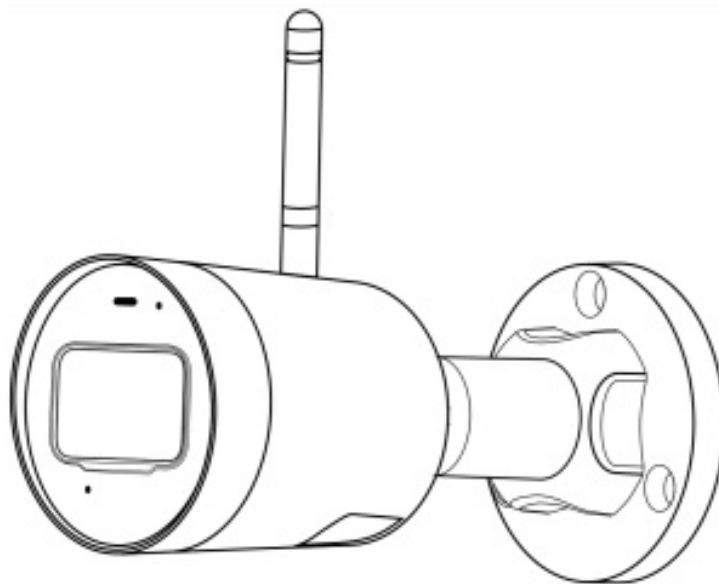


IMOU IPC-G22P Bullet Lite IP Camera User Guide

[Home](#) » [imou](#) » IMOU IPC-G22P Bullet Lite IP Camera User Guide 

IMOU IPC-G22P Bullet Lite IP Camera



Contents

- [1 Welcome](#)
- [2 Package Content](#)
- [3 Camera introduction](#)
- [4 Ceiling Mounting](#)
- [5 Troubleshooting](#)
- [6 Documents / Resources](#)
- [7 Related Posts](#)

Welcome

Thank you for choosing IMOU.

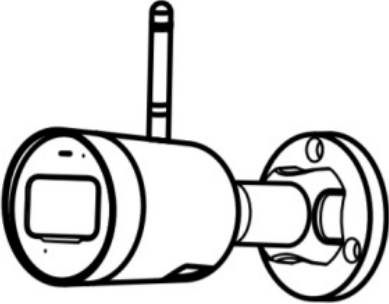
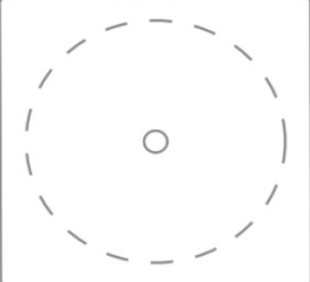


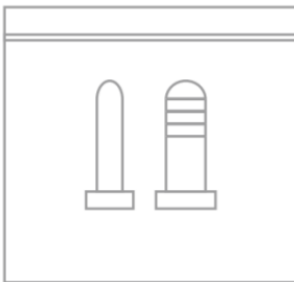
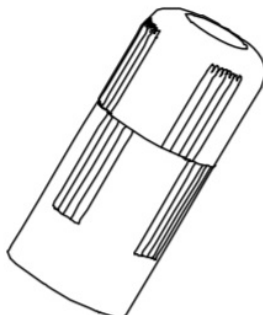
We are devoted to providing you easy smart home products.

If you have problems using the product, please contact our service team before returning your product.

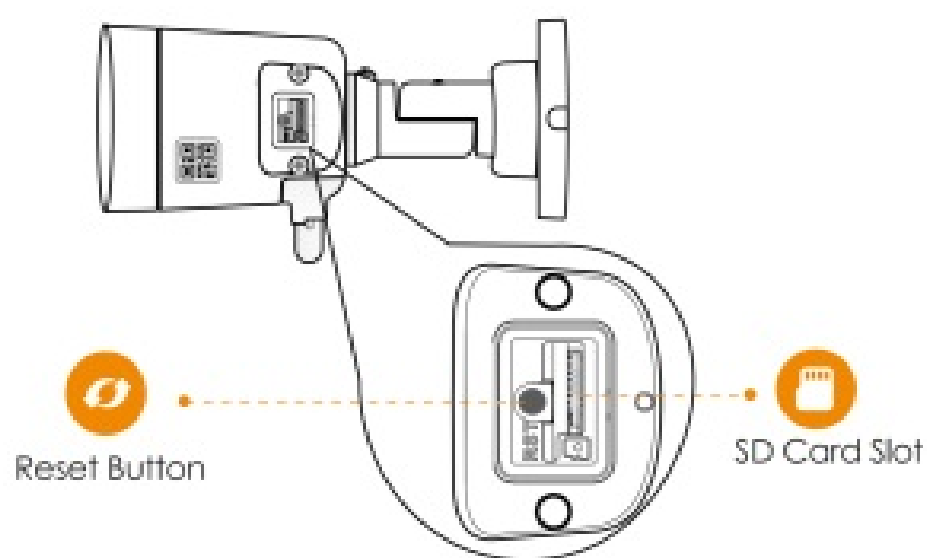
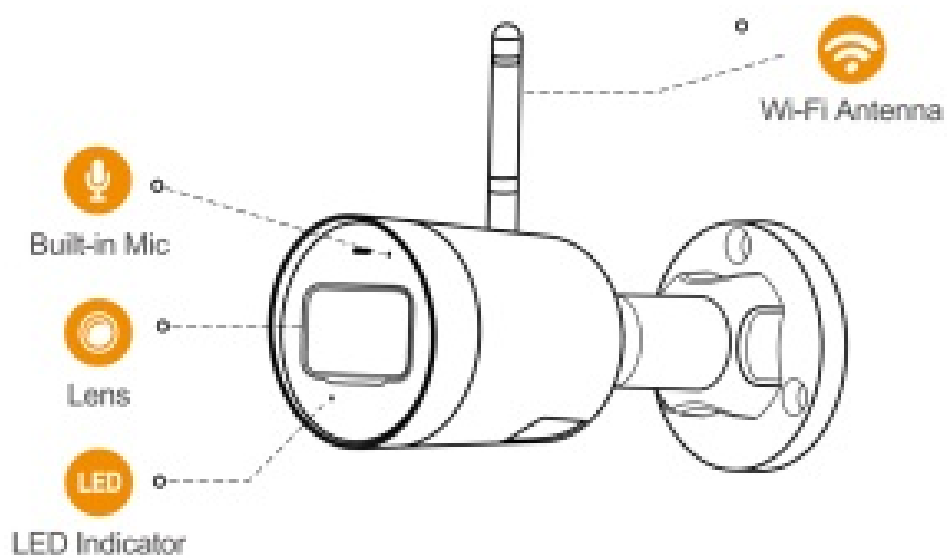
Our service mail: service.global@imoulife.com

Frequently asked questions can be found at imoulife.com/support/help

Package Content

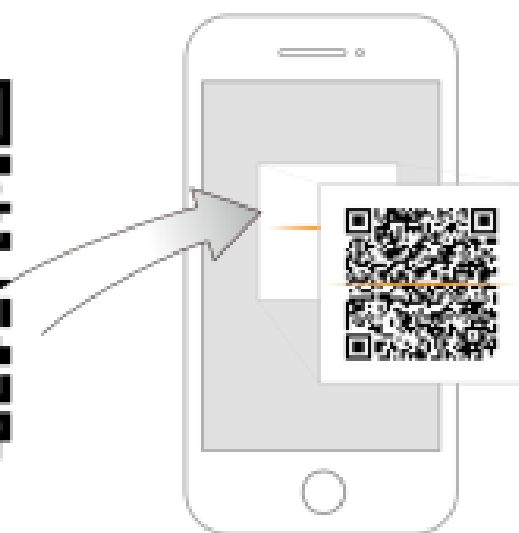
 <p>Camera x1</p>	 <p>Positioning Map x1</p>	 <p>Power Adapter x1</p>
 <p>Quick Start Guide x1</p>	 <p>Screw Package x1</p>	 <p>Waterproof Connector x1</p>





Camera introduction

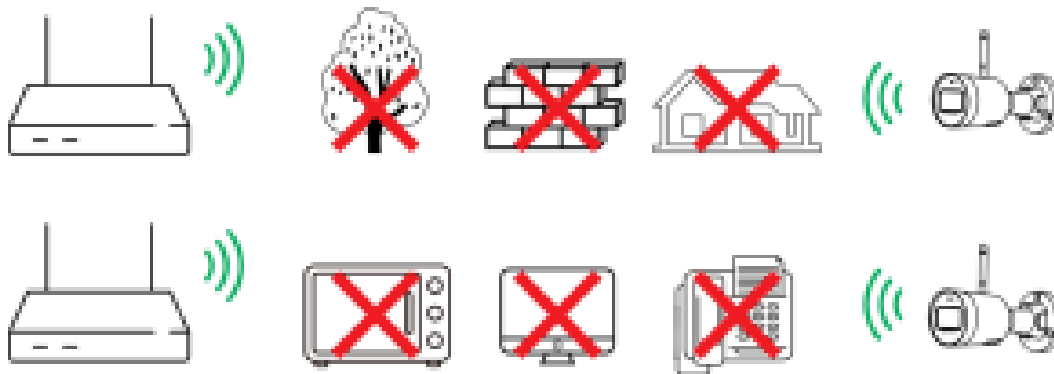


Note: Press and hold the reset button for 10s to reset the camera.

LED Status	Device Status
Off	<ul style="list-style-type: none"> • Power off/LED turned off • Rebooting after reset
Red light on	<ul style="list-style-type: none"> • Booting • Device malfunction
Green light flashing	<ul style="list-style-type: none"> • Waiting for network
Green light on	<ul style="list-style-type: none"> • Waiting for network
Red light flashing	<ul style="list-style-type: none"> • Operating properly
Green and red light	<ul style="list-style-type: none"> • Network connection failed
flashing alternately	<ul style="list-style-type: none"> • Firmware updating



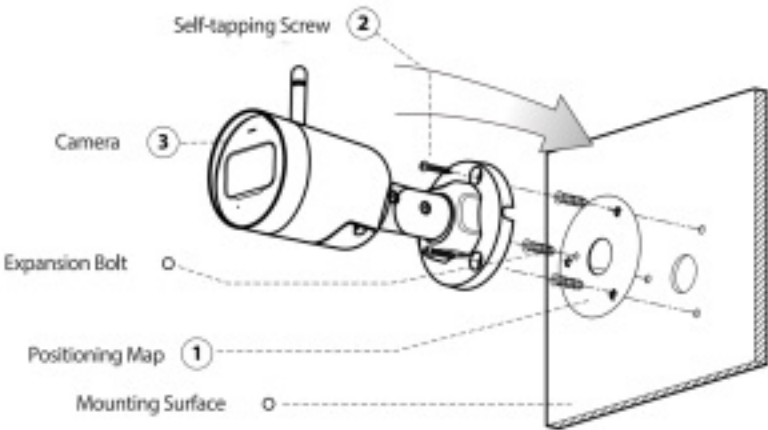
		
		



To ensure the best possible wireless performance, please make sure there are no obstacles and electromagnetic interference between the camera and router.



Ceiling Mounting



Troubleshooting


Problem	Solution
---------	----------

Cannot set up camera	<ul style="list-style-type: none"> • Ensure your mobile device and the camera are within range of your Wi-Fi router • Ensure the LED indicator on the camera is flashing green before beginning setup.
The APP says “Failed to configure device network”	<ul style="list-style-type: none"> • Reset your Camera and connect it again. • Some cameras only support 2.4GHz, while some routers have dual band, 2.4GHz/5G. Make sure you are configuring device network” connecting 2.4GHz only.
The app says “Failed to bind”	<p>The camera is already connected to Wi-Fi, but the router is:</p> <ul style="list-style-type: none"> • Not connected to Internet • Poor network status • The Wi-Fi signal is not stable due to obstacles or electronic interference
No picture/ signal	<ul style="list-style-type: none"> • Ensure the LED indicator on the camera is flashing steady green. See ‘LED Status’ section for details • Ensure the camera is properly connected to power using the included USB power adapter. • Try repositioning the camera, router, or both to improve signal strength.
Picture is not clear	<ul style="list-style-type: none"> • Check the Camera lens for dirt, dust spider webs. Clean the lens with a soft clean cloth • Remove the vinyl cover on the camera lens.
No audio	<ul style="list-style-type: none"> • Ensure audio function on camera is turned on. • Ensure audio is turned up on viewing device.
Human detection not working	<ul style="list-style-type: none"> • Ensure you have enabled “Human Detection” in the Device Settings screen of the Imou LifeApp.
Camera stuck downwards	<ul style="list-style-type: none"> • Turn off Camera Shielding in Device Settings on the Imou Life app.
Phone is not reading QR code	<ul style="list-style-type: none"> • Clean the camera lens of your Smartphone • Ensure that there is enough light on the QR code • Don’t hold the QR code too close to the camera



F @imouglobal | E service.global@imoulife.com | W www.imoulife.com

Documents / Resources

	<p>IMOU IPC-G22P Bullet Lite IP Camera [pdf] User Guide IPC-G22P, Bullet Lite IP Camera, IPC-G22P Bullet Lite IP Camera, Lite IP Camera, IP Camera, Camera</p>
---	--

Manuals+.