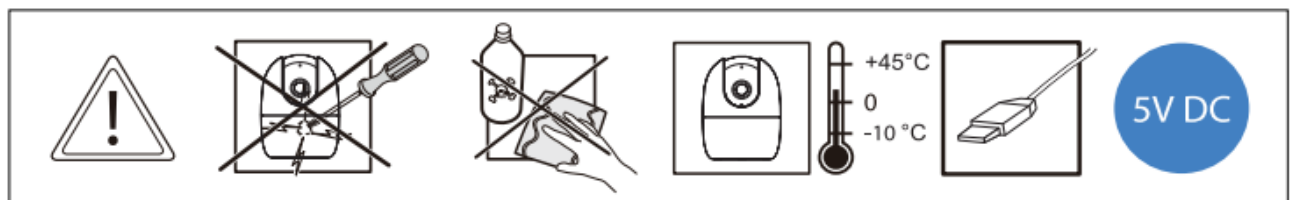
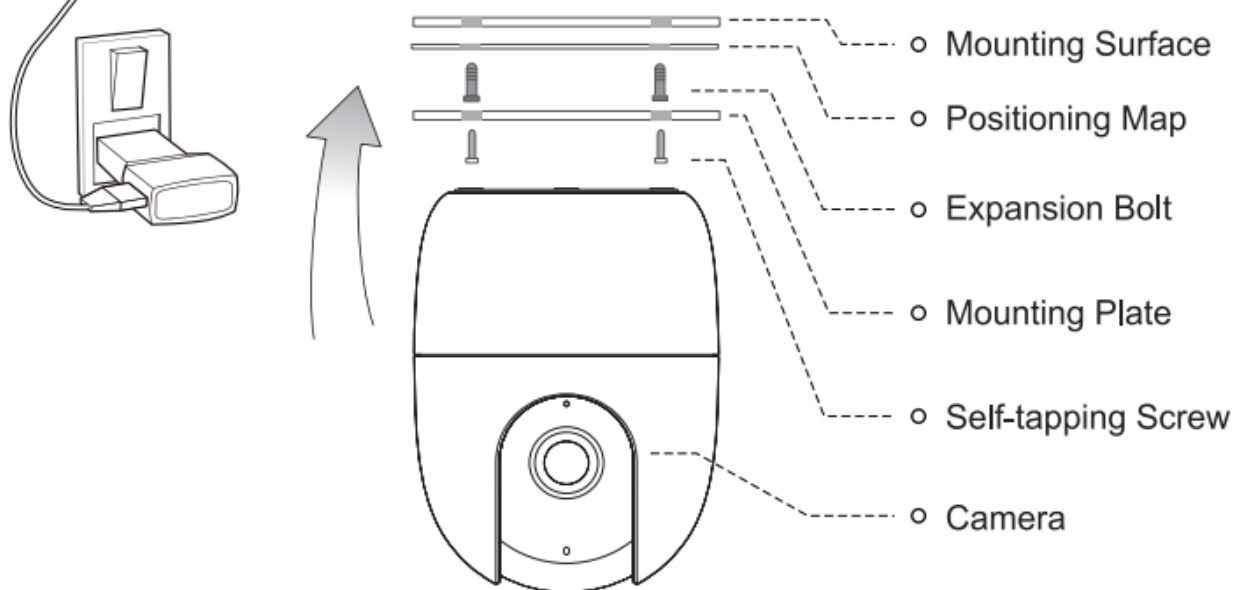


### Tips





### Ceiling Mounting (Optional)





### Troubleshooting

Problem	Solution
Cannot configure the camera	<ul style="list-style-type: none"> <li>•Make sure that your smartphone and the camera are within range of your Wi-Fi router.</li> <li>•Make sure that the LED indicator on the camera is flashing green.</li> </ul>
How to find the camera Wi-Fi password	It is the safety code on the device label.
No picture or device is offline	<ul style="list-style-type: none"> <li>•Make sure that the LED indicator on the camera is flashing green. See the “LED Status” section for details if otherwise.</li> <li>•Make sure that the camera is properly connected to power using the included USB power adapter.</li> <li>•Reposition the camera, router, or both to improve signal strength.</li> </ul>
The picture is not clear	<ul style="list-style-type: none"> <li>•Check the camera lens for dirt, dust, and spider webs. Clean the lens with a soft, clean cloth.</li> <li>•Remove the vinyl cover on the camera lens.</li> </ul>
No audio	<ul style="list-style-type: none"> <li>•Make sure that the audio function on the camera is turned on.</li> <li>•Make sure that audio is turned up on the viewing device.</li> </ul>
Human detection does not work	Make sure that you have enabled Human Detection in the Device Settings interface of your Life App.
Camera stuck downwards	Check Privacy Mode setting on your Life App.
Fail to scan QR code	<ul style="list-style-type: none"> <li>•Clean the camera lens of your smartphone.</li> <li>•Make sure that there is enough light on the QR code.</li> <li>•Do not hold the QR code too close to the camera.</li> </ul>



## Documents / Resources

 	<a href="#">Imou IPC-TAX2C-F Security Camera</a> [pdf] User Guide IPC-TAX2C-F, IPCTAX2CF, 2AVYF-IPC-TAX2C-F, 2AVYFIPCTAX2CF, IPC-TAX2C-F, Security Camera
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