Manuals+ — User Manuals Simplified.

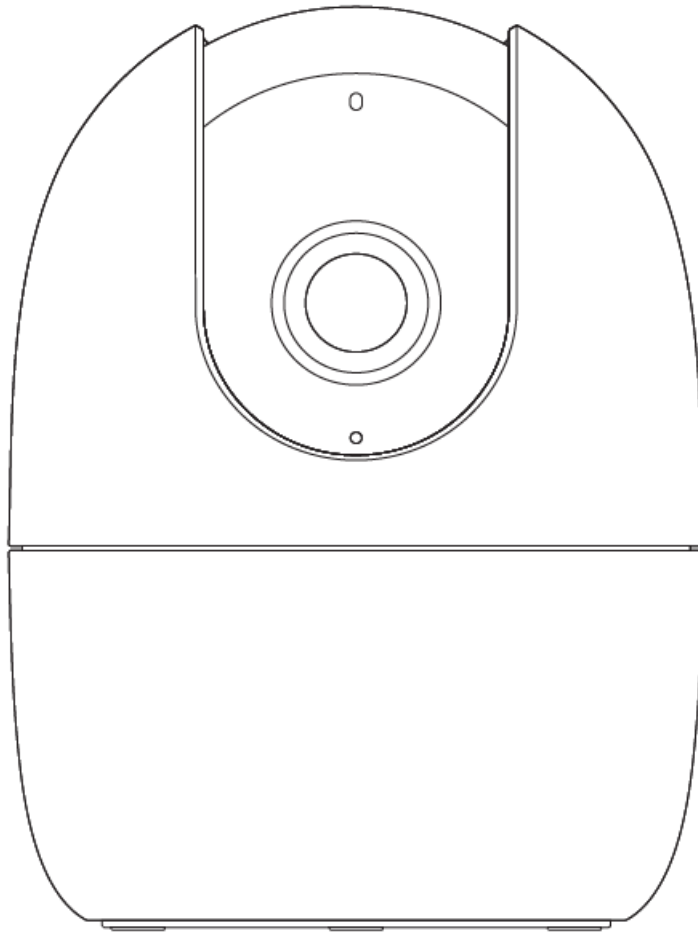# IMOU IPC-AX2E-C Consumer Camera User Guide

Contents

IMOU IPC-AX2E-C Consumer Camera

Welcome

Thank you for choosing lmou.
We are devoted to providing you easy smart home products. If you have problems using the product, please contact our service team before returning your product.
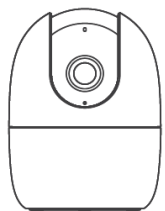Our service mail: **service.global@imoulife.com**.
Detailed installation instructions & videos, frequently asked questions can be found at:
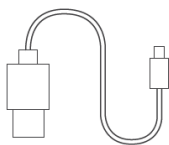**imoulife.com/support/help**
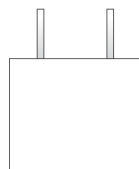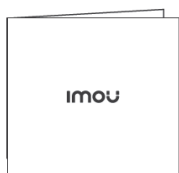or scan this QR code to help page.

Package Content

Camera ×1

Power Cable ×1

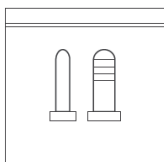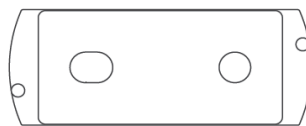Power Adapter ×1

Positioning Map ×1

Quick Start Guide ×1

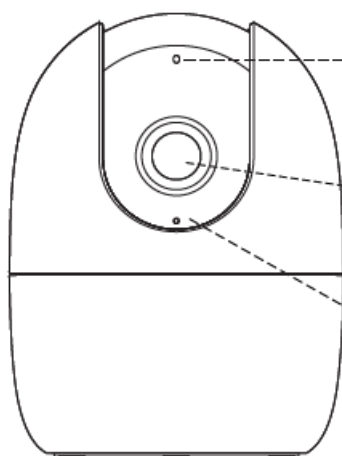Screw Package ×1

Mounting Plate ×1

- Camerax1
- Power Cable x1
- Pcmer Adapter x1
- Positioning Map x1
- Quick Start Guide x1
- Screw Package x1
- MountlngPlatex1

Camera Introduction
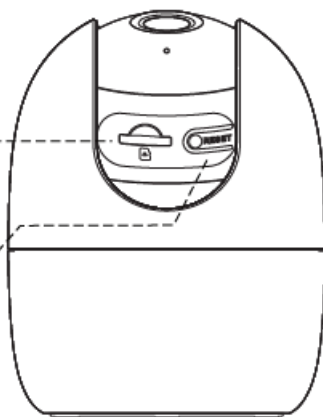
LED — LED Indicator

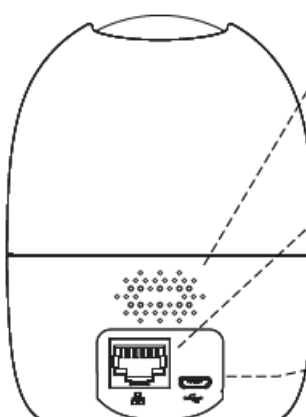Lens

Built-in Mic

Micro SD Card Slot

Reset Button

Built-in Speaker

Ethernet Port

Power Port

Note: Press and hold the reset button for 10 s to reset the camera.

LED Indicators

The discription of the LED Indicator Is Included In the following table.

LED Status	Device Status
Off	Powered off/LED turned off
Rebooting after reset	
Red light on	Booting
Device malfunction	
Green light flashing	Waiting for network
Green light on	Operating properly
Red light flashing	Network connection failed
Green and red light flashing alternately	Firmware updating

HOW TO CONNECT
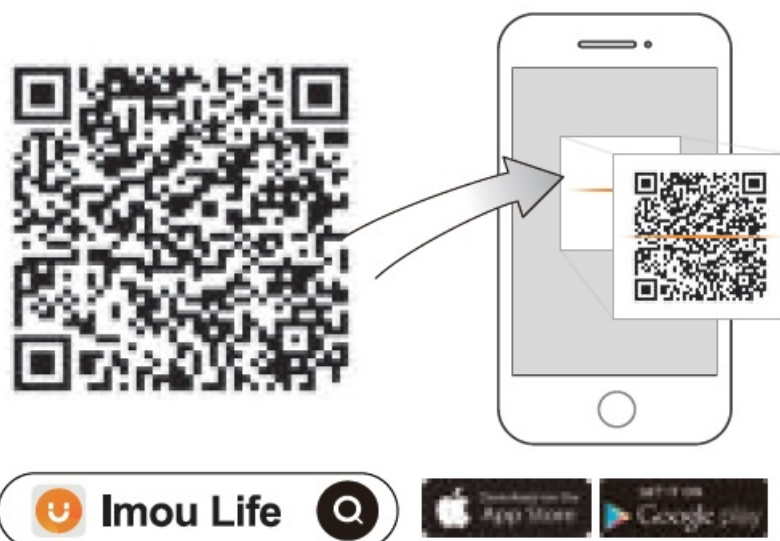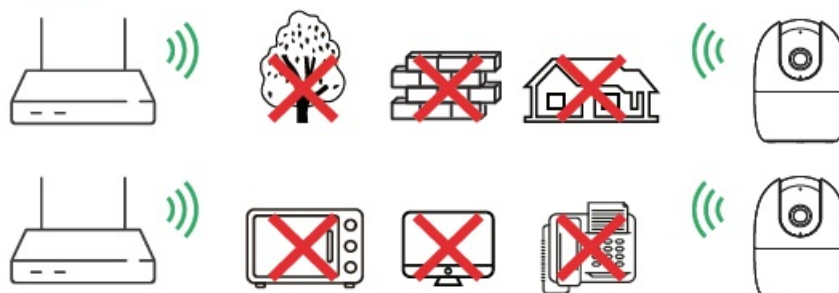
To ensure the best possible wireless performance please make sure that there are no obstacles and electromagnetic between the camera and router

Ceiling Mounting (Optional)

- Mounting Surface
- Positioning Map
- Expansion Bolt
- Mounting Plate
- Self-tapping Screw
- Camera

+45°C
0
-10 °C

5V DC

Troubleshooting

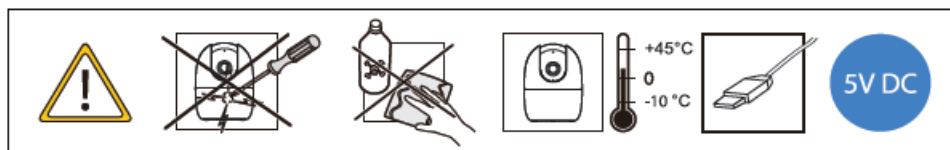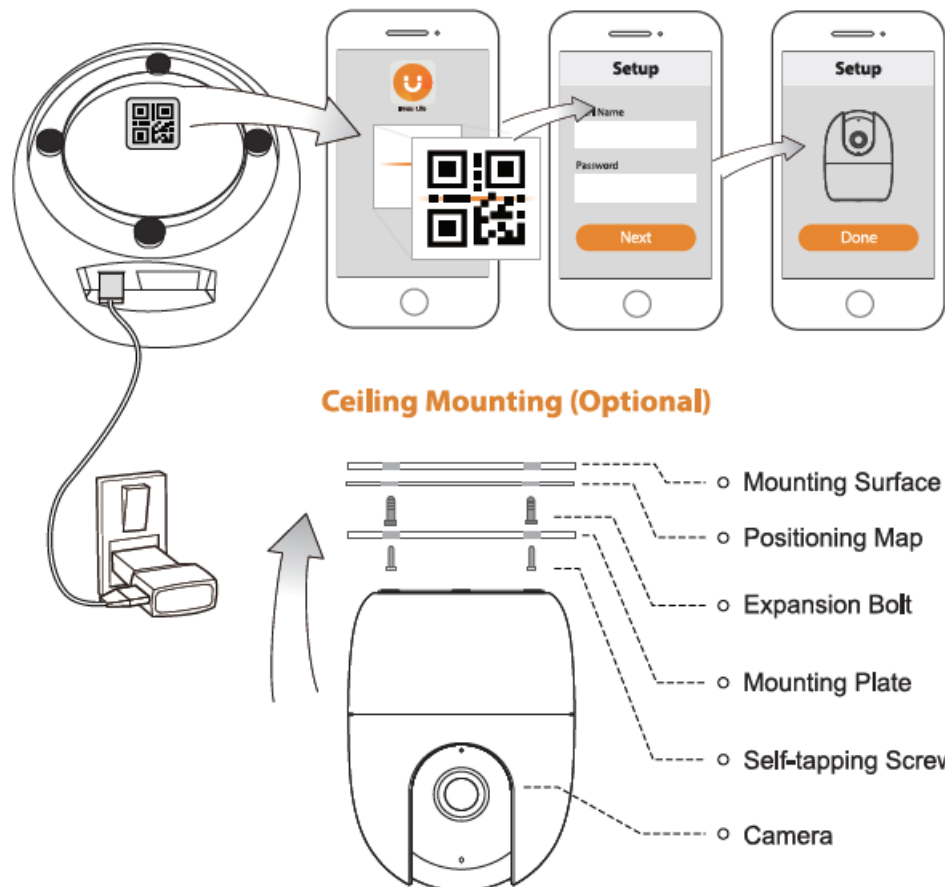| Problem	Solution
Cannot configure the	• Make sure that your smart phone and the camera are within range of your Wi-Fi router. • Make sure that the LED indicator on the camera is flashing green
How to find the camera Wi-Fi password	It is the safety code on the device label.
No picture or device is offline	• Make sure that the LED indicator on the camera is flashing green. See "LED Status" section for details if otherwise. • Make sure that the camera is properly connected to power using the included USB power adapter. • Reposition the camera, router, or both to improve signal strength.
Picture is not clear	• Check the camera lens for dirt, dust, and spider webs. Clean the lens with a soft, clean cloth • Remove the vinyl cover on the camera lens.
No audio	• Make sure that audio function on camera is turned on. • Make sure that audio is turned up on viewing device.
Human detection does not work	Make sure that you have enabled Human Detection in the Device Settings interface of lmou Life App.
Camera stuck downwards	Check Privacy Mode setting on lmou Life App.
Fail to scan QR code	• Clean the camera lens of your smart phone. • Make sure that there is enough light on the QR code. • Do not hold the QR code too close to the camera.

Documents / Resources

IMOU IPC-AX2E-C Consumer Camera [pdf] User Guide
IPC-AX2E-C, IPCAX2EC, 2AVYF-IPC-AX2E-C, 2AVYFIPCAX2EC, IPC-AX2E-B, IPCAX2EB, 2 AVYF-IPC-AX2E-B, 2AVYFIPCAX2EB, IPC-A4X-B, IPCA4XB, 2AVYF-IPC-A4X-B, 2AVYFIPCA 4XB, IPC-AX2E-C Consumer Camera, Consumer Camera, Camera