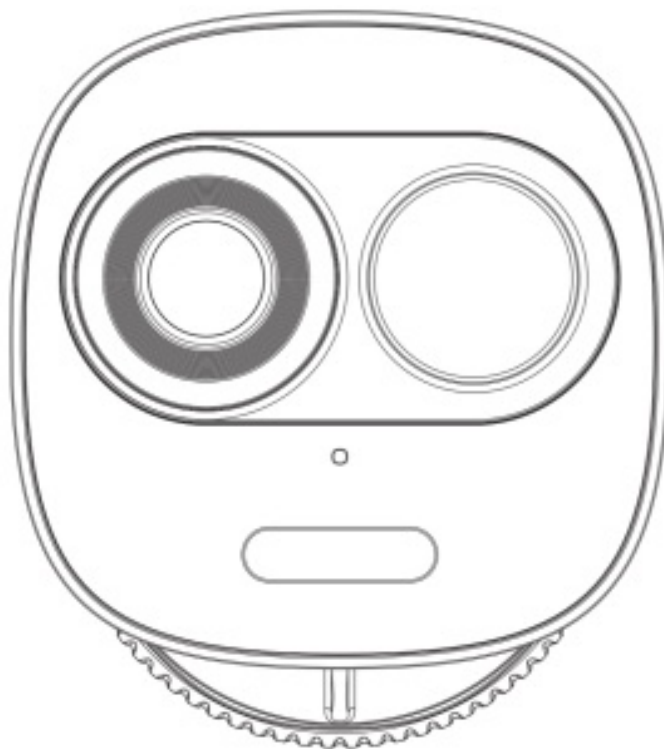


IMOU IPC-C26EP LOOC 2MP Bullet WiFi Camera User Guide

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IMOU IPC-C26EP LOOC 2MP Bullet WiFi Camera



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Welcome

Thank you for choosing IMOU.



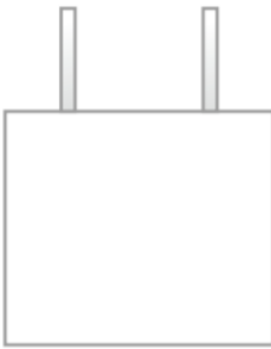

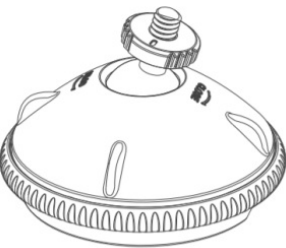
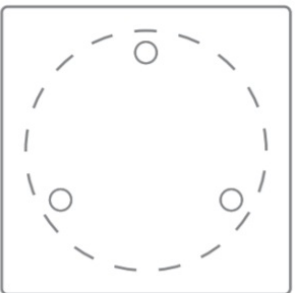

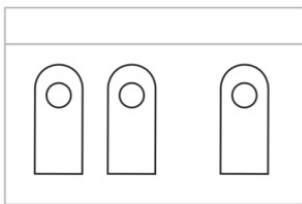
We are devoted to providing you easy smart home products. If you have problems using the product, please contact our service team before returning your product.

Our service mail: service.global@imoulife.com

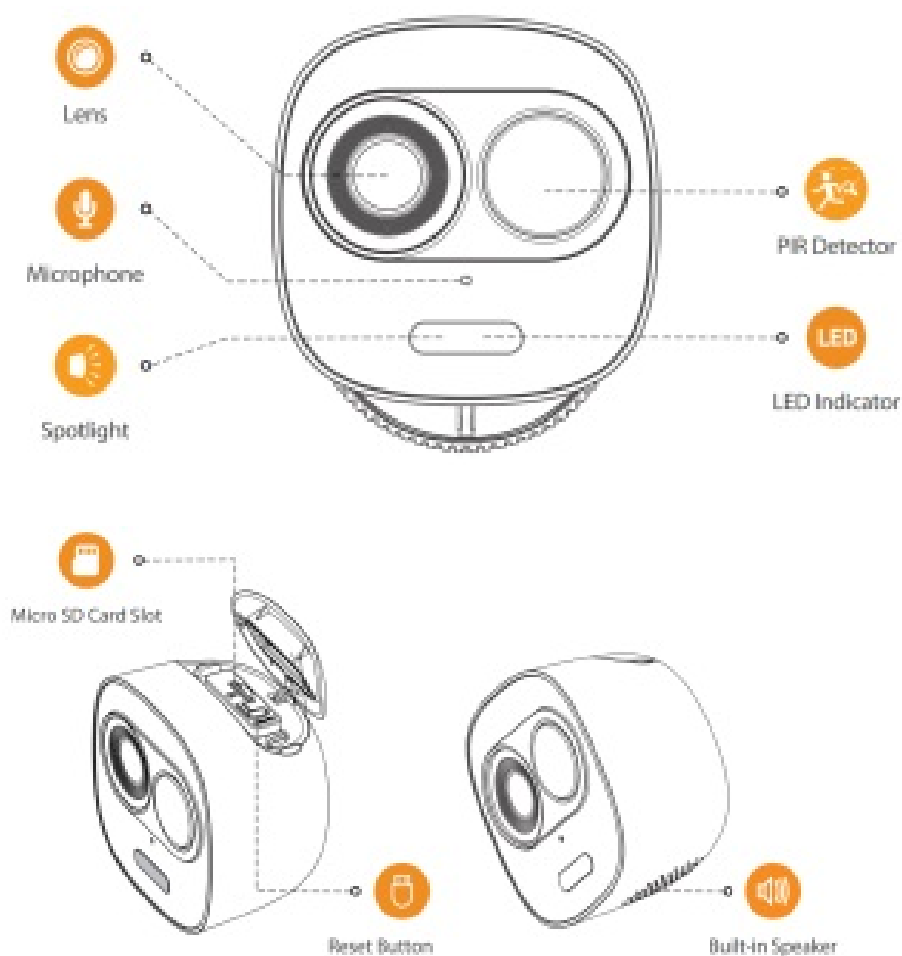
Frequently asked questions can be found at imoulife.com/support/help



Package content

 <p>Device ×1</p>	 <p>Quick Start Guide ×1</p>	 <p>Power Adapter ×1</p>	 <p>Screw Package ×1</p>
 <p>Bracket ×1</p>	 <p>Installation Position Map ×1</p>	 <p>Pry Bar ×1</p>	 <p>Cable Clip Package ×1</p>

Camera introduction

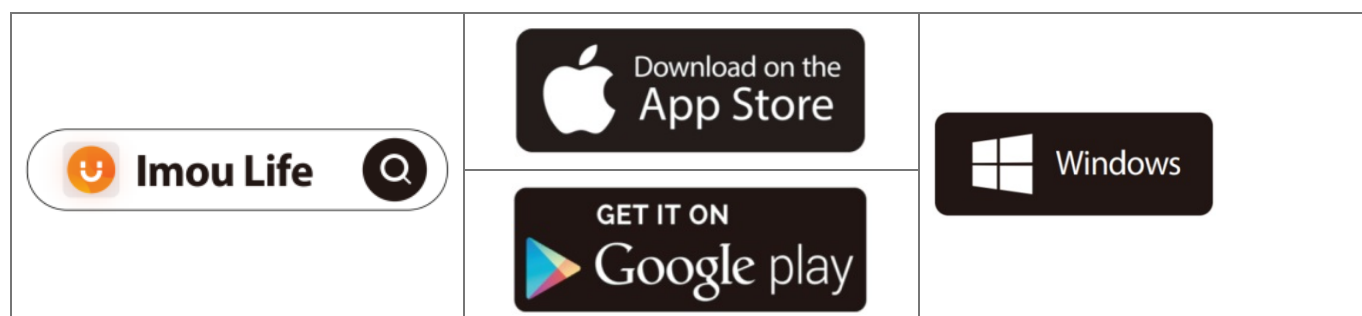


Note: The top cap can be opened with the pry bar from the accessory kit.

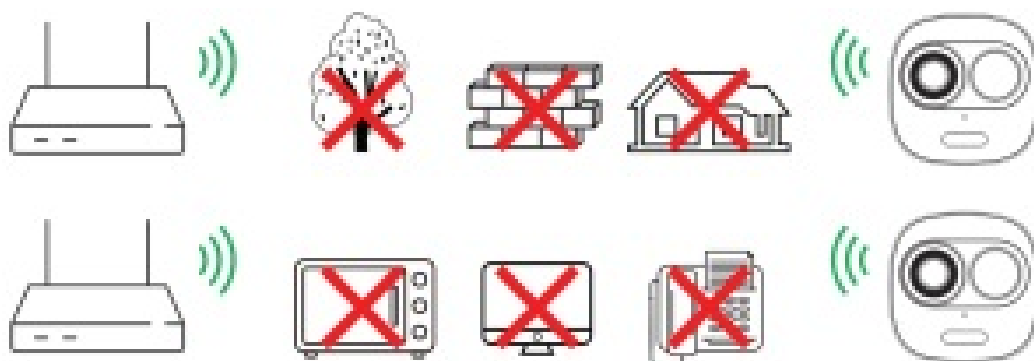
Press the Reset Button for 10 seconds to reset the camera.

The pattern of the LED indicator is included in the following table.

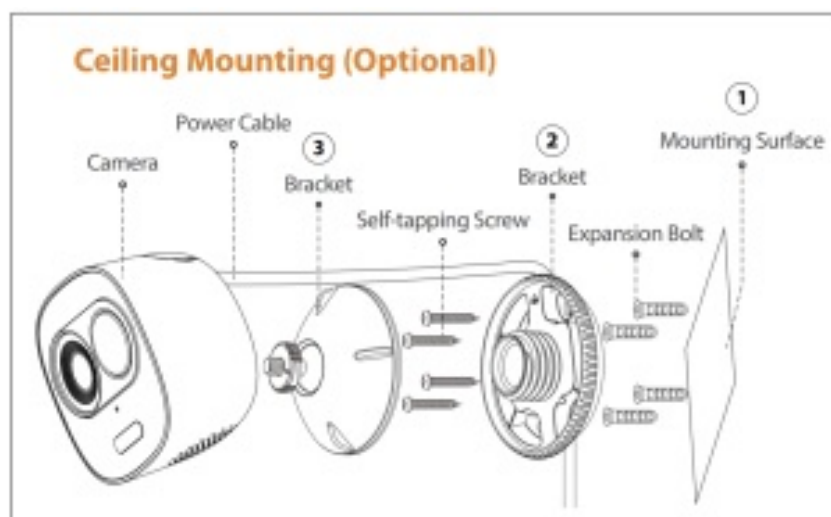
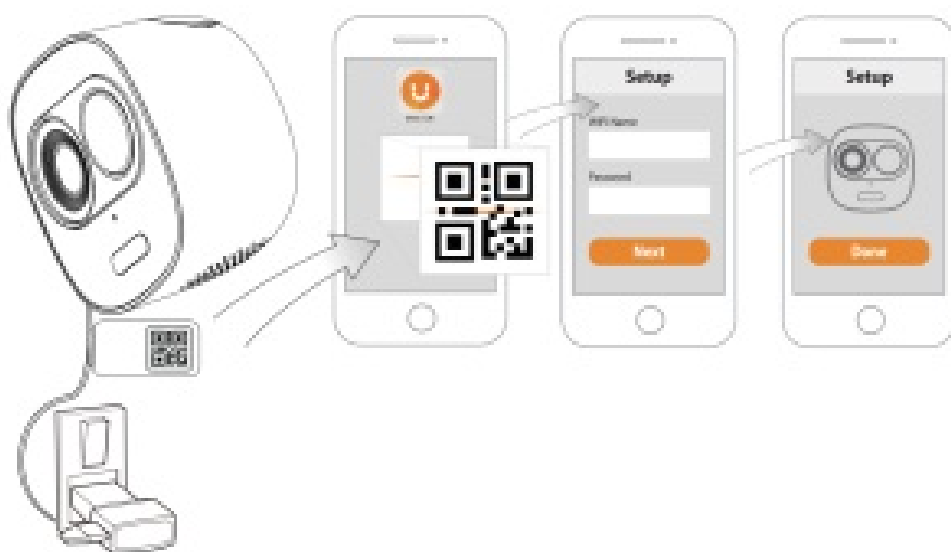
LED Indicator Status	Device Status
Red light on	<ul style="list-style-type: none">• Booting• Device malfunction
Green light flashing	<ul style="list-style-type: none">• Waiting for network
Green light on	<ul style="list-style-type: none">• Operating properly
Red light flashing	<ul style="list-style-type: none">• Network connection failed
Light of	<ul style="list-style-type: none">• Powered off/LED turned off• Rebooting after reset
Green and red light flashing alternately	<ul style="list-style-type: none">• Firmware updating



Tips



To ensure the best possible wireless performance, please make sure there are no obstacles and electromagnetic interference between the camera and router.



Troubleshooting

Problem	Solution
Cannot set up camera	<ul style="list-style-type: none">• Ensure your mobile device and the camera are within range of your Wi-Fi router.• Ensure the LED indicator on the camera is flashing green before beginning setup.
The APP says “Failed to configure device network”	<ul style="list-style-type: none">• Reset your Camera and connect it again.• Some cameras only support 2.4GHz, while some routers have dual band, 2.4G/5G. Make sure you are connecting 2.4GHz only.
The app says “Failed to bind”	<p>The camera is already connected to Wi-Fi, but the router is:</p> <ul style="list-style-type: none">• Not connected to Internet• Poor network status• The Wi-Fi signal is not stable due to obstacles or electronic interference
No picture / signal	<ul style="list-style-type: none">• Ensure the LED indicator on the camera is flashing steady green. See ‘LED Status’ section for details if otherwise.• Ensure the camera is properly connected to power using the included USB power adapter.• Try repositioning the camera, router, or both to improve signal strength.
Picture is not clear	<ul style="list-style-type: none">• Check the camera lens for dirt, dust, spider webs. Clean the lens with a soft, clean cloth.• Remove the vinyl cover on the camera lens.
No audio	<ul style="list-style-type: none">• Ensure audio function on camera is turned on• Ensure audio is turned up on viewing device.
Human detection not working	<ul style="list-style-type: none">• Ensure you have enabled “Human Detection” in the Device Settings screen of the Imou LifeApp.
Camera stuck downwards	<ul style="list-style-type: none">• Turn off Camera Shielding in Device Settings on the Imou Life app.

Phone is not reading QR code	<ul style="list-style-type: none"> • Clean the camera lens of your Smartphone • Ensure that there is enough light on the QR code • Don't hold the QR code too close to the camera
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Documents / Resources

	<p>IMOU IPC-C26EP LOOC 2MP Bullet WiFi Camera [pdf] User Guide IPC-C26EP, LOOC 2MP Bullet WiFi Camera, 2MP Bullet WiFi Camera, Bullet WiFi Camera, WiFi Camera, Camera</p>
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References

- [imou | Enjoy Smart Life](#)
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