



IMOU IPC-AX2E-D Consumer Camera User Guide

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IMOU IPC-AX2E-D Consumer Camera



www.imoulife.com

Welcome

Thank you for choosing Imou.

We are devoted to providing you easy smart home products. If you have problems using the product, please contact our service team before returning your product.

Our service mail: service.global@imoulife.com

Detailed installation instructions & videos, frequently asked questions can be found at:

imoulife.com/support/help or scan this QR code to help page .

Package Content



Camera * 1



Power Cable x1



Power Adapter x1



Positioning Map x1



Quick Start Guide, c1

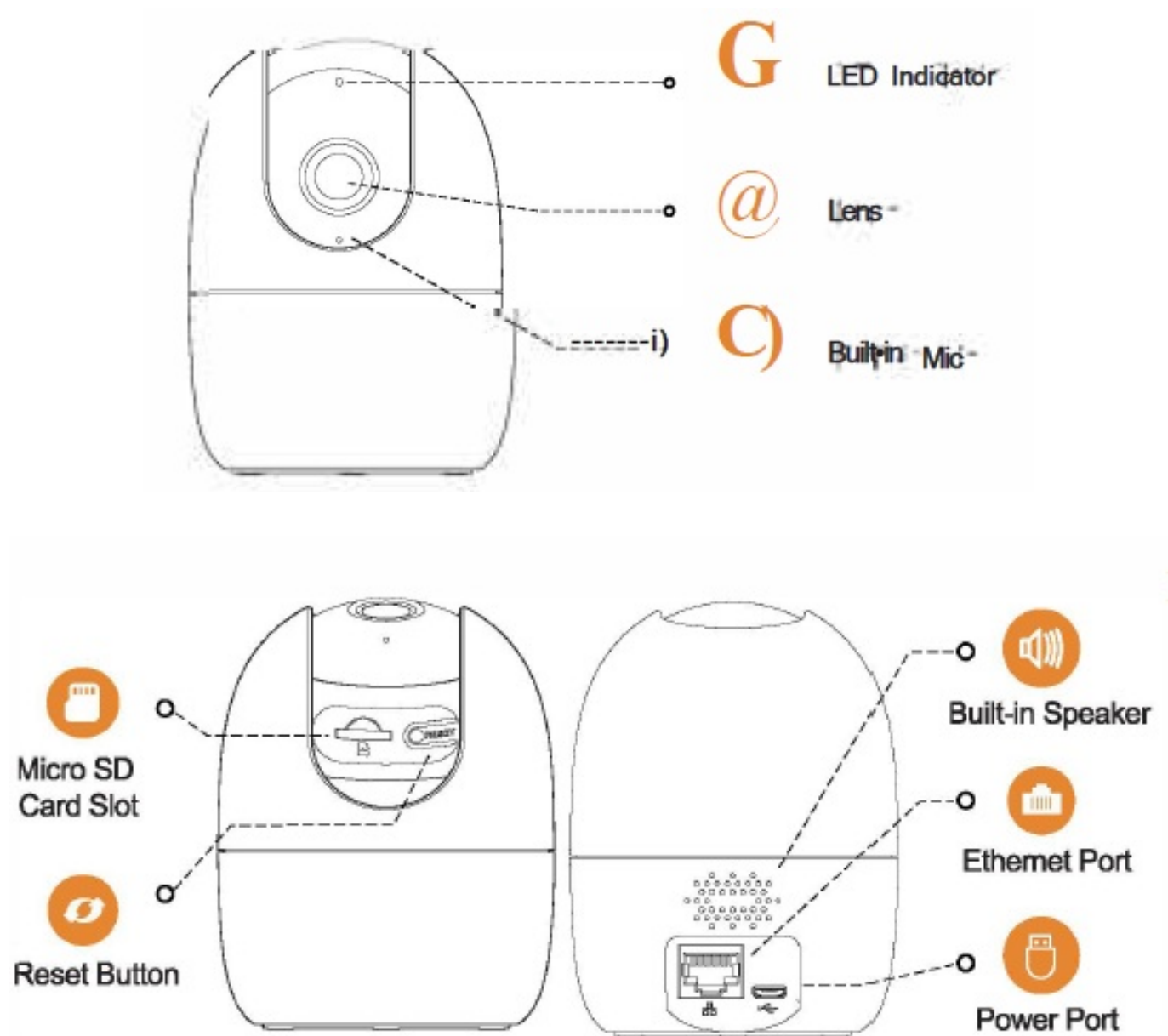


Screw & adhesive label x1



Mounting Plate, c1

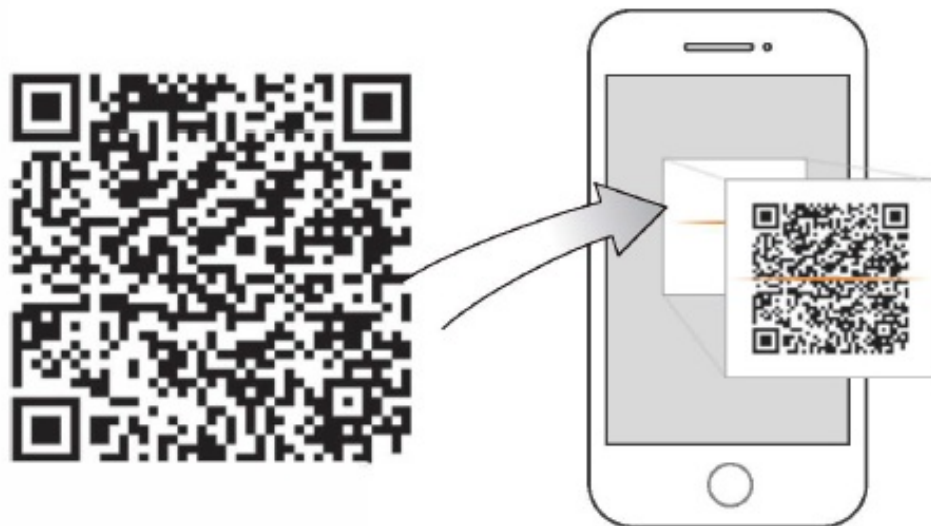
Camera Introduction



Note: Press and hold the reset button for 10 s to reset the camera.

The description of the LED indicator is included in the following table.

LED Status	Device Status
Off	<ul style="list-style-type: none"> Powered off/LED turned off Rebooting after reset
Red light on	<ul style="list-style-type: none"> Booting Device malfunction
Green light flashing	<ul style="list-style-type: none"> Waiting for network
Green light on	<ul style="list-style-type: none"> Operating properly
Red light flashing	<ul style="list-style-type: none"> Network connection failed
Green and red light flashing alternately	<ul style="list-style-type: none"> Firmware updating

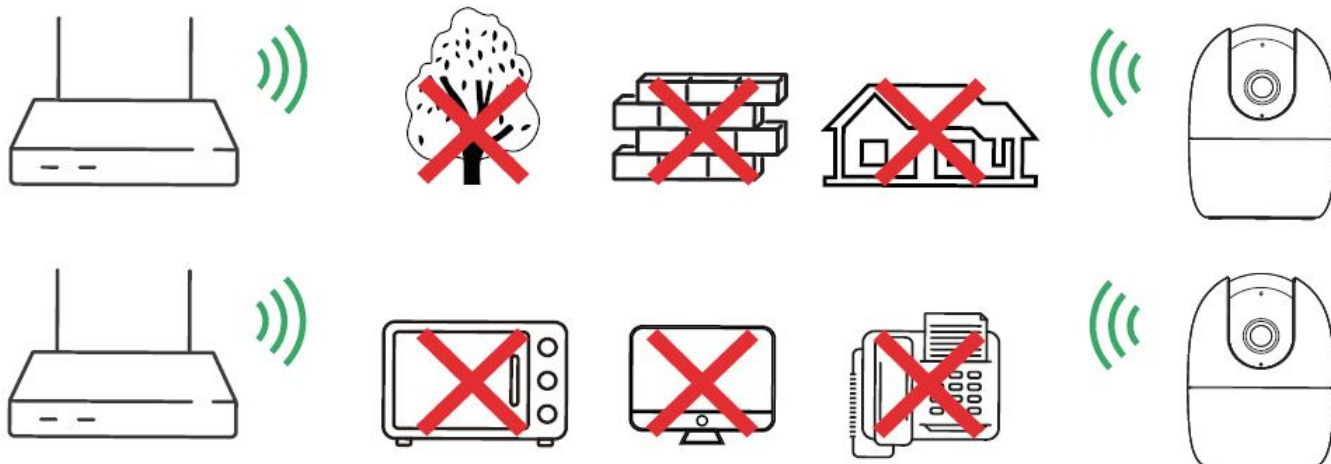


(f) Imou Life

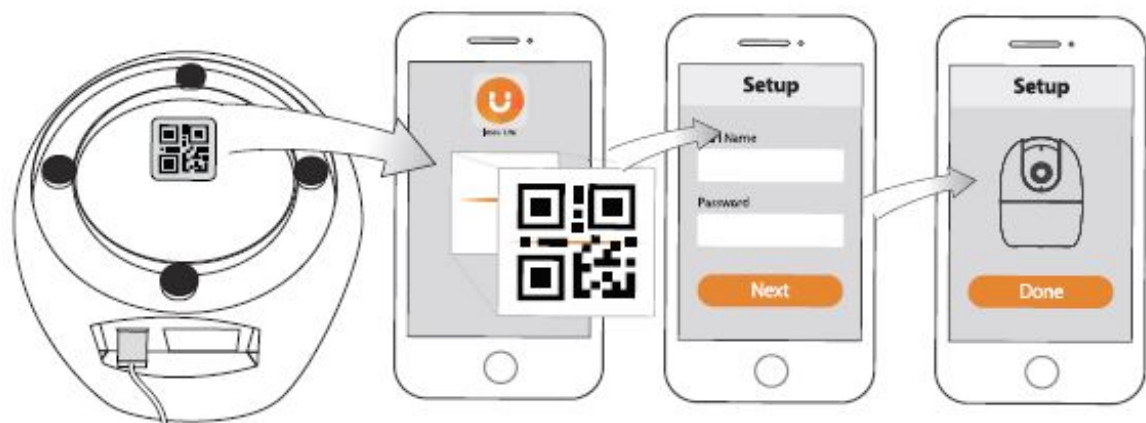
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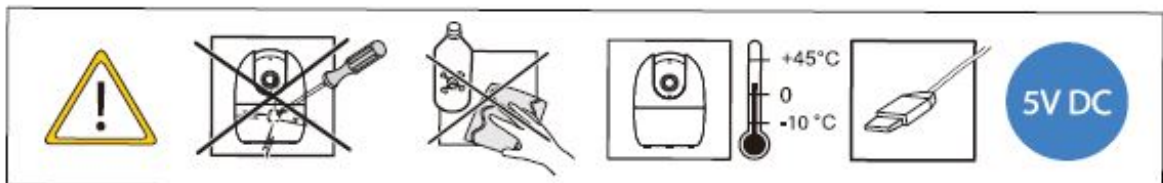
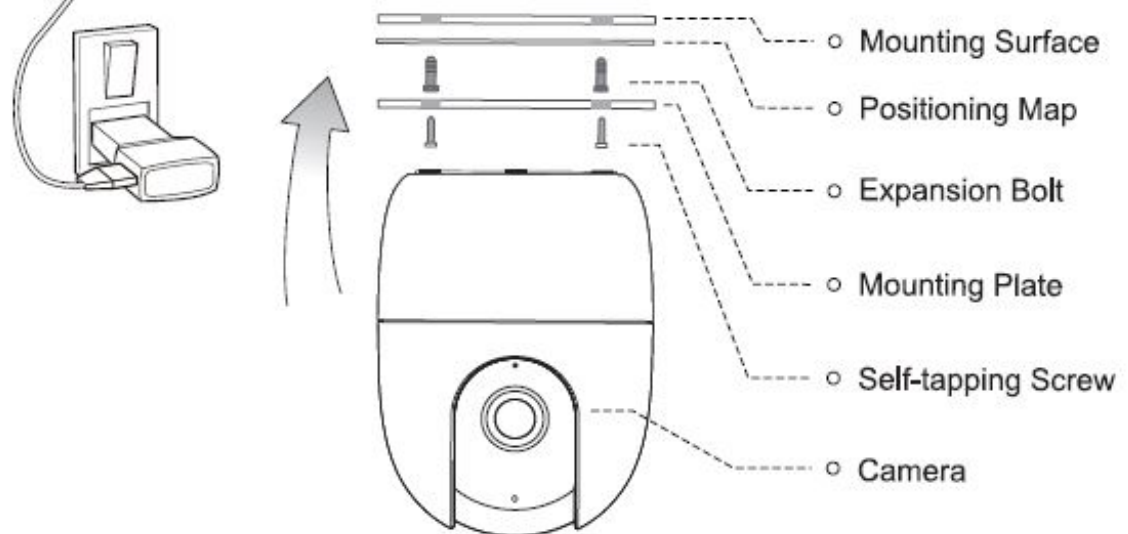
TIPS



Ceiling Mounting




Ceiling Mounting (Optional)



Troubleshooting

Problem	Solution
Cannot configure the camera	<ul style="list-style-type: none"> • Make sure that your smart phone and the camera are within range of your Wi-Fi router. • Make sure that the LED indicator on the camera is flashing green.
How to find the camera Wi-Fi password	It is the safety code on the device label.
No picture or device is offline	<ul style="list-style-type: none"> • Make sure that the LED indicator on the camera is flashing green. See "LED Status" section for details if otherwise. • Make sure that the camera is properly connected to power using the included USB power adapter. • Reposition the camera, router, or both to improve signal strength.
Picture is not clear	<ul style="list-style-type: none"> • Check the camera lens for dirt, dust, and spider webs. Clean the lens with a soft, clean cloth. • Remove the vinyl cover on the camera lens.
No audio	<ul style="list-style-type: none"> • Make sure that audio function on camera is turned on. • Make sure that audio is turned up on viewing device.
Human detection does not work	Make sure that you have enabled Human Detection in the Device Settings interface of Imou Life App.
Camera stuck downwards	Check Privacy Mode setting on Imou Life App.
Fail to scan QR code	<ul style="list-style-type: none"> • Clean the camera lens of your smart phone. • Make sure that there is enough light on the QR code. • Do not hold the QR code too close to the camera.

Documents / Resources

	<p>IMOU IPC-AX2E-D Consumer Camera [pdf] User Guide IPC-AX2E-D, IPCAX2ED, 2AVYF-IPC-AX2E-D, 2AVYFIPCAX2ED, IPC-AX2E-D Consumer Camera, Consumer Camera</p>
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