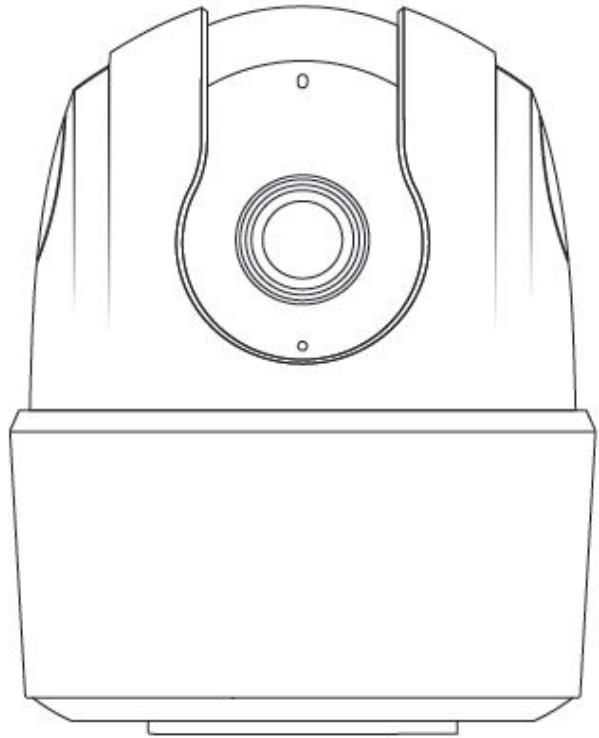




IMOU IPC-TA22CP 2 MP PTZ Wi-Fi IP Camera User Guide

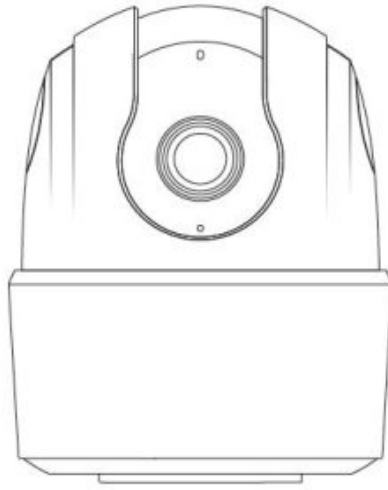
[Home](#) » [imou](#) » IMOU IPC-TA22CP 2 MP PTZ Wi-Fi IP Camera User Guide 



Contents

- [1 IMOU IPC-TA22CP 2 MP PTZ Wi-Fi IP Camera User Guide](#)
- [2 Package Content](#)
- [3 Camera Introduction](#)
- [4 Troubleshooting](#)
- [5 Documents / Resources](#)
- [6 Related Posts](#)

IMOU IPC-TA22CP 2 MP PTZ Wi-Fi IP Camera User Guide



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Welcome

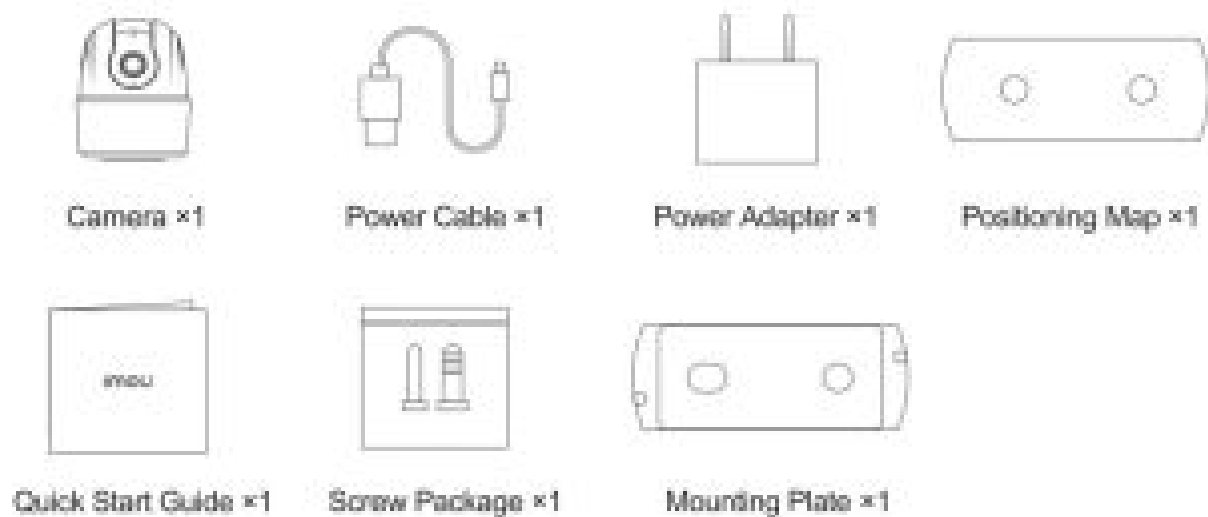
Thank you for choosing Imou. We are devoted to providing you easy smart home products. If you have problems using the product, please contact our service team before returning your product.

Our service mail: service.global@imoulife.com

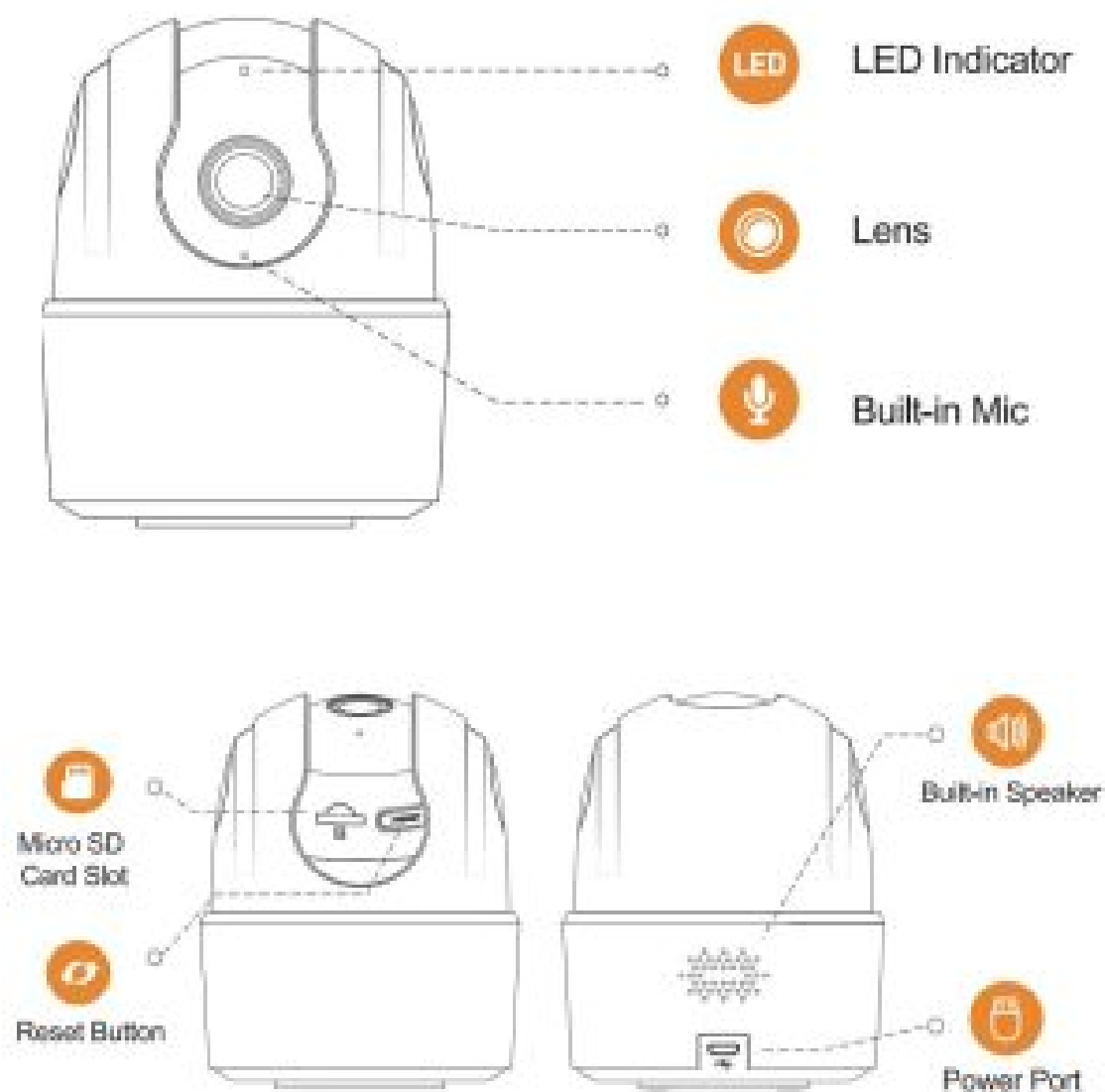
Detailed installation instructions & videos, frequently asked questions can be found at: imoulife.com/support/help or scan this QR code to help page.



Package Content



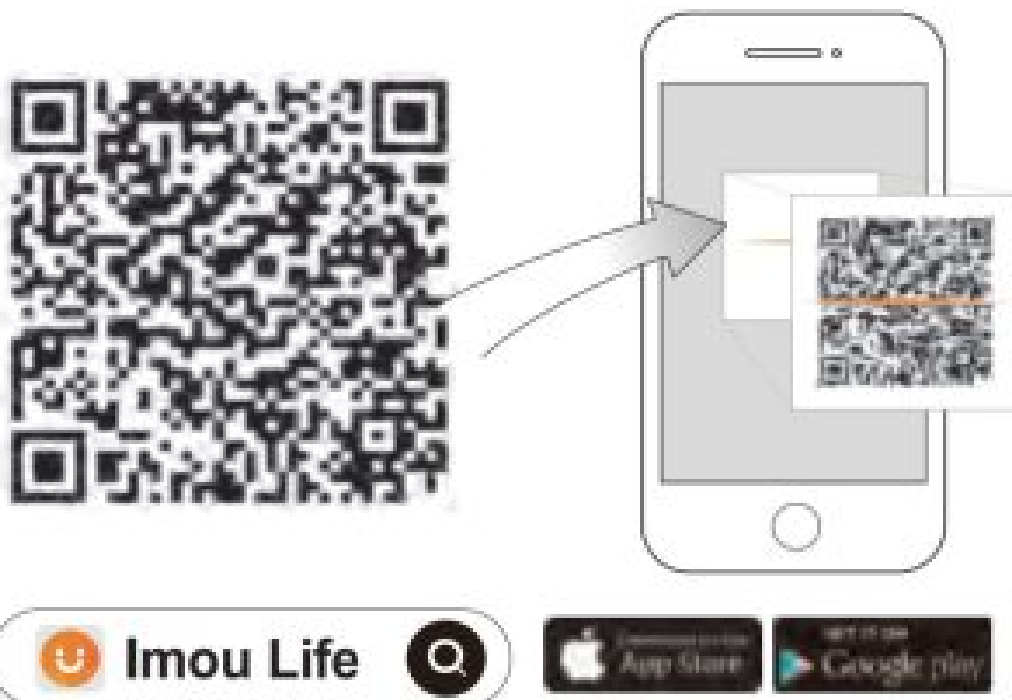
Camera Introduction



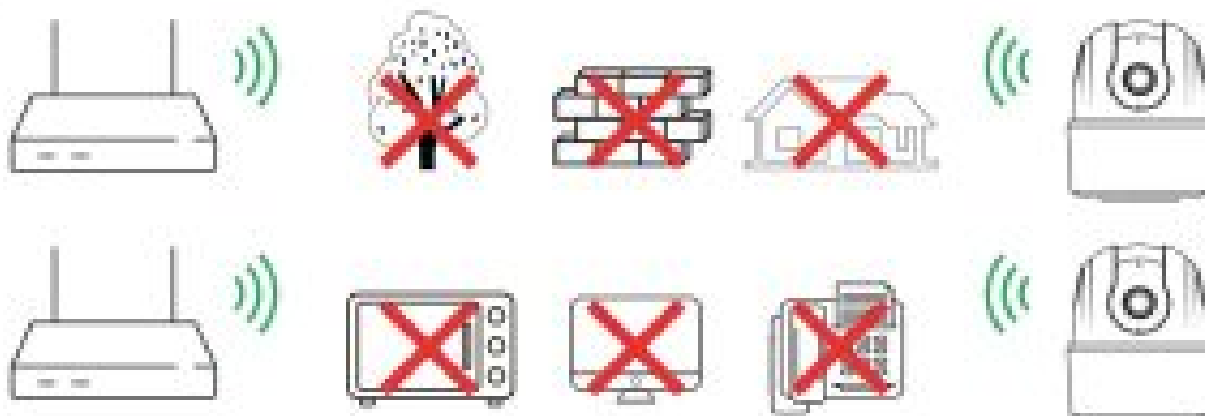
Note: Press and hold the reset button for 10 s to reset the camera.

The description of the LED indicator is included in the following table.

LED Status	Device Status
Off	- Powered off/LED turned off - Rebooting after reset
Red light on	- Booting - Device malfunction
Green light flashing	Waiting for network
Green light on	Operating properly
Red light flashing	Network connection failed
Green and red light flashing alternately	Firmware updating



Tips



To ensure the best possible wireless performance, please make sure that there are no obstacles and electromagnetic interference between the camera and router.

Problem	Solution
Cannot configure the camera	• Make sure that your smart phone and the camera are within range of your Wi-Fi router. • Make sure that the LED indicator on the camera is flashing green.
How to find the camera Wi-Fi password	It is the safety code on the device label.
No picture or device is offline	• Make sure that the LED indicator on the camera is flashing green. See "LED Status" section for details if otherwise. • Make sure that the camera is properly connected to power using the included USB power adapter. • Reposition the camera, router, or both to improve signal strength.
Picture is not clear	• Check the camera lens for dirt, dust, and spider webs. Clean the lens with a soft, clean cloth. • Remove the vinyl cover on the camera lens.

No audio	• Make sure that audio function on camera is turned on. • Make sure that audio is turned up on viewing device.
Human detection does not work	Make sure that you have enabled Human Detection in the Device Settings interface of Imou Life App.
Camera stuck downwards	Check Privacy Mode setting on Imou Life App.
Fail to scan QR code	• Clean the camera lens of your smart phone. • Make sure that there is enough light on the QR code. • Do not hold the QR code too close to the camera.

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Documents / Resources

	IMOU IPC-TA22CP 2 MP PTZ Wi-Fi IP Camera [pdf] User Guide IPC-TA4X-D, IPCTA4XD, 2AVYF-IPC-TA4X-D, 2AVYFIPCTA4XD, IPC-TA22CP, 2 MP PTZ Wi-Fi IP Camera, IPC-TA22CP 2 MP PTZ Wi-Fi IP Camera
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