Manuals+ — User Manuals Simplified.

IMOU IPC-AX2E-A Consumer Camera User Guide

Quick Start Guide
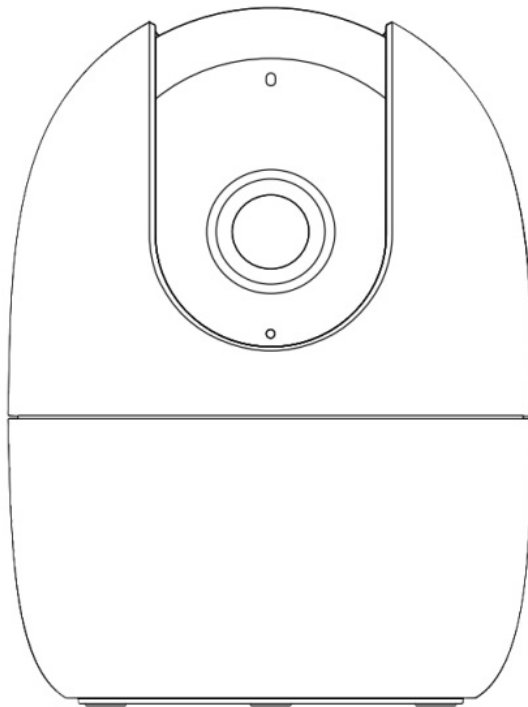
www.imoulife.com

Contents

Welcome

Thank you for choosing You. We are devoted to providing you with easy smart home products. If you have problems using the product, please contact our service team before returning your product.
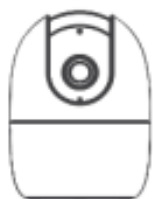Our service mail: **service.global@imoulife.com**.
Detailed installation instructions & videos and frequently asked questions can be found at:
imoulife.com/support/help or scan this QR code to help page.

http://www.imoulife.com/web/support/help

Package Content

Camera ×1   Power Cable ×1   Power Adapter ×1   Positioning Map ×1
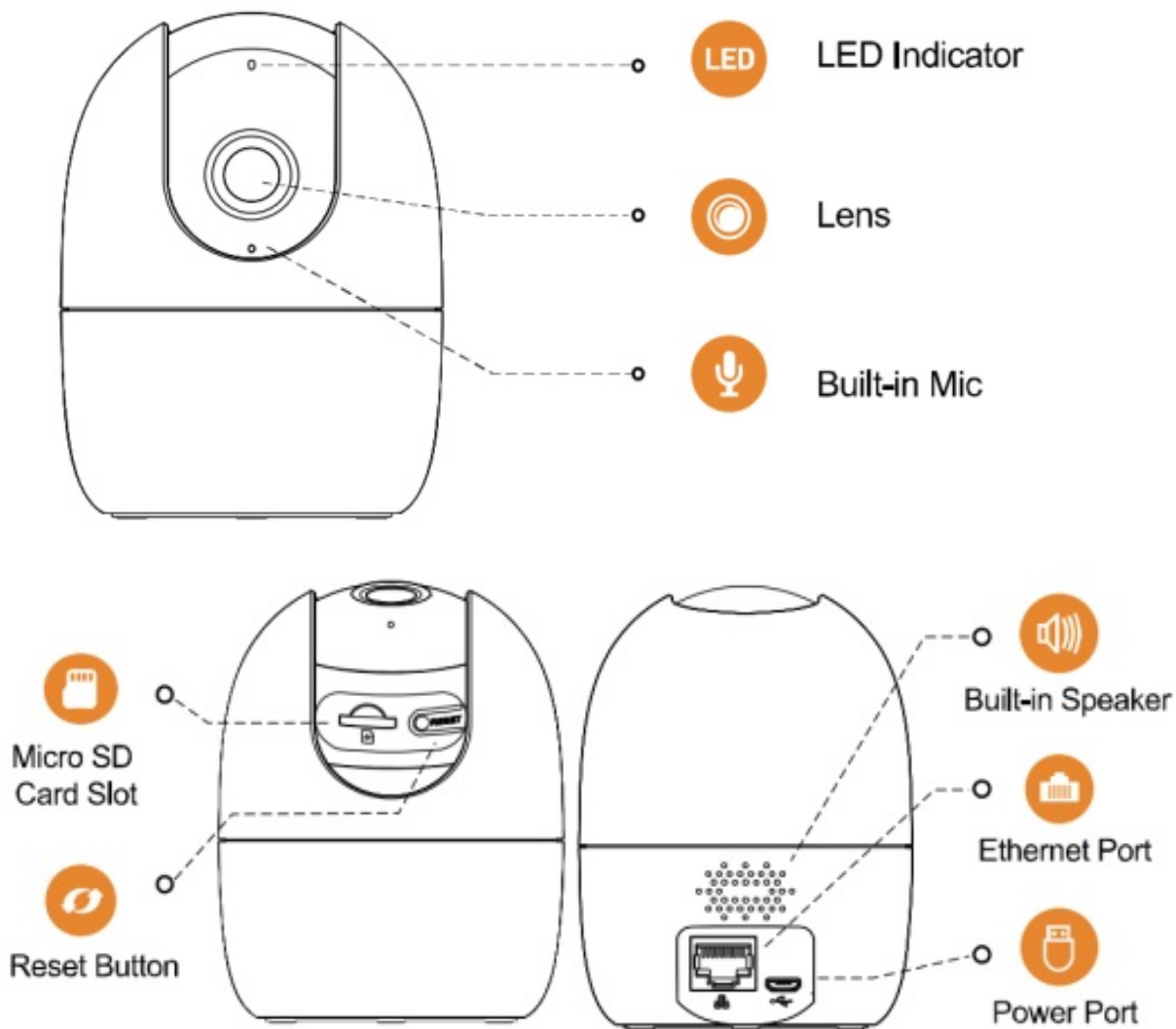

Quick Start Guide ×1   Screw Package ×1   Mounting Plate ×1

Camera Introduction

Note: Press and hold the reset button for 10 s to reset the camera.
The description of the LED indicator is included in the following table.

LED Status	Device Status
Off	Powered off/LED turned off. Rebooting after reset
Red light on	Booting Device malfunction
Greenlight flashing	Waiting for network
Greenlight on	Operating properly
Red light flashing	Network connection failed
Green and red light flashing alternately	Firmware updating

Imou Life

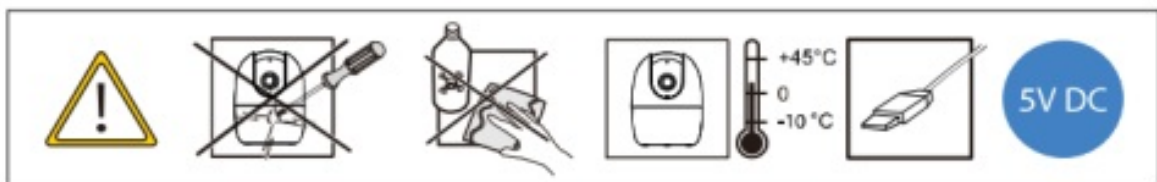Download on the App Store

GET IT ON Google play
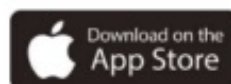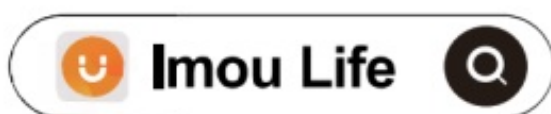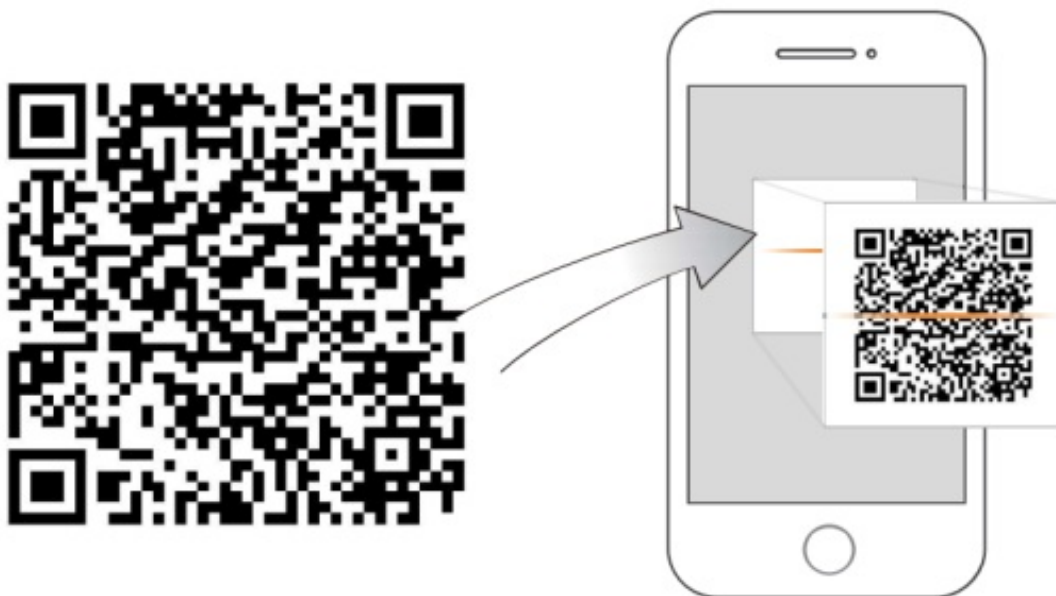
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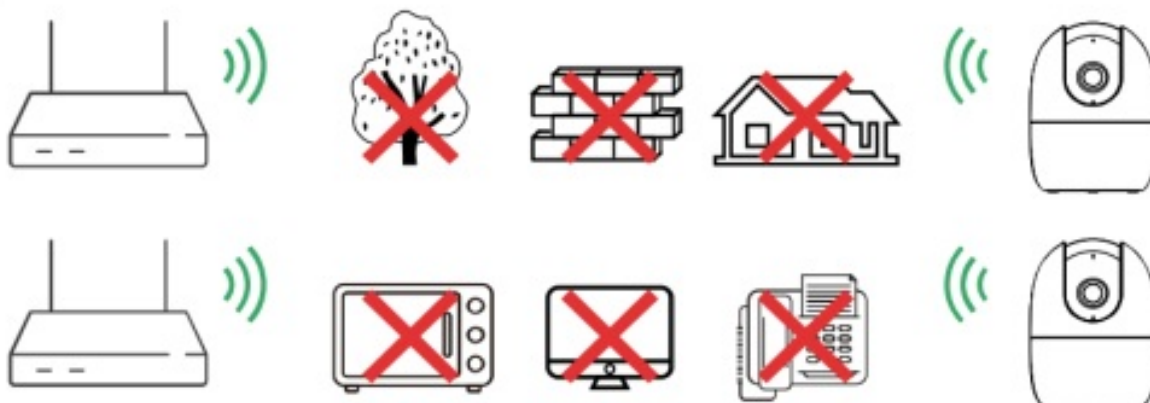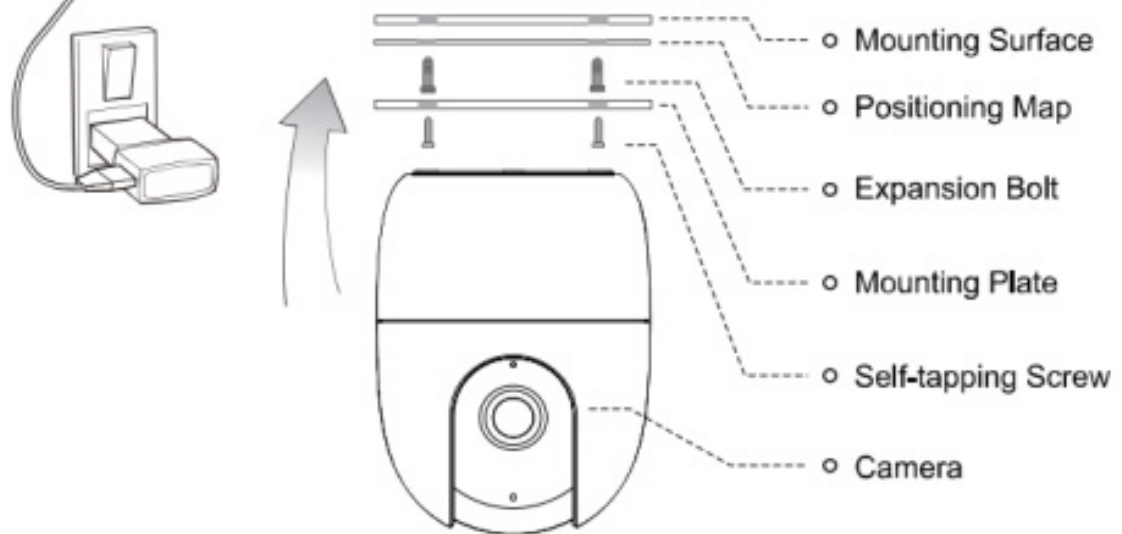

To ensure the best possible wireless performance, please make sure that there are no obstacles and electromagnetic interference between the camera and router.

Ceiling Mounting (Optional)

- ○ Mounting Surface
- ○ Positioning Map
- ○ Expansion Bolt
- ○ Mounting Plate
- ○ Self-tapping Screw
- ○ Camera

Setup
Name
Password
Next

Setup
Done

+45°C
0
-10 °C

5V DC

Troubleshooting

Problem	Solution
Cannot configure the camera	• Make sure that your smartphone and the camera are within range of your Wi-Fi router. • Make sure that the LED indicator on the camera is flashing green.
How to find the camera WI-Fi password	It is the safety code on the device label.
No picture or device is offline	• Make sure that the LED indicator on the camera is flashing green. See the 'LED Status" section for details if otherwise. • Make sure that the camera is properly connected to power using the included USB power adapter. • Reposition the camera, router, or both to improve signal strength.
The picture is not clear	• Check the camera lens for dirt, dust, and spider webs. Clean the lens with a soft, clean cloth. • Remove the vinyl cover on the camera lens.
No audio	• Make sure that the audio function on the camera is turned on. • Make sure that audio is turned up on the viewing device.
Human detection does not work	Make sure that you have enabled Human Detection in the **Device Settings** interface of the Imou Life App.
Camera stuck downwards	Check the Privacy Mode setting on Yimou Life App.
Fai to scan QR code	• Clean the camera lens of your smartphone. • Make sure that there is enough fight on the QR code. • Do not hold the QR code too close to the camera.

Documents / Resources

		IMOU IPC-AX2E-A Consumer Camera [pdf] User Guide IPC-AX2E-A, IPCAX2EA, 2AVYF-IPC-AX2E-A, 2AVYFIPCAX2EA, IPC-AX2E-A Consumer Camera, IPC-AX2E-A, Consumer Camera
		IMOU IPC-AX2E-A Consumer Camera [pdf] User Guide IPC-AX2E-A, IPCAX2EA, 2AVYF-IPC-AX2E-A, 2AVYFIPCAX2EA, IPC-AX2E-A Consumer Camera, Consumer Camera